

Please note that this trader has applied for membership and are currently waiting to go through the vetting process.

Company Name:	Basingstoke Locksmiths Ltd	Primary Trade:	Locksmiths
Distance from you:	0.00Miles	Contact Name:	Chris Drake
Full Address:	May Place Basingstoke Hampshire		
Postcode:	RG21 7NX	Contact Telephone:	01256 322118
Contact Email:	chris@basingstoke-locks.co.uk	Contact Fax:	
Company Website:	http://www.basingstoke-locks.co.uk		
Company Number:		Contact Mobile:	
Comments:			

Location map:



Services Provided:

- Keycutting
- Locksmiths

Traders Overall Rating:  10 Points

Number of reviews: 39

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

09-Jan-2015

09-Jan-2015

I can only say excellent. Polite and very helpful young man who knew his job thoroughly. He also took the time to make sure I knew how to operate the lock.

09-Jan-2015

Excellent service, very helpful, would recommend and use again.

09-Jan-2015

Came out very promptly. Engineer smart and very clean. Carried out work very efficiently and made sure we were happy with the result. Have used this company on previous occasions.

09-Jan-2015

Engineer: Shane The company responded promptly, correctly assessed the problem and then rectified it. A good service which I would use again.

09-Jan-2015

Shane was very efficient and informative about house security.

09-Jan-2015

Fantastic Customer service. Thank you so much.

09-Jan-2015

09-Jan-2015

09-Jan-2015

Just cannot fault him. Excellent manner, attitude and service.

09-Jan-2015

The service offered is not one often used. One worry is that work grows and costs creep. So was pleased that all prices quoted on the phone included VAT and that call out fee was for an hour not per job so once the fault was fixed on our back door there was time to look at and make an adjustment to our front door to avoid the same problem occurring at no additional cost. Clear explanation given of the fault, how it was going to be fixed and how to avoid similar problems in the future. Were also able to come out next day. Would use again.

09-Jan-2015

Swift and efficient Thanks Shane

09-Jan-2015

Efficient, knowledgeable, courteous.

08-Jan-2015

I was very pleased with the service I had. A locksmith came very promptly (named Shane) a new lock was

08-Jan-2015	fitted very efficiently and in a friendly manner. Excellent friendly service. Lock replaced within 30mins would highly recommend.
08-Jan-2015	Friendly, professional, efficient and helpful. Thank You !
08-Jan-2015	
08-Jan-2015	First Class, friendly all round and good work.
08-Jan-2015	Communication and work superb.
08-Jan-2015	Excellent service throughout, from first visiting the shop, site visit, same day service and excellent advice received. Extremely professional, very good care and attention throughout. I would most certainly recommend this company to anybody requiring a locksmith.
08-Jan-2015	A locksmith came to our rescue when we were locked out and our handle was broken. We were delighted with the service that Shane, the locksmith, provided.
08-Jan-2015	Excellent service from Locksmith Sean making all locks on an equipment trailer smooth and easy to use.
08-Jan-2015	Response within 24 hrs - very good. Work completed within an hour by a quietly efficient locksmith.
08-Jan-2015	Excellent Service Prompt, polite and friendly
07-Jan-2015	We received a prompt and excellent service, nothing was too much trouble and everything was explained and shown to us by a very pleasant young man
07-Jan-2015	
23-Oct-2014	Arrived within one hour of call and replaced broken multi point lock gearbox mechanism.
23-Oct-2014	Great service. Friendly and prompt.
23-Oct-2014	A very polite and helpful young man
23-Oct-2014	Shane was extremely efficient, knowledgable, polite & personable! He gave an opinion when we asked for his advice, and replaced the lock on our back door with one which works properly & is insurance compliant. Shane was a pleasure to have in our house.
23-Oct-2014	Fantastic service. I've never dealt with such a friendly company. Shane arrived at my home within 25 minutes of calling. Thank you once again.
23-Oct-2014	Engineer - Shane. Polite, clean, efficient.
23-Oct-2014	Shane was great - nice manner, friendly, explained exactly what he was going to do and gave the cost beforehand.
23-Oct-2014	Young man called Shane replaced front and rear locks on doors in our bungalow. Very polite and helpful. Excellent service. Very hard to find today. Highly recommended.
23-Oct-2014	
23-Oct-2014	Shane was competent; he explained the problem and how it could be rectified. He completed all the remedial work carefully and tested everything thoroughly before he left.
22-Oct-2014	Efficient, professional, friendly, great service!
22-Oct-2014	Engineer: Shane. Fantastic attention; gave explanation

22-Oct-2014

to the problem with my front door (handles broken, alignment of door incorrect). Also advised that the door could drop again due to the previous owner using wrong parts.

Excellent response to my request for additional door yale lock to front door, turned up on time and did very efficient & neat job.