



Company Name: Yellow Duck Movers and Storers Ltd Primary Trade:
 Distance from you: 0.00Miles Contact Name: Robert Singh
 Full Address: Hillcrest House
 26 Leigh Road
 Eastleigh
 Southampton
 Postcode: SO50 9DT Contact Telephone: 023 8061 7888
 Contact Email: info@yellowduckremovals.com Contact Fax:
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 Company Number: 09753470 Contact Mobile: 07901 656764

Comments: We are a family run removals and storage company based in Eastleigh, Southampton. We cover all areas in Hampshire at short notice. We supply free removal boxes, tape and packing paper. We also offer a furniture disposal, rubbish removal and a house clearance service. We can move any size property from a 1 bedroom flat to an 8 bedroom mansion. References available.

We move antique furniture and fine arts, including pianos of all types, and safes.
 We have a range of lifting equipment for delivering furniture over the balcony. i.e sofas.
 We provide a 24-hour emergency service
 We provide safe and secure storage
 We also provide a full or partial packing service
 We also have just started our little duckling service, for customers who just want a man and van removal, and for single items.

FREE packaging - boxes, tape, wrapping paper and bubble wrap
 A disconnection and re-connection service (subject to modern plumbing and wiring)
 And a full or part dismantling and assembly service
 We offer a house clearance and rubbish removal service

We shrink wrap - drawers/wardrobes - to prevent from opening when transported
 We use mirror and picture bags, so you do not have to bubble wrap them.
 Pads and blankets to protect your furniture
 Floor and carpet protection at both ends.

- Services Provided:
- Removals / Storage / House Clearance

Traders Overall Rating: 10 Points

Number of reviews: 21

Customer Service	
Quality of Work/Service	
Punctuality / Efficiency / Time Taken	

Comments from consumers who have used this trader

06-Sep-2022	Superb removal service, quick and efficient, absolute machines. They don't stop!!
26-Jul-2022	This company carried out a very professional service.
18-Jul-2022	Excellent quick friendly reliable service
14-Jun-2022	This is the 2nd time we have used Yellow Duck Movers and they were amazing. They arrived promptly and got to work straight away. They took great care and thought into how to carry and store each box and item into the lorry. They also kindly unloaded all our things up into the storage unit we had hired saving us a lot of back ache. Thank you to the entire team.
13-Apr-2022	First class service. Attentive and careful team. Very helpful - just excellent in every way.
21-Feb-2022	We asked Yellow Duck to move some bulky furniture from a house to a 1st floor flat and also dispose of some bulky furniture from the flat. Robert and his team arrived promptly. They were professional, efficient, friendly and very helpful. We were very impressed with their service and will definitely use them again.
03-Feb-2022	Upon arrival at the property it was apparent that the sofa would not fit through the door my daughter was by herself. They said the door would need to be removed and refused to do it. My daughter made frantic calls for assistance, someone was found who could get there within 30 mins. The removers were threatening to leave the sofa outside as they had other jobs to attend to, this was despite, it being only 2 hours worth of work thus far. She felt intimidated by them in view of the comments they were making. They did remove the door and put the sofa inside, stating that they would not put the door back, by this time help had arrived. Their attitude was disgusting, especially in view of a young lady being on her own. Will not be using them for her move to her new property in a few months. Yellow Duck Movers and Storers Ltd's response: This extremely disappointing review dates back to last year, when our entire workforce was placed in isolation for Covid 19, due to staff members testing positive. Rather than let customers down, we sourced a local company to undertake our booked work commitments. Unfortunately, their work standards and ethics clearly did not meet our high standards. We hope you can see this reflected by our other work reviews. Customer's response: This response is simply not true, the move took place on 28th January this year, 2022. It was booked about 10 days beforehand. The team weren't self isolating, no replacement team was used. This makes it even worse, they are lying to try to deflect the disgusting way they treated their customer. No apology, just lies.
31-Jan-2022	Bob and his team were excellent. They arrived promptly and got straight to work, they had a clear plan and worked non stop throughout the day to move us from 2 houses into 1. Nothing was a problem, even our bad packing was dealt with straight away. So good

04-Dec-2021	that they dismantled and put everything back up just as it was in the new home.
02-Sep-2021	They were helpful, friendly, polite, good price and worked non stop. Very highly recommended Thank you
20-Aug-2021	Very pleased with the way Robert and the Yellow Duck completed the factory clearance, from first meeting to completion. Everything done on time and as agreed to the letter. Very professional, courteous and willing and that goes for the whole team. I can highly recommend.
02-Aug-2021	Robert and his team did an amazing job moving us with only 6 days notice! He was very friendly and helpful over the phone and came round straight away to sort a quote and boxes. On the day of the move him and his team were really quick and friendly and took so much of the stress out of our move. They were very professional, handled our items with care and came to hand us £20 found behind some furniture straight away. Would highly recommend!
21-Jul-2021	This is the second time I have used Yellow Duck and Bob and his team remain as polite, cheerful, punctual, tidy, quick as ever. They had everything loaded in around 90 minutes and this included disassembling a king size bed frame and dining table. They patiently waited whilst I negotiated an earlier time to collect keys and then had everything unloaded and in place, including reassembling the bed frame and dining table again in around 90 minutes. From initial quote to final destination the process was wonderfully smooth, and I would highly recommend them.
02-Jul-2021	They did the job on the day with speed, great care & good team work. The staff were polite, friendly and careful in handling my house contents. I was most impressed that my plants arrived at the new address all intact and undamaged. There was an unforeseen delay with our vendors vacating the property which was beyond their control. A big thank you to Robert for using his initiative to work around the hurdles and before we knew it , we were all in with all our stuff neatly placed accordingly. With the help of Yellow Duck moving house before the end of June 2021 was made possible for us. I highly recommend this removal firm.
19-Jun-2021	The service we received was second to none from start to finish. Robert was so accommodating and very professional throughout. I would have no hesitation in recommending this company and would certainly use again.
	Very accommodating with all the changes of dates, very prompt 7 am start, very quick to load & unload, plenty of manpower well managed with good leadership. Very polite with a sense of humour, managed to fit everything in the lorry and small van that I did not expect. Some things were really heavy and they made it seem easy. Having the 7 am start meant I could clean the house and get to estate agents to be pick up keys and Yellow Duck were there at the

	<p>new house before me at 1.30pm and took 1 hour to unload all my large and heavy items. I had already packed and taken things I could lift to 2 garages and this really helped speed things up on the day.</p>
14-Jun-2021	
12-Apr-2021	<p>To be able to come home from hospital my elderly mother needed to be able to live on the ground floor only. Yellow Duck agreed to help with an internal move, first thing in the morning the very next day after my call to them. They swapped a bedroom with a dining room, needing to move all the furniture up and down steep narrow stairs with a stairlift in the way. The team of four worked fast and hard, but with care over what they were doing. They wrapped and boxed all breakables without even being asked. My father was understandably upset at having to accept a new house layout, but the Team leader worked hard to ensure that Dad's wishes were achieved whilst still getting everything moved as required. Their help was a great support in a tricky time for us, and I thoroughly recommend them.</p>
16-Nov-2020	<p>Couldn't fault the whole team, arrived early ready to get packing, we had our beds dismantled and the kitchen packed by them and it was done very efficiently. The whole team were very friendly and professional, the whole house was in the emptied and contents in the van within 2 hours. Sally who did our kitchen pack was exceptional! Would highly recommend Yellow Duck and the whole team!</p>
15-Oct-2020	<p>Excellent in terms of preparation and on the day.</p>
15-Oct-2020	<p>Excellent customer service Extremely helpful honest and efficient. Made our house move stress free . Very competitive . Nothing was damaged during move. Staff knew exactly what they were doing and managed the whole process brilliantly.</p>
15-Oct-2020	<p>Excellent service , great communication and extremely conscientious. Highly recommend these guys , they were fab xx</p>