

Company Name:	Window Surgeon	Primary Trade:	Windows/Glass/Double Glazing
Distance from you:	0.00Miles	Contact Name:	Window Surgeon
Full Address:	The Coachmakers 116a Seaside Eastbourne East Sussex		
Postcode:	BN22 7QP	Contact Telephone:	07471037271
Contact Email:	windowfaults@gmail.com	Contact Fax:	
Company Website:	http://www.windowssurgeon-eastbourne.co.uk		
Company Number:		Contact Mobile:	
Comments:			

Location map:



Services Provided:

- Windows/Glass/Double Glazing

Traders Overall Rating:  10 Points

Number of reviews: 59

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

28-Nov-2023

Very prompt, courteous and friendly.

10-Nov-2023

Both the lady (in the office) & the gentleman who came to measure up & install the new windows were both very polite ,pleasant & efficient in all aspects of their service I would be happy to recommend them

05-Sep-2023

Used this company about 4 times now over the last 5 years - 30yr old double glazing panes starting to fail each year - so replace glass rather than entire window. Always turn up when they say both for survey and install.

23-Aug-2023

Very honest and competitive prices, as I got a quote from 4 different traders! Both Paul and Simon have been highly professional and have a great smile which helps when dealing with customers. I will use them again as I need more work done to my windows and I also highly recommend them.

14-Jul-2023

First Class service from initial survey to completion. Our bi-fold doors had dropped over time & the bottom gaskets required replacement. Paul & colleague visited in November, explained what was required & recommending waiting until this Spring for the work to be done. The job is now complete - very pleasant & easy to deal with & professional knowledge & expertise excellent. I have no hesitation in recommending Window Surgeon.

26-Jun-2023

First class. Workmen turned up on time, replaced the DG units, left no mess, were friendly and knowledgeable. Very pleased with this company and would recommend.

18-May-2023

very prompt, efficient, reliable and friendly service.

06-Apr-2023

Everything carried out professionally and left clean and tidy and in working order

03-Mar-2023

The team arrived on time, completed the work in a workmanlike manner, were clean and tidy and very knowledgeable about what they were doing.

08-Feb-2023

Professional, efficient and successfully repaired my doors. It is good to find a company of this calibre.

11-Jan-2023

A highly professional, skilled and effective, service

	<p>orientated company. I did not need to chase at any stage. Written quote promptly received after viewing issues. Contacted when company received replacement units and agreed date to install. Text me when Paul and Ray on their way to carry out work. Job done. No mess. Just perfect!</p>
14-Nov-2022	<p>Window Surgeon replaced a damaged window pane. The service from the initial enquiry to the finished job was excellent. I was kept informed at all stages which was great customer service. I would highly recommend this company.</p>
23-Oct-2022	<p>The level of service was excellent. The guys on time and completed quickly. Polite at all times, explaining the problem. Have used them before and no hesitation for the future.</p>
22-Oct-2022	<p>Very efficient and very friendly service.</p>
17-Oct-2022	<p>Excellent service. Has made such a difference. Thank you so much.</p>
13-Oct-2022	<p>Great service, efficient, professional, friendly the whole team are lovely and what's more the windows work again and look great. Many thanks</p>
15-Sep-2022	<p>Came on time - they even sent a text to say they were on their way. Put up with kerfuffle parking. Did the job to a high standard really quickly and at a reasonable price.</p>
31-Aug-2022	<p>I was very impressed with the quality, efficiency and price of the repair that Window Surgeon carried out on my balcony door. Whilst they were obviously very busy they stuck to the appointment times I was given and notified me when they were on route. Overall a very good service.</p>
07-Jul-2022	<p>The team went out of their way to respond quickly to an emergency repair (my bathroom window fell out!) and did the repair quickly and efficiently. Claire in the office and Paul & Ray who did the repair were very friendly and helpful. The bathroom was left cleaner than it was before they arrived! I would certainly call on their services if I need them again and highly recommend them to friends. Thank you!</p>
03-Jul-2022	<p>The work was completed quickly, efficiently, quietly - I hardly knew they were there. A minor oversight was promptly responded to and speedily rectified. I would recommend them to others.</p>
21-Apr-2022	<p>All good clean work everything on time recommend</p>
19-Mar-2022	<p>Prompt and efficient service and price competitive.</p>
23-Feb-2022	<p>Extremely prompt and efficient service provided, friendly staff who were very helpful . Definitely use again</p>
18-Jan-2022	<p>The service from this company was excellent from start to finish. The job was completed quickly and professionally without any problem. I can thoroughly recommend this firm, and will certainly use them in the future should I need any further work.</p>
04-Jan-2022	<p>Professional glaziers attended to inspect, estimate and</p>

	effect repairs. Fixed two damaged windows and letterbox promptly at very reasonable cost. Would definitely use them again in the future.
24-Sep-2021	Prompt, first class, and pleasant service. I have no reservations about recommending this company.
23-Sep-2021	A job done efficiently
01-Sep-2021	This was a brilliant overhaul of multiple misted and broken windows. The chaps carried it out professionally and cheerfully. It's well worth doing, rather than buying expensive replacement windows - absolutely transforms the house. I can see clearly now, the mists have gone!
17-Aug-2021	Friendly, prompt and professional from all colleagues. Great work, highly recommended
19-Jul-2021	Very efficient, clean and tidy service.
16-Jul-2021	Received very efficient service and Paul who did the work was very thorough and most helpful and courteous and I appreciated the work done. All in all an excellent and tidy job completed. Claire who appears to run the office promptly dealt with my queries. Highly recommend this company.
20-May-2021	I have previously used this company for window repairs and this time as always they gave a professional service at a reasonable price and where very flexible regarding dates and times. Customer service was excellent and a pleasure to use. Will definitely use again as and when required.
26-Apr-2021	Excellent customer service accompanied by excellent, efficient & reliable installation service provided by knowledgeable / pleasant staff. Will definitely use again for similar services when required.
13-Mar-2021	Have used this company previously for window repairs & as they are friendly, professional installers who undertook the work efficiently with no fuss & at a reasonable price I would not hesitate to use them again in the future for similar window repairs. They are also very flexible regarding times & dates & will look to assist your requirements as much as they can.
05-Nov-2020	Great service, very efficient and quick. A+
23-Oct-2020	Fantastic work carried out. Their work was so good and affordable I had them work on my son's home. Talented, skilled and professional team who knew how to treat my home, simple things like wiping feet and respect for my space. I would recommend Window Surgeon to everyone. PS I should not forget the real champion. The Admin. Always on hand to assist. This company was definitely a good find for me. Try them.
10-Oct-2020	Service was excellent, nothing too much. Very helpful, respectful and tidy with no fuss. Helped me also with some dodgy drainage holes under the windows with clear explanation. I wouldn't hesitate to call Window Surgeon (Southern) again. So pleased with work.
08-Oct-2020	Professional, courteous and carried out with efficiency. Area left cleaned and tidied. Original estimate reduced

	in price as less time taken than envisaged. No hesitation in recommending to others.
06-Oct-2020	They provided a prompt & efficient service, as always.
01-Aug-2020	The level of service from this company is one of the highest I have experienced . Great communication , approachable, professional and outstanding workmanship .
07-Mar-2020	We needed 2 windows fixing, one broken and one blown. It was great to find a reliable company that will come out to measure up, quote for and fix 2 windows without trying to sell you a complete new double glazing system. Quality of the work was excellent and at a very reasonable price. No fuss, no hard sell, job done. Exactly what we wanted.
28-Nov-2019	Excellent customer service from the office, kept me informed at all times. I had a problem with bifold doors which Window Surgeon was able to rectify in a speedy manner and at a reasonable cost. Very happy with the overall service provided.
17-Nov-2019	Tim and Ray provided an excellent service. They arrived promptly and had sent a text message earlier to inform me. The job was completed and they left all area tidy, no fuss. Good old fashioned service with the benefits of modern technology. I would have no hesitation in recommending them to friends and family . Trustworthy and reliable .
31-Oct-2019	Excellent service, the whole level of service from making an enquiry, booking the engineers, quality of work carried out was prompt, professional, tidy and informative. I would strongly recommend this service
15-Oct-2019	I cannot fault their service or staff. If only all suppliers were as good. Fast, reliable and efficient and they rectified problems created for us by other suppliers. Would thoroughly recommend.
08-Oct-2019	Pleasant efficient service all round. Pleased with the results of the repair to our conservatory and windows.
03-Sep-2019	Window Surgeon was recommended to me by a friend who was also very impressed with the quality of service. All of the staff are very friendly and super helpful. The windows and door were fully checked and serviced, with new parts replaced where needed. Everything operates very smoothly to let the fresh summer air in. My home now feels very safe and secure with snug fitting door and windows to keep the winter weather out. Excellent result! Thank you very much.
07-Aug-2019	The service I received was excellent. From the first contact until the end, all staff were extremely polite and helpful. The cost of the work was very reasonable and carried out very efficiently. I was sent a text message each time informing me that the workman would be arriving within 10 minutes. I will definitely use this company again if the need arises and would certainly recommend.

24-May-2019	Prompt, clean and efficient. Friendly people and at the end of the job (repairing a window mechanism) they said it was easier than thought when they quoted. So the job took less time and was much cheaper than the quote. If only more traders were like this. Wouldn't hesitate to use them again
11-May-2019	Excellent service and communication through out. Their technician arrived at the agreed time and measured the window the window was ordered a very helpful and pleasant lady (Claire) kept me informed of the progress and arranged for a technician to call and fit the new unit. Tim arrived on time worked cleanly and efficiently and did a great job. All the staff that I came into contact with were on the ball professional and friendly I would not hesitate and recommending this company to others that may have a window problem.
18-Feb-2019	Very professional, no fuss, no extras. Delighted and will use again
07-Jan-2019	Excellent work and service. Can't fault them.
30-Oct-2018	Good service and charged less than quoted as took less time!
11-Aug-2016	I was extremely pleased with the honesty and value for money when having all of my windows and doors services and repaired. They were punctual, friendly and were conscious of my home insofar as using dust sheets and clearing up afterwards. I would not hesitate in recommending the Window Surgeon!
15-Dec-2014	Nathan was punctual, efficient and reasonable. Timing and price were exactly as quoted.
15-Dec-2014	The work was carried out punctually, quietly and efficiently. Both workers were polite and happy to explain what they were doing and why. Left everywhere clean and tidy.
12-Dec-2014	Friendly, helpful, efficient. Would definitely use them again.
11-Dec-2014	Extremely impressed by their friendliness and total professionalism. The work was done very fast and with absolutely no mess. I have no hesitation in recommending this company to my friends.
11-Dec-2014	