



Company Name: Solidarity IT  
Distance from you: 0.00Miles  
Full Address: 4 Allhallows Court  
Bartholomew Street West  
Exeter

Primary Trade: IT Solutions  
Contact Name: Andy Cooper

Postcode: EX4 3BJ  
Contact Email: help@solidarityit.com  
Company Website: https://www.solidarityit.com  
Company Number:

Contact Telephone: 01392984873  
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Comments: Solidarity IT is founded on the concept that we as people are all part of the community and therefore anything we can do to help someone makes life better for everyone. Here in Devon, we recognize the importance of local communities in helping people to be connected and successful in their endeavours. At Solidarity IT, we understand the importance of listening to the customer. Before any work is undertaken, we talk with you to make sure that we are providing what you need to achieve your goals. First impressions are important in creating the trust required to work together. This is where friendliness and the ability to listen are vital in enabling us to give advice and support that are appropriate and relevant to the client and to avoid using too many technical terms or causing an information overload. We don't just pay lip service to customer service; we want our clients to come away feeling that we listened to them and met their needs fully, rather than adequately. This is why you'll speak directly to us, rather than a call centre, so leave a message if you don't get through right away. This approach has ensured that customers reliably describe us as friendly, helpful, efficient and professional.

Services Provided:  
• IT Solutions

Traders Overall Rating:  10 Points

Number of reviews: 3

Customer Service					
Quality of Work/Service					
Punctuality / Efficiency / Time Taken					

Comments from consumers who have used this trader  
16-May-2019

My computer stopped working one day, so I rang up Solidarity IT, Andy diagnosed the problem quickly, ordered the part necessary, installed it and it has been working fine ever since. Very nice chap and would recommend to anyone.

12-May-2019

I have known Andy, the CEO of Solidarity IT for the past 25 years. I openly refer to him as the Bill Gates of the South West and I'm not kidding either, his computer knowledge is world class and has always been ahead of its time. Andy is a master communicator when it comes to translating IT in to lay mans terms, quite simply if

you can't understand IT Andy will put you at ease and ensure you are up to scratch. I'm no computer person and he's given me so much IT knowledge that I can't thank him enough for. Andy is also fantastic at general customer customer service, honest, fair and straight to the point. Very easy to deal with in contrast to the faceless call centres that big business use. Solidarity IT are what it says on the tin by small business for small business.

Computer use training

16-Apr-2019