

Company Name: Carepark UK Ltd
Distance from you: 0.00Miles
Full Address: Boundary Farm
Styal Road
Manchester
Postcode: M22 5YA
Contact Email: enquiries@carepark.co.uk
Company Website: <https://carepark-airportparking.co.uk>
Company Number:
Comments:

Primary Trade:
Contact Name: Dominic Dunne
Contact Telephone: 03001235500
Contact Fax:
Contact Mobile:

- Services Provided:
- Airport Parking & Services
 - Parking Solutions

Traders Overall Rating:  6 Points

Number of reviews: 2

Customer Service					
Quality of Work/Service					
Punctuality / Efficiency / Time Taken					

Comments from consumers who have used this trader

30-Dec-2019

Probably the fourth time we've used the Care park (Toad parking) They do what it says on the tin. Never had any problems with them. Not a rip off like most airport car parkings sites! Will definitely be using again

Appalling. Took 3 hours to collect car. Some people had been there for 5 hrs. They had so many cars in that they couldn't get them out. They had no idea where anyone's car was - or most of the keys either! Some cars just had keys on the windscreen wipers! We had to find our own car which took about 1 1/2 hrs! Luckily we weren't boxed in but had to get our own car out of there! Cars were filthy - would NEVER use again!

Carepark UK's response: We are very sorry you had such a poor experience when using our service. Unfortunately a sequence of events beyond our control led to what happened. The strikes across Europe, whilst you have not been affected, have caused the majority of the issue for us. Our service is usually one of the best in the business and in many years as an operator we have never encountered this situation

11-Sep-2019

before. In total we had 280 vehicles not collected on time and as such our incoming vehicles found they had nowhere to park. This began a sequence of events which caused the issues you were caught up in. We as operators take this very seriously and have put in place measures to ensure this event doesn't happen again. We are likely to suffer from future strikes and delays and a full SOP [Standard Operating Plan] is in operation to avoid such an unpleasant situation from occurring.