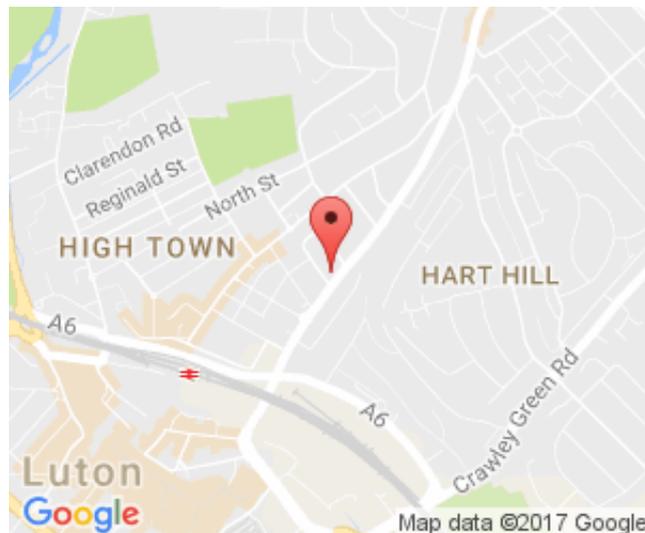


Company Name:	M & S Water Services (Utilities) Ltd	Primary Trade:	Plumbers / Plumbing
Distance from you:	0.00Miles	Contact Name:	Michael Harkin
Full Address:	Unit 5 High Town Enterprise Centre Luton, Bedfordshire York Street		
Postcode:	LU2 0HA	Contact Telephone:	01582 736317
Contact Email:	info@mandswater.co.uk	Contact Fax:	01582 727268
Company Website:	http://www.mandswater.co.uk		
Company Number:		Contact Mobile:	07956 312451
Comments:			

Location map:



Services Provided:

- Plumbers / Plumbing
-

Water Engineers/Treatment

Traders Overall Rating:  9 Points

Number of reviews: 202

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

04-Dec-2018	Very good.
04-Dec-2018	We only had a leak repair contracted from Affinity Water. The leak was found and repaired. Workers worked hard and did a very good job leaving garden tidy.
02-Nov-2018	Very professional service done.
02-Nov-2018	First class service! telephone staff efficient. Engineers and workmen gave us confidence that a good job would be done and it was!
02-Nov-2018	1st class service from all.
02-Nov-2018	100% satisfied with customer service by all the staff. The contractors were extremely polite, professional and courteous. Wee done to your team.
21-Sep-2018	
21-Sep-2018	The work was carried out promptly and efficiently.
13-Aug-2018	Very friendly workers who worked as clean and tidy as possible. Restored site to good order and removed waste.
04-Jun-2018	Very hard working guys and quality finish. All of them were very polite and a pleasure to deal with. Thank you!
04-Jun-2018	
04-Jun-2018	The rubbish clearance was delayed by 10 days.
04-Jun-2018	Very efficient staff.
04-Jun-2018	All works carried out by friendly, helpful and efficient operatives.
04-Jun-2018	Very prompt attendance. Very cooperative and friendly operatives.
04-Jun-2018	Very professional and very nice people to deal with. Above all, a difficult job well done.
04-Jun-2018	Very satisfied.
04-Jun-2018	Friendly and efficient.
04-Jun-2018	1st visit contractors excellent. 2nd visit contractors rude, didn't knock door. Started work and left. Very Poor!

04-Jun-2018	Have still not collected plastic barriers, don't know when they are.
04-Jun-2018	Professional, prompt, timely and tidy workmanship.
04-Jun-2018	Very pleasant cheerful workmen. Also efficient. Explained everything. No complaints whatsoever.
26-Mar-2018	Extremely efficient. No time wasted. Job finished with satisfaction on my part.
13-Feb-2018	From the first visit we had confidence they would sort the problem without major digging we had feared.
09-Jan-2018	Replaced water supply pipe, did an excellent job, using a mole to minimise ground work.
01-Dec-2017	The work was excellent and the staff very good. No comment on 'value for money' as arranged by Affinity Water
01-Dec-2017	Good workers, left behind no mess. Very polite and friendly.
01-Dec-2017	Very satisfied with the work and the men were real professionals. Left the place clean and tidy. Very satisfied.
01-Dec-2017	Highly recommend. Two nice chaps carried out the repair in the best possible way. All was put back that was taken out. Cleaned up and left very tidy. If all the workforce is as good as the men we had this company will be very proud.
01-Dec-2017	Very good service and lovely friendly staff.
01-Dec-2017	Pleasant guys, knew what they were doing. Left site very tidy and finished off well. Quite expensive but no one else would be confident to do it. We were pleased to get it sorted in the end.
01-Dec-2017	Very professional in carrying out work. Good response, very punctual. Easy to contact. Very clean job.
01-Dec-2017	
01-Dec-2017	
29-Sep-2017	Repair handled quickly and efficiently with little mess.
29-Sep-2017	Pleasant workers. All left clean and tidy.
29-Sep-2017	The team that came to repair and renew our water supply were very efficient, helpful and courteous. They also cleared thoroughly on completion.
29-Sep-2017	Excellent quality staff both at their office and on site.
29-Sep-2017	Good clean work.
29-Sep-2017	
29-Sep-2017	Very good work but had to be chased to make good the hole in my lawn :)
29-Sep-2017	From start to finish, M&S provided an excellent service, carrying out a repair and alteration efficiently. We will use this business again.
29-Sep-2017	Friendly, punctual and efficient service.
29-Sep-2017	Very good.
29-Sep-2017	Very professional. Polite. Tidy and very efficient.

09-Aug-2017	
09-Aug-2017	Excellent work. Efficient. Very professional. Very good price.
09-Aug-2017	Very efficient and friendly
09-Aug-2017	Good service.
09-Aug-2017	
09-Aug-2017	Affinity water repair - water leak.
09-Aug-2017	
09-Aug-2017	Friendly and efficient.
09-Aug-2017	Excellent service, repair made promptly, driveway made good, couldn't be better.
09-Aug-2017	Very efficient service, conscientious people.
09-Aug-2017	Bill was paid by water company.
09-Aug-2017	Excellent work.
09-Aug-2017	Repaired water supply pipe in a different position with great spirit and energy.
09-Aug-2017	I was very happy with the service provided.
09-Aug-2017	Very professional and easy to deal with. Helpful and considerate. Clean and tidy.
09-Aug-2017	Excellent customer service. Carried out works efficiently. Highly recommend!
09-Aug-2017	Very kind to an elderly lady.
09-Aug-2017	Very professional. Very helpful. Very efficient, thank you
09-Aug-2017	
09-Aug-2017	Paid by insurance
05-Apr-2017	Brilliant service!
05-Apr-2017	
05-Apr-2017	Excellent all round service. Job done efficiently and courteously.
05-Apr-2017	
05-Apr-2017	Very pleased with the work carried out, they done a great job and cleaned up after themselves.
05-Apr-2017	The M&S team responded magnificently in my hour of need when my leaking water supply pipe needed replacing.
05-Apr-2017	Could not have wished for better service. came when they said they would, polite, respectful, excellent service.
05-Apr-2017	Very helpful and polite crews.
05-Apr-2017	Top quality work done from a very good company. I would definitely recommend them.
05-Apr-2017	
05-Apr-2017	First class company. Professional, efficient and friendly service. I would highly recommend them.
05-Apr-2017	Friendly, efficient and everything reinstated to original state.
05-Apr-2017	
05-Apr-2017	All work carried out to a high quality in a timely fashion.

05-Apr-2017	Arrived on time. Completed the work efficiently, quickly. Left the site in a good condition.
05-Apr-2017	Very happy with the service we received.
05-Apr-2017	Nice workmen, saw same team 3 times. Explained everything and fixed our leak.
05-Apr-2017	Informative and polite workmen.
05-Apr-2017	Hard working, friendly, work was good.
05-Apr-2017	Excellent work
05-Apr-2017	Top class work.
16-Dec-2016	Good service from M&S. Staff work hard in difficult circumstances.
16-Dec-2016	The job was carried out professionally, thoroughly and quickly.
16-Dec-2016	The guys were brilliant, quick, efficient and good communication. Worked till very late on Halloween to fix problem and missed out on 'trick or treating' with kids.
16-Dec-2016	Very efficient and painstaking.
14-Dec-2016	First class plumbing service.
14-Dec-2016	Excellent work done on behalf of Affinity Water. Highly recommended.
14-Dec-2016	Very good work done!
14-Dec-2016	Very efficient operation. Very good communications at every stage.
14-Dec-2016	Couldn't fault the service! Friendly and efficient.
14-Dec-2016	The three separate teams of two all did their very best to carry out a repair with as little disruption and mess as possible. Thank you very much.
14-Dec-2016	
14-Dec-2016	Colour of concrete finish could have been darker. Not a complaint.
14-Dec-2016	M&S arrived on time carried out works to a very high standard. problem solved and returned property back to original condition. Excellent company.
14-Dec-2016	Surveyor came within the hour of my phone call and we had the quote for the work the same evening. The men that did the work were very helpful and explained every detail of the work to me, could not be better.
14-Dec-2016	M&S Services repaired my supply pipe efficiently and the workers were courteous and clean.
14-Dec-2016	From beginning to end friendly, great customer service. open and honest advice, speedy booking. Would highly recommend.
14-Dec-2016	Job completed quickly and sufficiently.
14-Dec-2016	Completed work as assessed to be required by M&S
14-Dec-2016	Friendly and professional service.
14-Dec-2016	I was very pleased with the work that was carried out and very polite workmen.
15-Aug-2016	No fuss, customer focused work. Pleasant and very considerate workmen.
15-Aug-2016	The work carried out was done and everything was

15-Aug-2016	dealt with very quickly. No problems at all with this company. Very efficient. Polite. Knew what the problem was straight away. Very clean workman. Resolved our water supply problem, best it has ever been.
18-Jul-2016	Great work and good value.
17-May-2016	My job was completed that day after assessment, any disruption to my garden was made a good impressed.
17-May-2016	All aspects of the company were great the labourers the plumbers, and the man who made good. They all were wonderful.
01-Mar-2016	Very good service. Glad to send more customers, good service.
15-Jan-2016	Can not recommend highly enough. All thoroughly professional!
15-Jan-2016	Great service - proactive, problem solving, polite and quick. Cleared up after themselves!
15-Jan-2016	Excellent service, nice people to deal with. Helpful and efficient.
15-Jan-2016	Very polite and helpful, did work efficiently.
15-Jan-2016	Excellent service throughout.
15-Jan-2016	Quick, clean, efficient, left no sign they had been.
15-Jan-2016	First class service. Polite and proficient operatives.
15-Jan-2016	Responded very quickly to a burst water main, even though it was Sunday and did an excellent job.
29-Sep-2015	Very friendly and professional and flexible. Dealt with an emergency, at short notice, day before I went on holiday. Excellent company.
29-Sep-2015	
29-Sep-2015	Two very friendly lads, Quickly done. Very satisfied.
29-Sep-2015	Extremely professional, reliable and competent company. Will use again.
29-Sep-2015	Very efficient and professional service. Work was completed on time with minimal disruption at a competitive price.
06-Aug-2015	Repair carried out with expertise. Prompt arrival, water pipe leak traced and section of pipe replaced in two hours. Friendly workforce.
30-Jul-2015	All work carried out was done by caring friendly people.
30-Jul-2015	
30-Jul-2015	Very Good. Very prompt.
16-Jun-2015	
16-Jun-2015	Can't praise the guys enough, they were brilliant. Hard job very well done. Cleaned everything up when finished. Great.
16-Jun-2015	
16-Jun-2015	Very polite staff.
20-Mar-2015	
20-Mar-2015	Provided excellent service and completed work on time. Efficient and friendly service.
20-Mar-2015	Good job done, pleasant and polite workmen. No

16-Mar-2015	problems with reinstatement after. Well done! Insurers paid the bill, cannot answer value for money question.
16-Mar-2015	Very friendly and polite.
13-Feb-2015	Excellent service. Friendly and efficient staff. the work was carried out within the time frame quoted and all mess cleared away.
13-Feb-2015	Very pleased with the work. Everything was left neat and tidy afterwards. Your workmen were very pleasant and courteous.
28-Jan-2015	Excellent service.
28-Jan-2015	Excellent. Workmen very polite and efficient. Good service.
28-Jan-2015	Insurance work
28-Jan-2015	
05-Jan-2015	Friendly, courteous and efficient. Did a good job.
05-Jan-2015	Great service, really nice tradesmen.
05-Jan-2015	Quick and efficient. Great job, well done.
05-Jan-2015	Very quick, efficient service. Hghly recommended.
05-Jan-2015	The men who carried out the repair were efficient, polite and helpful.
05-Jan-2015	
05-Jan-2015	Great, Customer service much better than very good.
05-Jan-2015	
05-Jan-2015	
05-Jan-2015	
05-Jan-2015	Tony and Jonny our two workmen who repaired pipe "excellent" the two lads who put back blk paving and have done another excellent job.
05-Jan-2015	Kevin and Aaron were very professional, helpful and kept me updated on all that was being done.
05-Jan-2015	Hard working team who explained how they would detect and repair our water leak. Quick response and friend service.
05-Jan-2015	Different contractors doing different jobs would have liked it started and and finished at the same time.
05-Jan-2015	Good service.
05-Jan-2015	Excellent tradesmen. Tidy and polite good around work.
19-Dec-2014	In contrast to other companies on the Affinity Waters app list, this company were excellent.
19-Dec-2014	The workmen came promptly and completed the work as quickly as possible with minimum disruption.
19-Dec-2014	
19-Dec-2014	The engineers were very pleasant and professional.
19-Dec-2014	
19-Dec-2014	
19-Dec-2014	
19-Dec-2014	Swift response. Plumber was a really nice guy who methodically evaluated, sourced and rectified my lack of water. Great!!

19-Dec-2014	very polite, hard working young men. Very tidy and cleaned up afterwards. Excellent work. We are very pleased with the service received!
19-Dec-2014	Prompt, courteous and efficient. Very helpful.
19-Dec-2014	
19-Nov-2014	Efficient, professional and speedy service. courteous workmen. Did a really good job and left it tidy (better than expected).
19-Nov-2014	The workman were very helpful.
19-Nov-2014	Very good service. Fast and efficient service. Over all very good.
19-Nov-2014	
19-Nov-2014	
19-Nov-2014	
19-Nov-2014	Very neat work.
19-Nov-2014	
19-Nov-2014	
19-Nov-2014	
19-Nov-2014	The guys were very pleasant until I complained then came back crashing, banging about outside. Also left rubble on my lawn that I had to remove.
19-Nov-2014	Very prompt service. All workmen were very helpful and pleasant. Did a good job.
19-Nov-2014	Very good service, very courteous staff.
19-Nov-2014	Prompt, helpful, friendly service.
19-Nov-2014	Done a very satisfactory job.
19-Nov-2014	Great service, really nice tradesmen.
19-Nov-2014	Friendly, courteous and efficient. Did a good job.
21-Oct-2014	
21-Oct-2014	
21-Oct-2014	All staff ver polite and friendly. Kept us informed in a timely manner. Thanks.
21-Oct-2014	The service was excellent, the men did a great job.
21-Oct-2014	Very nice engineers. Excellent.
21-Oct-2014	Had work done though Homeserve but still good value for money.
21-Oct-2014	Came immediately when called by Affinity water, as Affinity Water were unabl to turn my stopcock off while trying to see if my water supply was linked to my neighbour next door.
21-Oct-2014	Highly professional. More than happy with the work.
21-Oct-2014	Very helpful and polite. Quick to respond. Thanks
21-Oct-2014	Underground pipe work 600m deep repaired within 11/2 hours of 1st phone call on a Saturday PM.
21-Oct-2014	
21-Oct-2014	Arrived at the agreed date and time. Explained the various options. Kept me informed at every stage. Left site clean and tidy.