

Company Name:	Sat Insure Ltd	Primary Trade:	Insurance Services
Distance from you:	0.00Miles	Contact Name:	Mark Underwood
Full Address:	Ultralase House 71 The Avenue Cliftonville Northampton Northamptonshire		
Postcode:	NN1 5BT	Contact Telephone:	01604 235840
Contact Email:	hunderwood@satinsure.com	Contact Fax:	
Company Website:	<a href="http://www.Satinsure.com">http://www.Satinsure.com</a>	Contact Mobile:	
Company Number:			
Comments:			

Location map:



Services Provided:

- Aerial Installers
- Electrical Appliances Repairs / Spares
- Insurance Services

Traders Overall Rating:  10 Points

Number of reviews: 233

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

24-Oct-2018	Very good
09-Oct-2018	Brilliant
01-Oct-2018	From my first conversation with a young lady through to the gentleman who tried to sort out the problem over the phone to the engineer who they sent out. Customer service was excellent, as was the work they did.
18-Sep-2018	Replacement of new box after old one went wrong
13-Sep-2018	very helpful advice
12-Sep-2018	Trouble shooting & install new box. excellent service
10-Sep-2018	OK
02-Aug-2018	Excellent company Satinsure
18-Jul-2018	It was a very good service.
18-Jul-2018	Very good
18-Jun-2018	Engineer Richard was very pleasant and helpful and sorted issue very quickly. Thank you to Neil (Manager) for sorting initial service issues too.
31-May-2018	Excellent
18-May-2018	Alfonso DaCosta has been to repair my Sky Box before, he is always professional, personable and polite. A credit to his company.
18-May-2018	Very polite on time. Very considerate (shoe covers). Got on with the job, fixed fault with good attitude. A credit his organisation.
24-Apr-2018	Thorough service, helpful and patient - very professional.
05-Apr-2018	Excellent - same day service.
05-Apr-2018	Very Very GOOD - Value for money.
12-Mar-2018	I called to say my Sky +HD box wasn't working, an engineer was out did a signal test then swapped the box for a new one. Great service
26-Feb-2018	Very satisfied indeed from beginning to end. A polite

19-Feb-2018	and competent technician. Helpful engineer who explained everything to us before doing it.
26-Jan-2018	Excellent friendly + efficient.
13-Dec-2017	
06-Dec-2017	Very Good
24-Nov-2017	Service & technician were exemplary
21-Nov-2017	Excellent service Thank you.
25-Sep-2017	Help
30-Aug-2017	My only problem was with sky - we had to wait 20 minutes for someone to help when we called.
04-Aug-2017	Arrived early, very pleasant to observe high quality workmanship being done. Professional discussion about satalites.
31-Jul-2017	Excellent
23-Jun-2017	Very good
05-May-2017	Very good thank you
10-Mar-2017	Very good
20-Feb-2017	Very pleased and shown how to use freeview
08-Feb-2017	Very good and prompt service
03-Jan-2017	Very good.
02-Dec-2016	Our sky box went wrong and an engineer was sent out the next day to repair it. Engineer was very good very pleasant and knew what he was doing.
02-Dec-2016	Having contacted Satinsure I was told an engineer would be in touch next day. The engineer duly rang with at ETA he arrived as planned and carried out check with a successful conclusion.
15-Nov-2016	Very good
02-Nov-2016	New box.
28-Oct-2016	Very good. Thank you
18-Oct-2016	Engineer attended for second time to fix "No Sky Signal" involved replacing receiver in sky dish and reconnecting multi room boxes.
11-Oct-2016	Swapped Satellite box
10-Oct-2016	New Dig box and hand set. The fitter was on time fixed and completed in 30 minutes. Explained everything and was very polite and helpful my wife and I really appreciated this.
27-Sep-2016	
27-Sep-2016	Very good
23-Sep-2016	Excellent service, Engineer very friendly and explained everything clearly and detailed.
02-Sep-2016	Engineer was excellent.
30-Aug-2016	Replaced Sky HD box.
25-Aug-2016	Arrived at time arranged. Took a while to sort out the problem but when he did it was rectified successfully.
23-Aug-2016	Soon game, very professional polite friendly.
22-Aug-2016	Came on time then they had to come back which they did next day. Job done.

22-Aug-2016	Very good. Between us we managed to sort out what I wanted from my new box. Thank you
10-Aug-2016	Good
05-Aug-2016	Very good customer service, Efficient diagnosis and fix by engineer
05-Aug-2016	Excellent. The Engineers customer service and technical efficiency was par-excellence and much beyond my expectation. He was a god sent human being.
27-Jul-2016	Sky and HD box not working engineer called and replaced the faulty box and set up the new box.
27-Jul-2016	Checked all bolts, connections and position of sky dish and tightened and altered where necessary. The engineer was very friendly and obliging and couldn't do enough to help.
05-Jul-2016	Gentleman very polite - friendly good service.
05-Jul-2016	Very pleased, clean work, explained work done. No complaint at all.
27-May-2016	Fabulous next day but the problem was a BT line
03-May-2016	
18-Apr-2016	Excellent. Very polite and understanding due to my impairment
18-Apr-2016	Goods
05-Apr-2016	
01-Apr-2016	Pleasant, polite and efficient
14-Mar-2016	Very good. Helpful with enquiries.
14-Mar-2016	Excellent service
03-Mar-2016	The service was first class. Very happy wit the repair man.
26-Feb-2016	Very good no trouble at all
23-Feb-2016	Called on Tuesday and able to visit on Saturday when somebody was at home. Were told they were busy during the week but that was OK.
15-Feb-2016	
11-Feb-2016	Sky box changed
09-Feb-2016	Very good
09-Feb-2016	We are very pleased with the service we have received.
02-Feb-2016	Alfonso da Costa was very helpful indeed
01-Feb-2016	Efficient work done. Thank Jon
01-Feb-2016	Very good! Took a lot of trouble over the job.
01-Feb-2016	Sky dish cabling checked
14-Jan-2016	The very old sky box was replaced with a new one as the TV had ceased function.
07-Jan-2016	
06-Jan-2016	
04-Jan-2016	
04-Jan-2016	
04-Jan-2016	
04-Jan-2016	I was called 1 hour before engineer called. He turned

04-Jan-2016	up on time. Was very informative and helpful. Excellent
30-Dec-2015	Replaced broken sky box
03-Dec-2015	
02-Dec-2015	Very good and very quick
01-Dec-2015	Very good, excellent engineer
01-Dec-2015	The engineer (Chris), although a pig of a job, remained cheerful throughout the whole operation. Excellent service.
25-Nov-2015	The service was very good he was nice and polite and very helpful. A real down to earth guy.
23-Nov-2015	First class
20-Nov-2015	Over a 24 hour period new equipment was provided free of charge, installed by an engineer and the old equipment was taken away.
12-Nov-2015	
10-Nov-2015	
14-Jan-2015	
14-Jan-2015	
14-Jan-2015	Very good all round service
14-Jan-2015	Engineer arrived on time diagnosed the fault and put it right without any hassle.
14-Jan-2015	
13-Jan-2015	Sat Insure - Fast response to our request. Engineer attended within 24 hours and solved the problem. Excellent service from this company. Thanks
13-Jan-2015	Very good service
13-Jan-2015	Excellent service.
13-Jan-2015	The repair man came nice and early so I didn't have to wait in all day. He was polite and did a good job. He was quick and gone inside of 10 minutes.
13-Jan-2015	For me this company is at the top of their profession. There Telephone communication and home repairs are of excellent quality and there service is very prompt and thorough and I would recommend them to anybody without doubt. Excellent
13-Jan-2015	
13-Jan-2015	
13-Jan-2015	O.K. Eventually!
13-Jan-2015	Very satisfied with the work carried out buy a pleasant young man
13-Jan-2015	Excellent service from 1st phonecall to fixing of problem Thanks
13-Jan-2015	I am very pleased with the service I am getting
13-Jan-2015	The engineer was very friendly and efficient
13-Jan-2015	Very very good service
13-Jan-2015	
13-Jan-2015	Quick answer, quick response, quick repair done
12-Jan-2015	Excellent service and a top man to do the work
12-Jan-2015	We are very satisfied with the service recieved

12-Jan-2015	Excellent service.
12-Jan-2015	Prompt service, fault identified. Engineer was pleasant and extremely helpful.
12-Jan-2015	
12-Jan-2015	
12-Jan-2015	Very good service from Sat Insure and onsite engineer. Very happy all round.
12-Jan-2015	
12-Jan-2015	Prompt and efficient response to phone call. Engineer arrived as promised. Dealt with problem by replacing Sky and box.
12-Jan-2015	Very efficient and very helpful. Nothing too much trouble. Star man.
12-Jan-2015	Excellent service from both the call centre and the engineer.
12-Jan-2015	A very good service and good value for the money.
12-Jan-2015	Very good.
12-Jan-2015	We wished we could have had the service early, but we were unlucky in the timing all over Christmas, but otherwise they got it fixed. Thank you.
12-Jan-2015	
12-Jan-2015	Very competent and pleasant gentleman. He fixed problem and explained what he had done. One happy customer.
12-Jan-2015	Very good service. Was phoned at 8.10 am and told that serviceman would be at house at 9.45. At 9.50 he came and found fault immediately and rectified in approx half hour.
12-Jan-2015	
12-Jan-2015	
12-Jan-2015	Very Good response friendly engineer
12-Jan-2015	
12-Jan-2015	
12-Jan-2015	The engineer was very helpful and also very pleasant. Good, positive attitude towards sorting the problem.
12-Jan-2015	
12-Jan-2015	Very friendly and willing engineer.
12-Jan-2015	Very efficient from first call to visit & completion of job.
12-Jan-2015	
12-Jan-2015	Unable to solve my problem, but very helpful during visit. Business reply: I have looked into this and spoken to the customer and he has confirmed that the service was great, but the problem was with his TV and not his Sky equipment.
12-Jan-2015	Very good.
12-Jan-2015	Very pleasant and helpful. Thankyou for a good service.
12-Jan-2015	
12-Jan-2015	Very friendly and efficient.

12-Jan-2015  
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The engineer who carried out the replacement of our faulty unit was courteous and helpful to my wife and I. This is much appreciated when you are 86 and 93 respectively. Thank you.

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Polite and very helpful.

Very good customer service.  
Above and beyond duty, excellent service.

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Thank you so much to your engineer for excellent service & advice. I would highly recommend him.

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Excellent service - Bang on time, was notified of what time he was calling etc. Thank you.  
Very good, would highly recommend you.  
It was quite prompt with SatInsure. The engineer was very polite and we are very satisfied with the service we received.

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09-Jan-2015	Very good, would highly recommend you.
09-Jan-2015	It was quite prompt with SatInsure. The engineer was very polite and we are very satisfied with the service we received.
09-Jan-2015	Excellent service all round by customer services and the engineer
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09-Jan-2015	The engineer checked all causes of fault. I even ended up with better reception of sky.
09-Jan-2015	
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09-Jan-2015	
09-Jan-2015	Very friendly engineer, very competent. Found a breakage that a previous Sky engineer did and rectified it. Very satisfied with the service by Sat Insure - well done.
16-Dec-2014	
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16-Dec-2014	
16-Dec-2014	
16-Dec-2014	Having just switched to Sat Insure from another installer, and not officially registered, the service was absolutely brilliant, first class, problem solved in a couple of days.
16-Dec-2014	Your internet service is dreadful - waited 2 days for repair. Engineer excellent . Finally had to ring up - get your internet sorted!
15-Dec-2014	Great stuff. He does an excellent job very quickly.
15-Dec-2014	Brilliant outstanding service 29/8/2014 Thank you
15-Dec-2014	Service was first claa, Gwyn the engineer was excellent.
10-Dec-2014	The gentleman was extremely polite.



10-Dec-2014  
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03-Dec-2014  
25-Nov-2014  
25-Nov-2014  
25-Nov-2014  
20-Nov-2014  
24-Oct-2014  
24-Oct-2014  
24-Oct-2014

Quick service - Very good & friendly engineer.  
A job well done, on time. Many thanks.  
10/10  
Very efficient and friendly, knows his job.

Excellent service.