

Company Name:	Lock'n'Secure Locksmiths	Primary Trade:	Locksmiths
Distance from you:	0.00Miles	Contact Name:	Len Elkington
Full Address:	41, Feld Way Lychpit Basingstoke Hampshire		
Postcode:	RG24 8UW	Contact Telephone:	01256 818011
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Company Website:	http://www.locknsecure.co.uk		
Company Number:		Contact Mobile:	07785 384914

Comments: Welcome to Lock'n'Secure, your Basingstoke Locksmith; we are a locally based, family run business with an aim to provide a fast, reliable, efficient and friendly services to both commercial and domestic clients throughout the local area.

For your peace of mind, we are DBS checked.

Whether you're locked out and looking for our emergency service or would like a Smartlock, CCTV and/or alarm system installed, we cover all of your security needs. Other services we offer include, but are not limited to, key cutting on site, lock fitting and repairs and burglary repair. We are more than happy to provide a free estimate or quotation if you are interested. We also offer free security audits.

We are happy to offer a discount on our services to Armed Forces personnel (both active and retired), emergency services employees, OAP's and new property owners.

We are available 24/7 and aim to be with you within 30 minutes. We offer our services throughout Hampshire and Berkshire.

Location map:



Services Provided:

- Alarms - Installation & Repair
- Locksmiths
- Security Services

Traders Overall Rating:  10 Points

Number of reviews: 111

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

26-Apr-2019	Exemplary increase in security.
01-Apr-2019	Fantastic! Prompt reply, prompt appointment, on time, friendly and gave good advice.
25-Mar-2019	
18-Feb-2019	Excellent service! He was helpful, reliable and trustworthy. Would use service again.
11-Feb-2019	Excellent workmanship, would definitely recommend.
04-Feb-2019	Did exactly what we wanted at the price quoted, in fact even got us a discount for being new home owners.
18-Dec-2018	Have used before and will use again, excellent service at a fair price.
10-Nov-2018	Len provided a helpful, friendly and professional service, going out of his way to attend when it was most convenient for me. He was patient with my numerous additional requests and carried out all work efficiently and tidily. I would definitely recommend his services.
02-Oct-2018	Len - Brilliant job - thank you! Very tidy and courteous as well.
22-May-2018	Len was amazing, he did exactly what he said he would do and having been let down and over charged by others in the trade, he totally restored my faith!
17-May-2018	Very charming and very professional.
02-May-2018	Excellent, Lew is very professional, keeps you informed of progress.
25-Apr-2018	Door lock wasn't closing/locking properly - Lock'n'secure fixed it and everything is now wonderful.
20-Apr-2018	Excellent service.
13-Apr-2018	Excellent advice initially and then service carried out.
13-Apr-2018	
09-Apr-2018	Splendid as always.
09-Apr-2018	Very nice man who fixed the problem and didn't sell

27-Mar-2018	me any locks where he could have. Security checks/management of empty property. Regular weekly visits over three years with detailed records maintained for insurance purposes.
26-Mar-2018	Prompt arrival, explained what was necessary and the new lock was well fitted.
13-Mar-2018	Quick response and repair.
13-Mar-2018	Professional and polite. Would definitely recommend for lock replacement services.
20-Feb-2018	Locked out of the house, got me back in very quickly and without causing any damage.
08-Feb-2018	Had problems with a Yale Smartlock which another locksmith had visited us 5 times in an attempt to fix - This company fixed on first visit - perfect!
05-Feb-2018	Have used before and will use again, excellent service at a fair price.
02-Feb-2018	Smart alarm installation. Very clean and tidy workman. Demonstrated the system to us when he finished.
31-Oct-2017	Open jammed door and replaced door gearbox. Excellent, efficient local business, will use again if needed.
23-Oct-2017	Quick response to initial query, reliable and friendly. Helpful and knowledgeable and within the quote, would definitely use again.
23-Oct-2017	Fantastic - I can strongly recommend this company for a new Yale system! the workmanship 10/10.
20-Oct-2017	Prompt response for request to replace broken lock on the outside door. Work completed quickly and efficiently to minimise inconvenience to others.
20-Oct-2017	Excellent service, very pleased with the new locks. Len was very helpful arrived literally 30 mins after we called and completed the work for a good price.
20-Oct-2017	Very good, very professional and gave me options. Very pleased overall.
03-Oct-2017	Very professional, would highly recommend.
02-Oct-2017	Quick, efficient and arrived when said he would.
02-Oct-2017	Left keys in garage and locked out. Gained entry within ten minutes and no damage, perfect.
15-Sep-2017	was locked out of house. Looked on checkatrade. He was with me within 2 hours. Perfect.
15-Sep-2017	Quick response, Friendly and helpful. All completed in 30 minutes
15-Sep-2017	Very pleased with work, it took barely 20 minutes and my front door is now useable again, Would happily recommend to friends or use again
22-Aug-2017	Repin locks & cut 15 keys on social care property. on time, very professional and reliable.
21-Aug-2017	Prompt service combine with quality work.
21-Aug-2017	Great service, very happy.
16-Aug-2017	Brilliant service, no fuss, came when said and did a quick and brilliant job, 10/10.

09-Aug-2017	Fitted alarm system and CCTV Camera. Excellent service who went the extra mile to ensure satisfaction.
09-Aug-2017	Back door not locking. Have used before. He provided an excellent job at short notice.
02-Aug-2017	Replaced existing lock and fitted an additional one on front door. The work took 2 days because the correct replacement wasn't in stock but he didn't charge extra for coming out twice. He also cut extra keys for me. Excellent service - recommended.
31-Jul-2017	Replaced complete door locking system. Very good job, on time, friendly, polite, good price, tidy. He had been out before as an emergency. Very quick and very helpful. Excellent service.
31-Jul-2017	Fitted 5 new locks. First class job. Professional, efficient and good communication.
12-Jun-2017	Arrived when he said he would, changed the front door lock at the price he quoted on the phone, which was very reasonable and was very friendly and helpful.
09-Jun-2017	Len replied to my call straight away and made sure to keep me updated on progress. The job was finished quickly and he is very professional. I was very impressed by his efficient courteous manner and recommend him.
08-Jun-2017	Quick response, friendly and helpful. All completed within 30 mins.
01-Jun-2017	Very good service, replaced our locks, was tidy and professional, would use again.
17-May-2017	This is the third time we have used Lew and as always he has delivered first class service with a smile. Will use again and happily recommend.
11-May-2017	Excellent - Responded very quickly and completed the lock changes necessary at a difficult time for us.
16-Nov-2016	Excellent service. I was locked out and Mr Elkington got me back in within minutes and without any damage. Other locksmiths said I would need a new lock as they would need to drill it out.
10-Nov-2016	Excellent service performed. Work at a short notice.
10-Nov-2016	Len was very courteous and friendly making sure the job was done speedily and willing to accommodate my times regarding when I was available for the work to be done. Extremely happy and would definitely recommend him.
26-Oct-2016	Arrived exactly on time, ascertained the problem and rectified immediately. Very friendly and knowledgeable, would definitely use again and recommend to others.
19-Jul-2016	I rang late morning and he came out that afternoon and replaced the front door lock for me. Very courteous and the work was carried out quickly and competently. Excellent and efficient service.
12-Jul-2016	Excellent and efficient service.
06-Jun-2016	He was a very polite person, done his work professionally, clean and tidy.
03-Jun-2016	Excellent service, very efficient, friendly and

03-Jun-2016	professional, would one hundred percent use again. A fully competent tradesman in everyway. I admire his expertise.
17-May-2016	Responded to my phone call within 30 mins and job completed with an hour
17-May-2016	Arrived at agreed time and work completed quickly with a smile.
17-May-2016	Excellent service and very knowledgeable guy, friendly, courteous and gave a high quality of workmanship.
18-Apr-2016	Called with problem with lock, Leu was here within 5 minutes and fixed it, excellent, prompt and professional service.
15-Apr-2016	Leu was very professional, courteous and the service he provided was excellent, found the problem and repaired it quickly and efficiently, will use again.
15-Apr-2016	Great service, very happy.
12-Apr-2016	Leu was professional, friendly and great service.
21-Mar-2016	Repairing lock in UPUC door, very professional, exact estimate on damaged lock, very tidy and quick.
21-Mar-2016	Arrived on time, very friendly and courteous, took care not to damage newly fitted carpets, worked quickly, efficiently and professionally.
21-Mar-2016	Best trader I've use. Leu arrived within 30 minutes of me being locked out, unlocked my door and replaced the barrel very quickly, he checked any ID before completing work and kept to his quote. He is also a perfectionist - he came back at a later date to fit an even better fitting lock which was worth more than the original. Look no further if you need a reliable and trustworthy locksmith.
21-Mar-2016	Provided an excellent service, phoned at 9am to say we could not open our back door, Lockrite were with us by 11am, completed by 1pm.
21-Mar-2016	Job done quickly and efficiently.
21-Mar-2016	Key broken off in the lock, Leu was great, he was well organised and friendly, he turned up on time and even helped me out with another problem door I had, I would recommend him every time.
10-Mar-2016	Great advice and work from Leu that went beyond the norm.
02-Mar-2016	Excellent service, prompt arrival and although I'd expected to pay for a new lock he repaired instead, very happy.
23-Feb-2016	Lew was excellent, always on time, very tidy and courteous, he just got on with the work, which was done to an excellent standard, I would definitely recommend him.
23-Feb-2016	Very professional, pleasant and courteous.
19-Feb-2016	Fast and efficient.
19-Feb-2016	Very efficient and prompt service for an emergency callout. There was no pressure to buy new parts, I was very impressed that efforts were made to fix the

18-Feb-2016	problem in the simplest and cheapest way possible, and he was successful.
05-Feb-2016	Very good service, on time, clean and tidy. Friendly and wanting to get the best for the customer.
26-Jan-2016	Great service, on time, worked hard, kept me informed and would definitely recommend.
13-Jan-2016	New lock, first class, efficient and punctual.
30-Dec-2015	Excellent work by Leu and a true professional. Very gentlemanly throughout and very tidy. We would definitely recommend him, thank you again Leu.
17-Dec-2015	Came out today (Sunday) and replaced our door locks, having moved into a new home, wanted peace of mind. Excellent service, could not fault and would highly recommend.
23-Nov-2015	Have used before and will use again.
20-Nov-2015	Locked out and had two small children. Lockrite arrived within 20 minutes and had us back in within 30 minutes. Also cut a spare key at no extra cost. Excellent service, i recommend.
13-Nov-2015	Excellent service from a truly professional and friendly expert.
26-Oct-2015	Job was done on time and price agreed over the phone. The lock was changed over quickly and to a very good standard. I would recommend this firm.
20-Oct-2015	Faulty lock changed - Also discovered that the door had never been locking properly. Fixed as part of same job at no additional job.
14-Oct-2015	A great service from start to finish and i would definitely recommend to family and friends. If only all service received from tradesmen was as good as this i would never do any DIY again.
12-Oct-2015	I telephoned out of the blue to enquire about a lock (keys lost) the technician came straight round. Had the appropriate lock and replaced, quick and efficient service.
09-Sep-2015	Fantastic service. Called on a Sunday evening and arrived 5 minutes later and opened the jammed door within half an hour, had the relevant parts already in van. Very happy.
04-Sep-2015	Satisfactory and quick
28-Aug-2015	Changed front door lock, very prompt, professional and courteous.
24-Aug-2015	On time, polite and professional. He completed the job efficiently and was very knowledgeable. I would definitely recommend.
24-Aug-2015	Efficient service, did what they said they would when they said, quote accurate.
11-Aug-2015	Len was brilliant, he changed my locks and was extremely efficient. Would recommend.
	Back door wouldn't unlock - very friendly efficient service. Would definitely recommend this company and would use again if needed.

11-Aug-2015	Excellent service in every way from initial phone call to completion of work.
27-Jul-2015	Excellent service, polite, friendly, clear and didn't exaggerate the problem.
09-Jul-2015	Was locked out and they arrived within 20 minutes and got me into my house without any damage.
09-Jul-2015	I was late for work and it was late at night. Lockrite were with me promptly. Identified and fixed the problem within 15 minutes. Great service.
07-Jul-2015	Came on time, very friendly service explained what he was doing and what the cost would be.
07-Jul-2015	Back door lock broken. Arrived on time, explained problem and was fixed in the hour.
01-Jul-2015	I am very happy with the work done. Quick and prompt and very helpful. Fitted a new lock
01-Jul-2015	New locks fitted to front door. Fantastic work. Booked at very short notice. Excellent price, very happy
19-Dec-2014	Great service recommended.
23-Oct-2014	Great service. Mr Elkington arrived to change some Euro locks (as identified by me incorrectly) only to find I actually had Mortice locks - which he replaced regardless - first rate.
22-Oct-2014	Excellent service with a smile. Very competitive price and very tidy tradesman.