

Company Name: Ripley Plumbing & Heating
Distance from you: 0.00Miles
Full Address: 110 Huggetts Lane
Willingdon
Eastbourne

Primary Trade: Plumbers / Plumbing
Contact Name: Rhys & Glyn Ripley

Postcode: BN22 0LH
Contact Email: e-mail@ripleyph.co.uk
Company Website: <http://www.ripleyph.co.uk>
Company Number:
Comments:

Contact Telephone: 07868 544408
Contact Fax:
Contact Mobile: 07980 300349

Location map:



Services Provided:

- Bathroom Design & Installation
- Gas Engineers/Serviceing
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Heating - Oil Fired Boilers / Installation & Domestic Fuels

- Heating Engineer
- Heating Services
- Plumbers / Plumbing

Traders Overall Rating:  10 Points

Number of reviews: 35

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

17-Apr-2019

Excellent from start (assessment and advice) to finish installation of a replacement shower pump. No problems or issues whatsoever. Very thorough, knowledgeable and tidy professional, job was completed as per quotation. Would absolutely recommend without hesitation.

19-Mar-2019

Outstanding. Rhys and Glyn very friendly Explained everything to the technologically ignorant. Cleaned up immaculately every evening and when I had to have outside flues etc. installed on the outside wall, 3 floors up, they even wiped all the window sills and cleaned off pipe work all the way down! There were a number of unexpected problems to be dealt with but they were never fazed in dealing with them. I heard of them by recommendation and I would never use anyone else now. They rarely ever wanted a cup of tea or coffee. But Rhys does like Oreo biscuits - it suits his diet!!

03-Mar-2019

This was the first time I had used Ripley's to service my gas central heating, following the retirement of my previous contact. I discovered them through the BWC scheme. Rhys arrived punctually and was helpful, courteous and tidy throughout. I would recommend him without hesitation.

03-Mar-2019

Quick friendly and helpful.

17-Dec-2018

The second time we have used Rhys for work at our property, and as before the service received was highly professional and courteous together with extremely competitive pricing. I would recommend Ripleys to anyone needing a decent honest tradesmen who arrive on time and clear up when they have finished the job.10 out of 10

03-Dec-2018

This company provide an excellent service on our boiler annually. They are also really lovely people, trustworthy and informative. They will always find out what is best suited to the individual. Best company, I

	would recommend them to anyone. I have called them out for emergencies as well. They are prompt, efficient and friendly. So rare these days.
30-Nov-2018	The service was excellent, very professional and a very fair price.
04-Nov-2018	Quality from start to finish. Great advice, professional installation, all done by a nice bloke too. Thanks Rhys. More than happy to recommend this company and wouldn't hesitate to use them again.
05-Oct-2018	Replaced gas boiler, installed heated towel rail in the bathroom, removed gas fire in living room. I found Ripleys to be a very friendly and professional company who explained each part of the work involved, very pleasant and gave good advice. Very tidy work and I would recommend them to anyone. First class service.
22-Jul-2018	
02-Mar-2018	Excellent
16-Feb-2018	Ripleys managed to move some ugly radiator pipes, successfully get a 'cold' radiator working that hasn't worked for years - and replaced a radiator. I have used the guys before and on all occasions they take great care of your property and clean up afterwards. Spot on for time of arrival. Cannot fault their work and will certainly use them again.
27-Jan-2018	As a residential Chartered Surveyor, I meet a lot of plumbing and heating engineers but there are some contractors that stand out from the rest. Ripley Plumbing and Heating is a small firm who provide a very friendly, professional service based on experience and a sound knowledge base. They always take the time to discuss your requirements and, wherever possible, give you several options based upon your budget and time constraints.
24-Dec-2017	From first contact with your company, especially Gyn, you have been prompt, efficient, and extremely professional. Your standard of work is excellent and I would have no hesitation on recommending you to other people, I'm only glad someone recommended you to me.
19-Jul-2017	First Class in every way.
24-Jan-2017	Always prompt, always courteous and always clean and tidy up after they have completed the job. Thank you.
01-Dec-2016	Absolutely fantastic service! Value for money. Everything was explained and all questions answered. Superb customer service. Very tidy and care given to working environment. Can not thank them enough for the great work they carried out which looks marvellous. They also stayed on late to ensure that the whole system was in full working order, to ensure that my family would'nt be cold overnight. I consider Rhys and Glyn Ripley to be an absolute credit to their profession and would have no hesitation in requesting their services again and recommending them to others.
01-Aug-2016	Fitted new shower room and plumbed in new kitchen

	<p>sink. Connected new water main to ancillary building. From start to finish these guys are totally professional and exactly what you hope for, but rarely get, when you employ tradesmen. They respond to calls quickly and send detailed estimates. They turn up when they say they will and think their way around problems as they come up, providing clever solutions that don't stop the job. Their pipe work is beautifully neat and tidy. They talk you through the job in terms that you can understand and when the bill comes, it matches the estimate. Great communications, punctual, tidy and obliging. What more can you ask. Thank you so much Rhys and Glyn.</p>
09-Jul-2016	<p>Excellent quality, willing and able to discuss and solve problems, clean, friendly.</p>
03-May-2016	<p>The service of this company was excellent. Very professional, knowledgeable. Rhys explained everything he did whilst servicing our boiler. So glad we found this company. Will trust them to undertake any other work we need to have done, and will recommend them to all our friends.</p>
19-Feb-2016	<p>In urgent need of a plumber and as I had used Ripleys before I called them straightaway - we had a serious escape of water and Rhys was on the job within 20 minutes of the call - and stopped the flooding - fantastic. Ripleys have fitted heating system a few years back and at least 2 bathrooms - One cannot fault their work or their courtesy.</p>
31-Jan-2016	<p>We received an outstanding level of service, They were very professional and efficient but still very friendly and courteous. Great guys, very respectful and fantastic tradesmen. Highly recommended.</p>
23-Dec-2015	<p>I arranged the plumber for my elderly mother who is very deaf. Her taps had stopped working but she really did not want a new bathroom. Glen spent a morning trying to resolve the issue and got the water running despite some very ancient plumbing. His kind reassurance and persistence was much appreciated. He went beyond the call of duty. He even took his boots off when doing the job which was so appreciated! Such a relief to find a plumber we can trust.</p>
18-Dec-2015	
11-Apr-2015	<p>Excellent communication and extremely thorough job. Refit of shower room ensuite - and downstairs clockroom. Polite and pleasure to deal with.</p>
17-Dec-2014	<p>Ripley Plumbing & Heating installed a new combi boiler in my home. I found them very trustworthy, diligent and polite. They always kept me informed about the work they were carrying out and answered all my queries. They were also very clean and tidy. I would not hesitate to recommend Ripley Plumbing & Heating.</p>
16-Dec-2014	<p>I found them to be both polite and courteous and they made good effort to keep the work area clean with the minimum of mess. The work carried out was first class and I would have no hesitation in recommending them</p>

15-Dec-2014	to others. Always return calls promptly, and always arrive to do the job when they say they will.
15-Dec-2014	Rhys and Glyn replaced an electric storage heating system to a very high standard and with careful attention to detail. They were both a real pleasure to have in the house for the duration of the job as they were reliable, extremely neat & tidy, and especially courteous & considerate. Thank you so very much for all your efforts and excellent work.
12-Dec-2014	The service Rhys and Glyn Ripley give is first class. They offer excellent advice, backed up by detailed estimate and invoices. They are courteous, efficient, clean and tidy workers. A pleasure to have in one's home. I would recommend Ripley Plumbing & Heating without reservation - and have already done so!
12-Dec-2014	
11-Dec-2014	Very conscientious and thoughtful. Attention to making minimal mess and disruption. Very happy indeed with service received. Would definitely recommend.
09-Dec-2014	The Ripley Brothers are very good workers. Efficient, courteous and thoughtful. I am very pleased with the work they have done for me.
09-Dec-2014	Ripley's carried out the annual maintenance on the boiler in my new home. The work was carried out efficiently, without fuss or inconvenience at the quoted cost. What really impressed me though was the enthusiasm and knowledge of Rhys who explained in laymen's terms the workings of a condensing boiler and watch points between services. I would highly recommend Ripleys whether it be for an annual maintenance, or other heating and plumbing services.
09-Dec-2014	