

Company Name:	Astral PMS Ltd	Primary Trade:	Building Contractors
Distance from you:	0.00Miles	Contact Name:	Bruce Fryer
Full Address:	Hollybush Lane Hook Common Hook Hampshire		
Postcode:	RG27 9JL	Contact Telephone:	01256 761200
Contact Email:	astralpms@btinternet.com	Contact Fax:	01256 761155
Company Website:	http://www.astralpms.co.uk		
Company Number:	06532923	Contact Mobile:	
Comments:			

Location map:



Services Provided:

- Bathroom Design & Installation
-

Building Contractors

- Carpenter/Joiner
- Disability Adaptations
- Electricians / Electrical Services
- Gas Engineers/Serviceing
- Guttering / Soffits / Fascias
- Heating Services
- Kitchens
- Painters & Decorators
- Plasterers
- Plumbers / Plumbing
- Wood Flooring

Traders Overall Rating:  10 Points

Number of reviews: 191

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

06-Feb-2023

New Bathroom excellent

19-Oct-2022

From start to finish this company have been great, good prompt communication, flexible and the work carried out to a high standard. Keith who carried out the decorating work was a pleasure to have in the house, he was always courteous and always left the area he was working in very clean after each day. We liked Keith so much that we have asked for him to return and carry out further work in the house.

18-May-2022

The whole experience from quote to finish was second to none. The tradesman were hard working, reliable, friendly & trustworthy.

18-May-2022

30-Mar-2022

First class quality workmanship. Very personable staff, high standards of cleanliness.

10-Jan-2022

10-Jan-2022

I could not fault them. Polite, caring, excellent work.

25-Nov-2021

Excellent - well organised and completed on time

04-Nov-2021

Great job. Trustworthy, reliable contractor, excellent work, clean and tidy.

27-Oct-2021

My condition affects my immune system. I felt very anxious. I was reassured, made to feel relaxed. Top class job. All's well that ends well!

27-Oct-2021

Great service from start to finish, would use again

25-Oct-2021

I am completely happy with the work carried out. It was skilfully done and the house was left clean and tidy on

24-Aug-2021	completion. Excellent communication throughout the process. Always pleasant, polite, helpful. Attention to detail excellent. Considerate throughout to elderly residents. Highly recommend.
16-Jun-2021	No complaints. Brilliant job done.
25-May-2021	100 per cent happy with service.
18-May-2021	Superb, quality work. Everything clean & hoovered at end of each day. Very pleasant workmen.
05-May-2021	Very professional, friendly team, from staff to management. High quality of standard.
20-Apr-2021	Very pleased with work.
09-Apr-2021	Fantastic service as always from Astral
07-Apr-2021	Great!
10-Mar-2021	To a very high standard
16-Feb-2021	Great
25-Jan-2021	Great service. Very helpful, given options all the way through for the little things that make the difference (e.g. which side the handle/taps should go etc)
07-Jan-2021	Service and workmanship were brilliant. Couldn't have asked for more.
30-Dec-2020	Very high quality, punctual, clean, tidy work.
07-Oct-2020	Excellent Service, kept to the plan, very tidy.
13-Aug-2020	Very good.
13-Mar-2020	
14-Feb-2020	Good level of workmanship.
14-Feb-2020	Very thoughtful, manager time to fit in with household. Conscientious, very clean and tidy.
14-Feb-2020	The guys worked at a very professional level. They are a good working team, especially Pete and Shane. I am very happy with the whole referb. They kept me in the loop at every stage. Very highly recommended. Thank you.
13-Feb-2020	Excellent
13-Feb-2020	An excellent job of power flushing our central heating system.
16-Jan-2020	I have been very impressed with the level of service & quality of work.
12-Dec-2019	Punctual, professional & left tidy. Excellent workmanship; would use again.
12-Nov-2019	High standard of service we have come to expect from Astral PMS, have a whole series of plumbing issues solved in a single day,
03-Oct-2019	Excellent.
04-Sep-2019	Excellent service throughout. Work completed to high standard. Have used Astral on several occasions.
04-Sep-2019	Very professional. Understood my requirement and delivered exactly.
04-Sep-2019	From start to finish we have been delighted with the efficiency and high quality of workmanship provided by Astral. Would not hesitate to recommend the company.

19-Aug-2019	Very high standard of work, friendly and courteous service.
08-Aug-2019	Excellent, trustworthy polite and clean team of workers. Great customer service and overall finish.
02-Aug-2019	Very good. Very helpful.
07-May-2019	Very pleased with all the work done in my flat.
11-Apr-2019	The service was very good.
04-Apr-2019	Very professional efficient company. They aim for perfection and they achieve this as they are very detailed in their work and nothing is too much trouble.
01-Apr-2019	On time and completed as quoted time. Efficient team explained process and cleared up/left tidy.
29-Mar-2019	Very good.
15-Mar-2019	Outstanding quality of work. Would highly recommend. Reliable and courteous. Lovely workmen.
21-Feb-2019	In a word, excellent. Very clean and tidy with superb workmanship. Very impressed.
31-Jan-2019	Excellent from start, dealings with office, to finish with Adrian who did the job.
25-Jan-2019	Excellent service. Very efficient and tidy. Good timekeeping and very friendly and polite. Would recommend.
25-Jan-2019	Excellent.
13-Dec-2018	Very professional and reliable, delivered in a friendly manner.
23-Nov-2018	The level of service was very good, all trades kept us informed of works and were very helpful and kept work areas very tidy.
06-Nov-2018	Reliable, clear, professional decorating, staff well mannered, knowledgeable, honest.
23-Oct-2018	Absolutely First Class
02-Oct-2018	Very informative and helpful.
26-Sep-2018	All workmen was punctual, polite and they were very tidy leaving our house clean at the end of the day. The standard of work was very high we had no problems & very happy overall.
17-Sep-2018	Astral fitted a shower, replaced taps and repaired toilets and a soil stack. All work carried out neatly and efficiently.
16-Aug-2018	Extremely good service, would use again.
26-Jun-2018	Excellent great customer care
15-May-2018	
09-May-2018	Excellent.
03-May-2018	Very good.
25-Apr-2018	Can't fault the work or workers, excellent service.
03-Apr-2018	Very good.
03-Apr-2018	1. Failure to communicate with client when unable to attend for work. 2. Length of time taken far longer than planned. 3. No consultation on type of tiles appropriate resulting in extra expense. 4. Surveyor over estimated tiles by 6 boxes.

01-Mar-2018	Excellent. No complaints.
02-Feb-2018	Wonderful
12-Jan-2018	Excellent service throughout.
18-Dec-2017	Excellent service and workmanship.
25-Oct-2017	The service was excellent from start to finish. The workmanship was of a very high standard, the men were all friendly and courteous and they cleaned up well after the work.
23-Oct-2017	Very professional service carried out with courtesy and care. Many thanks.
15-Sep-2017	Super Friendly service, Job well done!
09-Aug-2017	Superb service, great attention to detail, every care taken and every aspect of the work done to the highest standard.
24-Jul-2017	Very pleased.
26-Jun-2017	Excellent. Good clean tidy workers.
06-Jun-2017	Very punctual, clean and tidy. They did a very good job.
17-May-2017	Friendly and professional. Very impressed.
11-May-2017	Very good level of service.
24-Apr-2017	Excellent service and excellent workmanship. Always on time & nice & clean.
18-Apr-2017	Excellent, 1st class service
24-Mar-2017	Excellent, really pleased.
08-Feb-2017	Excellent, very professional and helpful with a high standard of finish.
04-Jan-2017	Really Impressed. Very clean and kept to schedule.
03-Jan-2017	Excellent service, friendly staff and good quality of workmanship.
14-Dec-2016	Absolutely excellent. Astral PMS will always be my provider for any additional works required. Superb.
06-Dec-2016	Paid over £400 to fix a problem as diagnosed by the engineer but am left with the same original issue to do with noise in the system. He then suggested even more work that only might resolve the issue.
25-Nov-2016	
25-Nov-2016	Excellent work.
26-Oct-2016	Excellent work, my new bathroom is wonderful.
26-Oct-2016	Excellent work, well happy.
06-Oct-2016	Very good. Staff worked quiet non stop. Polite and left place clean.
21-Sep-2016	The service was very good, my only criticism is that they asked me to complete this whilst they were on the premises.
16-Sep-2016	Excellent service, as usual.
17-Aug-2016	
12-Aug-2016	Team were excellent and workmanship excellent.
25-Jul-2016	Very professional in all aspects of work, very polite and considerate.
25-Jul-2016	Excellent service from initial contact to completion

	work. Every member of the installation team worked to the highest standard resulting in a fantastic new kitchen.
25-Jul-2016	Very good to excellent, no problems what so ever.
19-Jul-2016	Excellent service from start to finish.
19-Jul-2016	1st class service as always, very prompt, friendly, tidy and trustworthy.
19-Jul-2016	Excellent, as usual.
14-Jun-2016	
14-Jun-2016	Excellent
03-Jun-2016	Very good.
31-May-2016	Excellent.
31-May-2016	The level of service was excellent.
17-May-2016	Generally very happy, got everything done, arrived on time, satisfied.
27-Apr-2016	Excellent service, as usual, from Astral.
04-Apr-2016	The service was excellent. All tradesmen were very knowledgeable and helpful.
04-Apr-2016	Very pleased.
02-Mar-2016	First class.
30-Dec-2015	Excellent, good tidy work, no problems.
22-Dec-2015	Excellent service. Clean and tidy. Very polite. No hassels
15-Dec-2015	Very good service and workmanship, tidy and cautious.
10-Dec-2015	From start to finish work is excellent. Can recommend them highly - first class.
20-Oct-2015	The usual high quality service i have come to expect from Astral.
12-Oct-2015	First class workmanship
28-Aug-2015	Very pleased, they were excellent, on time, reliable, clean and tidy, courteous and polite.
24-Aug-2015	
24-Aug-2015	From the first contact to the final inspection nothing was too much trouble. Excellent work, lovely tradesmen, can't speak highly enough.
11-Aug-2015	Very good service and workmanship, very good as well.
06-Aug-2015	
31-Jul-2015	Very good service, thank you.
31-Jul-2015	
20-Jul-2015	
20-Jul-2015	
20-Jul-2015	Excellent.
20-Jul-2015	Very good. Nice company to deal with.
16-Jul-2015	Brilliant service. All personnel worked without fuss, kept me informed with a great end product
16-Jul-2015	Tidy conclusion and an efficient job well done.
07-Jul-2015	Astral were, prompt, efficient and tidy. Would recommend completely without hesitation.
02-Jul-2015	

24-Jun-2015	
10-Jun-2015	Excellent job done to renew kitchen units and sink.
08-Jun-2015	I am very pleased with the service, pleasant, helpful employees, a job well done.
03-Jun-2015	
28-May-2015	
22-May-2015	Punctual, obliging and good value for the money.
19-May-2015	
19-May-2015	The service is always excellent!
11-May-2015	Organisation from office very poor.
02-Apr-2015	Excellent installation of new boiler. Workman very clean and tidy, reliable and courteous. I would highly recommend.
16-Mar-2015	Service was very good, would use again.
10-Mar-2015	
05-Mar-2015	Very good, quick and professional. No hassle.
26-Feb-2015	Service was excellent, very professional, left kitchen very clean and tidy. Very pleased with everything done.
26-Feb-2015	Excellent and very professional
26-Feb-2015	Very quick response, very clean and tidy, friendly engineer
24-Feb-2015	Very quick response. Very clean and tidy, friendly engineer
16-Feb-2015	
16-Feb-2015	
29-Jan-2015	Excellent
26-Jan-2015	
09-Jan-2015	Very Good Service
09-Jan-2015	Work completed in time stated. Care taken with finishes to tiling etc. Work started at 8am every day.
09-Jan-2015	
09-Jan-2015	Courteous workers provided excellent service.
09-Jan-2015	
08-Jan-2015	
07-Jan-2015	Excellent Service and quality
07-Jan-2015	Professional and efficient - very tidy and explained thoroughly the work they had to do.
07-Jan-2015	First class as always Attention to detail Always ready with good advice
06-Jan-2015	
05-Jan-2015	Excellent service from initial quote to the finished work.
05-Jan-2015	Excellent service + work. Prompt, polite and professional.
05-Jan-2015	Excellent workmanship and great customer service.
05-Jan-2015	Excellent as always, repeat customer would happily recommend.
05-Jan-2015	Excellent

05-Jan-2015	Prompt and efficient.
05-Jan-2015	An excellent company highly recommended.
05-Jan-2015	
05-Jan-2015	
05-Jan-2015	
30-Dec-2014	
29-Dec-2014	Fixed a leak on shower pump, brilliant service!
29-Dec-2014	Prompt, clean work, friendly service, arrived on time and left no mess.
23-Dec-2014	Got on with the job no fuss. Finished on time despite setbacks. Tidied very well on completion, kept informed of projects.
22-Dec-2014	
22-Dec-2014	All your staff were very professional and did a good job.
04-Dec-2014	Great Service Friendly guys and work done to a very good standard
04-Dec-2014	
24-Oct-2014	
23-Oct-2014	
23-Oct-2014	Service was excellent.
23-Oct-2014	Good friendly reliable company who I have used on numerous occasions to undertake work on my property.
22-Oct-2014	Extremely friendly. Willing to do any little extra job with no fuss. During the quote advice provided was helpful and under no obligation to adhere to.
22-Oct-2014	Work excellent, after service excellent.