

Company Name: Bee Tee Alarms Ltd (Northampton) Primary Trade: Security Services
Distance from you: 0.00Miles Contact Name: Darren Quinn
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Northamptonshire
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Company Website: <http://www.beeteealarmsltd.co.uk>
Company Number: 01604 230392 Contact Mobile: 07802 253438
Comments:

Location map:



Services Provided:
• Security Services

Traders Overall Rating:  9 Points

Number of reviews: 27

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

14-Apr-2018

They conned me out of my money and did no work whatsoever, got a phone call from the manager who said they would charge me for the callout, however the engineer who came promised me we would receive a full refund. The manager was very rude. They charged me for work that was never done. I am very disappointed with the customer service and the manager who have no respect for the customer. Bee Tee Alarms: We are sorry to hear that you feel your experience with us has been negative. As a company we aim to ensure all of our customers are fully aware of all costs involved before our engineers arrive on site. Unfortunately in this circumstance, we feel there has been a misunderstanding and we welcome you to contact us directly to ensure a clear understanding of our non maintained call out terms. Bee Tee Alarms Ltd relies on all feedback from our customers to ensure a constant high level of customer satisfaction and we strive to maintain our friendly, yet professional reputation.

05-Mar-2018

The engineers were quick and efficient. They were courteous and explained the use of the system very well.

05-Mar-2018

Alarm fitted, two men extremely polite, professional and tidied up after themselves. Great Service.

07-Feb-2018

Great, honest service. Good engineers.

03-Nov-2016

Very professional polite service.

01-Nov-2015

Always responded quickly to any queries and happy with end product.

16-Apr-2015

Good business & good price, just was not fully 100% informed of all costs etc. Didn't find out everything until agreement was signed

04-Mar-2015

They were unclear in their documents that the annual maintenance payments do not start until year 2, i.e. that there was a saving. Business response:- the first year after installation is covered by a manufacturers guarantee in regards to parts which they sort out on behalf of the customer. The customer signs a maintenance contract but doesn't make payments until

14-Jan-2015	the beginning of the second year. Excellent service - very tidy and efficient service. Engineer extremely helpful.
14-Jan-2015	Professional, kind and local. Great company.
14-Jan-2015	
14-Jan-2015	
13-Jan-2015	
13-Jan-2015	Reliable and friendly service. No complaints, highly recommended.
12-Jan-2015	
12-Jan-2015	Very friendly, helpful.
12-Jan-2015	Very professional.
16-Dec-2014	Very good and quick service.
16-Dec-2014	The entire team is very good. The engineers who installed the alarm system are very skilled, efficient, kind and courteous. They have done a proper professional job.
16-Dec-2014	This company is highly recommended. Fast, friendly and very professional. A decent and honest company. Thank you.
12-Dec-2014	
12-Dec-2014	Very good service, quality staff, quality product.
12-Dec-2014	An all round professional service. My family and work use Bee Tee Alarms so an easy choice to make. Would highly recommend.
27-Nov-2014	
27-Nov-2014	Very nice company to do business with. We felt confident.
27-Nov-2014	
27-Nov-2014	