

Company Name:	Bee Tee Alarms Ltd (Northampton)	Primary Trade:	Security Services
Distance from you:	0.00Miles	Contact Name:	Darren Quinn
Full Address:	43 Roseholme Road Abington Northampton Northamptonshire		
Postcode:	NN1 4TQ	Contact Telephone:	01604 637910
Contact Email:	darren.quinn@beeteealarmsltd.co.uk	Contact Fax:	01604 230392
Company Website:	http://www.beeteealarmsltd.co.uk		
Company Number:		Contact Mobile:	07802 253438
Comments:			

Location map:



Services Provided:

- Security Services

Traders Overall Rating:  9 Points

Number of reviews: 31

Customer Service					
Quality of Work/Service					
Punctuality / Efficiency / Time Taken					

Comments from consumers who have used this trader

- | | |
|-------------|--|
| 25-Sep-2018 | Prompt & efficient service and excellent after sales support to |
| 05-Sep-2018 | Installation of new CCTV system connected to existing cameras |
| 05-Sep-2018 | Very professional from quotation to installation. Did everything as promised and hoped for. |
| 16-Aug-2018 | Excellent, friendly, helpful |
| 14-Apr-2018 | They conned me out of my money and did no work whatsoever, got a phone call from the manager who said they would charge me for the callout, however the engineer who came promised me we would receive a full refund. The manager was very rude. They charged me for work that was never done. I am very disappointed with the customer service and the manager who have no respect for the customer. Bee Tee Alarms: We are sorry to hear that you feel your experience with us has been negative. As a company we aim to ensure all of our customers are fully aware of all costs involved before our engineers arrive on site. Unfortunately in this circumstance, we feel there has been a misunderstanding and we welcome you to contact us directly to ensure a clear understanding of our non maintained call out terms. Bee Tee Alarms Ltd relies on all feedback from our customers to ensure a constant high level of customer satisfaction and we strive to maintain our friendly, yet professional reputation. |
| 05-Mar-2018 | The engineers were quick and efficient. They were courteous and explained the use of the system very well. |
| 05-Mar-2018 | Alarm fitted, two men extremely polite, professional and tidied up after themselves. Great Service. |
| 07-Feb-2018 | Great, honest service. Good engineers. |
| 03-Nov-2016 | Very professional polite service. |
| 01-Nov-2015 | Always responded quickly to any queries and happy with end product. |
| 16-Apr-2015 | Good business & good price, just was not fully 100% informed of all costs etc. Didn't find out everything |

04-Mar-2015	until agreement was signed They were unclear in their documents that the annual maintenance payments do not start until year 2, i.e. that there was a saving. Business response:- the first year after installation is covered by a manufacturers guarantee in regards to parts which they sort out on behalf of the customer. The customer signs a maintenance contact but doesn't make payments until the beginning of the second year.
14-Jan-2015	Excellent service - very tidy and efficient service. Engineer extremely helpful.
14-Jan-2015	Professional, kind and local. Great company.
14-Jan-2015	
14-Jan-2015	
13-Jan-2015	
13-Jan-2015	Reliable and friendly service. No complaints, highly recommended.
12-Jan-2015	
12-Jan-2015	Very friendly, helpful.
12-Jan-2015	Very professional.
16-Dec-2014	Very good and quick service.
16-Dec-2014	The entire team is very good. The engineers who installed the alarm system are very skilled, efficient, kind and courteous. They have done a proper professional job.
16-Dec-2014	This company is highly recommended. Fast, friendly and very professional. A decent and honest company. Thank you.
12-Dec-2014	
12-Dec-2014	Very good service, quality staff, quality product.
12-Dec-2014	An all round professional service. My family and work use Bee Tee Alarms so an easy choice to make. Would highly recommend.
27-Nov-2014	
27-Nov-2014	Very nice company to do business with. We felt confident.
27-Nov-2014	
27-Nov-2014	