



Company Name: Horizon Satellite Aerial and Home Entertainment Ltd Aerial Installers
Distance from you: 0.00Miles Contact Name: Alan Spacagna
Full Address: Units 2-3
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Basingstoke
Hampshire
Postcode: RG21 7TB Contact Telephone: 01256 841860
Contact Email: info@horizonsoundandvision.co.uk Contact Fax:
Company Website: http://www.horizonsoundandvision.co.uk
Company Number: 04953813 Contact Mobile:

- Comments: - TV aerial and satellite installations including Sky
- All Freesat and Freeview products
 - CCTV for home and business
 - Additional TV and Sky viewing / outlets
 - Audio systems and PA for clubs, pubs, halls and restaurants
 - Supply televisions
 - Sonos Hi-Fi streaming system Installation
 - International TV including German, French, Arabic, Italian and Spanish
 - Speaker system for workplace and outside
 - CCTV using mobile phone viewing and alerts
 - Starlink Internet Satellite
 - TV wall installations
 - Tuning / set-up / planning of AV systems
 - Wi Fi reception improvement
 - Wi Fi and internet extended to the garden and outbuildings
 - Communal TV system planning, installation, repairs and upgrades
 - Pigeon spikes - humane
 - Network cabling cat5e / cat6
 - HDMI distribution
 - Telephone extensions
 - Remote Control replacement and programming
 - BBC iPlayer / ITV Hub set up

Location map:



Services Provided:

- Aerial Installers
- Audio & Visual Services

Traders Overall Rating:  10 Points

Number of reviews: 48

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

07-Sep-2023	I use Horizon two times. Quick response, quickest then I can arrange their visit. Start using Horizon when let down by few "big" companies. Highly recommended.
04-Mar-2023	First contact with Sara on the phone was great, she was friendly and offered immediate same-day service, or 2 other days within the week but I asked for Saturday due to work. The engineer, Les, was friendly, courteous and efficient and I would definitely recommend Horizon 100%. Thank you!
13-Jan-2023	Excellent service from Les who sorted out TV cabling and hard wiring to pc, really tidy and clean work. Very happy with professional service provided and friendly advice received from Les. Definitely would recommend.
30-Dec-2022	Very quick, efficient and friendly. Job well done. Job was sorting out a poor connection and tidying up the old cables.
24-Oct-2022	Excellent service from Les who wall mounted 3 TVs in my home and sorted a mass of cabling for me. One TV was tricky with an external sound bar but it's wonderful. Les is very polite and professional. Will definitely use again.
08-Aug-2022	Les did a great job shortening and adjusting our old aerial and getting rid of redundant and unsightly wiring on the outside of the house. He was courteous and helpful and took pride in his work. Sara in the office was also very friendly and helpful. We would highly recommend this company in every respect.
02-Mar-2022	1st Class service extremely helpful and easy to deal with. I was most impressed with their general attitude, knowledge and helpfulness as I was outside their normal operating area and went out of their way to help me would have NO hesitation in recommending them to anyone requiring their services
09-Jan-2017	Prompt, tidy, value for money, pleasant person.
21-Sep-2016	1. Initial phone reception was very good. 2. Prompt visit and on time. 3. Work carried out after thorough test/diagnostics (above my pay grade) 4. Clear explanation of action taken 5. Engineer very good.
31-May-2016	Les Fulbrook was courteous, efficient, and did an excellent job, nothing was too much trouble.
05-Jan-2016	New digital aerial fitted with connections to four rooms. Work completed quickly and effectively.
30-Dec-2015	Excellent service and value for money. I cannot recommend this company and their engineer highly enough. Thank you for an A1 experience.
10-Dec-2015	Prompt efficient service, polite telephone manner, as was engineer who attended. Couldn't wish for a better all round service.
25-Nov-2015	Professional and friendly advice received from both the back office and the technician. Happily recommend this company.
24-Nov-2015	Such helpful and friendly staff, the whole company is a

05-Nov-2015	pleasure to deal with, always. Good communication, expert knowledge and information. Neat work and courteous technician. Problem solved.
30-Sep-2015	Service was prompt and efficient
17-Feb-2015	
17-Feb-2015	
17-Feb-2015	
20-Jan-2015	Friendly, professional and prompt service. Fabulous
09-Jan-2015	Horizon engineer arrived very promptly. The engineer rapidly found solutions to our problems. A friendly and courteous service.
09-Jan-2015	
07-Jan-2015	
07-Jan-2015	Very efficient and polite. Full explanation of work done and how to use equipment.
07-Jan-2015	Very helpful and thorough service, despite torrential rain ! Offered helpful advice regarding TV/Music systems and useful information
07-Jan-2015	Thank you so much for a very good service. Shane Vince looked after us well.
07-Jan-2015	From the initial contact to completion of the job everyone was incredibly friendly and helpful. Thank You
07-Jan-2015	Very prompt and efficient service, excellent result. Very helpful and informative engineer.
07-Jan-2015	Very Good
30-Dec-2014	Fantastic
29-Dec-2014	Absolutely brilliant! They were polite and friendly. They were punctual and worked very hard and cleaned up very nicely. I would thoroughly recommend them. Very trust worthy.
29-Dec-2014	Excellent fast service to fix a aerial issues.
19-Dec-2014	Kind, helpful, patient thorough and polite. Very satisfied customer.
19-Dec-2014	I am very pleased with my stunning TV installation no cables.
19-Dec-2014	Les was extremely helpful by advising on various solutions without blinding me with science.
19-Dec-2014	This company were so very honest that while I was willing to just have a new aerial the rep (Alan) would not hear of this until he had tested my existing equipment and he fixed this at only half what it could have cost excellent.
19-Dec-2014	I have used Horizon on 2 occasions and have had very good polite service from them, they offer good value for money and would recommend them to anyone thank you Horizon.
19-Dec-2014	Prompt service, sorted all my T.V problems all for the price of the call out.
19-Dec-2014	The Tidiness of the cabling on the house puts the other

19-Dec-2014	installations in our street to shame. Great job.
04-Dec-2014	Excellent service. Very friendly, polite, efficient and done a great job fixing new aerial to roof
04-Dec-2014	Quick, efficient and professional job. Very impressed.
01-Dec-2014	Was so happy with the service i received today. Les was fantastic, quick and very helpful. i would so recommend Horizon to my friends and family.
23-Oct-2014	
23-Oct-2014	Absolutely excellent - repair to satellite cable which had been accidently cut. Repair was urgent - service was speedy, arrived on time. Engineer suggested a sensible solution. Reasonable value. Would definitely use again.
22-Oct-2014	An excellent service - clean, tidy and arrived on time to set up and relocate 3 televisions. This included supplying new cables & the sky satellite - well done and would happily recommend their services.
22-Oct-2014	Prompt reply to telephone call only had to wait one day for the engineer to call. Quick, excellent service. Am very happy with end result.