

Company Name:	Actfast Locksmiths	Primary Trade:	Locksmiths
Distance from you:	0.00Miles	Contact Name:	Graham Cooper
Full Address:	4 Chaffinch Way Halstead Essex		
Postcode:	CO9 2HW	Contact Telephone:	01787 477513
Contact Email:	info@actfastlocksmiths.co.uk	Contact Fax:	01787 477513
Company Website:	http://www.actfast-locksmiths.co.uk		
Company Number:		Contact Mobile:	07795 363946
Comments:			

Location map:



Services Provided:

- Keycutting
- Locksmiths

Traders Overall Rating:  10 Points

Number of reviews: 28

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

16-Oct-2018

Very accommodating. Thought I had an urgent call out and they couldn't have done more to help. When I had to cancel as emergency averted they were very understanding. I now have on speed dial and will definitely recommend. Excellent customer service and communication.

15-Jan-2018

Called Graham first time following a security review and he fitted an excellent lock to rear of property. So called him again to replace garage pedestrian door lock and to place digital lock on side gate. Superb service with a smile , very good value for money .

11-Jul-2017

Excellent service! Efficient and professional with a great personal touch. We felt very comfortable welcoming Graham and Suzi into our home and would 100% recommend to others! Very trustworthy.

19-Feb-2017

Absolutely superb service. Friendly and genuine, Graham and Suzi turned up on a Sunday at very short notice to sort out problems with both our front and side doors. We were talked through our options in a 'no-pressure' manner and all costs were detailed before the work was done. Graham made sure he had thoroughly checked the work was up to his standards before finishing and talked us through exactly what he was doing in a very clear and knowledgeable manner. Would definitely recommend Actfast to anyone and they will be our first port of call in the future.

16-Feb-2017

Two locks on our front door had been installed poorly by previous owner's DIY. Key was difficult to turn from outside and the door had to be opened with two hands from inside. Graham and Suzi attended for one hour, repositioned some components, ground down, filed and lubricated others and replaced one lock body. We now have a perfectly operating front door. Excellent service.

21-Dec-2016

Actfast Locksmiths offer an amazing, friendly service and are super efficient! A real pleasure to have helping you especially with home security. We will doubtless see them again... maybe 'Henry' will put in an appearance!!

02-Oct-2016

Thank you Graham and Suzie for an excellent job

	<p>replacing and installing locks in our new home recently. I would highly recommend your services to anyone - extremely professional, helpful, friendly and honest in your advice. We feel much more secure now! We also appreciated your help and advice regarding safes and gun cabinets which we will get round to eventually. You're a great team and we wish you all the best.</p>
30-Aug-2016	<p>Graham and Suzi provided a friendly and professional service. The work was completed quickly and cleanly and I would definitely use their services again and recommend them to friends</p>
25-Aug-2016	<p>Very professional, courteous and prompt service. I was kept informed by phone when they were running a little late for our appointment time. I felt confident that I was given full information on the problem and full costs for repair. This was carried out swiftly and without fuss and full 12 months guarantee. Excellent.</p>
01-Aug-2016	<p>Fast response, excellent customer service and expert advice. Thank you for all your help.</p>
06-Jun-2016	<p>Fixed and fitted new locks on both front and back doors. Excellent service, very quick and very helpful. Would recommend.</p>
02-Jun-2016	<p>Graham was able to get over to sort out my broken lock within 10 minutes of calling and he had it fixed in another 10 allowing me to get on with my day. Outstanding customer service!!</p>
13-May-2016	<p>From the moment Graham came to quote to the moment he completed the job , he & his wife were nothing but polite, cautious. I would highly recommend his company & will be having him back to do a few more doors in the near future. Thank you Actfast Mrs Colley</p>
20-Apr-2016	<p>Having phoned in the morning they were able to come out by lunchtime the same day to survey and fit immediately, as I was happy with their proposed solution. Very impressed and would recommend others to use their services.</p>
10-Apr-2016	<p>I managed to break my front door locking system at 7:30. I called Actfast locksmiths at 8am and they arrived at 9:30! I now have a fixed front door that feels like new! Brilliant service, quick to attend and very reliable. Graham gave me advice on not forcing a door open (like I did) and told me to call if I have any problems - which, of course, there hasn't been! I would highly recommend this company - Thanks Graham</p>
07-Apr-2016	<p>An excellent local company. Fast response and punctual. They explained everything they did. Standard of work was excellent. A thoroughly helpful company and a pleasure to deal with. I would not hesitate to use them again should the need arise.</p>
31-Mar-2016	<p>AN EXCELLENT SERVICE. A pleasure to have a craftsman who turns up when he says he will, does what he has to do with the minimum of disturbance, explains what he is doing and why and is pleasant with it. The price compares favourably with others and I</p>

30-Mar-2016	would recommend Graham Cooper to anyone. Fast response to callout. Friendly, efficient service, with clear explanation of problem and the options available to fix it. When I'd made my choice, the job was completed there and then.
28-Mar-2016	Excellent and super fast service.even came out on bank holiday Monday .Very friendly and informative and a good price , if I ever need a locksmith again Graham will be the one.
22-Mar-2016	From the start it was a fast and friendly service. The estimate was accurate and the appointment time kept. A mixture of professionalism and good old to fashioned service. Highly recommended and would not hesitate to use Again.
16-Mar-2016	The service I received was fast and friendly, I am very happy with Actfast Locksmiths.
04-Mar-2016	Outstanding service. I will recommend them to everyone. I felt extremely safe having them in our home. They are very knowledgable and do more than what is expected of them. They will go out of their way to help you and won't leave your home until they feel satisfied that you are safe and secure. I wish many more traders were as reliable, polite, kind and caring as Graham and his wife are. Thank you very much.
02-Mar-2016	I had a key break off in my bedroom door and phoned actfast locksmiths in the morning and arranged for them to come round when I finished work. They arrived when we arranged and were very polite and helpful, the lock was fixed within 15 minutes at a very reasonable price and it really got me out of a fix. I would recommend this company to anyone, excellent service.
02-Mar-2016	Great Service! Lovely people! Work was carried out fast and was complete within half an hour of them turning up to look what was wrong! Very pleased!
29-Feb-2016	These guys are extremely professional and knowledgeable. They have installed two sets of locks for me over recent years - great advice, great installation and quick response times. I would definitely recommend and use again.
29-Feb-2016	I have used Graham Cooper's Actfast Locksmith services regularly since 2009. On every occasion Graham has been professional, friendly and dealt with every issue put to him. His prices have always been very competitive and I intend to use his services for many more years to come.
26-Feb-2016	Graham works to a very high standard and nothing is too much trouble for him, he offers a prompt and reliable service.
10-Mar-2015	Fantastic customer service provided, with an explanation of all possible outcomes of work potentially required prior to any work being conducted. A simple explanation was given as the work was being conducted, leaving no stone unturned to myself as the



customer. A fantastic local business I highly recommend.