

Company Name: Acer Renovations Ltd
Distance from you: 0.00Miles
Full Address: 1 Sandy Lane
North Baddesley
Southampton

Primary Trade: Building Contractors
Contact Name: Gideon Gilbert-Johns

Postcode: SO52 9EA
Contact Email: enquiries@acerrenovations.co.uk
Company Website: <http://www.acerrenovations.co.uk>
Company Number: 07680288

Contact Telephone:
Contact Fax:
Contact Mobile:




Comments: Acer offer a range of building and refurbishment services to homeowners and companies throughout the south of England. Based in Romsey, we are a family run business with over 30 years experience in the construction industry. Our services include:
Bespoke home building and design, complete home or business renovation, extensions and conversions, commercial refurbishment.

For any information please do not hesitate in contacting us.

Services Provided:
• Building Contractors

Traders Overall Rating:  9 Points

Number of reviews: 5

Customer Service	
Quality of Work/Service	
Punctuality / Efficiency / Time Taken	

Comments from consumers who have used this trader
18-Apr-2021

Though much of the building work was good, there were many errors and omissions. Among the issues: No sign-off for wet room electrical work; no earth connection to metal light switches; neutral disconnected from exterior lights; disconnected external lights which should not have been; underfloor heating sensor in wrong position; did not install the correct amount of underfloor heating; charged for correcting installation issues with doors; took a fence down without being expressly told to; ordered too many bricks; ordered the wrong colour of pavers; used copper piping for staircase banister, because they could not get the correct banisters. I have since had to instruct other contractors to complete the works and correct the errors found. Acer Renovations Ltd's

04-Feb-2019
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response: Thank you for forwarding the non-disclosed customer feedback, as the customer is unwilling to provide us contact details we can only presume one of their customer obligations were not met, we would presume this to be non-payment of the final account resulting in the withholding of relevant certification for works undertaken by suitably qualified subcontractors, this is clearly stated in Acer Renovations Ltd terms and conditions. All works and material undertaken or supplied by Acer Renovations Ltd are agreed with the customer prior to delivery on site. Acer Renovations Ltd cannot be held responsible for specific instructions delivered by the customer being altered after the specific instruction has already been delivered. Acer Renovations Ltd strives to deliver quality products to all of its customers, if the customer was in any way unhappy with the final product delivered, the customer would have been contacted in response to their query on numerous occasions in an attempt to fully satisfy the customer.

Bathroom upgrade.

Refurbishment and extension to kitchen.

Extension including toilet, washbasin and hallway.

Internal alterations to provide kitchen/diner undertaken in Nov 2018. This to allow for wheelchair access.