

Company Name:	Gair Gas Limited	Primary Trade:	Heating Services
Distance from you:	0.00Miles	Contact Name:	Andy Gair
Full Address:	Lakewood House 50 Hiltingbury Road Chandlers Ford Eastleigh Hampshire		
Postcode:	SO53 5SS	Contact Telephone:	02380 363838
Contact Email:	andy@gairgas.co.uk	Contact Fax:	
Company Website:	http://www.gairgas.co.uk	Contact Mobile:	
Company Number:			
Comments:			

Location map:



Services Provided:

- Bottled Gas & Equipment
- Cookers, Stoves & Ovens
- Gas Engineers/Serviceing
- Heating - Oil Fired Boilers / Installation & Domestic Fuels
- Heating Services
- Plumbers / Plumbing

Traders Overall Rating:  9 Points

Number of reviews: 50

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

17-Mar-2021

It took 4 phone calls and 2 emails to get a reply. the email on this site is not answered. When I eventually got a reply they were too busy to do the job and did not respond when I asked if they would schedule this for when they were not so busy, No customer service at all. Gair Gas Limited's response: Please accept my sincere apologies for not being able to assist with your enquiries in a timely manor. This is not the normal level of service that we are known for or offer our customers. Our intentions are always good however it would seem that we were indecisive in dealing with your enquiry during our really busy period. It seems at the time of your enquiry, we also had several members of staff have to self-isolate through 'track and trace' even though they tested negative to their subsequent tests. This had left us with limited staff which unfortunately seems to have affected the level of service we offer. As a gesture of good will, I would like to offer you a half price boiler service. Please contact me directly if you would like to take advantage of the offer or you would like to discuss any other matters. Kind regards, Andy Gair

06-Feb-2020

The engineer and apprentice carried out the power flush and heating system working again. Kept fully informed at all times, very helpful, friendly and tidy. Have used Gair Gas for about 20 years, highly recommended.

02-Dec-2019

Great service and a very quick turn around. Engineer was friendly, considerate and trustworthy and did an excellent job. Thanks to you all for making us warm again!

15-Nov-2019

Excellent service all round. We had a new boiler fitted.

	<p>Andy did the initial quote - he was knowledgeable, professional and clearly cared about his company and the service it provided. He explained all the boiler options and gave a competitive quote. Wes fitted the boiler a few days later - he did a great job and left everywhere clean and tidy. Andy then came back to check the work and make sure everything was ok. All round top class service - thank you.</p>
06-Nov-2019	<p>Brilliant service from first contact to installation. Thoroughly recommend.</p>
06-Oct-2019	<p>The 2 engineers who carried out the work for us were pleasant, knowledgeable and efficient. We were consulted and informed at every stage of the process. They were clean and tidy at all times. They were not clock watchers and only left when they were completely satisfied that our heating was functioning well. We also received a visit from their manager the following morning to ensure all was well.</p>
10-Sep-2019	<p>the service we received was excellent, after completion of the installation of a new boiler the follow up to make sure we were satisfied and happy was superb, we received a visit to talk us through the operation of the boiler and the controls</p>
02-Sep-2019	<p>I was delighted with every aspect of the service received from Gair Gas. Andy visited me twice before the job began to make sure all my questions were answered but there was no "hard sell" at all. I got several quotes but no-one was as thorough in answering my (many!) questions and concerns. The actual work was done by Jamie and his apprentice, Sam who were delightful and very courteous. They worked extremely hard on all three days and even changed some pipework when I expressed concern about something. The price of the job was competitive and the follow-up by Andy on completion of the work was impressive. I have no hesitation in recommending this firm for a first-class service.</p>
07-Aug-2019	<p>Excellent Service</p>
22-Mar-2019	<p>We were looking to replace our old combi boiler (in the kitchen) with a new system boiler and unvented 300 litre hot water cylinder (commonly known as a megaflow). The challenge was that we wanted the new boiler and hot water tank to go in the loft! Space was tight and it was a very complex and challenging installation. I must say that Matt & Zain were absolutely amazing. They were professional, polite and respectful throughout the five days of the project. They had to make the loft hatch bigger which involved cutting a big hole in the ceiling and installing a new loft ladder for better access. Radiator valves were also installed on the existing radiators and a new, larger radiator was installed in the kitchen. I was really impressed GairGas. On budget On time.</p>
03-Feb-2019	<p>Excellent and prompt service to replace boiler that broke down before Christmas. Fitters very professional</p>

22-Jan-2018	and friendly, able to adapt existing system to relocate boiler to a new position. Faultless, from quote to completion; they were friendly, professional, helpful, tidy, hard working, honest, knowledgeable and competent! Competitive quote, turned up on time and worked hard. Spotted fault with initial installation that had been missed by at least 3 prior plumbers! Professional and helpful, Matt and Callum were excellent representatives of the company. So tidy that you'd never ever have guessed they'd been, polite and knowledgeable. Highly recommended!
06-Jan-2015	
06-Jan-2015	I have been using this firm for several years to service my boiler and have always been very pleased with the way the firm operates and the attitudes of the operators.
06-Jan-2015	Professional and good service
06-Jan-2015	
06-Jan-2015	Very reliable and responsive.
06-Jan-2015	
06-Jan-2015	
06-Jan-2015	
06-Jan-2015	Found Gair Gas a year or so ago. They're perfect very happy with their service.
06-Jan-2015	Very good service with friendly and confident staff.
06-Jan-2015	Seemed reliable and when unable to fix the problem as planned. Come up with a functional alternative.
06-Jan-2015	
06-Jan-2015	Great work and a fair price from Andy and the team as always.
06-Jan-2015	
06-Jan-2015	Prompt and very good.
05-Jan-2015	
05-Jan-2015	Efficient no mess.
05-Jan-2015	Excellent service, very prompt after call out to attend to boiler. Use them all the time a very professional team.
05-Jan-2015	
05-Jan-2015	Very good service.
05-Jan-2015	Very efficient, clean and tidy.
05-Jan-2015	Friendly, efficient and very professional. Would highly recommend.
05-Jan-2015	The gas safety check was carried out very professional.
05-Jan-2015	Arrived on time. Excellent customer service from Ashley-kept us informed on everything that was happening all the way through. A good honest family business, with the personal touch.
05-Jan-2015	
05-Jan-2015	
05-Jan-2015	Annual service. The 2 guys that completed the service were very polite and professional very happy!

05-Jan-2015	Excellent.
05-Jan-2015	
05-Jan-2015	
05-Jan-2015	Boiler repair. Prompt reply to message left at weekend, efficient service.
05-Jan-2015	
19-Dec-2014	Excellent. People on the phone were courteous and professional. People turned up on time, carried out service of boiler, left no mess. Engineer was also a nice bloke. Very happy.
19-Dec-2014	
19-Dec-2014	
19-Dec-2014	Arrived on time, very good service.
19-Dec-2014	