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| Company Name:      | Floor Coverings Southern (Basingstoke)  | Primary Trade:     | Carpets & Flooring |
| Distance from you: | 0.00Miles   | Contact Name:      | Simon Jones        |
| Full Address:      | 35 Mallard Close<br>Kempshott<br>Basingstoke<br>Hampshire                                   |                    |                    |
| Postcode:          | RG22 5JP  | Contact Telephone: | 01256 842 742      |
| Contact Email:     | nomistake@btinternet.com  | Contact Fax:       | 01256 842 750      |
| Company Website:   | <a href="http://www.floorcoveringsouthern.co.uk">http://www.floorcoveringsouthern.co.uk</a> |                    |                    |
| Company Number:    |   | Contact Mobile:    |                    |
| Comments:          |   |                    |                    |

Location map:



Services Provided:

- Carpets & Flooring
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## Curtains & Blinds

Traders Overall Rating:  10 Points

Number of reviews: 40

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



### Comments from consumers who have used this trader

03-Oct-2018

The customer service received from Floor Coverings Southern was excellent throughout, from carpet selection to delivery & fitting. The fitter has done an exceptional job, delivering superb work and amazing result. I would highly recommend Floor Coverings Southern to anyone looking for good quality work at an exceptional price. Overall - top choice, a joy to deal with and great value for money.

10-Jul-2018

I have been using Simon's business for about 15 years and plan to continue doing so. I have always found him to be helpful and genuinely interested in what is the best option for me. He also explains about the products giving strengths and weaknesses in relation to area I was re carpeting. On Monday the fitter arrived on time and was very helpful and professional. He was even able to suggest the best time of day to go to the tip avoiding queues. The carpet looks lovely and finishes the landing and stairs off really well. Thank you

20-Jun-2018

Excellent service from Simon and Shane fast and easy to communicate with. Lots of carpet to choose from for every price range and good prices!

19-May-2018

We had our whole house re-carpeted and received an excellent service from Simon and also the fitter. The communication throughout the entire process was excellent and we are so pleased with the carpets that we purchased. We highly recommend this company.

11-May-2018

It has been a pleasure to deal with a company which actually wants to give time to its customers, gives good advice and completes the job properly. I will be using again in the future.

02-May-2018

Brilliant quality carpet, very reasonably priced and very helpful! Was very quick from getting the quote to having the carpet fitted which looks amazing!

24-Apr-2018

Simon was friendly, helpful and kept us informed of progress with our order. The fitters (laminare and carpet) were very pleasant, efficient and left no mess. We would thoroughly recommend this company.

05-Feb-2018

The work was carried out swiftly and the level of skill

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| 29-Jan-2018 | was high.   |
| 05-Jan-2018 | Exemplary service - thoroughly recommend!<br>Very impressed with the service from Simon at Floor Coverings Southern (Basingstoke). He made a visit to us with lots of samples so that we could choose the right style and colour in the comfort of our home. It was also very nice to be able to see the samples "in-situ" to see how it looks in the areas we wanted carpeting. Very large selection of carpets, and the whole selection, measuring and quote process was very impressive. We also considered the pricing competitive too. A mutually convenient fitting date was arranged without fuss, and the carpet was fitted professionally and looks wonderful. Very pleased with our choice to use this company. We highly recommend and will certainly use again.   |
| 05-Jan-2018 | Simon was helpful, patient and pleasant throughout. It was great to have the carpet samples come to us so we could try loads without having to borrow them from a shop. The carpet fitter was lovely and went the extra mile by happily fitting our speaker cables. The carpet looks lovely and was a good price.   |
| 09-Nov-2017 | Simon gave excellent customer service and kept in contact by email. The carpet fitter did a fantastic job in transforming the rooms. I would use them again!  |
| 17-Oct-2017 | The process of quote through to fitting was efficient. Good communication, work was carried out as per quote, the fitter did a good job, only leaving once the area had been tidied up and swept of debris. Recommended company.  |
| 26-Sep-2017 | Excellent quality of work and product. The fitters were very professional, calling in advance to advise time of arrival and completing the work in a timely manner. Shane, the carpet fitter, was particularly charming!  |
| 04-Jun-2017 | Simon was fantastic at managing everything from beginning to end. He went out of his way to accommodate my complicated schedule and the workmen did a fantastic job with my open-plan kitchen-living room Kardean (LVT). I had a complicated top of the stair that Simon sorted with a nosing and a mdf floor-level slanted panel over the stairwell was layed to match the surrounding areas. Both are lovely. Simon's conscientiousness was incomparable to that of the other local and national companies that I obtained a quote. He came and took multiple readings of the screed moisture before laying the floor and gave recommendations on how to prime it ready for the vinyl. None of the other companies mentioned that the moisture content of the screed could destroy the flooring and possibly negate my warranty. Under his guidance, the floor was dry and primed on time for the vinyl installation. Thank you Simon, when I am ready for bedroom carpeting, I will be back! |
| 28-Apr-2017 | Excellent customer service from Simon and his fitter Martin, Nothing was too much trouble for either of   |

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|             | <p>them and they were very helpful with advice and maintenance info. A pleasure to have them supply and fit my new flooring. So pleased with the result and have no hesitation in recommending them to family and friends. Thank you both for a job well done.</p>  |
| 25-Apr-2017 | <p>Simon brings samples of flooring to your home making it so much easier to choose the right type and colour. He is extremely helpful and keeps you informed all through the process. He even sourced a type of carpet we wanted that he didn't have a sample for. The carpet layer he sent to us, Shane, did a lovely job and was a very pleasant young man. He was also very helpful and advised us on how we could have a rug made from off cuts.</p> |
| 15-Mar-2017 | <p>I have used this company for years and the service has never been less than excellent. Highly recommended.</p>   |
| 16-Feb-2017 | <p>Excellent products and service in all aspect of the sale and installation.</p>   |
| 12-Jan-2017 | <p>Totally excellent service from start to finish. Very pleased with all the work done obtaining the right carpet, and fitting it.</p>  |
| 17-Nov-2016 | <p>The laminate floor installers arrived promptly at 9.30am as expected and set too, removing the previous carpet flooring, disposing safely of the same, and cleaning the floors. The laminate was laid with precision and speed resulting in an excellent job all round. The cost was reasonable and I would highly recommend this company to others with flooring needs.</p>   |
| 14-Nov-2016 | <p>From first contact Simon gave good advise on the type of flooring required. The fitter arrived promptly and the work was completed to a high standard. Thanks</p>  |
| 08-Nov-2016 |   |
| 08-Nov-2016 | <p>Very quick, professional service. Fitters very efficient and polite. Cleared up after fitting carpet and laminate floor and disposed of rubbish. Would always use this service.</p>  |
| 10-Oct-2016 | <p>As always, courteous and helpful service from Simon and his fitters, who did an excellent job. Wouldn't dream of going anywhere else.</p>  |
| 23-Aug-2016 | <p>Quick, clean polite on time</p>  |
| 08-Aug-2016 | <p>The quality of the carpet and bathroom flooring was excellent and well fitted. Thanks to Simon and Shane for sorting it out and fitting it.</p>  |
| 01-Aug-2016 | <p>The whole process of purchasing my new flooring from Floor Coverings Southern Basingstoke was carried out in an Excellent manner from start to finish. The Fitter was Excellent and nothing was too much trouble for him. I would have no hesitation in recommending them to others..</p>  |
| 27-Apr-2016 | <p>Reasonably priced carpet, good quality service, friendly, prompt, professional are just a few words I can use about the service I received from Floor Coverings Southern. I would highly recommend their services to</p>   |

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| 26-Apr-2016 | <p>my family and friends. Very happy customer.<br/>From start to finish, everything that was agreed was carried out expertly. Price agreed -Date arranged-contacted the day before- arrived on time-finished up quickly-no mess</p>   |
| 04-Apr-2016 | <p>Friendly and professional service, from choosing carpet to fitting of carpet, nothing is too much trouble. Excellent quality flooring. Correspondence, regarding arranging date and time for carpet to be fitted also very very good. Highly recommended. Thank you.</p>   |
| 17-Dec-2015 | <p>Excellent from start to finish.</p>  |
| 06-Sep-2015 | <p>As previously, when different floor coverings from this company have been purchased, time has been taken to advise me of the various qualities and cost and samples left for me to choose. This time further samples were forwarded to me that were not available at the original consultation as I was requesting a specific colour. This was very helpful</p>  |
| 09-Apr-2015 | <p>1st class service from first contact to job completion!!! Plus a great selection of good quality products at a fair price. We are more than satisfied.</p>   |
| 14-Mar-2015 | <p>Great service from start to finish, with advice on materials and finishings, to quick and professional fitting work and a good after-care service, checkig we were happy with the work. I would definitely use them again and recommend to others.</p>   |
| 24-Feb-2015 | <p>From Simon coming to measure up and quote for the work to completion of the work all the people involved were professional, tidy and hard working. Dave, who fitted the blinds and Sane who took the old carpet up and laid the Lino were both very efficient and good people to do business with. I would highly recommend them and would not hesitate to use them again. A job very well done!!!</p>   |
| 17-Feb-2015 | <p>"Thank you Simon for all your help. We couldn't of picked anyone better. You were very helpful from start to finish and your fitters have done a fantastic job. Think you will be getting calls from my friends. Kind Regards"</p>   |
| 17-Feb-2015 | <p>Thank you also for such brilliant service, it all looks really beautiful. The laminate has completely transformed our living room. Even the dogs are excited about it! I wouldn't hesitate to recommend you.</p>   |
| 17-Feb-2015 | <p>Thank you for the maintenance tips. Very helpful. I was going to email you anyway to say how happy I am with the flooring, it is perfect and matches the lounge spot on. It was difficult to judge with the sample of flooring you left us, but you got us the exact floor we wanted so thank you so much, It looks fantastic, so pleased, when I first saw it I had a huge smile on my face. As you can see I am going overboard a bit, but it's just so refreshing to get that perfect match that you have in your mind and you did it! A great job done by the floor fitter too. Will come back to you again in the future and will highly recommend you. Thanks again.</p> |

17-Feb-2015

Carpet looks very nice. You are fortunate to have such competent and agreeable staff.