

Company Name:	Bath Lock & Key	Primary Trade:	
Distance from you:	0.00Miles	Contact Name:	Philip Jenkins
Full Address:	16 Claverton Buildings Bath Widcombe		
Postcode:	BA2 4LD	Contact Telephone:	01225 425533
Contact Email:	info@bathlockandkey.co.uk	Contact Fax:	
Company Website:	http://www.bathlockandkey.co.uk		
Company Number:		Contact Mobile:	07843 433386
Comments:			

Location map:



Services Provided:

- Keycutting
-

Locksmiths

Traders Overall Rating:  10 Points

Number of reviews: 51

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

18-Feb-2021	Since moving house in the last month I have needed to have various keys cut on several occasions, including creating a key from an antique lock where the original key had been lost. Every time I visited the staff were polite, personable and professional. I would not hesitate to recommend them to anyone who needs a first-rate job done.
06-Nov-2020	Always impressed with the service we receive from everyone at Bath Lock & Key, thank you
18-Oct-2017	Unlocked/repaired locking mechanism. Diagnosed fault, replaced mechanism. Quick, helpful, good communication.
28-Sep-2017	Our front door lock jammed mid afternoon on a Friday. We telephoned 'Bath Lock and Key' and the manager came straight away and installed a new lock. Enabling us to have no inconvenience at all. They are a superb company.
18-Sep-2017	Repair to HPVC door multipoint
25-Aug-2017	Excellent service. Good customer care. Constantly offered advice that is helpful and rectified each problem that I have called them for.
25-Aug-2017	Efficient, helpful, prompt
16-Aug-2017	Prompt, helpful and efficient service. Would definitely recommend this business.
16-Aug-2017	New lock to replace lost key.
10-Aug-2017	Attended promptly after a burglary. Advised and fitted further security within 5 days. On time for appointment and polite and helpful.
10-Aug-2017	Required door lock realigned. Turned up on time and repaired the door without any fuss.
10-Aug-2017	As usual excellent prompt service.
25-Apr-2017	A neighbour rang my doorbell to say that her front door would not open. I tried it with her key and the lock appeared to be broken and fixed in the locked position. I rang Bath Lock & Key for her and explained. Their locksmith arrived within half an hour and in the next 20

08-Apr-2016	minutes had got the door open and had changed the broken lock with a new one. Excellent service.
04-Dec-2015	Great service - The lock on the front door failed and it took 1.5 hours late in the day to resolve!
15-Sep-2015	Lock Smith arrived promptly. Recognised problem, had spare part in his van to replace my other one. Checked the door, oiled the lock and hinges. A job well done swiftly and efficiently.
28-Aug-2015	Always very helpful, efficient and knowledgeable.
28-Aug-2015	We have used Bath Lock and key twice recently, both times they have gone beyond the call of duty to help. They have been really helpful.
21-Aug-2015	Excellent friendly and efficient service
21-Aug-2015	Arrived punctually to appointment. Assessed the problem expertly and carried out the necessary work quickly and skilfully. Staff were polite and pleasant. Total satisfaction.
21-Aug-2015	Front door security
10-Aug-2015	Quick & Efficient
16-Jul-2015	Excellent - all service provision delivered within 24 hours.
16-Apr-2015	Excellent. Quick and efficient.
12-Mar-2015	Called out for emergency change of lock. Came straight away as I needed access for medication.
12-Mar-2015	Repair and service to faulty front door lock.
25-Feb-2015	I phoned the business at 10.00 to say I wanted to change a lock and needed advice and fitting. By 11.20 the job was done. The 2 men were efficient and helpful. I could not be more pleased with the result.
23-Feb-2015	Excellent, friendly, good value for money, professional and helpful. Could not fault their overall performance and in good time considering parts had to be manufactured.
23-Feb-2015	I had a front door night latch replaced and patio doors re-keyed. it was obvious that the men were faced with something that wasn't as straightforward as they were expecting but they deliberated, did the right thing and were professional, polite and clean!
23-Feb-2015	They came to repair a faulty front door lock. They worked in a clean and tidy way and I was very satisfied with the outcome.
23-Feb-2015	Replacement door handles, one pair and one tubular latch.
06-Feb-2015	The guys came out within 15 minutes of my call (As promised) to open my door (Lock was jammed) They dealt with the problem quickly, professionally and cost effectively.
29-Jan-2015	Excellent - Quality work, quick service, reliable, courteous.
29-Jan-2015	Arrived on time. Responded quickly. Job completed quickly. No ancillary damage
29-Jan-2015	The door lock to conservatory not working properly,

17-Dec-2014	expert came to inspect, made temporary repair, ordered parts and returned to make good.
17-Dec-2014	Very prompt in comming to see our problem locks and dealt with them promptly once the replacement handles arrived from manufacturer.
17-Dec-2014	To replace a cylinder and lock on front door
17-Dec-2014	Wanted lock changed and new keys cut
17-Dec-2014	Prompt and efficient assistance to open locked door.
17-Dec-2014	A complete masterkey system throughout the hotel, also good response at any time.
17-Dec-2014	Repair to a lock
17-Dec-2014	Prompt arrival of the workmen, quicj job done well. Many thanks
17-Dec-2014	Excellent. Prompt, polite, friendly and did a good job
17-Dec-2014	Good service, but seems expensive
17-Dec-2014	To repair a French door 3 way lock gear.
17-Dec-2014	Very pleased
17-Dec-2014	Excellent - Very professional and arrived on time.
17-Dec-2014	Arrived on time, courteous and professional, completed within estimated time. Excellent standard of work. Reasonable price.
17-Dec-2014	Fixed the locks on a door
17-Dec-2014	Very efficient and helpful. 5 locks changed and window locks fitted.
17-Dec-2014	We had two deadlock installed
17-Dec-2014	Excellent. Polite. Efficient. My front door had just been painted so I was a little concerned. - Needn't have been - Not a mark