

Plumbers / Plumbing

- Property Maintenance & Repair Services

Traders Overall Rating:  10 Points

Number of reviews: 75

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

31-Jul-2019

The Assett Plumbing team have made an excellent job of updating our en-suite. The team were very polite, tidy, professional and at times have gone beyond our expectations. The job itself has been finished to an extremely high standard, we were kept informed of progress at all times and felt that we could discuss ideas honestly and openly with Keith. We are very happy with the work done and would recommend Assett Plumbing to others.

09-May-2019

Fantastic job workmen polite clean and very hard working so pleased with new boiler

06-Apr-2019

We called Keith after our boiler malfunctioned. He came straight away on a Saturday, gave us good guidance on what caused the problem and confirmed we didn't need it repaired. Excellent service and we would definitely call him again.

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05-Apr-2019

Keith came out to look at our leaking boiler on Saturday evening and quickly diagnosed the fault. The boiler needed replacing and he quoted for a supply & fit for the following Monday. The team arrived promptly at 9 a.m. on the dot and were polite, took their shoes off and took care not to let the cats out! The new boiler had a dent in the casing and they were clearly concerned enough that it had been dropped to point this out to us. We agreed not to accept it and they quickly sourced a replacement. They took around 6 hours to complete the work, hardly taking a break.

	<p>They were very friendly and left everything clean and tidy. I would happily use this very professional company again.</p>
29-Mar-2019	<p>Very professional, and prepared to carry out work on a Sunday, the only day I can guarantee to be at home.</p>
06-Mar-2019	<p>Absolutely first class service and work, so pleased with everything</p>
06-Mar-2019	<p>From initial contact to completion of job Keith and his team were excellent and dealt with a worrying water main leak that came up through our kitchen and dining room floor. The work was efficient, the lads who did the job were friendly, meticulously clean ensuring that everything was bagged up and skipped as they did the job. definitely recommend this company to anyone looking for a professional job.</p>
24-Feb-2019	<p>Keith managed the whole repair process quickly and efficiently, everything was explained clearly and I am very pleased with my new shower. Josh and Tom were brilliant with their work and the other blokes for tiling and putting in shower screen were very professional. I would highly recommend Asset Plumbing.</p>
20-Feb-2019	<p>Very prompt response to my initial enquiry and new boiler installed very quickly I would certainly recommend them (especially as I was let down by two previous companies before finding Assett.</p>
15-Feb-2019	<p>Responded to emails and phone calls promptly. Arrived at house on time. Completed boiler service and other work professionally. Left house clean and tidy.</p>
22-Jan-2019	<p>Asset Plumbing were excellent, they were punctual, tidy and kept me informed all through the work they did... I am very impressed by them.</p>
21-Dec-2018	<p>Efficient, knowledgeable, courteous.</p>
17-Dec-2018	<p>Punctual, professional, courteous, knowledgeable, tidy.</p>
20-Nov-2018	<p>Excellent service so polite and tidy nothing to much trouble would def recommend to family and friends</p>
12-Oct-2018	<p>Brilliant service lads so clean tidy and polite pleasurable to have in my house can't recommend highly enough</p>
26-Sep-2018	<p>I was given an immediate response to my enquiry. The team arrived as promised. They introduced themselves and were easy to recognise in their Assett Plumbing workwear. They wore shoe covers and were very considerate in our home. Everything was completed professionally, quickly and tidily. I would happily recommend them.</p>
17-Sep-2018	<p>Quick to respond and did what they said they would when they said they would. All team were friendly and helpful and we'd have no hesitating in recommending the team to anyone.</p>
07-Sep-2018	<p>Very helpful</p>
30-Jul-2018	<p>Assett plumbing completed the job in the time and at the cost which was agreed,they have serviced the boiler at an agreed cost which was stated on</p>

	installation. Also quick to help when I lost installation documents.
14-Jun-2018	Lovely workmen fantastic job done can't praise enough def recommend to family and friends
31-May-2018	The job was carried out to such a high standard the lads were so polite and helpful nothing to much trouble the house left spotless I would highly recommend assett plumbing
26-May-2018	Had a new boiler fitted great workmanship excellent customer service chuff to bits with it. Would highly recommend to anyone
22-May-2018	Very Happy, thought I would have to wait a few weeks to get this job done, quoted Friday fitted Monday, thank you very much
18-May-2018	The level of work we received was 5 stars, excellent service from start to finish. Keith and his team went over and above to meet our requirements and time scales they were so helpful and knowledgeable. The staffs were so polite as well and very considerate of our young family. Definitely recommend! A big thank you to Assett Plumbing for our gorgeous bathroom
04-May-2018	Great job new shower is fantastic will tell friends about asset work so neat and tidy up after
27-Apr-2018	Very good tidy job nothing to much trouble would def recommend asset
26-Apr-2018	Excellent service nothing to much trouble Keith and his team very tidy and done at short notice at great price Would definatly recommend assett to family and friends New boiler works great
03-Mar-2018	installed new boiler plus one radiator and fixed some pipework, service was very good , the two lads were very efficient , polite and cleaned up after themselves as they worked . would not hesitate to have them back again .
13-Feb-2018	The Guys were really friendly, up front about costs and explained/showed us what was going on and what needed fixing. There was an extra problem which didn't faze them and they came back the next day to also fix that problem too. Being very clean and courteous throughout. Will definitely use again.
19-Jan-2018	I have used Assett for a few years now and found them to be very quick to help with any issue usually within the following few days. The prices charges are good and the level of customer satisfaction is high, I would happily recommend them for any Boiler Services / Heating requirements without hesitation.
07-Dec-2017	Keith was very professional, informed of everything he did, was friendly with staff, did a quick job.
01-Dec-2017	First class and speedy response to boiler failure requiring installation of new boiler. Very customer focussed. Excellent workmanship, good constructive advice. Very considerate within Home and worked in neat and tidy manner.
27-Nov-2017	Great service called late Friday new boiler done next

	day very tidy and polite couldn't be happier with the service provided
21-Nov-2017	Great service boiler replaced at short notice due to health reasons very tidy and helpfull can't reccomend highly enough
03-Nov-2017	ALREADY ANSWERED ABOVE
25-Oct-2017	Fantastic service completed by Kieth and his team from start to finish. Keith originally quoted to fit a new conventional gas boiler at a good price. The team arrived promptly on the agreed date, work was carried out professionally. The guys respected our home and privacy. The work was carried out in a timely fashion with little disruption as my husband was working from home. They checked the system was all working and running smoothly, Kieth checked through the paperwork with me himself before he left. I would have no hesitation in recommending Kieth and his team to anyone.
17-Sep-2017	Having drilled through a main water pipe in the kitchen at 7pm we had an urgent situation on our hands, kitchen was flooding fast and we had no idea what to do! One phone call to Assett Plumbing and immediate steps were given over the phone to help us stem the flow of water and also switch off the water at the stopcock. Within 20 minutes we had an engineer on site to help clean up and assess the situation, he then returned at 8am the very next morning to repair the pipe. The work was completed fast to an excellent standard, the engineer helpful and friendly saved our kitchen from disaster!
01-Sep-2017	Excellent service great job very courteous workmen big thanks would def reccomend to family and friends
27-Aug-2017	No hesitation recommending Keith and his team at Assett. We were provided with a fair quote and the work was carried out on time and at the quoted price.
25-Aug-2017	Great service short notice boiler swap so clean would def reccomend to family and friends
25-Aug-2017	Fabulous service nothing to much trouble
18-Apr-2017	Excellent reliable service. Contacted before to confirm appointment & after to ensure all ok. The company were correcting an error made by the council who refused to return & fix it & the engineers swiftly sorted the problem & did not charge my elderly father. Brilliant job would absolutely recommend this company. Thanks Assett
28-Mar-2017	Fantastic job so very tidy nothing to much trouble would highly recommend Keith and his team to friends and family
07-Feb-2017	
25-Jan-2017	Very efficient prompt and professional, no hesitation to recommend or use again.
20-Dec-2016	Very efficient. Good time keeping. Price as estimate. Workmen were efficient and helpful.
21-Nov-2016	Keith gave good advice and only recommended the

	<p>type of boiler we needed without trying to sell us the most expensive. Connor and Joe arrived when scheduled, were polite and considerate and did a really neat job. They cleaned up afterwards like it was their own house and took all the rubbish away. Keith popped back at the end of the day to make sure I was happy with everything, which I was. Great service, highly recommended!</p>
26-Oct-2016	<p>Have used Asset Plumbing to undertake a number of jobs - plumb / fit new shower, replace kitchen taps & put plumbing in and connect new dishwasher . All jobs were completed to a high standard , the team are always really friendly and a real tidy job .</p>
08-Oct-2016	<p>New boiler/ radiators/ pipes fitted. Very quick, clean service - excellent.</p>
31-Aug-2016	<p>Asset Plumbing responded very quickly to our request for a quote and carried out the work required immediately. They worked neatly and cleared up after themselves. We would definitely use Asset Plumbing again and would recommend them.</p>
01-Aug-2016	<p>Within 3 hours of my phone call I had a plumber on site fixing my water leak. Professional courteous and knowledgeable Excellent Service Great Value Highly recommend</p>
02-Jul-2016	<p>Keith was really helpful - he gave me a quote for installing a new boiler the day after I phoned him and then did the work 2 days later for the price quoted. Very efficient service and I will certainly be using his services in the future.</p>
13-Jun-2016	<p>The fitters did a very good job and completed the work in the estimated 3 days. We would recommend Assett Plumbing and use them again.</p>
11-Jun-2016	<p>Assett fitted a new Ideal Logic boiler for us to replace a leaking Remaha model. The work was completed very professionally and quickly by staff who were very careful to avoid any mess. The old, messy pipework was replaced and new pipework laid in from the gas meter. Very competent work.</p>
27-Apr-2016	<p>Fast, informative, high quality.</p>
23-Apr-2016	<p>The guys at Asset plumbing were professional and completed a boiler installation with ease, the job site was kept clean and tidy through out the time in my house, they were quick and very knowledgeable with answers to questions I asked. I would recommend Asset plumbing to anyone. Thank you.</p>
03-Apr-2016	<p>First Class Job: installation of new boiler and six new radiators. Prompt; adaptable; courteous; fast working; thorough, tidy; well organised; and totally professional. All at an excellent price.</p>
12-Jan-2016	<p>Special offer price for boiler service at a fraction of the cost of the other "National company" 2 guys on site for nearly one hour did the boiler and checked out entire heating system tightening here and there. Worth every penny.</p>

17-Dec-2015	Helpful efficient service fixed the problem at short notice
24-Nov-2015	The guys who came to assess the problem and those who came to carry out the work were excellent though there was a delay in fixing our heating because parts were late arriving. It was very cold and we had no heating or hot water for a week. Apart from the cancelled appointment which appeared to be beyond their control it was very good service and we'll use them again.
30-Sep-2015	Quick in getting plumber out to me. Brilliant and friendly clear about options, pricing and advice.
22-Sep-2015	Just had Assett Plumbing service my boiler. They did a very thorough professional job. After doing mine they went on to service my mums boiler, on inspection faults were discovered and it was decided to replace the boiler. They came back three days later and fitted the new boiler. A neat job especially on the pipework was done, and care was taken to protect the carpets and house. Will certainly be using them again for my annual service and any other jobs that may be required.
15-Jul-2015	Asset came out at very short notice to conduct a gas (tenancy) survey and service the boiler. They were incredibly helpful and efficient. Highly recommended.
14-Apr-2015	Urgent call for help to sort a heating/hot water system problem out and they came within two hours. Got straight on with the job and given our system is not the easiest to work on completed the 'not so easy' task without complaint. Whilst they made little mess they still vacuumed the area to ensure nothing was left behind. We are more than pleased with the service provided it was quick and the Plumbers in attendance were extremely polite and gave additional advice after completion.
18-Feb-2015	Polite and courteous throughout and explained what they were doing.
17-Feb-2015	I work for a company and deal with some of the facilities. We have had ongoing trouble with a couple of our properties re the drains and non capped pipes etc and have called out numerous plumbers numerous times who have never managed to find; let alone solve the problem. These guys are great re time and value for money and don't quit until they have found the source of the problem. I can't recommend them highly enough.
22-Jan-2015	Needing a new boiler immediately Asset Plumbing were able to supply and fit a new one almost immediately . The fitter and his mate were personable, reliable and arrived on time and worked hard throughout the installation . They came back when there was a small problem immediately . I felt safe with them in the house and safe to leave my house for a while in their care. Although not the cheapest - which they were honest about - their service and follow up support



14-Jan-2015

made up for that . A job well done .

13-Jan-2015

We had a problem when we phoned assett they responded quickly. Great people very polite.

12-Jan-2015

Very impressed. Would definitely use them again

Excellent service from Assett Plumbing from a detailed quotation through to installation. We would definitely use again and recommend to others. Good value for money. Thank you

12-Jan-2015

09-Jan-2015

10-Dec-2014

Fabulous. Clean, tidy honest. Turned up on time and actually saved us money where other plumbers had tried to rip us off by making out we needed work that didn't need doing. This is a good honest family run business. We would highly recommend them. Especially if you need a new central heating system.