

Company Name:	R.A.Redman	Primary Trade:	Heating - Oil Fired Boilers / Installation &
Distance from you:	0.00Miles	Contact Name:	David Redman
Full Address:	Woodpeckers Allington Lane West End Southampton Hampshire		
Postcode:	SO30 3HP	Contact Telephone:	023 80 476340
Contact Email:	contact@raredman.co.uk	Contact Fax:	0560 205 5276
Company Website:	http://www.raredman.co.uk	Contact Mobile:	
Company Number:			
Comments:			

Location map:



Services Provided:

- Bottled Gas & Equipment
- Gas Engineers/Serviceing
- Heating - Oil Fired Boilers / Installation & Domestic Fuels
- Heating Services
- Plumbers / Plumbing

Traders Overall Rating:  10 Points

Number of reviews: 277

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

03-Oct-2019	Boiler service undertaken to a high quality - no complaints at all.
26-Sep-2019	
26-Sep-2019	
26-Sep-2019	Supply and fit to new extension:- Boiler, Briston 1901 thermostatic shower, Trac pipe installed underground, outside tap.
20-Sep-2019	Excellent.
20-Sep-2019	Excellent every time used in 40 years.
17-Sep-2019	We have always been treated well by R A Redman and are pleased by the standard of work.
13-Sep-2019	Automatic changeover valve and associated fittings replaced - all done efficiently and in a pleasant manner First class
27-Aug-2019	
27-Aug-2019	
16-Aug-2019	Always helpful, excellent service.
14-Aug-2019	Repairing toilet cistern fitments including HANDLE in place of push button, as requested.
04-Feb-2019	Ceiling water leak - reviews within 2 hours. Show pump replaced the next day. Very prompt & efficient service.
31-Jan-2019	I've been using R.A.Redman for 15 years and had excellent service every time.
25-Jan-2019	Excellent as always. Reliable regular service & landlord gas safety check.
20-Dec-2018	Very good.
20-Dec-2018	As always excellent service received.
06-Dec-2018	Service of boiler & investigation of noise radiator.
03-Dec-2018	Good all round service, starting my call, all the way through to fixing the problem. Thanks Redman team.
27-Nov-2018	Excellent time scale to fix problem.

20-Nov-2018	Prompt! Reliable & thorough. I hope they will employ an Aga Engineer so my cooker can be serviced at the same time as the boiler.
16-Nov-2018	As always we received excellent service. We have been loyal clients with Redman's for over 40 years!
09-Nov-2018	Prompt & reliable service. Premises left clean & tidy. Service 2x boilers, fitted new flue parts to one, increased pipework size to two radiators.
06-Nov-2018	Knowledgeable, prompt, friendly and tidy.
06-Nov-2018	Prompt & efficient.
02-Nov-2018	Have used Redmans for 7 years. Always great service from both the office staff and the engineers.
23-Oct-2018	I can always rely pm very friendly, professional & efficient service.
16-Oct-2018	Excellent service from the call to ask for quote to job completion.
16-Oct-2018	
16-Oct-2018	
26-Sep-2018	Annual Boiler service completed with recommendation to replace seal. Requested replacement".
24-Sep-2018	Excellent
24-Sep-2018	Excellent
13-Sep-2018	Phoned at 8.20 concerning my son's boiler that had broken down. They have a young baby so needed hot water and heating. They called at the house at 8.40 resolved the problem in an efficient and friendly manner. Also did some work for me repairing a gas leak and can't speak highly enough of the excellent service. Would always recommend them.
10-Sep-2018	
03-Sep-2018	We have used Redman's several times now and have been very happy each time. Very professional service.
31-Aug-2018	Replaced toilet to good standard. Polite, prompt and friendly service.
28-Aug-2018	Friendly professional prompt service.
28-Aug-2018	I have used Redman before and find they are excellent.
17-Aug-2018	Always excellent, Helpful service very caring as I am on my own.
16-Aug-2018	I have used Redman's for over 20 years and have always received a very friendly, helpful and efficient service.
16-Aug-2018	Very prompt - Friendly and experienced engineer (Kev) for whom nothing was too much trouble totally delighted with the service and will use again and would recommend to others.
16-Aug-2018	As always excellent service Keith was very pleasant.
07-Aug-2018	
07-Aug-2018	All very professional - contacted to remind of annual service. Arrived on time, polite, no mess, efficient 10/10.
02-Aug-2018	Excellent service and workmanship.

30-Jul-2018	Prompt and very helpful.
26-Jul-2018	Friendly, efficient, punctual and good value for money.
24-Jul-2018	
24-Jul-2018	Redman's serviced my boiler at Hazelmead, SO32 3ND. always very polite, hardworking and a pleasure to deal with.
18-Jul-2018	Good friendly efficient service.
11-Jul-2018	Service was good but I thought the price was high and was not pleased,
26-Jun-2018	A boiler gas service
21-Jun-2018	Reliable, professional and courteous.
19-Jun-2018	Excellent service as usual.
13-Jun-2018	R.A.Redman carried out an annual gas boiler service, very reliable and excellent service.
05-Jun-2018	Very good.
23-May-2018	We were very impressed with the service we received.
22-May-2018	Excellent - could not fault it! Always use Redmans for all plumbing/heating jobs.
17-May-2018	Always helpful, prompt and efficient. Trustworthy over many years!
17-May-2018	Plumber and service were very good and clean.
10-May-2018	Excellent service with boiler and the site was left clean and tidy.
08-May-2018	Very pleased with the service and personnel. Would recommend highly.
08-May-2018	Prompt and efficient.
02-May-2018	Work is excellent and it's a friendly service. On problem - office not manned all day and we have to leave a message and there is sometimes a delay in their response.
02-May-2018	There was good communication and flexibility. A friendly and considerate organisation. They did a good overall job.
25-Apr-2018	Prompt and very efficient service.
27-Mar-2018	
19-Mar-2018	Engineer on time, clean and friendly. Very pleased with the work.
13-Mar-2018	Prompt and polite. During cold spell.
13-Mar-2018	Burst outside tap joint by garage
06-Mar-2018	We had a burst water pipe in our loft which put our heating and hot water out of action. Out of the 6 companies I called on the Monday morning, this was the only one to have a receptionist so I could actually speak to someone rather than leave a message on an answer machine. The receptionist promised to phone back soon if they could help. She contacted me within the hour and said someone could call that afternoon (giving a 3 hour window.) They came within that window, and had found the fault, fixed it, waited for 15 mins to check nothing else was going awry, advised on our central heating system and were gone - all within

	<p>25 minutes. The two man team were polite, efficient, very clear in their explanations of what they were doing, impressive in their knowledge/expertise and filled me with confidence in their professionalism. There was no payment taken at the time - an invoice was sent later in the post - avoiding that awkward handing over cash situation (do you give a tip???) etc. This also means that a couple of days at least will have passed before we have to pay, so if any immediate problems followed their visit, they have time to show themselves before any money has passed hands. We are extremely pleased with their service from start to finish. It is now over 36 hours since my initial calls, and 4 of the other 5 companies I called have not yet even returned my call, let alone offered me any help.</p>
22-Feb-2018	Very good and professional.
19-Feb-2018	A very good all round service from the call I made till the job was finished.
12-Feb-2018	Very good.
12-Feb-2018	Very good. Minimum delay between breakdown call and receiving attention.
08-Feb-2018	Very good.
07-Feb-2018	Excellent performance & repair. Thanks.
02-Feb-2018	Outstanding service fixing a leak in heating system.
02-Feb-2018	Outstanding service fixing a leak in heating system.
31-Jan-2018	Excellent, punctual.
30-Jan-2018	Excellent & quick & efficient. Know what they are doing.
30-Jan-2018	All good. After several visits the problem was fixed.
19-Jan-2018	Combi boiler replaced in 2 days, no fuss, no hassle, lovely job.
03-Jan-2018	After being let down by several plumbers, a friend gave us this company's details. I have to say from the time I called them to the end, he was very efficient. Job done and completed at a very reasonable price.
22-Dec-2017	Extremely efficient and helpful.
01-Dec-2017	
30-Nov-2017	Excellent.
29-Nov-2017	Very good.
27-Nov-2017	Excellent - so nice to have a company respond promptly, call back as promised and attend at the appointed time.
27-Nov-2017	Arrived on time booked. Clean and tidy servicing. Pleasant manner. Helpful and informative advice re further work requested.
27-Nov-2017	Excellent as always
27-Nov-2017	Excellent as always - 8 years now.
16-Nov-2017	Excellent
13-Nov-2017	As always, very good.
13-Nov-2017	Excellent.
13-Nov-2017	Very good, clean and polite.

13-Nov-2017	Excellent, prompt and efficient.
20-Oct-2017	Have used them for about 40 years!
03-Oct-2017	Polite, efficient, clean and tidy.
31-Jul-2017	We received excellent service.
25-Jul-2017	Excellent.
24-Jul-2017	Brilliant service from booking to work being completed.
24-Jul-2017	Carried out gas boiler service.
12-Jul-2017	Very good and polite. Would recommend their service to anyone.
03-Jul-2017	Very tricky job and the lad just got stuck in. Work carried out to a high standard and reasonably priced. Will use again.
03-Jul-2017	The service has always been excellent. Every part removed cleaned and replaced. Job well done.
03-Jul-2017	Excellent. Had a leak in the water tank, sent an engineer same day.
28-Jun-2017	Very good.
06-Jun-2017	Excellent. Responsive, good standards, very fair on charging and value for money.
01-Jun-2017	Excellent.
01-Jun-2017	Friendly and efficient service and prompt timing.
17-May-2017	R A Redman are extremely helpful, reliable and fantastic value for money. Highly recommend.
11-May-2017	Excellent, efficient, prompt, clean.
08-May-2017	Good and prompt service.
11-Apr-2017	I've been a customer of theirs for eight years, team all friendly service they give is excellent.
11-Apr-2017	Very pleased.
10-Apr-2017	Always good service.
24-Mar-2017	Professional and friendly service.
22-Mar-2017	Very efficient and effective, professional and friendly service.
16-Mar-2017	
13-Mar-2017	Always a top quality service, quick to respond and very friendly.
28-Feb-2017	Fantastic service, very professional and affordable.
20-Feb-2017	Outstanding customer service, very accommodating. I would highly recommend them to anyone.
20-Feb-2017	Good service, completed on time and reasonable price.
20-Feb-2017	Excellent.
20-Feb-2017	Telephoned for help date afternoon and the problem was sorted the following morning. Amazing prompt service.
20-Feb-2017	Excellent throughout, well explained and serviced.
20-Feb-2017	Always pleased.
13-Feb-2017	
09-Feb-2017	-
08-Feb-2017	Excellent
08-Feb-2017	The engineer arrived as planned. He did a thorough

07-Feb-2017	service on the boiler.
13-Jan-2017	Very efficient, tidy and clean. Also very friendly. Fantastic. Had an oil leak over Christmas, called our usual plumber who didn't respond so called Redmans who fixed the problem within 2 hours! Highly recommend.
09-Jan-2017	
04-Jan-2017	Excellent.
03-Jan-2017	Very good, good job at fair price.
03-Jan-2017	Friendly, efficient and professional.
21-Dec-2016	Excellent.
21-Dec-2016	Thorough servicing of oil boiler and checking of oil tank.
14-Dec-2016	Prompt and efficient.
14-Dec-2016	Excellent.
12-Dec-2016	Excellent.
12-Dec-2016	Quick to attend and repair, polite and helpful staff, regularly updates on progress, excellent service and good value.
08-Dec-2016	Excellent and trustworthy.
08-Dec-2016	Excellent, easy to arrange boiler service. Friendly engineer who was very efficient.
06-Dec-2016	Very Good.
23-Nov-2016	Excellent
21-Nov-2016	
10-Nov-2016	Excellent, as usual. Prompt, helpful, with humour.
10-Nov-2016	Excellent Service, Competent, Friendly & Polite
10-Nov-2016	
07-Nov-2016	Very quick response to call out.
02-Nov-2016	Excellent, helpful, clean and efficient service.
26-Oct-2016	Very good.
26-Oct-2016	Good and helpful service.
26-Oct-2016	Thorough and efficient service.
11-Oct-2016	Excellent.
11-Oct-2016	Boiler (oil) carried out to high standard.
06-Oct-2016	First class, tidy, reliable, on time and I will use the, again.
06-Oct-2016	Excellent, couldn't fault it!
06-Oct-2016	Excellent, friendly service, no problems at all.
04-Oct-2016	Service level - excellent!
29-Sep-2016	Polite, on time, good workmanship and friendly.
26-Sep-2016	
21-Sep-2016	Workmanship very good, clean and time keeping very good.
15-Sep-2016	
05-Sep-2016	Friendly, professional service, will definitely use again.
05-Sep-2016	Excellent as ever.
02-Sep-2016	Always gives excellent service and advice.

23-Aug-2016	Excellent boiler service every year.
10-Aug-2016	Excellent service. Would highly recommend.
09-Aug-2016	Excellent.
05-Aug-2016	Very good service as usual, excellent service.
02-Aug-2016	Very good - after he left the new part caused another leak but as he was outside having his lunch he came back and fixed it.
02-Aug-2016	Boiler service
19-Jul-2016	Kevon was very good, tidy and polite, carried out good service to my boiler and explained all he did afterwards, very good, I recommend him.
12-Jul-2016	Excellent. Very helpful and explained clearly, no problems.
04-Jul-2016	Right from call to giving me a quote, to the boiler being installed, excellent, a good family company.
23-Jun-2016	Job had to be done that day as was an extensive leak, firm responded promptly with excellent service.
13-Jun-2016	
17-May-2016	Excellent service, professional and prompt.
10-May-2016	Helpful and professional service, good value.
08-Apr-2016	Excellent! In every respect!
08-Apr-2016	Excellent.
24-Mar-2016	Very good.
15-Mar-2016	Very professional level of service, engineer was knowledgeable and explained what he was doing and why, inspired confidence.
15-Mar-2016	Very helpful on the phone, arrived punctually when they said they would, Very satisfied all round.
02-Mar-2016	
19-Feb-2016	Excellent from phone call from Redman's for annual service to fitter calling and to paying bill when received, excellent.
19-Feb-2016	Prompt, good service, friendly and helpful.
18-Feb-2016	Prompt and efficient service.
26-Jan-2016	High level, very competent!
26-Jan-2016	10/10
30-Dec-2015	I have used Redmans quite a few times in the last 12 months, they are always great value, do good work at a fair price and with good customer service.
21-Dec-2015	Friendly, efficient and arrived within time period advised.
17-Dec-2015	Very happy with service and invoiced what was quoted originally.
15-Dec-2015	Faultless, professional and polite.
15-Dec-2015	Very polite and clean working. Good communication with customers needs in mind and happy to help with a smile. 10/10.
09-Dec-2015	Telephone call handling can be erratic -not confident that telephone message has been heard
23-Nov-2015	Excellent as always.

20-Nov-2015	Excellent
11-Nov-2015	Very good, courteous service.
09-Nov-2015	Excellent
04-Nov-2015	Excellent.
03-Nov-2015	Excellent service, used them before.
26-Oct-2015	Excellent service arrived on time, everything left clean and tidy.
23-Oct-2015	Excellent service arrived on time everything left clean and tidy
23-Oct-2015	Excellent service.
19-Oct-2015	Repeat customer. Efficient and friendly service. Thank you.
19-Oct-2015	Excellent.
14-Oct-2015	Reliable and efficient.
12-Oct-2015	good!
12-Oct-2015	Very good, trusted.
12-Oct-2015	Excellent as usual.
30-Sep-2015	First class service provided promptly and efficiently. Thank you !
14-Sep-2015	On time and excellent service. Clean and tidy.
11-Sep-2015	Swift, efficient, clean and effective.
04-Sep-2015	Excellent, James Redman was so efficient and friendly, and returned a couple of days later to ensure everything was working properly.
24-Aug-2015	Good.
11-Aug-2015	Excellent service as always. Polite, friendly engineer who is prompt, tidy and efficient. A pleasure to deal with.
31-Jul-2015	Very good
31-Jul-2015	Excellent
22-Jul-2015	The replacement of my central heating boiler was managed knowledgeably and competently throughout, the work was explained to me carefully, and my questions were answered so that i understood! Since submitting my original feedback (above), over the past 9 months work on the various problems with the new system was repeatedly delayed and postponed. I would no longer recommend this company
20-Jul-2015	Excellent and prompt plumbing service.
20-Jul-2015	Very good.
20-Jul-2015	I have used this company on many occasions and found them very good and fairly priced.
16-Jun-2015	Excellent Options explained Work to be carried out explained work. Tidy Good after care and handover on budget and on time
09-Jun-2015	
08-Jun-2015	Fast, efficient and fair priced! Thoroughly recommend!
03-Jun-2015	After six successful jobs we have full confidence in recommending this company.

22-May-2015	Excellent service as always. Always use this company.
22-May-2015	A thoroughly professional job completed to our satisfaction.
19-May-2015	Very pleased with the service, fitting and making, good.
19-May-2015	Efficient admin team, able to book appointments with no fuss. Standard of work was excellent and staff were friendly. I would always use R.A.Redman.
15-May-2015	Good.
29-Apr-2015	Ken sorted out a heating and hot water problem that I have had for 5 years, 4 different plumbers could not fix it. Excellent workmanship and superior service.
29-Apr-2015	Excellent
24-Apr-2015	
15-Apr-2015	Always excellent.
13-Apr-2015	
07-Apr-2015	Excellent, professional service with a smile! I would recommend to anyone.
25-Mar-2015	Generally satisfactory.
25-Mar-2015	Excellent, friendly, perfect!
13-Mar-2015	Once again an excellent service from Jane in the office with telephone contact and invoicing, Kev for boiler service giving verbal explanation at end of service and Ken, purchasing and fitting of new radiators plus other jobs. Thank you to all.
03-Mar-2015	Very good service.
03-Mar-2015	
03-Mar-2015	
09-Jan-2015	Excellent. Clean, efficient and excellent time keeping.
08-Jan-2015	Overall, good - always consulted throughout on exact requirements of job.
08-Jan-2015	Instant attendance in emergency
08-Jan-2015	Excellent, as usual
08-Jan-2015	Engineer - on time - very clean and tidy and professional. Good value for money. Booking/billing very efficient.
08-Jan-2015	Excellent service
08-Jan-2015	Excellent service with a smile - recommended
07-Jan-2015	On time, polite and helpful and do a good job.
07-Jan-2015	
07-Jan-2015	Telephoned company about 8.00am on Monday 24.03.2014. Engineer (James) arrived 9.00am. Sorted out leak and left everything clean and tidy. Appreciated him taking his shoes off at the front door. Excellent service !
07-Jan-2015	
07-Jan-2015	
07-Jan-2015	Redman's engineers are competent, punctual, tidy, thorough and charming. They help me decide what I need if I am not sure ! and what I don't need ! They

07-Jan-2015	explain the job thoroughly and I am pleased to recommend them. Prompt service. Engineer was very pleasant and explained what he was doing. Quoted price of part before proceeding with work. Good quality of service. Left site as it was found.
07-Jan-2015	Very Very Good
07-Jan-2015	
05-Jan-2015	
05-Jan-2015	Redman's installed a new oil fired boiler and hotmaker cylinder.
05-Jan-2015	
19-Dec-2014	Excellent and speedy.
19-Dec-2014	
19-Dec-2014	We had a boiler and gas fire serviced. The engineer was very helpful.
19-Dec-2014	
19-Dec-2014	Excellent communication, time keeping, service and advice. Explanations I can understand.
19-Dec-2014	Friendly and competent work.
19-Dec-2014	Very prompt. Good job done. Cleaned up when finished.
19-Dec-2014	Fantastic service, good tidy engineers. Very happy with overall service.