




Company Name:	AP-it	Primary Trade:	Computer Sales/Support/Repairs
Distance from you:	0.00Miles	Contact Name:	Andrew Perry
Full Address:	16 Cobbold Avenue Eastbourne East Sussex		
Postcode:	BN21 1UZ	Contact Telephone:	01323 887894
Contact Email:	support@ap-it.co.uk	Contact Fax:	
Company Website:	http://www.ap-it.co.uk		
Company Number:		Contact Mobile:	07900 473134
Comments:			

Services Provided:

- Computer Sales/Support/Repairs

Traders Overall Rating:  10 Points

Number of reviews: 256

Customer Service	
Quality of Work/Service	
Punctuality / Efficiency / Time Taken	

Comments from consumers who have used this trader

21-May-2020	Andrew carried out a health check on my wife's laptop having just done the same on mine. As always it was carried out in a very professional manner (following Covid19 regulations) and I feel secure in the knowledge that these two laptops are virus free and all software is up to date. Excellent service, thanks Andrew.
14-May-2020	I've had the laptop running for a number of years with Ap-it as my support service. During that time it has run faultlessly and in order for this to continue I requested that Ap-it carry out a Health Check. Andrew is very approachable and it's good to know he is there if things go wrong. All this service at a very reasonable cost, especially as now more than ever IT is em-bedded in all our lives. Can't recommend Ap-it enough, excellent and trustworthy.
13-May-2020	Continued his good work and kept in contact on 2nd job I gave him. Good pricing too.
01-May-2020	Excellent personal service.
27-Apr-2020	Very good
02-Mar-2020	Always friendly expert service.
13-Feb-2020	Fantastic, honest and personalised service. Simply the

28-Jan-2020	best. Mr Andrew Perry was very punctual, courteous and efficient. Nothing was too much trouble and he transferred all my data from my old computer to my new PC very competently. I now have remote access to him and this worked well when we needed to sort out the problem of my older printer not wanting to work with the new PC. All problems were solved and everything is working probably. I am very happy to recommend his work
16-Jan-2020	Excellent, friendly, efficient, effective, helpful, trustworthy. I cannot recommend too highly, Thank you.
16-Jan-2020	Great service, great company.
16-Jan-2020	Work well done.
09-Jan-2020	Excellent service. My knowledge of laptops is very limited. Andrew provides a friendly, patient & helpful service - nothing is too much trouble for him. Many thanks.
07-Jan-2020	Andrew always supply's a first class service at a very reasonable price. Always nice to know he's there when you need him.....and he's a nice friendly chap to deal with.
02-Jan-2020	Excellent.
23-Dec-2019	Andrew did a superb job on my Lenovo computer. Wased £75 on previous "experts". Would highly recommend and in future Andrew is the only IT expert for me.
19-Dec-2019	
17-Dec-2019	The second time I have had work done from Andrew who is professional & efficient & fare priced.
18-Nov-2019	Andrew fitted a new screen to my laptop. I delivered it to him in the morning and collected in the afternoon. Excellent service for a fair price.
11-Nov-2019	Excellent service.
11-Nov-2019	I am confident any IT problems with my laptop are dealt with and resolved quickly and professionally.
31-Oct-2019	Great that Ap-It picks up and delivers the computer. Good value for money, friendly service.
15-Oct-2019	Highly recommend. Excellent service and value for money. Trusted them with my hardware.
07-Oct-2019	I have used Mr Perry several times since 2011 and have always found his service 'excellent'.
03-Oct-2019	Andrew is polite, friendly and efficient.
09-Sep-2019	Excellent.
04-Sep-2019	Prompt and excellent.
23-Aug-2019	Very prompt & professional service. Would recommend to others.
16-Aug-2019	Andrew is always polite and helpful. He put my mind at ease and solved my problems immediately.
08-Aug-2019	Excellent. I have used this company before and always a first class service.

27-Jun-2019	Good prompt service. New computer installed to my satisfaction. No follow up problem.
14-Jun-2019	Brilliant, reliable, fast, honest.
28-May-2019	Excellent
22-May-2019	Excellent prompt service. Would confidently recommend AP-it.
16-May-2019	Absolutely brilliant service. AP-it (Andrew) is reliable, polite & prompt always. Very helpful.
30-Apr-2019	Absolutely brilliant.
30-Apr-2019	Excellent service in all aspects of work carried out.
26-Apr-2019	Good and professional.
08-Apr-2019	Excellent service - used many times - very reliable & great customer service also.
29-Mar-2019	Very good and very helpful.
19-Mar-2019	As always efficient and excellent.
19-Mar-2019	I was looking for a second hand laptop which Ap-it supplied, fully explained.
22-Feb-2019	I've been using AP-it for 6 years and they have never let me down. I've lost count of the number of times Andrew has sorted out my software problems, fixed my equipment, and generally helped me run my business. He is a busy man, not surprisingly, but responds quickly and courteously to every request. I have no hesitation in recommending him highly.
18-Feb-2019	I am very happy with the service of AP-it. Friendly and reliable. Always helpful.
08-Feb-2019	I and others have used AP-it for years. Andrew really knows his stuff. The quality of service, speed, value for money are all quite excellent.
04-Feb-2019	Excellent and very prompt service. Wold highly recommend.
31-Jan-2019	The service I received was friendly, professional, informative, thorough with a good result.
28-Jan-2019	
25-Jan-2019	Excellent service as always.
25-Jan-2019	From start to finish a very good service from AP-it on repairing my laptop.
04-Jan-2019	Absolutely first class service. Professional, friendly, helpful, prompt and cannot speak highly enough of the business. Totally to be respected and trustworthy
02-Nov-2018	
18-Oct-2018	Excellent professional service, extremely reliable; personable. very fair pricing. No job too small. Remote help if and when necessary. Can handle all kinds of problems including lost data retrieving. Extremely good not just with technical help but also with programmes itself, ie. publisher documents; excel documents, word etc. The best company we have ever used, small family run business.
16-Oct-2018	Excellent personal service. Absolutely trustworthy.
15-Oct-2018	Excellent personal service.

24-Sep-2018	Brilliant, and very fairly charged. Way better than we expect in these dodgy days.
06-Aug-2018	Excellent service as usual!
26-Jul-2018	Friendly, knowledgeable and efficient. Excellent.
09-Jul-2018	A friendly quick and efficient service.
20-Jun-2018	Andrew is always very helpful and very professional.
15-Jun-2018	
08-Jun-2018	
21-May-2018	Very good, still one small problem (noise).
16-May-2018	HONEST AND RELIABLE SERVICE
14-May-2018	Very prompt and efficient, explained well.
02-May-2018	Excellent - prompt and very reasonable. Well informed and able to sort my problem.
02-May-2018	Excellent, speedy service giving peace of mind that my laptop is safe and secure, I know any issues with it will be resolved professionally.
18-Apr-2018	Excellent as always.
17-Apr-2018	Fantastic, cannot recommend more highly. Used another computer 'expert' who was unable to help after several days work, before finding AP-it.
27-Mar-2018	Always helpful, prompt, very good service. Have used his service several times.
26-Mar-2018	Speedy service, repairs to computer were excellent.
19-Mar-2018	
08-Mar-2018	Andrew cleaned my computer from virus threats and addressed other issues satisfactorily. However, some issues were not resolved, ie touch screen, as Andrew thought faulty screen.
01-Mar-2018	I cannot fault the service I have received from AP-IT. My requests were met and I was given a loan laptop whilst mine was being repaired. An exemplary service overall - very happy indeed!
20-Feb-2018	Excellent.
09-Feb-2018	Excellent service as always with AP-IT. Would highly recommend.
07-Feb-2018	Excellent service. Polite, kept informed of progress, simple explanation of problem. Would recommend.
05-Feb-2018	
05-Feb-2018	
29-Jan-2018	Excellent service.
24-Jan-2018	The service was quick and good value for money.
24-Jan-2018	Excellent service. Item collected and issue resolved within 12 hours of first contact. Really friendly and helpful.
11-Jan-2018	Excellent service - would recommend to anyone.
11-Jan-2018	Andrew Pelly is excellent. Knows his stuff and is always very helpful. He is also reasonable.
09-Jan-2018	Excellent service.
11-Dec-2017	Excellent. He was recommended to me by a friend: brilliantly capable.

08-Dec-2017	Does what it says on the tin - excellent.
29-Nov-2017	Great reliable service. Highly recommended!
15-Nov-2017	Always easy to get hold of quick, fast solutions.
15-Nov-2017	Excellent.
15-Nov-2017	Excellent service, prompt, efficient, polite and very helpful advice. Used Andrew's services twice now - knowledgeable and solved our PC issues.
26-Oct-2017	Good efficient service. Highly recommended.
26-Oct-2017	Absolutely 1st class, reliable and prompt. I have recommended Ap-it onto a number of friends.
26-Oct-2017	Andrew gave a speedy and reliable service which I would recommend.
22-Sep-2017	Great - the only word for it.
19-Sep-2017	Very good & professional
19-Sep-2017	Andrew was knowledgeable and very helpful. All work carried out as agreed at a competitive cost with a friendly helpful manner.
31-Aug-2017	Top level as is usual with Mr Perry.
31-Aug-2017	Brilliant service & Very nice to deal with.
25-Jul-2017	Excellent.
24-Jul-2017	Excellent service. Very good value for money.
24-Jul-2017	Fast, excellent service. Demonstrated first class knowledge and ability. Will definitely use again and recommend.
24-Jul-2017	As usual: professional, prompt and efficient.
24-Jul-2017	Problem was dealt with in the time scale stated.
12-Jul-2017	Excellent as always!
12-Jul-2017	Excellent and knowledgeable service. Looked to give the best low cost solution rather than just replacing a part.
12-Jul-2017	Highly recommend. From the initial telephone call to job being completed the service, advice plus helping when necessary was excellent.
03-Jul-2017	Excellent - very impressed with efficiency & explanation.
03-Jul-2017	Excellent.
22-Jun-2017	ANDREW ARIVED AT THE TIME HE GAVE ME AND TOLD ME HOW MUCH IT WOULD BE TO FIX I WOULD RECOMEND HIM TO ALL.
12-Jun-2017	Very good. Andrew lent me a laptop which was a god send. Very professional and will use again.
07-Jun-2017	Great service and value for money.
17-May-2017	Very thorough service received. Kept informed of costs all along - so no hidden surprises. Would definitely recommend.
17-May-2017	As usual, I will not use anyone else.
17-May-2017	Work was efficiently carried out and I was given a detailed record of what has been done.
17-May-2017	Fantastic service :)
26-Apr-2017	

26-Apr-2017	Amazingly quick response to a traumatic experience with an IT issue.
24-Apr-2017	First Class job as always.
20-Apr-2017	Has helped me out again. Got all the precious data off old hard drive and put into reconditioned laptop.
11-Apr-2017	Computer crash speedily repaired on the same day. Excellent service and good value.
06-Apr-2017	Very helpful (my knowledge of computers is very limited), very discrete, very obliging. Ap-it makes himself available at short notice and gets the job done.
30-Mar-2017	A friendly and professional service.
28-Mar-2017	AP-It give quick excellent service and at very good process.
20-Feb-2017	Thank you Andrew, great job.
08-Feb-2017	Superb, informative.
05-Feb-2017	I have used Andrew's services for quite a while now. He has always been very helpful and efficient and always happy to give advice when needed. I wouldn't hesitate to recommend him to others. indeed, I have already done this.
23-Jan-2017	
20-Jan-2017	Only a small job but very efficient and friendly service. Problem was eventually found to be with the monitor rather than the PC but advice and help provided at every stage.
09-Jan-2017	My computer had become "infected" with several virus's. AP-it sorted out all the problems. This is the third time I have used them and rate them 100%.
09-Jan-2017	
08-Jan-2017	I would definitely recommend AP-IT. The service was friendly, professional, affordable and highly effective. Andrew got back to my query very quickly. I appreciated his updates as the work progressed. I had been unable to boot-up my laptop. Andrew needed to replace a faulty hard drive and made a good recommendation for a replacement (e.g. a SSD hard drive). This has improved performance of my laptop considerably. So not only was my problem fixed, but the laptop itself is now functioning much better. Andrew backed up my data, so none of that was lost. Excellent service.
14-Dec-2016	Excellent fast service.
12-Dec-2016	Superb service with no frills solutions and IT expert knowledge.
29-Nov-2016	Excellent.
16-Nov-2016	
07-Nov-2016	Customer service and communications, excellent.
31-Oct-2016	Excellent service as always.
26-Oct-2016	Very good.
26-Oct-2016	Very good and quick.
06-Oct-2016	Knows his stuff! Explains the problem and quickly and efficiently sorts it out! Reasonable charge and

06-Oct-2016	excellent service. Andrew Perry knows his stuff and is patient with those who don't! He keeps me sane! Only problem - he's always very busy.
21-Sep-2016	Perfect.
12-Sep-2016	Computer was not starting up - thought it had had it! Repaired very quickly, soon up and running and well again.
12-Sep-2016	Very professional business, work carried out was excellent, I will not hesitate to use AP-it for all my needs. Great!
06-Sep-2016	I have used Andrew's services on a number of occasions and have always been impressed by his knowledge, responsiveness, professionalism and value for money. An hour of Andrew's time can save several hours searching for the solution to a problem. I have recommended his services to many of my friends and neighbours and have never received a negative comment.
24-Aug-2016	Very good.
24-Aug-2016	Excellent response to our needs.
24-Aug-2016	Very good - as always
23-Aug-2016	The service provided is always second to none. Excellent standard, polite, professional & quick to respond. Excellent. Already recommended to a friend.
10-Aug-2016	Excellent service and follow up. Fast, efficient, helpful.
09-Aug-2016	Excellent Service, kept me informed all the way being a novice he was most helpful and encouraging.
25-Jul-2016	Gives very good work, on time, polite, has patience with a female well past retirement age and has a sense of humour which is important.
19-Jul-2016	
19-Jul-2016	First rate service.
01-Jul-2016	Excellent, not the first time I've used him.
01-Jul-2016	I always receive first class service whenever I have needed help with computer issues.
22-Jun-2016	Andrew has looked after my family computer needs and supplied me with an upgraded PC to a great spec. He explained the systems and transferred files from old PC. Programmes updated and security systems checked. I have every confidence in Andrew and the service he provides. No hesitation in recommending Ap-it
25-May-2016	Did what he said he would.
19-Apr-2016	All good and satisfied. Will use again, definitely.
31-Mar-2016	Speaks Non Techy and smiles. Fair price and nothing hidden. What's not to like.
26-Jan-2016	Delighted to find AP-IT. A local service, totally professional. Will home visit when necessary. Instills confidence. Good value for money. Recommend to anyone who needs some help with a computer problem.

11-Jan-2016	Brilliant service during the Christmas Holidays. Nothing was too much trouble and everything went according to plan. Have already recommended Andrew to a relative.45sg
24-Dec-2015	This is the second occasion I've used this company, and both times the service has been friendly, professional, and reasonably priced. I'm happy to recommend.
19-Oct-2015	Super service so reassuring knowing that Andrew is at hand wouldn't hesitate to recommend
10-Oct-2015	Excellent service at very competitive rates very professional. I would definitely recommend and using AP-IT again.
14-Sep-2015	Excellent service from start to finish. Very helpful and knowledgeable. Would definitely recommend (second time I have used).
10-Sep-2015	Andrew offers a comprehensive service at a very competitive rate. I wouldn't hesitate to recommend him to anyone with a troublesome computer!
19-Aug-2015	Very informative. Happy to share knowledge. Demonstrated a good understanding of what he was doing and translated it into consumer friendly language
12-Aug-2015	Called with problem 11.30 am 10/08/2015, laptop collected 3.30pm same day. It was returned 1 pm today 12/08/2015, first class service and the job was spot on, regards T O`Callaghan
18-Jul-2015	From the very first contact, Andrews Perry was of the utmost help in sorting out the fault on our computer, locating the necessary new parts, installing them and delivering the computer back to the church where he reinstalled it. Excellent service and we will certainly use his services again should the need arise.
19-Jun-2015	Excellent value for money compared to high street shops. Prompt and friendly service.
19-Jun-2015	I found Andrew Perry on the internet and was impressed that he was Trading Standards and Age UK approved. Andrew was very professional and friendly and I would more definitely use his services again.
16-Jun-2015	Very reliable, very professional. I would recommend Andrew to anyone with PC problems.
09-Jun-2015	Brilliant - I'll use AP-it again.
18-May-2015	
08-May-2015	Friendly, polite and punctual. Helpful - could be even more so if I understood computers! Would certainly use him again.
07-May-2015	
01-May-2015	Very fast turnaround time and knowledgeable staff.
24-Apr-2015	Very helpful and fast, able to replace my screen within 45 minutes for me to collect!
13-Apr-2015	Will always use AP-it for computer problems.
25-Mar-2015	Quick and efficient as ever.
25-Mar-2015	Quick and efficient as ever.

11-Mar-2015	Andrew is highly reliable and always solves my problems quickly.
04-Mar-2015	Fast efficient service - excellent
26-Feb-2015	Very professional and reassuring
17-Feb-2015	A Quick, Excellent and proficient service. Highly recommended.
17-Feb-2015	have used AP-it Many times, Never lets you down.
17-Feb-2015	Excellent Service.
04-Feb-2015	
26-Jan-2015	Very professional, very quick, clearly explained without "jargon" what problem was and gave an estimate of cost before completing repair. Excellent service
21-Jan-2015	Prompt, Reliable and very good at plain English.
21-Jan-2015	I have used this company 3 times. Always exceptionally fast service with excellent standards and great communication.
14-Jan-2015	Andrew is very reliable, honest and has a great deal of knowledge. Thank you for they help you have given my company over the last five years.
14-Jan-2015	Friendly, professional service. Quick and value for money.
14-Jan-2015	Very polite & efficient.
08-Jan-2015	Very Professional, Quick & efficient. Would always recommend Andrew.
23-Dec-2014	I have used Mr Perry (AP-it) on several occasions and have found him to deliver a consistently good service.
17-Dec-2014	Very helpful.
16-Dec-2014	Always prompt service, very efficient and thorough & work done on time
16-Dec-2014	Had a new computer built by AP-it, Andrew knew our business requirements so we left the spec to him. He came up trumps for us, reasonably priced, super fast and most of all reliable. Very pleased once again.
16-Dec-2014	
16-Dec-2014	Quick and always reliable.
16-Dec-2014	
16-Dec-2014	Highly recommend. What Ap-It does not know is not worth knowing.
16-Dec-2014	
16-Dec-2014	Andrew was very prompt, efficient and helpful. The value for money was very satisfying. Ps I always find your Buy With Confidence service invaluable.
16-Dec-2014	Good value for money.
15-Dec-2014	Excellent as always.
15-Dec-2014	Andrew Perry gave me excellent replies to all my queries when he first took away my computer for repair. It now works well.
15-Dec-2014	
15-Dec-2014	Very professional, very knowledgeable, prompt, friendly. Excellent job done. Would definitely recommend.

12-Dec-2014	Very pleasant man who explained everything to me. Will definitely contact him should I need any further help or advice.
12-Dec-2014	Andrew was very pleasant and helpful. He explained what he was doing and he provided an excellent service.
12-Dec-2014	I gave an outline of what was wanted and quickly received a suggested plan with all costs clearly stated. Time keeping was excellent and I have the comfort of being able to make contact if any help should be needed in the future.
12-Dec-2014	The service is excellent. Plus I have complete confidence in the work carried out. AP_it have looked after my computer for a number of years since they started and I would not think of changing.
12-Dec-2014	In comparison to other traders, this is much better value for money.
12-Dec-2014	Always prompt, professional and gets job done swiftly.
12-Dec-2014	Provides excellent service and explain in layman's terms so you can understand!
12-Dec-2014	Very polite and courteous.
12-Dec-2014	
12-Dec-2014	Very efficient service and very helpful. Computer working fantastically now.
12-Dec-2014	
11-Dec-2014	Very efficient and speedy service.
11-Dec-2014	I had a PC crash at a very critical time, close to a deadline. I called Andrew at AP-IT and he was able to identify the cause of my problem from my description of the symptoms and, more importantly had the solution. Thanks to Andrews skill and knowledge, by PC was back in operation within 2 hours, allowing me to meet my deadline without difficulty. Great service.
11-Dec-2014	Very helpful and responsive.
11-Dec-2014	Andrew Perry certainly knows his stuff - and doesn't make you feel stupid if you don't! He runs an efficient business and it is a pleasure to do business with him. He went to endless trouble to sort out my computer and his charges were very reasonable.
11-Dec-2014	Reliable, trustworthy and very knowledgeable.
11-Dec-2014	Andrew is always punctual and never fails to remedy my IT problems quickly.
11-Dec-2014	I was very satisfied - on time. If i have to. I would call again.
11-Dec-2014	Very prompt and efficient service. Always friendly and reliable. highly recommended.
10-Dec-2014	
10-Dec-2014	Turned up punctually. Looked professional as he walked in. Friendly guy. You instantly got the right impression that he exactly knew what he was doing.

	Did everything that was required. I would use Andrew Perry, most certainly, from now on he is my computer expert. He can be trusted.
10-Dec-2014	
10-Dec-2014	A very prompt response to our initial enquiry. Excellent service and the problem was solved quickly
10-Dec-2014	Pleasant gentleman: honest & trustworthy. Feel safe and comfortable with him
10-Dec-2014	Excellent customer service
10-Dec-2014	Very professional approach, will definitely use service again
10-Dec-2014	
10-Dec-2014	
09-Dec-2014	
09-Dec-2014	
09-Dec-2014	Will use them again!
09-Dec-2014	
09-Dec-2014	
09-Dec-2014	Courteous, efficient and helpful. Will certainly use him again.
08-Dec-2014	
08-Dec-2014	Speedy and efficient service. Reliable and friendly. Totally trustworthy.
28-Nov-2014	
26-Nov-2014	Andrew Perry is excellent, very knowledgeable and efficient. The best computer technician we have ever had. Very highly recommended & extremely reliable.
24-Nov-2014	
18-Nov-2014	A consistent very high level of service. No hesitation in making a recommendation.
14-Nov-2014	He collected my laptop on Monday and it was ready to be collected on Tuesday afternoon all completed and up and running. A job well done!
14-Nov-2014	Excellent and friendly service, we couldn't have asked for more.
10-Nov-2014	Very pleased with the service provided. Helpful & nothing was too much trouble.