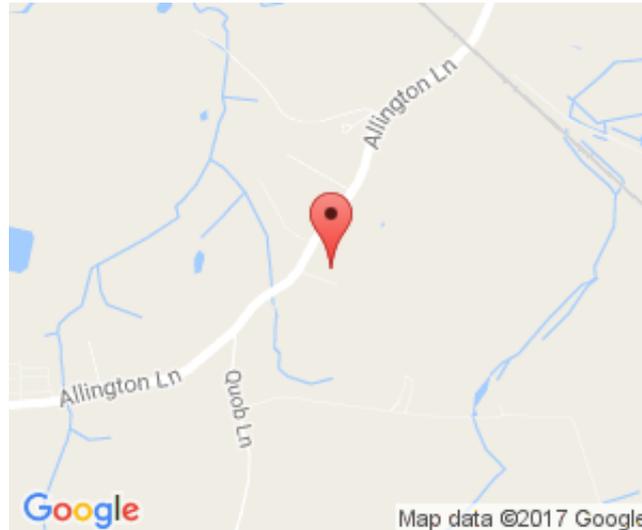


Company Name:	R.A.Redman Ltd	Primary Trade:	Heating - Oil Fired Boilers / Installation &
Distance from you:	0.00Miles	Contact Name:	David Redman
Full Address:	Woodpeckers Allington Lane West End Southampton Hampshire		
Postcode:	SO30 3HP	Contact Telephone:	023 8047 6340
Contact Email:	contact@raredman.co.uk	Contact Fax:	0560 205 5276
Company Website:	<a href="http://www.raredman.co.uk">http://www.raredman.co.uk</a>		
Company Number:	6536476	Contact Mobile:	
Comments:			

Location map:



Services Provided:

- Bottled Gas & Equipment
- Gas Engineers/Serviceing
- Heating - Oil Fired Boilers / Installation & Domestic Fuels
- Heating Services
- Plumbers / Plumbing

Traders Overall Rating:  10 Points

Number of reviews: 344

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

13-Feb-2024

We live in the West Country, as such we instruct trades to do work in Southampton remotely. RA Redman, have completed several jobs on our behalf. Their communication is excellent, they are very well organised, and complete works to a very high standard. They receive our highest recommendation.

06-Feb-2024

All work carried out in a professional manner.

20-Jan-2024

Fixed our broken boiler as quickly as possible leading up to Christmas. Very friendly and helpful. Very pleased with the service.

11-Dec-2023

Refit of a bathroom carried out in a very professional manner. Plenty of advice and patience provided throughout. First class service!

07-Dec-2023

I find this company well organised and very friendly and reliable.

04-Dec-2023

Once again, the staff of R.A. Redman have come up trumps, going way beyond the call to sort out a plumbing problem (jammed tap on washing machine cold-water supply) at really short notice and to a tight deadline, when they had a full work-load without my problems to take on. They actually sorted out two other problems while they were at the property, saving me a lot of trouble further down the line. I cannot thank them enough!

06-Nov-2023

We always get a good service from this company and Kevin is very experienced and able to identify any issues in a professional manner.

04-Oct-2023

Our new dishwasher arrived but a plumber was required to install. RA Redman arrived within approximately an hour and carried out the works. Excellent service!

22-Sep-2023

Our go to plumbing and heating company! Very

	thorough, super efficient and prompt. Clear and fair pricing. Highly recommend and will not use anyone else! Thank you.
25-Aug-2023	Ed has serviced our boiler for the last 3 years and is polite efficient tidy and prompt, proper tradesman.
10-Aug-2023	Excellent service, promptly carried out, very good and professional. We will be using this company again.
05-Aug-2023	Excellent service and work.
04-Aug-2023	Boiler service, excellent and professionally carried out as usual. When Ed found my gas pressure was below standard after having a Smart meter installed earlier in the year he contacted SGN for me and it was sorted very swiftly. Thanks again.
18-Jul-2023	James dealt with what turned out to be a very challenging plumbing problem with patient professionalism and we were extremely grateful that he was able to sort out the issue.
13-Jun-2023	I have had my boiler serviced for many years and never been let down. Always very helpful
09-Jun-2023	Loss of faith in previous plumber used. Prompt response from Mr Redman to provide an estimate for replacement thermostat for the hot water tank & to address poor circulation in recently installed new radiator. Mr Redman spent time explaining the options and provided a reasonable estimate within 2 days. Work completed within a week when the parts were available. Another member of staff completed the work: efficient, clean and did some trouble shooting in consultation with ourselves. Recommended.
02-Jun-2023	Great standard of work. Good communication throughout the process. Really happy, and would recommend.
27-May-2023	Excellent, as usual!
15-May-2023	Very good and very friendly
27-Apr-2023	Fantastic, Friendly, Speedy service from first contact to installation. Highly recommend!
06-Apr-2023	Always an excellent, honest and reliable service delivered by the R.A. Redman team. We have been using their services for many years and the high quality of service remains a constant.
30-Mar-2023	This was the first time that I used the company R.A.Redman and I was extremely impressed with the service, from the time I phoned the office to the work being carried out. I shall be using the company again as they provide an excellent and prompt service. Thank you.
28-Mar-2023	Excellent. From first contact to the work being done. Always helpful and thoughtful regarding older customer.
28-Feb-2023	Friendly and helpful service
15-Feb-2023	Always provide excellent service and advice.
13-Jan-2023	I had a leak in my central heating system, and to fix it needed an obsolete part. I threw myself on Redman's

	<p>mercy, to see if they could source the item. Two hours later the engineer knocked on the door and ten minutes later the job was done, and our system checked over, back up and running. As usual, brilliant service. Many, many thanks!</p>
13-Jan-2023	<p>Our meter installer urged us to investigate a possible gas leak, and we contacted Redman's (whom we have used over ten years) the next morning. Unfortunately we did have a leak, and our gas had to be turned off, this during the recent cold snap. But Messrs Redman, father and son, 'took pity on us' and turned out two days later, on the Sunday, to carry out the very substantial work of laying in a new gas supply line. They completed the work in three hours flat. No words of praise of mine can do justice to the service Redman's gave us that day. Thank you so much!</p>
27-Dec-2022	<p>Redmans do all our oil boiler work, this time a breakdown in the very cold weather. They came and fixed the boiler problem and the c/h pump which had packed up. Thanks for the very quick service which was much appreciated.</p>
16-Dec-2022	<p>Office phone number was on answer machine. However I spoke to an engineer on their mobile number late pm and they arrived the following morning before 10am. Polite and efficient as usual!</p>
15-Dec-2022	<p>Great service, a local family run company who always go the extra mile when an urgent response is needed.</p>
14-Dec-2022	<p>Redman's give consistent excellent, personal, good value service across heating, plumbing and gas services.</p>
01-Dec-2022	<p>Thorough, efficient and left the area in a clean and tidy state. Everything tested and carried out was well explained.</p>
15-Oct-2022	<p>Great company and service as always</p>
15-Sep-2022	<p>We have had our hot water cylinder serviced by R A Redman for the past few years and have always been pleased with the efficiency of the work.</p>
12-Sep-2022	<p>As always, I received a friendly, helpful, reliable and professional service from all the team, thank you</p>
09-Sep-2022	<p>Have used R A Redman for many years and they have always sent out the same engineer to service my boiler which is very gratifying. They remind me when the next service is due by email, so I am not pressurised into having them do it, but I choose them because the work is carried out efficiently, quickly and tidily. I have never had any reason to call them out in between services. Would highly recommend this company.</p>
08-Sep-2022	<p>Redmans are a fantastic outfit. We used them for all plumbing, heating and bathrooms during the build of our house a few years ago, with follow up annual services. More recently they did a complete refit of new boiler, plumbing, rads, bathrooms at a bungalow I was renovating for my parents. Wouldn't hesitate to recommend. Nice to work with, fair prices and quality</p>

24-Aug-2022	<p>job.</p> <p>I have used them before and once again a great level of service and a job professionally completed. James stripped out the old boiler and relocated the new one elsewhere in the house, replaced all the radiators and in some cases relocated the new ones to new positions. They also installed a gas hob in a new kitchen. They were always courteous, punctual and explained what they were going to do beforehand and explained afterwards where we were. With some trades people you feel they are looking for the solution that suits them and is easiest but with James it was always what solution suited us best.</p>
29-Jul-2022	<p>Excellent service from the office to completion of the job. Thank you</p>
12-Apr-2022	<p>It is Soooooo refreshing to experience such friendly , prompt and value for money plumbing services from this company. Super efficient when I telephoned to enquire and pricing was clearly explained, lovely jolly lady! Ken explained exactly what was needed and the job was done in no time. I would not hesitate in recommending this company and when I need anything else they will be the first number I dial!</p>
01-Feb-2022	<p>Employed R A Redman's to carry out a complete refurbishment of my bathroom, superb job with quality fitments.Really nice people to deal with, and nothing was too much trouble. Would thoroughly recommend them.</p>
27-Nov-2021	<p>Very prompt, efficient and professional service. Good company with which to work</p>
30-Sep-2021	<p>Kevan, a friendly, very knowledgeable chap arrived within the time given and gave the 10 year old boiler a deep clean and replaced some parts. Just started using it again and it works perfectly and can hardly hear it. I get a reminder every year when the service is due. Would recommend them to everyone.</p>
05-Oct-2020	<p>Prompt replies to all communications, work was arranged promptly, completed tidily and efficiently. I have used the company before and will continue to do so again, I find them totally reliable and feel that I can trust them to do a good job and not to take short cuts. Prices are very reasonable given the quality of service.</p>
29-Sep-2020	<p>Excellent service as always from R.A.Redman. From booking the call-out with the office to the engineer visiting site, everything is thorough and efficient with excellent customer service. I feel happy knowing I can always rely on this business for any plumbing and heating requirements, and I know I will be offered an honest appraisal of work required with excellent workmanship delivered.</p>
11-Sep-2020	<p>Very impressive customer service and first class workmanship to resolve plumbing issue. We would highly recommend this company for anyone looking for a first class service.</p>
01-Sep-2020	<p>Overall the job was done very professionally, slight</p>

	<p>mishap with wrong parts being ordered but mistakes happen. My only gripe was the Company quote £60 for the first hours work and reduced rate thereafter, however what they don't tell you is that they when they arrive at your door you are automatically charged £60 if they cannot fix on speck. They then return with parts and you are indeed charged a reduced rate. Charge in time for my job equated to £115 labour charge for a combined total of about 1 hours work. Company should pre warn that the first hour is actually a diagnostic fee !!! Response from R.A. Redman: We always provide honest and open pricing and if there is another visit we unfortunately have to charge as two visits mean twice the time. We solved the clients issues as quickly as possible and at the time the person was happy with our service.</p>
28-Aug-2020	<p>I have used Redmans for many years both at home and for my rental properties. They are always reliable, courteous, tidy and carry out each job to a very high standard. This was no exception.</p>
30-Jul-2020	<p>Level of service, second to none. The team were extremely professional and the work carried exactly to my specifications. I would have absolutely no hesitations recommending them.</p>
02-Jul-2020	<p>Excellent work in a challenging cottage, with some existing dodgy pipework. Didn't just install a new HWC but reviewed and repaired the leaking hot water system. Professional and excellent quality of work.</p>
06-May-2020	<p>Excellent service. Due to isolation he kept his distance and didn't come to the door (outside boiler). Much appreciated.</p>
01-May-2020	
27-Apr-2020	<p>Workman polite, thorough and cleaned up before leaving. Very good</p>
14-Feb-2020	<p>Excellent and friendly.</p>
14-Feb-2020	<p>Excellent service always. Came out for repair Christmas Eve but didn't charge additional fee even though business was closed.</p>
14-Feb-2020	<p>Excellent.</p>
14-Feb-2020	<p>I always have great service from them. The office lady, Jane, is always very helpful.</p>
02-Jan-2020	<p>Competent.</p>
19-Dec-2019	
17-Dec-2019	
09-Dec-2019	<p>Very professional, efficient &amp; good customer service. Several problems with workmanship not resolved to our satisfaction although a reduction in bill was obtained. In the past week I have contacted the company by telephone several times about further problems with the way the extractor fan ducting was installed resulting in the ducting filling with condensation. Due to not getting any response from the trader and because I was concerned about the amount of water collecting in the ducting the possibility of the ducting splitting and the water causing damage to the</p>

	<p>ceiling I decided I needed to tackle the problem myself. On Saturday I went into the loft and to cut a long story short recovered approximately 2.5 litres of water from the ducting. I then rerouted the ducting. Then I discovered that the wrong size hole had been cut in the ceiling.</p>
28-Nov-2019	<p>very good, except that the initial appointment wasn't kept due to the person who made the appointment forgetting to write it down.</p>
28-Nov-2019	
15-Nov-2019	<p>Clean &amp; efficient</p>
14-Nov-2019	<p>Fantastic company! Prompt, professional &amp; well priced.</p>
30-Oct-2019	<p>Six Years since installation of home boiler &amp; regular servicing. Happy/Smiley professional company</p>
03-Oct-2019	<p>Boiler service undertaken to a high quality - no complaints at all.</p>
26-Sep-2019	
26-Sep-2019	
26-Sep-2019	<p>Supply and fit to new extension:- Boiler, Briston 1901 thermostatic shower, Trac pipe installed underground, outside tap.</p>
20-Sep-2019	<p>Excellent.</p>
20-Sep-2019	<p>Excellent every time used in 40 years.</p>
17-Sep-2019	<p>We have always been treated well by R A Redman and are pleased by the standard of work.</p>
13-Sep-2019	<p>Automatic changeover valve and associated fittings replaced - all done efficiently and in a pleasant manner</p>
27-Aug-2019	<p>First class</p>
27-Aug-2019	
16-Aug-2019	<p>Always helpful, excellent service.</p>
14-Aug-2019	<p>Repairing toilet cistern fittings including HANDLE in place of push button, as requested.</p>
04-Feb-2019	<p>Ceiling water leak - reviews within 2 hours. Show pump replaced the next day. Very prompt &amp; efficient service.</p>
31-Jan-2019	<p>I've been using R.A.Redman for 15 years and had excellent service every time.</p>
25-Jan-2019	<p>Excellent as always. Reliable regular service &amp; landlord gas safety check.</p>
20-Dec-2018	<p>Very good.</p>
20-Dec-2018	<p>As always excellent service received.</p>
06-Dec-2018	<p>Service of boiler &amp; investigation of noise radiator.</p>
03-Dec-2018	<p>Good all round service, starting my call, all the way through to fixing the problem. Thanks Redman team.</p>
27-Nov-2018	<p>Excellent time scale to fix problem.</p>
20-Nov-2018	<p>Prompt! Reliable &amp; thorough. I hope they will employ an Aga Engineer so my cooker can be serviced at the same time as the boiler.</p>
16-Nov-2018	<p>As always we received excellent service. We have been loyal clients with Redman's for over 40 years!</p>
09-Nov-2018	<p>Prompt &amp; reliable service. Premises left clean &amp; tidy. Service 2x boilers, fitted now flue parts to one,</p>

06-Nov-2018	increased pipework size to two radiators.
06-Nov-2018	Knowledgeable, prompt, friendly and tidy.
02-Nov-2018	Prompt & efficient.
23-Oct-2018	Have used Redmans for 7 years. Always great service from both the office staff and the engineers.
16-Oct-2018	I can always rely pm very friendly, professional & efficient service.
16-Oct-2018	Excellent service from the call to ask for quote to job completion.
16-Oct-2018	
26-Sep-2018	Annual Boiler service completed with recommendation to replace seal. Requested replacement".
24-Sep-2018	Excellent
24-Sep-2018	Excellent
13-Sep-2018	Phoned at 8.20 concerning my son's boiler that had broken down. They have a young baby so needed hot water and heating. They called at the house at 8.40 resolved the problem in an efficient and friendly manner. Also did some work for me repairing a gas leak and can't speak highly enough of the excellent service. Would always recommend them.
10-Sep-2018	
03-Sep-2018	We have used Redman's several times now and have been very happy each time. Very professional service.
31-Aug-2018	Replaced toilet to good standard. Polite, prompt and friendly service.
28-Aug-2018	Friendly professional prompt service.
28-Aug-2018	I have used Redman before and find they are excellent.
17-Aug-2018	Always excellent, Helpful service very caring as I am on my own.
16-Aug-2018	I have used Redman's for over 20 years and have always received a very friendly, helpful and efficient service.
16-Aug-2018	Very prompt - Friendly and experienced engineer (Kev) for whom nothing was too much trouble totally delighted with the service and will use again and would recommend to others.
16-Aug-2018	As always excellent service Keith was very pleasant.
07-Aug-2018	
07-Aug-2018	All very professional - contacted to remind of annual service. Arrived on time, polite, no mess, efficient 10/10.
02-Aug-2018	Excellent service and workmanship.
30-Jul-2018	Prompt and very helpful.
26-Jul-2018	Friendly, efficient, punctual and good value for money.
24-Jul-2018	
24-Jul-2018	Redman's serviced my boiler at Hazelmead, SO32 3ND. always very polite, hardworking and a pleasure to deal with.
18-Jul-2018	Good friendly efficient service.

11-Jul-2018	Service was good but I thought the price was high and was not pleased,
26-Jun-2018	A boiler gas service
21-Jun-2018	Reliable, professional and courteous.
19-Jun-2018	Excellent service as usual.
13-Jun-2018	R.A.Redman carried out an annual gas boiler service, very reliable and excellent service.
05-Jun-2018	Very good.
23-May-2018	We were very impressed with the service we received.
22-May-2018	Excellent - could not fault it! Always use Redmans for all plumbing/heating jobs.
17-May-2018	Always helpful, prompt and efficient. Trustworthy over many years!
17-May-2018	Plumber and service were very good and clean.
10-May-2018	Excellent service with boiler and the site was left clean and tidy.
08-May-2018	Very pleased with the service and personnel. Would recommend highly.
08-May-2018	Prompt and efficient.
02-May-2018	Work is excellent and it's a friendly service. On problem - office not manned all day and we have to leave a message and there is sometimes a delay in their response.
02-May-2018	There was good communication and flexibility. A friendly and considerate organisation. They did a good overall job.
25-Apr-2018	Prompt and very efficient service.
27-Mar-2018	
19-Mar-2018	Engineer on time, clean and friendly. Very pleased with the work.
13-Mar-2018	Prompt and polite. During cold spell.
13-Mar-2018	Burst outside tap joint by garage
06-Mar-2018	We had a burst water pipe in our loft which put our heating and hot water out of action. Out of the 6 companies I called on the Monday morning, this was the only one to have a receptionist so I could actually speak to someone rather than leave a message on an answer machine. The receptionist promised to phone back soon if they could help. She contacted me within the hour and said someone could call that afternoon (giving a 3 hour window.) They came within that window, and had found the fault, fixed it, waited for 15 mins to check nothing else was going awry, advised on our central heating system and were gone - all within 25 minutes. The two man team were polite, efficient, very clear in their explanations of what they were doing, impressive in their knowledge/expertise and filled me with confidence in their professionalism. There was no payment taken at the time - an invoice was sent later in the post - avoiding that awkward handing over cash situation (do you give a tip???) etc. This also means that a couple of days at least will have

	passed before we have to pay, so if any immediate problems followed their visit, they have time to show themselves before any money has passed hands. We are extremely pleased with their service from start to finish. It is now over 36 hours since my initial calls, and 4 of the other 5 companies I called have not yet even returned my call, let alone offered me any help.
22-Feb-2018	Very good and professional.
19-Feb-2018	A very good all round service from the call I made till the job was finished.
12-Feb-2018	Very good.
12-Feb-2018	Very good. Minimum delay between breakdown call and receiving attention.
08-Feb-2018	Very good.
07-Feb-2018	Excellent performance & repair. Thanks.
02-Feb-2018	Outstanding service fixing a leak in heating system.
02-Feb-2018	Outstanding service fixing a leak in heating system.
31-Jan-2018	Excellent, punctual.
30-Jan-2018	Excellent & quick & efficient. Know what they are doing.
30-Jan-2018	All good. After several visits the problem was fixed.
19-Jan-2018	Combi boiler replaced in 2 days, no fuss, no hassle, lovely job.
03-Jan-2018	After being let down by several plumbers, a friend gave us this company's details. I have to say from the time I called them to the end, he was very efficient. Job done and completed at a very reasonable price.
22-Dec-2017	Extremely efficient and helpful.
01-Dec-2017	
30-Nov-2017	Excellent.
29-Nov-2017	Very good.
27-Nov-2017	Excellent - so nice to have a company respond promptly, call back as promised and attend at the appointed time.
27-Nov-2017	Arrived on time booked. Clean and tidy servicing. Pleasant manner. Helpful and informative advice re further work requested.
27-Nov-2017	Excellent as always
27-Nov-2017	Excellent as always - 8 years now.
16-Nov-2017	Excellent
13-Nov-2017	As always, very good.
13-Nov-2017	Excellent.
13-Nov-2017	Very good, clean and polite.
13-Nov-2017	Excellent, prompt and efficient.
20-Oct-2017	Have used them for about 40 years!
03-Oct-2017	Polite, efficient, clean and tidy.
31-Jul-2017	We received excellent service.
25-Jul-2017	Excellent.
24-Jul-2017	Brilliant service from booking to work being completed.
24-Jul-2017	Carried out gas boiler service.

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12-Jul-2017	Very good and polite. Would recommend their service to anyone.
03-Jul-2017	Very tricky job and the lad just got stuck in. Work carried out to a high standard and reasonably priced. Will use again.
03-Jul-2017	The service has always been excellent. Every part removed cleaned and replaced. Job well done.
03-Jul-2017	Excellent. Had a leak in the water tank, sent an engineer same day.
28-Jun-2017	Very good.
06-Jun-2017	Excellent. Responsive, good standards, very fair on charging and value for money.
01-Jun-2017	Excellent.
01-Jun-2017	Friendly and efficient service and prompt timing.
17-May-2017	R A Redman are extremely helpful, reliable and fantastic value for money. Highly recommend.
11-May-2017	Excellent, efficient, prompt, clean.
08-May-2017	Good and prompt service.
11-Apr-2017	I've been a customer of theirs for eight years, team all friendly service they give is excellent.
11-Apr-2017	Very pleased.
10-Apr-2017	Always good service.
24-Mar-2017	Professional and friendly service.
22-Mar-2017	Very efficient and effective, professional and friendly service.
16-Mar-2017	
13-Mar-2017	Always a top quality service, quick to respond and very friendly.
28-Feb-2017	Fantastic service, very professional and affordable.
20-Feb-2017	Outstanding customer service, very accommodating. I would highly recommend them to anyone.
20-Feb-2017	Good service, completed on time and reasonable price.
20-Feb-2017	Excellent.
20-Feb-2017	Telephoned for help date afternoon and the problem was sorted the following morning. Amazing prompt service.
20-Feb-2017	Excellent throughout, well explained and serviced.
20-Feb-2017	Always pleased.
13-Feb-2017	
09-Feb-2017	-
08-Feb-2017	Excellent
08-Feb-2017	The engineer arrived as planned. He did a thorough service on the boiler.
07-Feb-2017	Very efficient, tidy and clean. Also very friendly.
13-Jan-2017	Fantastic. Had an oil leak over Christmas, called our usual plumber who didn't respond so called Redmans who fixed the problem within 2 hours! Highly recommend.
09-Jan-2017	
04-Jan-2017	Excellent.

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03-Jan-2017	Very good, good job at fair price.
03-Jan-2017	Friendly, efficient and professional.
21-Dec-2016	Excellent.
21-Dec-2016	Thorough servicing of oil boiler and checking of oil tank.
14-Dec-2016	Prompt and efficient.
14-Dec-2016	Excellent.
12-Dec-2016	Excellent.
12-Dec-2016	Quick to attend and repair, polite and helpful staff, regularly updates on progress, excellent service and good value.
08-Dec-2016	Excellent and trustworthy.
08-Dec-2016	Excellent, easy to arrange boiler service. Friendly engineer who was very efficient.
06-Dec-2016	Very Good.
23-Nov-2016	Excellent
21-Nov-2016	
16-Nov-2016	Very satisfied.
10-Nov-2016	Excellent, as usual. Prompt, helpful, with humour.
10-Nov-2016	Excellent Service, Competent, Friendly & Polite
10-Nov-2016	
07-Nov-2016	Very quick response to call out.
02-Nov-2016	Excellent, helpful, clean and efficient service.
26-Oct-2016	Very good.
26-Oct-2016	Good and helpful service.
26-Oct-2016	Thorough and efficient service.
11-Oct-2016	Excellent.
11-Oct-2016	Boiler (oil) carried out to high standard.
06-Oct-2016	First class, tidy, reliable, on time and I will use the, again.
06-Oct-2016	Excellent, couldn't fault it!
06-Oct-2016	Excellent, friendly service, no problems at all.
04-Oct-2016	Service level - excellent!
29-Sep-2016	Polite, on time, good workmanship and friendly.
26-Sep-2016	
21-Sep-2016	Workmanship very good, clean and time keeping very good.
15-Sep-2016	
05-Sep-2016	Friendly, professional service, will definitely use again.
05-Sep-2016	Excellent as ever.
02-Sep-2016	Always gives excellent service and advice.
23-Aug-2016	Excellent boiler service every year.
10-Aug-2016	Excellent service. Would highly recommend.
09-Aug-2016	Excellent.
05-Aug-2016	Very good service as usual, excellent service.
02-Aug-2016	Very good - after he left the new part caused another leak but as he was outside having his lunch he came back and fixed it.

02-Aug-2016	Boiler service
19-Jul-2016	Kevon was very good, tidy and polite, carried out good service to my boiler and explained all he did afterwards, very good, I recommend him.
12-Jul-2016	Excellent. Very helpful and explained clearly, no problems.
04-Jul-2016	Right from call to giving me a quote, to the boiler being installed, excellent, a good family company.
23-Jun-2016	Job had to be done that day as was an extensive leak, firm responded promptly with excellent service.
13-Jun-2016	
17-May-2016	Excellent service, professional and prompt.
10-May-2016	Helpful and professional service, good value.
08-Apr-2016	Excellent! In every respect!
08-Apr-2016	Excellent.
24-Mar-2016	Very good.
15-Mar-2016	Very professional level of service, engineer was knowledgeable and explained what he was doing and why, inspired confidence.
15-Mar-2016	Very helpful on the phone, arrived punctually when they said they would, Very satisfied all round.
02-Mar-2016	
19-Feb-2016	Excellent from phone call from Redman's for annual service to fitter calling and to paying bill when received, excellent.
19-Feb-2016	Prompt, good service, friendly and helpful.
18-Feb-2016	Prompt and efficient service.
26-Jan-2016	High level, very competent!
26-Jan-2016	10/10
30-Dec-2015	I have used Redmans quite a few times in the last 12 months, they are always great value, do good work at a fair price and with good customer service.
21-Dec-2015	Friendly, efficient and arrived within time period advised.
17-Dec-2015	Very happy with service and invoiced what was quoted originally.
15-Dec-2015	Faultless, professional and polite.
15-Dec-2015	Very polite and clean working. Good communication with customers needs in mind and happy to help with a smile. 10/10.
09-Dec-2015	Telephone call handling can be erratic -not confident that telephone message has been heard
23-Nov-2015	Excellent as always.
20-Nov-2015	Excellent
11-Nov-2015	Very good, courteous service.
09-Nov-2015	Excellent
04-Nov-2015	Excellent.
03-Nov-2015	Excellent service, used them before.
26-Oct-2015	Excellent service arrived on time, everything left clean and tidy.

23-Oct-2015	Excellent service arrived on time everything left clean and tidy
23-Oct-2015	Excellent service.
19-Oct-2015	Repeat customer. Efficient and friendly service. Thank you.
19-Oct-2015	Excellent.
14-Oct-2015	Reliable and efficient.
12-Oct-2015	good!
12-Oct-2015	Very good, trusted.
12-Oct-2015	Excellent as usual.
30-Sep-2015	First class service provided promptly and efficiently. Thank you !
14-Sep-2015	On time and excellent service. Clean and tidy.
11-Sep-2015	Swift, efficient, clean and effective.
04-Sep-2015	Excellent, James Redman was so efficient and friendly, and returned a couple of days later to ensure everything was working properly.
24-Aug-2015	Good.
11-Aug-2015	Excellent service as always. Polite, friendly engineer who is prompt, tidy and efficient. A pleasure to deal with.
31-Jul-2015	Very good
31-Jul-2015	Excellent
22-Jul-2015	The replacement of my central heating boiler was managed knowledgeably and competently throughout, the work was explained to me carefully, and my questions were answered so that i understood! Since submitting my original feedback (above), over the past 9 months work on the various problems with the new system was repeatedly delayed and postponed. I would no longer recommend this company
20-Jul-2015	Excellent and prompt plumbing service.
20-Jul-2015	Very good.
20-Jul-2015	I have used this company on many occasions and found them very good and fairly priced.
16-Jun-2015	Excellent Options explained Work to be carried out explained work. Tidy Good after care and handover on budget and on time
09-Jun-2015	
08-Jun-2015	Fast, efficient and fair priced! Thoroughly recommend!
03-Jun-2015	After six successful jobs we have full confidence in recommending this company.
22-May-2015	Excellent service as always. Always use this company.
22-May-2015	A thoroughly professional job completed to our satisfaction.
19-May-2015	Very pleased with the service, fitting and making, good.
19-May-2015	Efficient admin team, able to book appointments with no fuss. Standard of work was excellent and staff were friendly. I would always use R.A.Redman.

15-May-2015	Good.
29-Apr-2015	Ken sorted out heating and hot water problem that I have had for 5 years, 4 different plumbers could not fix it. Excellent workmanship and superior service.
29-Apr-2015	Excellent
24-Apr-2015	
15-Apr-2015	Always excellent.
13-Apr-2015	
07-Apr-2015	Excellent, professional service with a smile! I would recommend to anyone.
25-Mar-2015	Generally satisfactory.
25-Mar-2015	Excellent, friendly, perfect!
13-Mar-2015	Once again an excellent service from Jane in the office with telephone contact and invoicing, Kev for boiler service giving verbal explanation at end of service and Ken, purchasing and fitting of new radiators plus other jobs. Thank you to all.
03-Mar-2015	Very good service.
03-Mar-2015	
03-Mar-2015	
09-Jan-2015	Excellent. Clean, efficient and excellent time keeping.
08-Jan-2015	Overall, good - always consulted throughout on exact requirements of job.
08-Jan-2015	Instant attendance in emergency
08-Jan-2015	Excellent, as usual
08-Jan-2015	Engineer - on time - very clean and tidy and professional. Good value for money. Booking/billing very efficient.
08-Jan-2015	Excellent service
08-Jan-2015	Excellent service with a smile - recommended
07-Jan-2015	On time, polite and helpful and do a good job.
07-Jan-2015	
07-Jan-2015	Telephoned company about 8.00am on Monday 24.03.2014. Engineer (James) arrived 9.00am. Sorted out leak and left everything clean and tidy. Appreciated him taking his shoes off at the front door. Excellent service !
07-Jan-2015	
07-Jan-2015	
07-Jan-2015	Redman's engineers are competent, punctual, tidy, thorough and charming. They help me decide what I need if I am not sure ! and what I don't need ! They explain the job thoroughly and I am pleased to recommend them.
07-Jan-2015	Prompt service. Engineer was very pleasant and explained what he was doing. Quoted price of part before proceeding with work. Good quality of service. Left site as it was found.
07-Jan-2015	Very Very Good
07-Jan-2015	

05-Jan-2015	
05-Jan-2015	Redman's installed a new oil fired boiler and hotmaker cylinder.
05-Jan-2015	
19-Dec-2014	Excellent and speedy.
19-Dec-2014	
19-Dec-2014	We had a boiler and gas fire serviced. The engineer was very helpful.
19-Dec-2014	
19-Dec-2014	Excellent communication, time keeping, service and advice. Explanations I can understand.
19-Dec-2014	Friendly and competent work.
19-Dec-2014	Very prompt. Good job done. Cleaned up when finished.
19-Dec-2014	Fantastic service, good tidy engineers. Very happy with overall service.