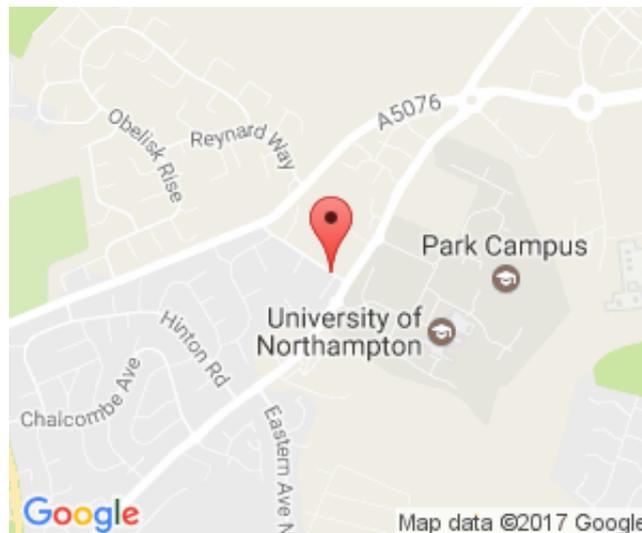


Company Name:	Alan Howarth Computer Support	Primary Trade:	Computer Sales/Support/Repairs
Distance from you:	0.00Miles	Contact Name:	Alan Howarth
Full Address:	5 Yardley Drive Kingsthorpe Northampton Northamptonshire		
Postcode:	NN2 8PE	Contact Telephone:	01604 211491
Contact Email:	alan@ahcomputersupport.co.uk	Contact Fax:	
Company Website:	http://www.ahcomputersupport.co.uk		
Company Number:		Contact Mobile:	07973 409549
Comments:			

Location map:



Services Provided:

- Computer Sales/Support/Repairs
-

Web Design/Internet Services

Traders Overall Rating:  10 Points

Number of reviews: 57

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

29-Aug-2019

Alan is both very professional and adaptable. We developed a good resolution to my IT challenges as we worked through the task. I am very pleased with the outcomes and will certainly recommend him and use his services again when needed.

29-Aug-2019

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12-Feb-2019

28-Jan-2019

Alan responds promptly to any requests and offers a friendly, reliable service.

27-Jan-2019

Alan has provided me with a first class service for many years. He always arrives promptly, even at short notice, he never concedes defeat, and will always find a solution to the issues I present him with. His charges are very reasonable, worth every penny.

25-Jan-2019

24-Jan-2019

Excellent service

Excellent service, always helpful, patient, friendly and knowledgeable. I have been using Alan's services for ten years and he is my first port of call when I have computer problems. I would recommend him to anyone. He set up my new all in one computer with windows 10 on it and helped me to get used to it. No mean feat when you are instructing an octogenarian!
Margaret Bateman

24-Jan-2019

23-Jan-2019

Alan is efficient, knowledgeable and always helpful.

Alan provided an excellent service when I had problems with my laptop and WiFi and I was always confident that he would fix them. He was very professional and I would have no problem in recommending him.

23-Jan-2019

Alan is polite, very helpful, swift to respond to enquiries and extremely professional. Perfect for problem solving and he is very reasonable with his charges. I have used his expertise on a number of occasions and always

23-Jan-2019	been more than satisfied with his service. Alan was amenable flexible and knowledgeable and fixed the problem. I have used him several times over recent years..
22-Jan-2019	Used this business for several years; always received prompt, efficient and friendly service at very good prices. Highly recommended.
22-Jan-2019	
27-Feb-2018	Having called the firm & checked terms of business (which was arduous) we agreed a date and time only for Alan Howarth to say that he couldn't confirm that he'd arrive on time. When asked why, he said, 'I can't be bothered with this....' and hung up!!!!!! Appalling service from someone who clearly needs to develop his customer care skills. I have since found someone far more suitable. Alan Howarth has replied: After the customer asked many questions about my terms we agreed on a date and time and I said I would endeavour to get there on or around that time. I explained that if earlier calls took longer than expected it may be a bit later but I would ring if that was the case. The customer was insistent that I should get there exactly on time but as I couldn't guarantee that I ended the call in some frustration. My hundreds of other customers have no problem with this approach and most of the time I get there on time anyway.
27-Nov-2016	I have used Alan's computer service for a few years and always find his work excellent. He is very knowledgeable and he has a warm and friendly disposition. He always finds solutions to my computer problems and I would not hesitate to recommend him to anyone in the area.
24-Nov-2016	Alan is polite and helpful. He has fixed a few computer issues for us and installed some suitable, free software. He doesn't waste time and charges a very reasonable price. He will be upfront and tell you if he can't fix an issue but will give advice on where else to go to get help. We will certainly use him again if the need arises.
24-Nov-2016	I have used Alan's services on two occasions. I have found him to be responsive and knowledgeable. He has been personable and has found solutions to my problems.
23-Nov-2016	Alan has many years experience in IT/computing and is always able to solve most problems you throw at him. As a Northampton resident he's usually available at short notice, often an important requirement when your PC issues arise. Has a quiet but very methodical approach to his work.
22-Nov-2016	Alan advised me on purchase of a new laptop, but he has been providing support to my husband's computer for several years now and is always reliable and trustworthy.
22-Nov-2016	GOOD SERVICE. POLITE AND PUNCTUAL.VALUE FOR MONEY.

21-Nov-2016	Alan ALWAYS has the answer to any problem that I have. Does the job efficiently.
20-Nov-2016	Professional and proficient. Keeps to agreed appointment times and meets expected goals. Delivers required results.
20-Nov-2016	
19-Nov-2016	Alan solved any problems we had by using his knowledge in quiet concentrated work. Further work required taking the computer away and returning it a few days later, working perfectly. Excellent service.
19-Nov-2016	We've known Alan for many years. He has dealt with our various computer issues promptly and efficiently and has always been a pleasure to deal with.
18-Nov-2016	Always gets back to you. I have used this service twice and feel very happy regarding the resolution and trust .
18-Nov-2016	Alan is helpful and rectifys the problem as soon as he can!!R
18-Nov-2016	Alan is so very knowledgeable, he has always been able to fix a problem I have had with my computer. When I needed a work laptop he set the whole thing up for me and gave me some suggestions about better protection against virus's and he also gave me suggestions about e-mails etc. He has always provided an excellent service, that is why we call on him time and time again if we have a problem. He always provides an excellent service and we would recommend him to anyone, he will always sort the problem out whatever it is.
18-Nov-2016	EXCELLENT
18-Nov-2016	Alan provides a timely and cost effective service with an excellent attitude to customers
18-Nov-2016	First class service at great rates.
17-Nov-2016	I have used Alan for many years to support me with Computer problems / advice. He built my current Computer to my spec and installed it.. Excellent inter personal skills combined with the ability to discuss and analyse your needs prior to advising on the type of Computer / programme you require - for the use you need it for - a must..... to achieve user satisfaction !! Excellent Service.
17-Nov-2016	
17-Nov-2016	A very polite and efficient service. Alan is very helpful and efficient.
17-Nov-2016	Has always satisfied
17-Nov-2016	I have used Alan to repair my laptop and sort out a problem with the desk top. I was pleased both times.
17-Nov-2016	Excellent. I thought I'd lost everything. I couldn't even start the computer. Who do you turn to. My experience with High Street traders was impersonable but once I'd contacted Alan Howarth everything was easy. Due to parts needed he had to take my computer away but when he delivers it back, I asked him to service my wife's computer. All done with a great service at an

17-Nov-2016	acceptable price. Job done!
17-Nov-2016	Prompt. Attention to detail.
17-Nov-2016	Very good.
17-Nov-2016	VERY GOOD, DEDICATED TO HIS WORK AND GIVING YOU A GOOD JOB AT A GOOD RATE, HE ALSO GIVES YOU GOOD ADVICE AFTER HE HAS DONE YOUR REPAIR,
17-Nov-2016	Mr Howarth responded to my request for help very rapidly. The problem could not be sorted out immediately, but the laptop had been reprogrammed within a very few days. I cannot praise him highly enough.
17-Nov-2016	As per normal, when one has a problem with a business computer, you need get it fixed as soon as possible. I called Alan to arrange urgent repairs, as usual, he managed to fit me in very quickly, within 24 hours! I have been using Alan's services for several years, he always arrives promptly with a smile on his face and gets down to solving my IT problems. He advises me on all aspects of the IT part of my business, which has enabled me to keep moving forward, incorporating new technology at a reasonable cost. Since using Alan Howarth's services I have been able keep my IT expenditure below budget year on year.
17-Nov-2016	Prepared to come out at short notice, always very helpful.
17-Nov-2016	
17-Nov-2016	Alan always comes out as quickly as possible when we have a problem with our computers - often within hours. He has always resolved any computing issues we have promptly and efficiently.
17-Nov-2016	excellent service each time we have used alan
23-Sep-2016	Have used Alan on a number of occasions and have also found the level of his service to be most professional. Would have no hesitation in recommending him.
28-Jun-2016	Fast, thorough, professional advice and repair. I would definitely recommend and use again for any computer problems.
30-Dec-2015	On time and friendly service
19-Oct-2015	Very prompt (same day as phone call), pleasant, excellent service.
03-Aug-2015	
28-May-2015	Excellent service. Really knows his job.
22-May-2015	Excellent service and value for money
20-Feb-2015	Trustworthy, knowledgeable, reliable and tidy. I recommend Alan unreservedly.
14-Jan-2015	I would have no hesitation in recommending Alan Howarth as a computer doctor.
12-Jan-2015	
09-Jan-2015	Good Quick Service