

Company Name: Dorset Windows Ltd
Distance from you: 0.00Miles
Full Address: Woolsbridge Industrial Estate
12 Victory Close
Three Legged Cross
Dorset

Primary Trade:
Contact Name: Kath Pumfrey

Postcode: BH21 6SX
Contact Email: office@dorsetwindows.co.uk
Company Website: <http://www.dorsetwindows.co.uk>
Company Number:
Comments:

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Location map:



Services Provided:

- Doors
- Windows/Glass/Double Glazing

Traders Overall Rating:  10 Points

Number of reviews: 231

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

02-May-2019

From the sales team to the installation of the patio doors, the process was simple & efficient. The personnel were committed to providing a good service and quality product on time and at a competitive price.

02-May-2019

20-Feb-2019

Excellent, we never got a second quote, they are efficient, clean, tidy & excellent workmanship.

07-Nov-2018

We had two doors fitted - a back & front composite. Very good workmanship - clean & very polite.

23-Oct-2018

Excellent professional service. Very pleased with the door. Despite facing a tricky situation the fitters did a great job and cleared everything up.

12-Sep-2018

Quality of windows good. Fitting was good. Staff were polite and helpful.

03-Sep-2018

Excellent. Very personable and polite rep who called to quote. Similarly at showroom & installed.

15-Aug-2018

Very good. All round, they care. From measuring to fitting. 1st class workmanship.

15-Aug-2018

All excellent. Could not fault. Good communication throughout - from the initial enquiry to final finished product.

15-Aug-2018

Pleasant people to deal with. Some communication was just a little laboured. Some delay. Initial approach was very professional and gave confidence. Very good all round.

15-Aug-2018

Had new fascia boards, guttering and down pipe. Scaffolding needed for the job. All was carried out in very professional manner with minimum disruption.

14-Aug-2018

From initial enquiry about a new conservatory to final completion Dorset Windows staff at all levels were very helpful and efficient. We were very pleased with the final outcome and would not hesitate to recommend the company unreservedly.

08-Aug-2018

From quotation to completion, excellent service. Very

08-Aug-2018	professional company. Have used them in the past and intend to use them in the future.
18-Jul-2018	Unavoidable delays at commencement then owner of Dorset Windows "saved the day"!! Well done.
06-Jun-2018	extremely professional company with friendly & helpful staff.. very high standard of workmanship from 2 very cheerful fitters. :)
06-Jun-2018	Excellent start to finish. Good value. Great service. Good communications & products. Highly recommended.
30-May-2018	Very good service, from quote through to fitting. Really pleased with our windows and new front door.
30-May-2018	From building a new conservatory to replacing a window - always 'top class' service. Friendly & professional - that's Dorset Windows.
01-May-2018	Always do a good job, never been disappointed. (smiley face).
15-Feb-2018	Really happy with their service from start to finish. The doors and windows were fitted quickly and the areas worked on were left immaculate. Very friendly company and would definitely recommend them.
06-Feb-2018	Very competent and efficient service - would definitely recommend.
23-Jan-2018	Job:-1)Replacing old patio door to conservatory. 2) New roof to conservatory. The only way to get large door in was through the roof of conservatory. Excellent co-op of the two teams of workmen - also job done at my convenient times.
23-Jan-2018	Excellent, as usual. we've used Dorset Windows twice, the second time because the first was excellent.
23-Jan-2018	Have used this company on 3 occasions and have received nothing but first class on everyone.
23-Jan-2018	Excellent all round. 10/10.
23-Jan-2018	Excellent customer service from sales to final installation, food value for money. The fitters were polite and tidied up after each window was finished. Very pleased with the quality of the windows and door.
13-Dec-2017	Excellent from start to finish. Windows replaced, leaks fixed and bi-fold doors repaired.
07-Dec-2017	the service was very good and there was no mess leftD32
14-Nov-2017	Good clean workmanship, very pleasant workman and explained everything they were doing.
13-Oct-2017	Needed chasing on one or two minor snags, but overall very pleased with the product & personnel.
13-Oct-2017	Excellent Service. Could not fault window fitter in any aspect of work carried out. Would willingly recommend Dorset Windows to anyone.
29-Sep-2017	Fitter efficient & courteous. Whole process from getting quote, office staff and fitter very pleasant to deal with.
06-Sep-2017	Excellent fitting, scratched glass replaced immediately.
06-Sep-2017	New windows & doors fitted throughout. Very helpful &

06-Sep-2017	professional through the whole business. Have used Dorset Windows before & found work & products used excellent as expected.
14-Jul-2017	The Company and service is good and also the windows, but the fitter made a poor job of the mortar that came away and I had to do it again.
14-Jul-2017	Professional service throughout. On time for quote, inspection and fitting. All tradesmen courteous and respectful of property and clients.
14-Jul-2017	From start to finish we received a first class service from Dorset Windows Ltd. We are very pleased with our new front door and special thanks go to Chris for battling against the gales and rain to fit it so well.
26-May-2017	Quality products at a good price. Efficient service. Very pleased.
26-May-2017	Excellent service from start to finish.
26-May-2017	V.good service. Flexible to our needs.
04-May-2017	Very friendly & efficient. All work carried out by friendly & professional workmen. We are really pleased with the end result. Would definitely use this company again.
04-May-2017	A job well done, very pleased, cleanly and efficiently.
28-Apr-2017	100% from order to installation.
28-Apr-2017	Very professional from start to finish. This is the second time we've used them.
19-Jan-2017	The company was very professional and all of their team were polite and tidy whilst doing their jobs. We were very pleased with our windows and conservatory.
12-Jan-2017	Dorset Windows were friendly and professional in all aspects of their business. The standard of their work and the other tradespeople they employed was of a high quality - again delivered in a friendly and professional manner.
11-Jan-2017	Always found Dorset Windows to be efficient, good customer service, competitively priced. Jobs completed on time and any post -job issues resolved with no fuss.
10-Jan-2017	Arrived when they said they would. Worked almost without a break. Did a good job and the conservatory roof looks really good. I will use the same firm again to replace our windows.
23-Dec-2016	I have always been delighted with Dorset Windows, and in a very competitive market they continue to be head and shoulders above the opposition. They are honest and fair to deal with and I see no reason not to continue to use this family run business rather than a faceless disinterested chain.
14-Dec-2016	Very good workmanship, quick and at the right cost.
14-Dec-2016	We had difficult & exacting requirements which were not standard. Dorset Windows managed to satisfy and fulfil our needs to our great satisfaction.
14-Dec-2016	Done in a professional manner, always on time, always informed about progress of work.

14-Dec-2016	Arrived on time, no mess. I have no hesitation in recommending them, fast and efficient service.
14-Dec-2016	Friendly staff, advised early when there was a delay to start date. Efficient and clean installation which seems to high standard (Bi-fold doors & 2 x sliding doors).
13-Sep-2016	They were very helpful from start to finish. Always kept appointments, were very friendly and pleasant. I could not fault them and I am very pleased to be able to recommend them to friends.
07-Sep-2016	Very friendly all through process. Some honest advice given about our project before work began.
07-Sep-2016	A well run family business, their work and customer service is excellent. No more work to be done on our home, but will recommend Dorset Windows to any of our friends.
28-Jul-2016	New front door and French windows at rear of the house. Work done on time and efficiently. Very pleased.
13-Jul-2016	Conservatory roof was leaking - SLANTING TYPE. They came round to see and measure up and we found side wall was not square with rest of conservatory, was also bent. New wall, new roof, Georgian and new windows and doors. Protected tiled floor & good other walls. Engineer who assembled the unit was very good, clean etc. They all knew what they were doing and all round did a very good job. It now looks brilliant, we have had rain and no leaks. 10/10.
13-Jul-2016	Replacement patio door.
01-Jul-2016	Arrived on time, work over-ran a day due to problems with materials for the roof-line, but workmen worked really hard and always courteous.
01-Jul-2016	Excellent. They are all very professional and at no stage was there any "hard sell". Superb products, very well installed without any mess or damage. Courteous and prompt at all times, I would highly recommend this company.
01-Jul-2016	Very satisfied with efficient service and quality installation. Well done to Dorset Windows Team.
28-Jun-2016	Team arrived on time. Very pleasant and courteous. Work finished to a high standard
28-Jun-2016	We have used Dorset Windows twice and found them to be prompt, efficient with an excellent team. The work is project managed very well and the results are very good.
21-Jun-2016	Very pleased and excellent work.
21-Jun-2016	The fitter was very courteous and efficient.
21-Jun-2016	First class from start to finish. Polite, clean, tidy and excellent finish.
21-Jun-2016	Very knowledgeable. Came when they said. Fitted on time and efficiently.
02-Jun-2016	Replacement windows on bungalow
02-Jun-2016	Martin, the owner, responded promptly and professionally to the request regarding damaged

	soffits; after assessing the damage and remedial work to be done, his team replaced the damaged sections in a professional manner. The price was considered to be fair.
02-Jun-2016	Excellent service from start to finish.
25-Apr-2016	After a delayed start to the job due to bad weather (1 week), the 2 man team worked non-stop to complete before forecast rain. A good firm to use.
25-Apr-2016	Generally satisfactory. There were some issues but they were resolved promptly and we are pleased with the results. Would use them again.
25-Apr-2016	Replacement door ordered. Polite, helpful sales person. Door fitted with minimum of mess in a short time. Very reasonably priced.
25-Apr-2016	Door was replaced as agreed quote. Efficiently and on time.
25-Apr-2016	A1 Service !
21-Mar-2016	Kept us informed throughout. Fitting was done quietly and quickly. Excellent service
15-Mar-2016	
22-Feb-2016	Replacement UPVC windows ordered supplied and fitted within four weeks. Friendly efficient service from this family business.
15-Feb-2016	Excellent from start to finish. Very tidy workers.
26-Nov-2015	Reasonable quote, no hard sell, which was very much appreciated! Well planned and thorough service. Very professional! Installed efficiently - no complaints.
17-Nov-2015	Excellent service, quoted, booked date; turned up on time, cleaned up afterwards. Two men were very tidy workers, polite and helpful.
17-Nov-2015	Excellent window replacement.
11-Nov-2015	Excellent efficient service
11-Nov-2015	Replaced conservatory roof. Good fitters, good worker, helpful. Excellent job done at reasonable cost.
23-Oct-2015	Arrived on time. Fitters were courteous, worked well and continuously every day and responded to any observations made. Work completed in time quoted.
19-Oct-2015	/
19-Oct-2015	Excellent service throughout. Good advice given about NOT replacing existing wooden frame with UPVC - vendor effectively turned down business to protect the value of the property - Very honest!
12-Oct-2015	Can't praise all the staff at Dorset Windows enough. We're thrilled with both our doors. We had a problem with the fitting of the front door which was due to our frame but they came out really quickly and gave it their all until it was fixed. Thanks very much guys!
12-Oct-2015	From the first point of contact to the final, everyone was courteous, listened to what you wanted, discussed the job in detail and gave a competitive estimate. Quality of job first class and extremely courteous and helpful staff.

12-Oct-2015	Worked very well and cleaned up all the time and kept tidy.
29-Sep-2015	Excellent service.
29-Sep-2015	Excellent service.
24-Sep-2015	My old conservatory was removed in torrential rain and the new one put up in torrential rain.. poor chaps! My carpet was soaked even though it was covered, but a carpet cleaner was sent the next day and it has recovered well. Quick, good service.
21-Sep-2015	Excellent - New patio doors installed. We have yet to decorate our lounge, and the fitters advised us that when we do, not to worry about cutting round the fascia strips to remove the wallpaper as they will come back to fir new ones when the decorating is done.. That's service!!!!
17-Sep-2015	Very good installation. Some glass needed replacing, this was carried out efficiently.
08-Sep-2015	The service was excellent from start to finish.
08-Sep-2015	The quality of work and customer service was outstanding.
31-Aug-2015	One 4 panel and one 8 panel circular 1936 wooden bays and one front door replaced with minimum mess considering poor weather conditions. Products supplied excellent and soundproofing is very good considering main road location. Very little repair work required just paint re-touching. Installers were very efficient and polite and left the site spotless. Would highly recommend Dorset Windows.
27-Aug-2015	I would recommend using this company. The fitter were polite and clean, nothing way too much trouble for them. From start to finish it went smoothly. I would rate the company 10 out of 10.
12-Aug-2015	Happy with their company.
04-Aug-2015	The job was done with a minimum of disruption. The two operating got on with the job, stopping only for lunch, we were grateful to have two pleasant young men working on our home.
04-Aug-2015	Excellent service and quality of work.
04-Aug-2015	The sales man that took the order explained the whole job and answered all my questions. The fitter was pleasant, worked quietly and left the job very tidy. Excellent all round company.
04-Aug-2015	The survey, the planned sequence of events all completed as per schedule. Minor problems immediately rectified. First class team, good tidy workmanship. Can only say excellent.
24-Jul-2015	Fast, efficient service with polite staff. They kept me informed of any dates or time changes at all times, which was mostly due to the weather.
24-Jul-2015	/
08-Jul-2015	Average.
08-Jul-2015	This was the 2nd time I have used Dorset Windows and as before the service and quality of work was at the

01-Jul-2015	top. These comments are from someone with over 40 years spent in the construction industry. All staff were very helpful and professional. An oversight resulted in small window panes being supplied unleaded. However, this error was corrected without quibble.
01-Jul-2015	Excellent in every way.
08-Jun-2015	/
05-Jun-2015	Had some windows fitted by Dorset Windows. Great company to deal with. Very friendly and reliable. Nice windows and nicely fitted and flat left clean when the job was completed.
27-May-2015	Replacement patio doors.
22-May-2015	Thank you.
21-May-2015	Supply and installation of replacement roof for conservatory. All completed as agreed.
21-May-2015	Door removed and replaced with selected door of my choice, excellent job.
15-May-2015	We were very pleased with the fitting of a new door. The work was done efficiently and left in a clean state.
15-May-2015	Extremely good service from start to finish. A small problem with back door - very soon got sorted out. Would recommend the service and the quality of workmanship - Very pleased.
29-Apr-2015	Very good service from start to finish. Very pleased with the new windows.
29-Apr-2015	I have had all the windows in the house fitted with new windows. The service from start to finish was very professional. Great service throughout.
27-Apr-2015	Great service and very professional team.
27-Apr-2015	Rory and Mark did a 1st class job on the conservatory no complaints at all. Would recommend them to anyone. First class job.
27-Apr-2015	Great service and very professional team.
22-Apr-2015	The service was excellent through the office and the workman who did the job. 100%, top marks all round.
17-Apr-2015	/
17-Apr-2015	Advice given on a replacement door, door supplied and fitted. Very pleased with quality of door and service given.
15-Apr-2015	We were extremely satisfied with all aspects of the job. Their work ethic was excellent and we would definitely be happy to use them again.
09-Apr-2015	We received a very good service and are very pleased with the results.
26-Mar-2015	Excellent service.
23-Mar-2015	Local business, very professional. Not the first time we have used Dorset Windows LTD, and we would not hesitate to do so again.
19-Mar-2015	Supplied and installed a new white PCV patio door, excellent service, workmanship and value for money, will be using them again.

17-Mar-2015	We are extremley pleased with our new conservatory. The work was carried out by hardworking, polite and friendly men. (Even in horrid weather conditions!) Each day they left our premises tidy. In fact every person we have spoken to at Dorset Windows has been first class!
17-Mar-2015	Windows and doors and gutters installed on date and time agreed, also finsihed on time.
17-Mar-2015	Two sided double glazed windows completed very professionally.
24-Feb-2015	Replacement doors and windows - quality of work very good, fitters ploite, clean and efficient. We are very pleased with the results.
18-Feb-2015	Afamily firm eager to maintain its excellent reputation. Very satisfactory product and satisfactory product and service
16-Feb-2015	From the initial phone call to installation a prompt, polite, efficient service. Replacement front door, frame and adjacent side window.
16-Feb-2015	No Complaints
10-Feb-2015	Good and friendly service. No hard sale or pressure. Good value for money. Windows installed very quickly. We're very happy with our choice.
10-Feb-2015	Service was excellent. very tidy and efficient, very courteous. Very pleased with the workmanship
29-Dec-2014	Excellent admin, sales, workmanship. Excellent from start to finish!! This is our second experience of Dorset Windows Ltd and there with definitely be a third. Customer service in all areas is second to none. We will be recommending them.
29-Dec-2014	Very attentive, professional, quick workers and punctual.
29-Dec-2014	A really professional job. Clean and tidy.
17-Dec-2014	We were very pleased with this company. Well project managed throughout and the used of experienced and capable workmen.
17-Dec-2014	
12-Dec-2014	5 New window fittings - Mr H
12-Dec-2014	The quotation was very straight forward and understandable with no pressure selling. The work was done on time to a high standard to the specification of the order. The installers did the work efficiently and in a friendly manner.
12-Dec-2014	Very efficient and courteous service. Honest and not 'pushy'
11-Dec-2014	Excellent service, very pleased with the work carried out.
11-Dec-2014	Very good service all round. Polite, tidy and helpful.
11-Dec-2014	Polite, friendly, helpful. A first class service with no pressure.
11-Dec-2014	Friendly family service, all appointments kept on time. Workmen friendly and polite, did a good job and left everything clean and tidy when they had finished. This

11-Dec-2014	is the third time we have used this company. Clean, tidy, efficient.
11-Dec-2014	Very good!!
11-Dec-2014	Excellent work.
11-Dec-2014	They have been excellent. We have asked for a quote for more work!
11-Dec-2014	Excellent service and refreshing to have dealt with. Were clean and tidy and I am thrilled with my new front door.
11-Dec-2014	Excellent service. Informative. Prompt supply and fit. Problems with manufacturer quickly remedied. Very friendly family run business. Warranty delivered by had with flowers, which was a nice touch.
11-Dec-2014	The whole package, the installation and service was first class. "Proper Job"
11-Dec-2014	Excellent product with 10 year warranty. Outstanding service.
11-Dec-2014	Very pleased with all aspects.
11-Dec-2014	Excellent service all round. Definitely would recommend them.
11-Dec-2014	Very satisfactory
11-Dec-2014	The promptness and courtesy when assessing the job to be done and the care and cleanliness of the workers doing the work - All very satisfactory.
11-Dec-2014	This was the 2nd time I'd used Dorset Windows. Their fitting is very good, the product is a good solid and attractive range at a competitive price. On both visits, one exterior, one interior, when they had gone you wouldn't have known they'd been, it was left spotless.
11-Dec-2014	Very good service from the survey to completion.
11-Dec-2014	1st class service.
11-Dec-2014	Excellent service given by friendly and professional staff. The quality of work carried out was done efficiently - Left very neat and tidy.
11-Dec-2014	I was very pleased with the service.
11-Dec-2014	We have used Dorset Windows on many occasions and have always received an excellent service and workmanship.
11-Dec-2014	Excellent.
11-Dec-2014	Very smooth from start to finish.
11-Dec-2014	Very helpful and efficient
11-Dec-2014	Wanted to replace back door, gave instant approximate price, onsite visit followed in a couple of days, door installed as promised, a good job made and price was competitive
11-Dec-2014	Highly satisfied from start to finish
11-Dec-2014	The Company quoted and installed the windows on the dates arranged and made a neat and tidy job of the work. They even rang and reduced the price offered

11-Dec-2014	when their suppliers gave them a discount. Very good goods and work but took a lot of time waiting as the original quoted timing was not adhered to. We should have had the work done in July but it didn't start until early September.
11-Dec-2014	Excellent, neat and tidy, good job. Immediately rectified any problems
11-Dec-2014	Neat and tidy - Good overall job, very pleased.
11-Dec-2014	Fitters friendly and polite. The only complaint was that more care could have been taken when removing old glass, fragments of glass scattered around the conservatory. Otherwise a very good job.
11-Dec-2014	Excellent service, quick, polite nothing too much trouble. Competitive price.
11-Dec-2014	First class service from start to finish
11-Dec-2014	Excellent Job
11-Dec-2014	Excellent pre-purchase attention, good quick installation
11-Dec-2014	
10-Dec-2014	From initial quote to installation, a professional job by everyone involved.
10-Dec-2014	Professional, polite and considerate, both workmen completed an excellent job and undertook minor repairs that were not listed at no extra cost. A professional company
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	Very tidy and respectful workers, professional in every way
10-Dec-2014	Quick, efficient, no mess brilliant
10-Dec-2014	Really good, helpful clean and tidy. I would use them again, very trustworthy workmen.
10-Dec-2014	Would recommend it to anybody, excellent service.
10-Dec-2014	
10-Dec-2014	Excellent service
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	
09-Dec-2014	Good.
05-Dec-2014	Pleased from quote to finish. Clean, tidy workmen, left no mess.
05-Dec-2014	Very pleased with service and quality of product supplied.
04-Dec-2014	Very helpful family firm, excellent lines of communication, the fitters were clean, neat and efficient. Delighted with the completed project.

04-Dec-2014	Excellent value for money.
21-Oct-2014	
21-Oct-2014	Good on the whole.
17-Oct-2014	Friendly, efficient, very happy.
17-Oct-2014	Excellent service, they ensured everything was correct before asking for payment.
17-Oct-2014	Excellent service provided.
17-Oct-2014	Good company to deal with. Fitters worked hard and were polite at all times. Any issues were discussed and resolved in a constructive way.
17-Oct-2014	Very good.
17-Oct-2014	The service was very good. The workmen were pleasant, professional and very tidy. The quality and finish were very good.
17-Oct-2014	Efficient. Pleasant staff.
17-Oct-2014	They are very efficient and have a sense of humor. Very pleased with all the work. Highly recommended.
17-Oct-2014	Generally good and helpful. We were kept fully informed.
17-Oct-2014	Tel: First date made and kept to look at job. Dates and jobs given and kept to. Overall i would recommend this company. I have used them 3 times in all.
17-Oct-2014	Polite, friendly company. Kept us in touch with the process of installation of the conservatory. Workmen in all stages worked hard and efficiently. Would have no hesitation in recommending them as a company.
17-Oct-2014	Informative, friendly - from office staff/surveyor to fitter. Clean, tidy workforce. Completed on time. Highly recommended and was recommended to us!
17-Oct-2014	
17-Oct-2014	The salesman was professional, knowledgeable and courteous. We are very pleased with the quality and installation of the new windows and doors.
16-Oct-2014	Workmen turned up on time, completed work on schedule. Clean and tidy throughout, all redundant material taken away on completion. No mess inside or out. An excellent job.
16-Oct-2014	
16-Oct-2014	Good.