

Company Name: Homecare Eastbourne Ltd      Primary Trade: Electricians / Electrical Services  
Distance from you: 0.00Miles      Contact Name: - -  
Full Address: 77 Ringwood Road

Eastbourne  
East Sussex

Postcode: BN22 8TD      Contact Telephone: 07831 294324  
Contact Email: mike@homecare-eastbourne.com      Contact Fax:  
Company Website: <http://www.homecare-eastbourne.com>  
Company Number:      Contact Mobile:

Comments:

Location map:



Services Provided:

- Electricians / Electrical Services
-

Fire Protection / Equipment

- Security Services

Traders Overall Rating:  1 Points

Number of reviews: 1

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

02-Oct-2016

Quoted £45 per hour. Anticipated one person would arrive - three showed up. One performed the work, an apprentice and one observer, Mike Boyce. Charged £90 per hour. In total on site for 1.25 hours. - total bill arrived at £205 A total rip off. Charged for work not undertaken/completed to an inadequate standard. Required a qualified electrician to check the work and replace faulty work. Would advise never to be taken in by this company and receive an up-front quote as untrustworthy and rude does not begin to describe them. Offered a reduced amount based on 2 hours @£45 as initially quoted to have cheque returned in the post.. Response from Mike Booth of Homecare Eastbourne Ltd. We are sorry that Mrs Bottomley feels we have not given her good service We were called out to a non-specific fault at short notice & responded on-route from another job in the area. The original fault was repaired & she requested subsequent work to be carried out, which on the first visit we surveyed & diagnosed enabling us to bring with us the required materials & ladders on the second visit. We repaired all the outstanding faults on the second visit & when we left all faults had been dealt with. Mrs Bottomley was given a detailed breakdown of labour & materials & has subsequently paid with a small discount applied which we thanked her for.