

Company Name: Thermal Roof Ltd
Distance from you: 0.00Miles
Full Address: Unit 21
Knightcott Industrial Estate
Knightcott
Banwell
Somerset

Postcode: BS29 6JN
Contact Email: info@thermalroof.co.uk
Company Website: <http://www.thermalroof.co.uk>
Company Number: 701

Primary Trade: Roofing
Contact Name: Wayne Kelly
Contact Telephone: 01934 823870
Contact Fax:
Contact Mobile: 07980 872461

Comments:

Services Provided:
• Roofing

Traders Overall Rating:  9 Points

Number of reviews: 45

Customer Service 
Quality of Work/Service 
Punctuality / Efficiency / Time Taken 

Comments from consumers who have used this trader
18-Oct-2021

I've had a lot of experience with building trades in the 40 years or so I've owned my bungalow in Portishead. You'll find very few companies like Thermal Roof Ltd these days. For them, the customer is king, and they spare no effort to make sure you are 100% satisfied with their work. They are thoroughly professional in surveying, costing, pricing and quoting for the work you need, all backed by an insurance-covered warranty. Wayne will make sure you and he are on the same base regarding the work needed, materials to be used, dates and timescales for the project. His team - led by Roy, a man of considerable experience, knowledge, good humour and total commitment to getting the job done, is backed up by Dmitri, Will and Jeff who are all very hard working and easy to have onsite. Excellent

13-Jan-2021

There's only one word to describe my interactions with Thermal Roof Ltd and that is "Brilliant". Spoke to Wayne initially in the early part of December after I had found examples of their work on an internet

	<p>search. Two days later Roy and Wayne came to do a survey on our existing useless polycarbonate conservatory roof. They talked through various scenarios for our new roof and I was very pleased with the interaction which led me to believe that I would get what I wanted. They quoted three to four days for the work and sure enough they managed it in three. Whilst here the workers Roy, Joe and Demetri worked hard and with humour and an attention to detail that was second to none.</p>
09-Mar-2018	
26-Feb-2018	
08-Jul-2017	<p>Excellent service from start to finish. Good workmen, very polite, good follow up when work completed.</p> <p>These guys are amazing. I thoroughly recommend them and if I needed any further work doing, that they do, I would use them. I have had a new flat roof, guttering, fascia's, soffits and cladding. Their quote was competitive. They arrived on time for appointments, paperwork was thorough, they did a fantastic job - no dodging when they came to snags, thorough and neat. Perfect. At the end they cleaned up - my driveway etc looked better than when they arrived it was that clean! Scaffolding arrived on Saturday, they started work on Monday (when stated) and the skip was delivered the same day and then collected the day they finished, along with part of the scaffolding. The rest of the scaffolding was collected the next day (we needed a lot). Perfect. All the lads were fab. Pleasant and hard workers. They explained what they were doing and did a walk around at the end to make sure I was happy with everything before sign off. Just fabulous. I will be giving their details to anyone who asks! Thank you guys (and sorry for the other jobs they had after which were delayed due to my nightmare house!).</p>
06-Mar-2017	<p>Replacement of a flat roof was carried out promptly and with care. Service was excellent. Due to a leak the replacement needed to be done promptly. Thermal Roof did the job well.</p>
19-Jul-2016	<p>Pleasant experience from start to finish, prompt, tidy And efficient through out the whole job</p>
27-Jan-2016	<p>The service was way beyond my expectations. Did a really professional job and the workmen were very helpful. I was told each step of the way how the work was progressing. I cannot thank Wayne enough for his patience in waiting for this job to be finally authorised by us. When ringing the office the lady who answered the phone was very friendly and helped with any questions I had. The work site was left tidy and every bit of rubbish was picked up including all the tacks just so our dogs would not step on any. Will definitely have the company back for more roofing work. Thank you</p>
16-Nov-2015	<p>They produced a replacement flat roof for me that I thought was "a work of art" They told me I would notice a difference in the warmth of the rooms below the roof.</p>

15-Apr-2015	I was skeptical but they were absolutely right, their work is already saving money in heating bills.
01-Apr-2015	excellent, professional service throughout..
01-Apr-2015	EPDM flat roof installed with new guttering and internal wooden boards replaced.
18-Dec-2014	Ashvale Cottage. Excellent job in replacing flat roof. Very efficiently carried out and I am delighted with results.
18-Dec-2014	A very good job done, Quick clean and professional - Very pleased!
18-Dec-2014	Very good and kept us advised before and during the work.
18-Dec-2014	
18-Dec-2014	Excellent service, workers excellent, explained everything fantastic work. Very pleased
18-Dec-2014	
18-Dec-2014	Site left clean and tidy. Good service at all levels
18-Dec-2014	Job done at time arranged, very competent and friendly crew. Good administrative backup. Excellent
18-Dec-2014	
18-Dec-2014	Job was completed as required, and on time, as agreed/ Installers were helpful and pleasant
17-Dec-2014	
17-Dec-2014	No pressure sales. Explained the process at Bath & West show. Very impressed with product and work force who laid new insulation sheets and first surface. Attended to new rood surface at earliest opportunity once receiving my order.
17-Dec-2014	
17-Dec-2014	Very good service
17-Dec-2014	Used them twice and on both occasions we cannot fault there work - excellent. The second time they got very wet but carried on until job completed and leak cured - great
17-Oct-2014	
17-Oct-2014	
17-Oct-2014	Fantastic service, very friendly and a competitive price
17-Oct-2014	Overall an excellent job
17-Oct-2014	
17-Oct-2014	
17-Oct-2014	
17-Oct-2014	Doubtful we will need to use this company again, with a 25 year guarantee. This will put me well into the 100's!!
17-Oct-2014	Very nice people to deal with, and the result of the work done - Excellent
17-Oct-2014	Job well done
17-Oct-2014	Job looks good, only time wil tell !
17-Oct-2014	Excellent service from start to finish

16-Oct-2014
16-Oct-2014
16-Oct-2014
16-Oct-2014
16-Oct-2014
16-Oct-2014

Workmen on time, clean tidy and helpful

A very professional company.