

Company Name: Hampshire Building Preservation Ltd Primary Trade: Damp Proofing & Control
Distance from you: 0.00Miles Contact Name: Alan Patrick
Full Address: 5 Southbourne Ave
Drayton
Portsmouth
Hampshire

Postcode: PO6 2HL Contact Telephone: 07916141692
Contact Email: hbpdamp@gmail.com Contact Fax:
Company Website:
Company Number: 5630783 Contact Mobile:




Comments:

Services Provided:

- Building Contractors
- Damp Proofing & Control

Traders Overall Rating:  10 Points

Number of reviews: 101

Customer Service 
Quality of Work/Service 
Punctuality / Efficiency / Time Taken 

Comments from consumers who have used this trader

13-Mar-2023

From start to finish Alan provides an excellent service. He communicates effectively via email and face to face. He diagnosed my damp problem and gave me options for treating. I decided on extractor fans and Alan fully discussed where they should be positioned and installed them with good attention to detail. The electrician discussed flow rates and cable work was as discreet as possible. Both were extremely helpful and tidy. Alan provides excellent after sales care. He also when asked was able to advise what products to use prior to decorating which was so very helpful. I would have no hesitation in recommending Alan from Hampshire Building Preservation Ltd.

03-Feb-2023

Alan and his team provided a great service to back up the knowledge provided on initial meeting and subsequent work. Really happy with the outcome. Highly recommended.

26-Jan-2023

A damp survey was conducted which didn't result in work being needed by the company as the cause was

	<p>condensation. A comprehensive report was provided, specific to our home and the contributing factors, which included practical and affordable solutions. From the point of contact, through to receiving the report, the communication was excellent and the service was kind & friendly.</p>
19-Jan-2023	
15-Jan-2023	<p>Alan spent a considerable amount of time at my house, explaining the problem I had. Fortunately it was a condensation problem and not rising damp. Alan advised me on what I needed to do to help with this problem. I was sent a detailed report, reiterating what we had discussed. Alan is very knowledgeable and very easy to talk to. I would not hesitate to recommend his company.</p>
15-Jan-2023	<p>Alan was knowledgeable, courteous, helpful throughout. Although outside of his area he came to carry out the work. I was kept fully informed, given a fair quote which Alan reduced as it took him less time to complete the job as originally suggested and cleared away all rubbish. I would highly recommend. It was nice to find someone who was honest and reliable and competent. Qualities that are not always present in many instances these days. Excellent work.</p>
10-Jan-2023	<p>From start to finish all work carried out with efficient and tidy work. Excellent service.</p>
23-Dec-2022	<p>Alan was very prompt in his visit gave me a date and time and turned up when he said he would. He then issued a report which was very clear great job.</p>
18-Dec-2022	<p>Alan inspired trust the first time we met him and the work he has done appears to have solved our rising damp problem which three other tradesmen failed to do. He kept dust to a minimum and cleared up well afterwards and did an excellent job of re-plastering the area affected. He was cheerful and helpful and I have no hesitation in recommending him to anyone.</p>
08-Dec-2022	<p>When looking at getting our damp problem surveyed, we were incredibly impressed by Alan's attention to detail, courtesy and advice. When the quote arrived, we were very pleased to see that it was very reasonable and Alan scheduled the work at our convenience. The work was carried out very well by Alan and a colleague. At all times, Alan kept us informed of the progress and also identified some other issues and provided a very reasonable quote to carry out these additional jobs. On completion of the work everything was done to a high standard and our home was left in a clean condition. I can thoroughly recommend this business. There is not one aspect from start to completion that was not carried out to very high standards. An excellent service all round.</p>
04-Dec-2022	<p>We required damp proofing to the outside walls of our newly purchased property. Alan attended initially and inspected where he then provided us with a detailed diagnosis of the issue in a full report. We went ahead</p>

	<p>with the work and are very pleased with the work completed. We feel reassured that the issue has been solved and that the work is guaranteed. Alan has been approachable throughout and has been great to work with! We have already got further jobs booked in with him! I would highly recommend his company/service to anyone!!!!!!</p>
21-Nov-2022	<p>Excellent customer service, very honest, no attempt to upsell. Could've generated a significant amount of additional work for themselves, but was very open and honest about what the issue was and what was required to resolve.</p>
14-Nov-2022	<p>Alan explained how he intended to treat the rising damp in our house and completed the work quickly and efficiently. He tidied everything up each day and re-plastered the wall beautifully. Unlike previous workmen, he has actually solved the problem! A very pleasant, honest person to deal with.</p>
18-Oct-2022	<p>Alan was really helpful, both in surveying the property and providing information and advice afterwards. A thoroughly professional service. Many thanks Anna</p>
18-Oct-2022	<p>Alan was great from correspondence to arranging the work and then completing the work. Thank you</p>
09-Oct-2022	<p>Excellent communication and work completed on time.</p>
09-Oct-2022	<p>It was a pleasure to deal with Hampshire Building Preservation Ltd, from start to finish. Professional, communicative, straightforward. Alan conducted the survey within days of my initial contact and was so flexible with regard to booking the job in when dates for the property purchase kept moving. The work was carried out quickly and Alan and his team left everything in a far cleaner and tidier state than I imagined possible after this kind of work! Thank you all.</p>
22-Sep-2022	<p>Helpful, professional & on time. Jobs completed to very high standard.</p>
10-Sep-2022	
21-Jul-2022	<p>Quality of work and customer service excellent as usual. Would recommend this company without any hesitation</p>
07-Jul-2022	<p>Alan is brilliant, well priced and excellent service</p>
25-May-2022	<p>The level of service received by Alan from Hampshire Building Preservation was excellent. Originally he said we were out of his area but he was kind enough to advise of what we should and shouldn't expect which gave us great confidence. He then proceeded to accept our request and completed the work quickly and efficiently. Couldn't ask for more, would happily use again and recommend.</p>
10-Apr-2022	<p>Alan did a really really great job replacing our gutters and advising us of the cause behind some damp we experienced in our walls. He was very professional, clearly took pride in his work and carried on through the rain to make sure the job was done. Would 10/10</p>

29-Mar-2022	<p>call again for work in the future. Many thanks again! Alan was extremely helpful and was able to answer all my questions (I had a lot of them!). When completing the work, Alan gave some great tips for protecting our shutters. There was minimal mess and disruption during the few days that our work took. At the end of the job everything was left neat and tidy. Thank you! Would highly recommend.</p>
17-Feb-2022	<p>Really professional polite and tidy from start to finish. Large area in our front room completed our neighbour was so impressed she had Alan round to complete hers as well. Since work has been carried out Alan has been back and assessed a damp wall caused by guttering. Alan was professional and advised us of how to rectify the issue as the wall does not need treating. Will use company again and highly recommend.</p>
10-Feb-2022	<p>Professional, courteous & knowledgeable throughout. The procedure was thoroughly explained and Alan suggested a way to work around a difficult to move wardrobe so this didn't need to be dismantled. He was also punctual and left the site clean and tidy. Would thoroughly recommend.</p>
05-Feb-2022	<p>Alan was just superb, very knowledgeable and friendly with it. Great all round service</p>
27-Jan-2022	<p>Alan was very professional, specially with our tenant. He was full of knowledge, honest and sincere about the matter in the property. He did not try to sell us something that was not needed it and I felt confident with the information he was provided. I would strongly recommend to have a report of the matter so you can analyse it and resolve it effectively! I would contact Alan again in the future. Thank you again!!</p>
13-Jan-2022	<p>Excellent service and communication throughout. Quoted for a job at my rental property and worked well with the tenant to minimise inconvenience during the work. It's a relief to find someone who provides you with all the information about the job and is not trying to sell you something else. Alan has given me advice in the past, so it was good to be able to place work with him on this occasion.</p>
08-Jan-2022	<p>Alan was very knowledgeable and helpful in his advice. Survey was sent promptly within a couple of days after visit.</p>
24-Nov-2021	
12-Oct-2021	<p>Excellent service, very thorough, and professional, would not hesitate to recommend !</p>
01-Oct-2021	<p>From the outset everything was very professional. I received a detailed set of information about the nature of the problem and the fixes required, as well as time needed. I received a quote within a few days and a starting/end date within the week. Everything went to plan. Alan was very thorough and skilled. I am also impressed with the cleanliness of his work. I would have no problem recommending Alan and his company for any damp proofing.</p>

10-Sep-2021	Efficient, reliable, polite and clean. Thankyou Hampshire Building for the excellent works on two of our properties.
30-Aug-2021	Alan gave extremely good, useful service. He answered all questions and we now feel empowered to make changes to improve our condensation problem.
29-Jul-2021	Extremely happy with the service that Alan provided from initial quote, to answering questions to the actual carrying out of the work. Alan was very tidy and cleared all the rubbish away. His quote was fair and reasonable - we'd been quoted a very substantial sum by another company. Alan was very courteous, trustworthy and prompt. He worked very hard during the hot weather completing the job when he said he would. Very pleased to recommend him and his company.
14-Jul-2021	Excellent communication, quality and professionalism.
08-Jul-2021	Excellent service and advice. It would have been helpful if they had a plumber who worked with them as I had to arrange this independently.
04-Jul-2021	Highly recommend - helpful, knowledgable, reliable and good workmanship
28-Jun-2021	
29-May-2021	Excellent service from start to finish, well recommended
28-May-2021	My Southsea mid-terrace downstairs wooden floor had gone bouncy and squeaky in places. Alan installed several new joists/supports and the floor is now solid, and Alan also applied woodworm prevention spray as there was evidence of woodworms. This has 10 year guarantee. Alan explained what he was doing each step of the way. The floor is solid now and I'm very happy. Thanks!
06-May-2021	Alan is exceptional and what he does and he explains everything in an easy to understand format, would highly recommended
30-Apr-2021	Knowledgable, friendly, helpful, honest, and with a high standard of work. Couldn't recommend Alan enough.
28-Apr-2021	Excellent service from start to finish
15-Mar-2021	This was for inspection of Damp - 1st Quote by a different company- said there was rising damp and quoted for that 2nd quote -Hampshire-their quote was for poor condensation in the house and he listed all the items needed to rectify the problem - all the corrective actions we can do ourselves - Hampshire did not do any work but we are well pleased with the quote that it was not a big job and an honest quote
30-Jan-2021	Excellent workmanship, explained what he was doing as he went, and tried hard to minimise the mess of removing plaster from walls. Highly recommended. I would use again without hesitation.
24-Jan-2021	
22-Jan-2021	I needed a small job done: to brick up an old flue. Alan

	<p>provided a quote very quickly, fixed a date within a week, and answered all my questions comprehensively. On the day itself, he was careful to check if I was happy with the colour of the bricks before getting on with the job. Now the wall looks great.</p>
11-Jan-2021	<p>Very Professional service carried out.</p>
10-Jan-2021	<p>Very knowledgeable and professional service. Damp treatment carried out as quoted and to a very high standard.</p>
05-Jan-2021	<p>Mr Patrick carried out this work together with several other areas of similar work on the property with skill, care and promptness. The building concerned is a new extension to a Listed Building having necessarily complex links and abutments. Mr Patrick co-operated well with the Architect and the site manger to ensure the most appropriate damp control solution at each affected point. I would not hesitate to engage Mr Patrick for future work in equally demanding conditions.</p>
05-Dec-2020	
01-Dec-2020	<p>Our front room needed a new damp-course around the bay and a couple of walls, which Alan finished with skimming all the way up to the picture rails. The work was carried out with very little disruption and everything was kept so clean and tidy. The finish is beautiful. The property also required all of it's wall-ties to be replaced, which again has all been sorted without any issue. The pointing has been filled in so well and there was nothing that we needed to clean up afterwards. Alan really knows his stuff and has been great from start to end. His advice has been so helpful and considered, and his level of workmanship and courtesy is brilliant too. It definitely felt as though the house was in safe hands!</p>
18-Nov-2020	<p>Hampshire Building Preservation LTD were able to come out to my property the very next day and arrived on time for the wall tie inspection. When they arrived they were very informative, taking the time to explain the possible issues and why these would be causing problems. When it came to the inspection, they drilled into the wall to identify if there was an issue and talked me through what they found. I found them to be very informative and helpful, I would definitely use them again and would not hesitate to recommend them to friends and family.</p>
06-Nov-2020	<p>From the outset, you have been professional, courteous & patient. We can't thank you enough for all your continued support & above all your time & expertise.</p>
03-Nov-2020	<p>We were unfortunately out of area but Alan was extremely helpful in giving us advice both over the telephone and via email. I would definitely use this company if we lived closer.</p>
31-Oct-2020	<p>Alan was brilliant-walked me through every aspect of</p>

09-Oct-2020	<p>the work-did what he said he would do and to a high level. Wish I had used him earlier.</p> <p>After assessing our problem Alan was the first person out of several to suggest a viable solution. He kept in touch from the initial phone call to the completion of the work.</p>
29-Sep-2020	<p>Alan is so approachable and fixed our issue with the door without any hesitation. Communication with Alan is great and he responds really quickly. I would thoroughly recommend him to do any building work. He is efficient, reliable and keeps you up to date with everything.</p>
25-Sep-2020	<p>Alan was very polite. Understood our issue really quickly and recommended reasonable action which we are taking. A trusted adviser.</p>
27-Aug-2020	<p>Alan was recommended by a friend and I am so happy with his work. He gave a competitive quote, was friendly and easy to contact, he did the work when promised as promised. He was super efficient, tidy, and finished the work to a high quality. I would happily recommend.</p>
24-Aug-2020	<p>Fantastic work completed by Alan, neat and tidy with minimal disruption. Already recommended to family! Would definitely contact Alan again for other work in our house. Thank you!</p>
21-Aug-2020	<p>Alan was punctual, polite and knowledgeable. Good prompt communication. The work was completed at the agreed time and to a high standard. Would recommend.</p>
17-Aug-2020	<p>Helpful throughout very knowledgeable</p>
10-Aug-2020	<p>It is refreshing to find a contractor so honest, reliable and trustworthy Can highly recommend Alan as he is so knowledgeable about his work and takes great pride in what he is doing. He is so polite and courteous.</p>
19-Jul-2020	<p>Alan replied to my email the following day and arranged a visit. He quickly diagnosed the problem and fully explained it to me. He was extremely honest in telling me that I could solve the problem simply myself. He advised me thoroughly how to do this and even supplied me with some special paint. A pleasure to use this tradesman and would highly recommend him.</p>
18-Jul-2020	<p>I am very pleased with work carried out. What more can I say?</p>
12-Jul-2020	<p>First rate. Kept me well informed. Tidy and professional job.</p>
27-May-2020	<p>Very pleased. Ultimately, of course, time will tell, as area as still to be decorated; but very hopeful that the problem has been fixed.</p>
16-May-2020	<p>Very good indeed. Careful consideration of the problems and steady stepped approach to solving them. Excellent communication with customer. Wish I had known of this Company when I first started trying to get the problem resolved.</p>
20-Mar-2020	<p>We recently moved into our new home and used</p>

	<p>Hampshire Preservation Building to protect the hallway by damp proofing. Our experience with Alan was completely enjoyable. Through every step of the process we were informed on what was being performed and on next steps. Thanks for making the experience a seamless process with minimal disruption. We would use him again without hesitation.</p>
17-Mar-2020	<p>Prompt service in responding to phone query, sending email to arrange time to visit and carrying out visit. Knowledgeable. After testing with damp meter explained the condition and how to deal with it. Polite and very helpful.</p>
06-Mar-2020	<p>Very professional service, good customer service. Would highly recommend.</p>
20-Feb-2020	<p>Explained the damp proofing to be done, completed in the said time, even moped the tiled floor when he finished !!! I would highly recommend Alan I found him to be very honest.</p>
12-Feb-2020	
08-Feb-2020	<p>Very pleased with quality of work and the way Alan got around some tricky problems. A punctual clean and considerate worker. We have booked him for second job so would recommend him to friends.</p>
06-Feb-2020	<p>Alan was a joy to work with. I live in Canada and he did work on a house we own in Fareham. His communication was first class. He was helpful with constructive input. He was very fair and reasonable to deal with. I wish I'd met him years ago!</p>
12-Jan-2020	<p>Alan, Was punctual, arrived in an unmarked vehicle, was courteous and very thorough and professional throughout. He was patient during my constant question and answer sessions. On his departure and after his report we felt more confident in tackling our issues. He provided numerous solutions from free common sense, life style changing approaches, to many low - high budget applications without the usual hard sell or pressure. I would recommend this company to family and friends anytime.</p>
24-Dec-2019	<p>This is the second time we have used Alan and he has provided an excellent service on both occasions.</p>
10-Dec-2019	<p>Excellent service. Time and care taken to answer any queries and clear and open about costs. Would recommend Alan to others without hesitation.</p>
27-Nov-2019	<p>Excellent service, have used this company previously and no hesitation recommending on.</p>
20-Nov-2019	<p>Excellent punctual courteous</p>
03-Oct-2019	<p>To us the level of service was exemplary. We were shown humility compassion and great patience in a situation that was unique and very stressful to us. Throughout the whole process we witnessed each stage and were given a layman explanation of what was next. All the team were courteous approachable and tidy.</p>
09-Aug-2019	<p>The work was completed to a very high standard, and</p>

26-Jun-2019	<p>the completed work could not be faulted. Alan was extremely polite and gave regular updates and feedback. It was so good that he is returning to do some other work that requires his specialist attention. Great service from Al and his team. Really clear explanations of what my problems were and the options available to me to sort them out. Really good value, very fair, and I am very pleased with the result.</p>
23-Jun-2019	
10-Jun-2019	<p>Alan is a very approachable person and very knowledgeable and will always give loads of advise at no cost - highly recommended</p>
04-Jun-2019	<p>A very organised ,prompt ,informative and efficient service. I always received prompt replies about any queries both by phone and email. The work was completed to a high standard and on time as promised</p>
21-Mar-2019	
19-Feb-2019	<p>Very proffesional</p>
05-Feb-2019	
04-Feb-2019	<p>Very thorough report carried out with great communication throughout the process, would highly recommend Alan and will use again.</p>
21-Jan-2019	<p>Honest, professional, knowledgeable and polite. Alan came to diagnose some damp issues in our property. He gave us great advice and left us feeling confident about how to proceed next. We didn't need his services this time but he has become our go-to professional for damp issues.</p>
14-Jan-2019	<p>Great Service and very knowledgeable. Alan provides an exemplary service. I suspected damp but was told it was only condensation. A full report was provided with ways to avoid future problems and all at no charge. Can not recommend this company enough!</p>
04-Dec-2018	<p>We were extremely pleased with the work. Alan was efficient, tidy and skilful. An excellent job.</p>
23-Nov-2018	<p>Repair of damp damage on two walls due to lack of damp proofing. Network cable routing within area. Wall repair and re-plastering. Removal of old material.</p>
23-Nov-2018	<p>Alan from Hampshire Building Preservation Ltd came round to advise me on a small damp problem in a property I have tenants in. The two areas od concern were the front bay window and the floor under the washing machine. Firstly Alan himself was very presentable. He took readings and measurements and explained in layman terms the issues that were causing the dampness. After I received a reasonable quote I have had him round to fix the flooring and after the was dealt with perfectly, I will be getting them back to deal with the larger problem of the bay window.</p>
23-Nov-2018	<p>Hampshire Building Preservation Ltd carried out some damp work at the beginning of September 2018 at my house in Southsea. They cut away back to the brickwork, injected a damp course, cleared the cavity & made good the work they did. Mr Patrick came to my</p>

23-Nov-2018

address before hand to see what the problem was & suggested the best course of action & gave me a quote for the work to be done. The whole job was done in a professional efficient manner by two friendly & courteous workers.

23-Nov-2018

Rectifying dry rot problem. All done to an excellent standard. I was fully briefed at the beginning of the work with a report and was kept informed as the jobs progressed.

Treatment to hall and dining room walls for rising damp, re-plastered walls.