

Company Name: HalesLocks Ltd Master Locksmiths Primary Trade: Locksmiths
Distance from you: 0.00Miles Contact Name: Shane Hales
Full Address: Registered Office:
Suite 114
89 High Street
Sidcup
Postcode: DA14 6DW Contact Telephone: 020 3542 2345
Contact Email: contact@haleslocks.com Contact Fax:
Company Website: https://haleslocks.com
Company Number: 11202313 Contact Mobile: 07464 051518
Comments: Don't chance it, HalesLock it.

Covering the Sidcup, Kent and South East area, within a 5 mile radius only.

Qualified Master Locksmiths.

HalesLocks is an Approved Company with the Master Locksmith Association. License Number 003842

Call today for a fast response to lock outs. Lock changes, new locks installed and key cutting.

We can also supply and fit, alarms and safes.

All locksmithing work undertaken.

Services Provided:

- Locksmiths

Traders Overall Rating:  10 Points

Number of reviews: 52

Customer Service					
Quality of Work/Service					
Punctuality / Efficiency / Time Taken					

Comments from consumers who have used this trader

26-Oct-2022

We recently found it impossible to lock our (15 year old) front door. Shane, from HalesLocks, was able to diagnose the problem over the phone, quoted the probable price to replace the entire locking mechanism, and arrived with us with 20 minutes. He had managed to find a replacement mechanism, which he fitted within half an hour. He then went above and beyond what he'd promised (hence his description as a Master Locksmith?) and adjusted all the hinges on the

	<p>door, re-aligning it so it fitted better than it ever had. He finally cleaned the door, tidied up any mess made and charged exactly what he'd quoted by phone. Shane was an absolute pleasure to deal with, and I've have no reservations about recommending him and his firm.</p>
08-Nov-2021	<p>I would highly recommend fantastic service. Shane is extremely knowledgeable; he went above and beyond and won't take a penny from you if they don't need to! I would not hesitate to recommend them! Thank you!</p>
19-Oct-2021	<p>Excellent</p>
20-Aug-2021	<p>Excellent service. Shane kept me informed of times of arrival. Very polite and work was excellent. Will use again.</p>
20-Aug-2021	<p>First class service from a professional locksmith. Cost of repair in line with phone quotation given before visit.</p>
09-Jul-2021	<p>I managed to break the handle of my lock from the inside. Contacted Hales Locks & within the hour Shane was replacing my lock. Although the lock was smaller than the original he made good on the door frame & fixed it so we could keep the same keys! Fabulous & friendly service. Would definitely recommend.</p>
26-Mar-2021	
10-Mar-2021	<p>Prompt service - the locksmith came within 30 minutes to help an elderly neighbour. He explained possible charges and sorted out the problem quickly & efficiently.</p>
05-Feb-2021	<p>Used HalesLocks when my tenants were locked out after the key broke in the lock. Service was superb - friendly and responsive (property was accessed in about half an hour), and additional work to replace the worn lock carried out in the same visit. Service was good value, invoicing very prompt and easy to settle. Would recommend these guys without hesitation.</p>
09-Jan-2021	<p>As we were completing on our house purchase i got in touch with Shane over WhatsApp earlier in the week to ask for a quote. Happy with his competitive pricing (I checked on the master locksmith association website) we asked if he could come over on the day we got our keys to change the locks. Not knowing the time we'd get them Shane just told us to let him know when we're ready and he'll come over. He was with us within 30mins (we're in Dartford). As first time buyers he educated us on the importance of security and didn't pressure us to get the most expensive options but explained the pros and cons of each but made clear it was our choice. It was a lovely experience and so easy for us on what is a stressful day for most people. Highly recommend and will definitely use him again!</p>
08-Jan-2021	
01-Oct-2020	<p>Excellent Service</p>
15-Sep-2020	<p>I called 5 different locksmiths and this was the cheapest. He was here within 20 minutes of contact and provided a quick, efficient friendly service! I have</p>

	saved the number for any future bookings. I highly recommend.
10-Aug-2020	Excellent service. Prompt arrival, clean & efficient worker. Knowledgeable & pleasant.
09-Jul-2020	Excellent service. Arrived promptly and sorted problem.
02-Jul-2020	Rang locksmith, he arrived 15 minutes later. Repaired fault immediately. Beat that for service!
11-Jun-2020	Shane was prompt, efficient and very polite.
01-May-2020	Excellent service. Arrived promptly and sorted problem.
13-Feb-2020	Excellent. Prompt. Courteous. Helpful. Good at his job.
12-Feb-2020	Very professional service. Shane came just a few hours after I contacted him and did a brilliant job changing our front door locks. I highly recommend him!
01-Feb-2020	Excellent service would recommend and use again when needed.
16-Jan-2020	Excellent. Waited only 1/4 hour. Very professional.
12-Jan-2020	Shane helped us to install security locks. Shane is very professional and responsive. And the quality of work is remarkable.
19-Dec-2019	Brilliant, I cannot recommend HalesLocks highly enough for competence and effectiveness, value for money and timeliness. Brilliant
11-Oct-2019	The service was first class. Prompt, polite and helpful. Would recommend to anyone.
04-Jun-2019	Highly competent craftsman who provides a cost effective service with a smile. No hard selling (great)
22-May-2019	
16-May-2019	House alarm installed quickly and efficiently with no mess. Installer polite and very patient when explaining alarm system.
16-May-2019	Great service, couldn't be more helpful. Shane (the owner) replaced door locks internal and external and gave us advice on how to improve our security. highly Recommended
10-May-2019	Prompt service - efficient and clean. good explanation of new locks.
24-Apr-2019	Just moved into our first house and wanted to upgrade the locks. Shane was prompt, professional and incredibly knowledgeable. He even cut the rusted lock off the back gate for us. Would definitely recommend and use again.
09-Apr-2019	First rate service as time was short the company did everything superbly.
14-Mar-2019	Excellent service, no problems, will call Haleslocks if I ever need Mr Hales again.
13-Mar-2019	Shane did a free call out to assess the problem (our back door wouldn't unlock) and opened the door quickly with tools and showed me what had broken. New lock ordered and made safe overnight then promptly fixed the next day. Lovely bloke. Very

	respectful of the property and a member of master locksmiths and other important bodies. He is my go to locksmith and good to know also installs small and large safes.
11-Feb-2019	Excellent, very quick call out in emergency. Honest genuine man.
10-Feb-2019	Excellent service, start to finish. Front Door Replacement with New Locks, all supplied and fitted to superb standard and competitive pricing. Shane is Professional, polite and I Highly recommend HalesLocks.
06-Feb-2019	Good advice, good workmanship, extra job without hesitation, quick response.
14-Jan-2019	Most impressive.
10-Oct-2018	Shane was very quick to reply to my call and arrived promptly. Excellent service fitting a new lock.
05-Sep-2018	In a rush to get out I locked myself out leaving a key on the inside of the door.. I called another less reputable locksmith who was cheaper but insisted I had to have the lock drilled out?! I called Shane who was professional from the very start, he arrived quickly and explained the options, I liked that he checked for ID from me before he gained entry to the house and he displayed his ID all of the time. He got straight to work and opened the door in less than five min (no drilling locks). He ensured that the door worked correctly before he left. First class service from a genuine professional locksmith, yes it was more money than the first one but worth every penny for the service received. Thanks
17-Jul-2018	Shane Hale was a very pleasant and capable Locksmith. Solved my problems beautifully.
25-Jun-2018	Friendly, courteous and efficient. Explained all aspects of work. A very good job - would highly recommend.
25-Jun-2018	Very prompt and courteous. Satisfactory adjustments made to front and rear locks.
19-Jun-2018	Excellent trader who attended in super quick time, keeping me informed of his ETA the whole time. Able to solve situation of access to home in a quick and reassuring manner. Reasonable costs too, shane was a true gem.
02-May-2018	5 star service. Would and will highly recommend Haleslocks, very professional and reliable.
25-Apr-2018	Excellent. Very friendly, he explained every step, why he was doing what he was and gave all options available in an honest, open and frank opinion.
15-Apr-2018	Advised how quickly he could attend to fix the door, was friendly and helpful advising what he planned to do and why. Ensured I was happy with service before leaving.
06-Apr-2018	Fantastic, friendly, quick and effective service. Thank you.
23-Mar-2018	Very knowledgeable, professional and helpful. I would

23-Mar-2018

23-Mar-2018

23-Mar-2018

certainly use Shane again and highly recommend him.
Good services

I found the service to attend my property for a full security survey was carried out in a very efficient way and the advice given was most comprehensive. I instructed Mr Hales to carry out his recommendations to secure my property to a good standard, which he completed in a very tidy and efficient manner. He upgraded my existing locks to conform with British Standards and to the requirements of my insurers, as well as fitting additional locks as needed. The pricing was very competitive with other quotes I had received and his final bill was very reasonable. I would have no compunction in recommending Hales Locks to anyone. It was a pleasure doing business with Shane Hales and I would certainly use this company again.