

Company Name: KwikChex Ltd t/as Timeshare Task Force Primary Trade: Legal Services - Claims Management
Distance from you: 0.00Miles Contact Name: Chris Emmins
Full Address: 2nd Floor, Parkway House 26 Avenue Road Bournemouth Dorset

Postcode: BH2 5SL Contact Telephone: 01202 832012

Contact Email: info@kwikchex.com Contact Fax:

Company Website: <https://timesharetaskforce.org/>

Company Number: Contact Mobile:

Comments: KwikChex provides a free service specifically to timeshare owners and consumers via the Timeshare Task Force. It includes related products such as Holiday Membership Clubs, Leisure Credits and Legal & Claims Services.

Location map:



Services Provided:

- Legal Services - Claims Management

Traders Overall Rating:  10 Points

Number of reviews: 22

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

25-Sep-2018

Fast and efficient service with help and advice, free of charge.

05-Sep-2018

Very helpful information and support through regular contact. All the people who I spoke to or emailed me information were very helpful and friendly.

30-Aug-2018

Excellent advice allowing me to proceed with confidence.

23-Aug-2018

I can't thank Chris and his team enough for their advice and guidance in successfully obtaining a refund from the credit card company for money paid to [a timeshare related business/name removed by BWC admin'] for a service that did not materialise. Also for putting me in touch with Trading Standards who had an ongoing investigation into the company. A salutary lesson not to be persuaded into accepting a "free" holiday without knowing the name of the company proposing to make the sales presentation.

17-Aug-2018

Very helpful service which was a breath of fresh air given our experience that the timeshare sector is full of scammers. Staff with whom I had contact were polite, helpful and reassuring and acted as our representative in resolving a long-running dispute with the timeshare co. They resolved the problem very quickly, We had felt we were up against a brick wall and were sceptical of seeking help since everyone we had previously contacted had tried to enrol us in yet another timeshare (or similar) scheme. I would recommend them unreservedly for anyone with a similar problem as they exceeded all our expectations.

07-Aug-2018

Fantastic advice to get a 'compensation' scam sorted.

29-Jul-2018

I got in touch with Kwik chex to ask for help with a problem I had with a company called [name removed by BWC administration]. They gave me good advice and I reclaimed all my monies back from my credit card. I think it is great that these people are there to help us. Thank you so much Kwik Chex.

30-Jun-2018

I cannot thank Chris and his team at KwikChex enough for all the help and advice that they provided. I first contacted them 12 months ago for help and they

- 14-May-2018
guided me through the lengthy process of trying to obtain a refund from [a timeshare relinquishment business]. When [the timeshare relinquishment business] refused to communicate, KwikChex continued to provide support and advice which enabled me to make a claim under Section 75 of the Consumer Credit Act which resulted in me obtaining a full refund. KwikChex were able to provide information to assist my claim that I had been unable to obtain from anywhere else. They always answered my emails quickly and were polite, courteous and professional at all times. A great service.
- 30-Apr-2018
I contacted KwikChex, regarding a rogue business, they were very quick in responding to my concerns, they sent me letter template to send to the company, With their support & assistance, I was able to get out of a contract. No query was was to much trouble, always responded very quickly. Would highly recommend them.
- 28-Apr-2018
I wish to thank KwikChex for supporting me through a contractual mess that I had arrived at. The contract was potentially fraudulent and would cost me several thousand pounds. I felt rather foolish to have got myself into this situation but worse was at a loss as to how get out of this "no cooling off" agreement. Fortunately Citizens Advise advised me to talk to KwikChex, who responded quickly to my questions , and opened a private online ticket thread where our conversations were recorded for reference. Critically they provided me with a strongly worded letter informing the company that they could not hold me to a no cooling off contract. I am delighted to say that today, I posted back to the company I am in dispute with, their "Settlement Agreement" releasing me from the contract.
- 27-Apr-2018
I appreciate all of the help and support provided by KwikChex Ltd in particular to Chris Emmins who helped forge a link between Action Fraud and Trading Standards to take unscrupulous fraudsters to task. I would highly recommend them to anyone seeking redress, as they have considerable experience.
- 27-Apr-2018
The staff at the Timeshare Task Force were very professional and knowledgeable about the timeshare industry. I found them online when I was looking for help to get out of a timeshare contract. It was a huge relief to know they were backed by Trading Standards; there are so many timeshare scams online, it's difficult to know who to trust. They were fantastic, they listened to my concerns and took a full history of the contract details. They resolved my problem and lifted a big weight from my shoulders. The service was completely free which is amazing in view of the time and effort they put in. I would thoroughly recommend the Timeshare Task Force and in particular I would like to thank Gemma and Lucy for their excellent support throughout the whole process.

- 15-Feb-2018 I found Kwikchex when making a legal claim against [another business]. They provided excellent information which helped in the court case and lots of moral support. I doubt I would have gone all the way to the court hearing had it not been for the support they provided. I would highly recommend them to anyone seeking redress particularly with [another business] as they have considerable experience.
- 04-Feb-2018 KwikChex link to RDO enabled some recovery (5k) of our expenses, but we regret that they were unable to fully recover the extra fee we paid to [business name removed by BWC admin] in 2014 (£7.9k) on the assurance of the [business name removed by BWC admin] rep. that it would ensure a sale. We have no complaint about our dealings with Lucy at KwikChex.
- 12-Jan-2018 KwikChex were amazing! They offered a free service and help me obtain my money back from the bank, where the bank initially refused, My compliant was against a company who miss represented and mis-sold me their product. KwikChex managed to gather documentation and evidence to help my case. Thank you Chris Emmins (part of KwikChex Ltd) for all your help and support - you were absolutely brilliant!
- 09-Jan-2018 Extremely helpful and supportive and completely free! They helped me to achieve a complete refund of all monies within a few weeks. Totally upfront and with valuable connections to Trading Standards and The Citizens' Advice Bureau. I would totally recommend them to anybody with Timeshare problems. Definitely use them!
- 06-Dec-2017 The advice and service has been very prompt and clear. They have reacted to my feedback and provided me with positive steps to take which have proven to be successful to date.
- 14-Nov-2017 I acknowledge and appreciate the thorough and efficient service provided by KWIK CHEX LTD and in particular would like to thank Gemma Chatwood for her research of both English and Spanish records which confirmed a link between two companies, which was accepted by our bank and led to a successful settlement.
- 01-Nov-2017 The level of service was excellent throughout the process. I'm so glad I came across them, they did exactly what they said & got me relinquished from my timeshare & there was no charge. Well done KwikChex.
- 11-Sep-2017 I asked KwikChex for advise in the first place, they offered a full support of my claim against a scam company. They were very helpful and found me a legal team, and the support they gave me in these stressful times was fantastic. I would recommend you speak to KwikChex if you need advise and help on timeshare matters.
- 11-Sep-2017 KwikChex have been very helpful and supportive throughout my case. They provided timely information and their experience was calming and reassuring.

09-Sep-2017

Without their involvement I would not have been able to make my claim against the defendant. I would like to make special mention of Chris Emmins who has been exceptional. Without the support and guidance of Chris my claims would not have proceeded as well as they did. Excellent service.

A responsive, helpful and knowledgeable service which has been instrumental in helping me with issues. In an industry filled with companies trying to operate beyond the law they offer an irreplaceable and necessary service, professionally and without prejudice. I cannot recommend them highly enough