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| Company Name: | RPS Locks & Glazing | Primary Trade: | Locksmiths |
| Distance from you: | 0.00Miles | Contact Name: | Vincent Blandford |
| Full Address: | 2 Princes Court Princes Road Ferndown Dorset | | |
| Postcode: | BH22 9JG | Contact Telephone: | 01202 937538 |
| Contact Email: | enquiries@reliablepropertysolutions.co.uk | Contact Fax: | |
| Company Website: | http://www.reliablepropertysolutions.co.uk | | |
| Company Number: | | Contact Mobile: | 07535 023927 |
| Comments: | | | |

Location map:



Services Provided:

- Locksmiths
- Windows/Glass/Double Glazing

Traders Overall Rating:  10 Points

Number of reviews: 162

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

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| 20-Feb-2019 | Kept informed of all work carried out and no hidden costs. Shown the issues and the reasons behind them. Work carried out on UPVC French doors. |
| 20-Feb-2019 | Quality professional service to replace wornout door lock and lift dropped door. |
| 07-Nov-2018 | |
| 31-Oct-2018 | Excellent. Very polite. |
| 31-Oct-2018 | RPS were on time, polite & friendly. Worked quickly and cleanly. Did a good job and stuck to the original quote. |
| 23-Oct-2018 | Vince was recommended to me to mend/service our patio doors. He went over and above to get them sorted for me. Great guy, great service. |
| 10-Oct-2018 | Replace double glazing units. Professional, courteous and efficient. |
| 10-Oct-2018 | An overall excellent service. |
| 12-Sep-2018 | Very impressed by the service and work. Was kept informed about progress of order for replacement double glazing for balcony sliding door and delivery date and time. Clean and tidy work. Was given an advice on maintaining locking mechanism on door and windows. Would certainly use again if I had a similar problem. |
| 12-Sep-2018 | Replaced broken lock on French windows. High standard of work. This is the third job he has done for us, he is very knowledgeable and takes a great pride in his work. |
| 28-Aug-2018 | Mr Blandford was polite, arriving promptly & did a very good job. He left the work area clean & tidy. We are very pleased with the work he did. Would use him again & recommend him. |
| 15-Aug-2018 | Good friendly service. Punctual & value for money. Clean & tidy. |
| 15-Aug-2018 | Satisfactory and efficient service speedily completed. |

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| 15-Aug-2018 | Prompt service. Lock successfully opened and replaced. |
| 15-Aug-2018 | I needed an honest opinion as to if a patio & front door needed repairing or fixing or replacing. I was given all the information needed to make an informed decision and although I chose to have replacement& not use the mans skills he did not charge me. He gave me some recommendations & helpful tips on what to look for. |
| 15-Aug-2018 | Vince, the gentleman from RPS was recommended to me by Poole Joinery. My front door handles had broken. Vince arrived on time told me very politely what needed to be done & the price & did I wish to go ahead. I agreed & Vince replaced the door handles with new ones, checked and adjusted the hang on the door, took away the old handles & left everything clean & tidy. I heartily recommend him. |
| 15-Aug-2018 | Very professional. Punctual, friendly, knowledgeable. Reasonable price. Left working space cleaner than on arrival. Window glass replaced. |
| 15-Aug-2018 | Professional and reasonably priced. |
| 15-Aug-2018 | Very good, quick, tidy, prompt & courteous. |
| 14-Aug-2018 | We had 3 double glazed sealed units with Georgian gold bars replaced. The work was 1st class and all left clean and tidy when finished. |
| 14-Aug-2018 | Excellent service all round. Already recommended to friends and family. |
| 14-Aug-2018 | Found this company very good. Reliable, tidy and polite. They did an excellent job fitting 2 cat flaps & fixing a pvc door. Highly recommended. |
| 14-Aug-2018 | He was obviously very knowledgeable re sealed units and did a thorough and tidy job. |
| 14-Aug-2018 | Very good clean work am very pleased with the work. |
| 14-Aug-2018 | Repair twisted door. Replace lock. |
| 14-Aug-2018 | Replaced 2 misted windows, adjusted door & door lock. Excellent service, punctual, no mess. Charged as quote. Gave good advice for after-care, & pleasant to talk to. |
| 14-Aug-2018 | On time, professional, clean. |
| 14-Aug-2018 | Very good service. Vince telephoned to say he was slightly delayed. Everything he did was explained. Very clean and tidy work. Definitely recommend to anyone. |
| 13-Aug-2018 | Second time we have used this company. Same as before could not be faulted. First class. |
| 13-Aug-2018 | I had 2 French door windows replaced. Vince worked very efficiently explaining what he was finding as he proceeded. He stayed an extra hour servicing my door locks. He found I did not need a new "gearbox" only a new lock saving me over £50. |
| 13-Aug-2018 | Good service to fix one front door lock and handle, a garage door lock and a window handle. |
| 13-Aug-2018 | Toe heeled and serviced door. The service was excellent. The work was excellent - very polite, jolly & very genuine nothing too much trouble. I didn't know |

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| | lovely people like this existed any more. He should have a halo on his head! |
| 13-Aug-2018 | Quick response. Work carried out professionally and efficiently. Good all round service. |
| 13-Aug-2018 | Vince Blandford was a friendly man that chatted to you and explained everything that he was doing, getting you involved and was very thorough in his work. Would recommend him to all my friends. |
| 13-Aug-2018 | Efficient, good value, professional, very good communication. I would recommend Vince. Friendly, takes pride in his work. Thorough. |
| 30-May-2018 | Very efficient, explained job that needed doing and price structure. Friendly and polite. Job well done. |
| 30-May-2018 | Very pleasant man, explained all the work. Was tidy and efficient. Couldn't fault him. |
| 16-May-2018 | Superb. Prompt, efficient, friendly and clearly very expert service and not expensive. |
| 15-May-2018 | Very good cleaned up any mess, showed my why windows misted. Polite and helpful. |
| 15-May-2018 | Excellent service, prompt call to house when I contacted him. Seven days later problems & replacement windows fitted - cannot recommend higher - waited previously for 2 years for other company and never resolved. |
| 15-May-2018 | Very good service, helpful man very tidy work |
| 15-May-2018 | Prompt, extremely professional, friendly and knowledgeable. Couldn't have asked for better service. |
| 15-May-2018 | Once again a good job, done well and at a good price. Have recommended to two relatives and both were well pleased. |
| 09-May-2018 | Arrived promptly, knowledgeable with the problem of metal doors, fixed lock and even had a replacement in his van. Excellent ! Talkative and polite. |
| 01-May-2018 | Friendly, professional, well priced. |
| 23-Mar-2018 | RPS was very prompt in replying to my request for work carried out. I was pleased with their presentation and the way the work was carried out with good results. |
| 15-Feb-2018 | Friendly & professional. Immediate response. Efficiently completed. |
| 15-Feb-2018 | Very good service. Polite and good at his job. Very tidy. |
| 31-Jan-2018 | Fitted Euro cylinder plus 2 new handles on main door. 100% professional. Genuine guy, no mess. Would recommend him. |
| 31-Jan-2018 | RPS came within an hour of contacting them. Problem diagnosed, solution proposed with cost and repair carried out promptly, all rubbish cleared and paid for within 60 minutes. |
| 31-Jan-2018 | Tidy, polite, knowledgeable value for money. |
| 24-Jan-2018 | Very prompt to time efficient and thorough. |
| 23-Jan-2018 | Cat flap fitted professionally & efficiently. |
| 23-Jan-2018 | Nice, pleasant repair man. Explained everything to me |

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| | very well. Replaced window handle, serviced all other windows and locks and wheel runners on balcony door, quick and easy. |
| 13-Dec-2017 | The contractor correctly assessed the work and undertook the tasks efficiently & effectively. He and his assistant were punctual, polite and carried out all works to our complete satisfaction. |
| 13-Dec-2017 | RPS were very professional, experienced and genuine. Very efficient and informative and I will definitely be using them again. |
| 13-Dec-2017 | Efficient, reliable, professional - a very well organised business and a very knowledgeable tradesman, would use again. |
| 13-Dec-2017 | Excellent service, punctual and reliable. |
| 24-Nov-2017 | A very efficient and informative service from RPS. The replacement double glazed unit with toughened glass was ordered and fitted in a week. Excellent service. |
| 14-Nov-2017 | Very experienced tradesman. Polite, efficient and very helpful. Advice given on all aspects of the work needed and alternatives to consider. V.good value for money. |
| 14-Nov-2017 | Vince Blandford did a superb job of fitting a panel and cat flap into our French doors. He was punctual, tidy and very professional. Sadly our cat had to be put to sleep and I had to ask Vince to come back to put the glass panel back. This he did very promptly. You'd never know it had been out. |
| 06-Oct-2017 | Excellent service from Vince Blandford. |
| 29-Sep-2017 | Locks on 2 double glazed doors were causing problems. Business agreed a date to visit. Arrived on time, quickly identified the problem and effected the necessary repairs. Very friendly & professional approach. |
| 29-Sep-2017 | |
| 19-Sep-2017 | Locked ourselves out of the house. Phoned RPS - arranged time. Man arrived at given time. Good man, right tools, man was knowledgeable, polite, tidy and sorted problem straight away. |
| 06-Sep-2017 | Vince was very informative and offered lots of advice. He told us what the cost would be before starting any work and advised upfront of any potential problems. |
| 06-Sep-2017 | The service was very good, |
| 06-Sep-2017 | Great guy carrying out a great job & explained why the windows had gone in the first place. |
| 06-Sep-2017 | Very good. |
| 06-Sep-2017 | Mr Blandford came out on a Sunday, gave advice and taped our shattered window to make it safe. He gave me a quote, which we agreed. He ordered me a pane of glass & 7 days later, we have a new piece of glass fitted - excellent - Someone who actually does what he says - Thank You. |
| 06-Sep-2017 | Prompt excellent service, on time ! |
| 11-Aug-2017 | Installed cat flap in double glazed window. Prompt, very efficient installation. Would recommend. |

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| 11-Aug-2017 | First class service |
| 11-Aug-2017 | Replacement handle to pvc window. Job carried out & very professionally. Would recommend RPS to anyone. |
| 11-Aug-2017 | |
| 21-Jul-2017 | I have had this man 4 times first class "say no more". |
| 14-Jul-2017 | Good service provided. |
| 14-Jul-2017 | Very good competent worker. |
| 14-Jul-2017 | he arrived promptly and gave a clear estimate to fix my front door which was jamming. He was paid by the hour and certainly didn't slack or waste time while the clock was ticking. |
| 27-Apr-2017 | Great service - very polite, friendly & professional. Would definitely recommend. |
| 27-Apr-2017 | Vince came to replace a double glazed window in our bedroom. Cleaned sills, dated on inside frame when he had replaced it. Came on time. Very clean worker. Would highly recommend him. |
| 27-Apr-2017 | Friendly good service. Prompt, clean worker. Exceeded expectations by doing more than was asked. |
| 27-Apr-2017 | Have used RPS before and would not hesitate to recommend. Work carried out efficiently & to a high standard. |
| 26-Apr-2017 | Very good. Very pleasant owner of the business, cheerful & obliging. Kept to appointment times. Excellent price. Work undertaken skilfully. Everything cleared up at the end of the job. Well recommended. |
| 06-Apr-2017 | RPS always give excellent service. I have used RPS for window problems and door lock problems and both have been sorted. |
| 19-Jan-2017 | RPS replaced double glazed unit which had failed due to poor installation by original installers. Explained why it had failed and correctly installed new unit. Came on the day as promised bang on time. Very courteous, clean & tidy. Great job done. |
| 11-Jan-2017 | |
| 11-Jan-2017 | Great service, great price & excellent job. |
| 10-Jan-2017 | Very good professional service, no mess, new double glazing unit ordered and installed very quickly. |
| 10-Jan-2017 | Polite, on time, value for money, tidy. |
| 14-Dec-2016 | Excellent, helpful and on time, kept to quote. |
| 14-Dec-2016 | Vince was prompt, efficient, tidy, polite. He worked hard all day. Brilliant - couldn't fault him and value for money. Good job well done. |
| 14-Dec-2016 | Good service, reasonable price. Friendly & efficient. |
| 13-Sep-2016 | French doors adjusted and 2 new sealed units fitted to agreed price and with good workmanship. |
| 07-Sep-2016 | |
| 07-Sep-2016 | Reliable, friendly, cheap. Work completed was good and for a fair cost. |
| 02-Sep-2016 | Very prompt & reliable. Stuck to estimate given. Work performed perfectly with no mess left. Very friendly tradesman. Happily gave advice on maintenance. |

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| 01-Sep-2016 | Very quick response to our initial enquiry and excellent service. |
| 18-Aug-2016 | A good job done, efficiently carried out. |
| 28-Jul-2016 | Reliable, excellent and friendly service. |
| 14-Jul-2016 | Good, prompt, competent. |
| 13-Jul-2016 | Has in-depth knowledge of trade, resolved problem with door gear. Tidy worker, very good time keeper, communicates if any delays. |
| 13-Jul-2016 | Excellent. |
| 12-Jul-2016 | Excellent service provided. Price matched the quotation and carried out to a very high standard in a pleasant and professional manner. Would be happy to recommend. |
| 05-Jul-2016 | The operator provided excellent service at the agreed time and price. He left the site clean and tidy and we have recommended him to friends and family members. |
| 29-Jun-2016 | Replaced two misted double glazed units. Measured carefully to ensure that the glazing bars align with existing ones. Reasonable price, and job completed in an hour or so. Recommended. |
| 28-Jun-2016 | Honest, highly efficient, polite and pleasant, punctual, extremely satisfied. |
| 28-Jun-2016 | Excellent service ! Vince filled in when we were let down by someone else. Spoke at 5pm and he was there, as agreed, as 8am sharp the next day. Very helpful, friendly and tidy. Would highly recommend ! |
| 22-Jun-2016 | RPS replaced 4 double glazed conservatory windows that had blown. Vince Blandford was very professional, did a thorough job with an eye for detail. He was very courteous and reliable. |
| 22-Jun-2016 | Provided an accurate and fair quote for replacing patio door hinges. Turned up on time and provided a quick and tidy job. Highly recommended. |
| 22-Jun-2016 | RPS were prompt, helpful and gave all round good service with reasonable rates. |
| 22-Jun-2016 | 1st Class service, on time, clean and good price. |
| 22-Jun-2016 | Very satisfied with experience. Appears thorough and professional. Explained rationale clearly. |
| 22-Jun-2016 | Very good service. Would have them again. |
| 22-Jun-2016 | Replacement of glass in 20 windows in the conservatory and kitchen. Very honest, reliable. He knows his job. Would certainly recommend him. |
| 21-Jun-2016 | Excellent service throughout. |
| 21-Jun-2016 | Absolutely brilliant. |
| 02-Jun-2016 | Great service, polite, clean. |
| 02-Jun-2016 | Very happy with the work - replacement double glazing units. Timescales as estimated. |
| 02-Jun-2016 | Replacement glazing. |
| 01-Jun-2016 | Excellent service, professional and polite. |
| 01-Jun-2016 | Excellent service, on time, on price, knowledgeable and full of confidence in work. |

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| 01-Jun-2016 | |
| 25-May-2016 | Exceptional service from start to finish. I would highly recommend this business. |
| 25-May-2016 | Mr Vince Blandford came to put a new lock on my front door within an hour of me calling. He is very nice, polite, jolly man and did a good job. I would recommend him to anyone without hesitation. |
| 25-May-2016 | |
| 25-May-2016 | Excellent service. Very happy to recommend. Prompt and friendly. |
| 25-May-2016 | Best quality services. |
| 25-May-2016 | |
| 25-May-2016 | Vince was brilliant. Turned up on time, was very knowledgeable and explained everything he was doing. He freed up the locking mechanism in our French doors, fitted a new gearbox, toe and heel doors. Very courteous and friendly. Highly recommended. |
| 25-May-2016 | Vince fitted a mortice deadlock to our front door and made repairs to an existing yale lock. He was very helpful - friendly and worked very hard. The bill was as quoted inspite of additional time. |
| 12-May-2016 | Fantastic service. A very good job done ! Will always recommend. RPS locks and glazing. |
| 12-May-2016 | |
| 12-May-2016 | Only just fitted 23/2/16. Procedure shown and explained. Price competitive. |
| 10-May-2016 | |
| 09-May-2016 | Phoned early AM Tues, came and gave estimate same day. Came next day to carry out work, arrived on time and did work according to time quoted. Work very efficient and wonderful that he had all necessary parts etc to hand. Would definitely recommend |
| 26-Apr-2016 | Job completed on schedule. Very tidy. Would highly recommend. |
| 25-Apr-2016 | Good. |
| 25-Apr-2016 | Excellent. Vince gave precise quotes for work in advance and invoice was exactly same. Turned up on time, friendly and tidy in the house. |
| 25-Apr-2016 | Excellent service, very pleasant young man, tidy and competent. |
| 25-Apr-2016 | Very good, cleaned all mess up. |
| 12-Apr-2016 | Good workmanship. Would use again and recommend. |
| 12-Apr-2016 | Very friendly. Clean and tidy. Kept well informed. |
| 12-Apr-2016 | Found on line, turned up quickly, quote given, no pressure to accept. Once accepted 2 days later, work completed in stated time. Professional and efficient. Had blown glass in conservatory replaced |
| 29-Mar-2016 | Very Efficient, professional service. Very clean worker and friendly service. Would use again |
| 29-Mar-2016 | A fantastic Knowledgeable service was given with Vinces passion for what he does was evident. I would recommend them. |

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| 21-Mar-2016 | Excellent service |
| 21-Mar-2016 | First class service by expert professional. |
| 21-Mar-2016 | Very efficient. Arrived on time, polite and clean (Removed shoes etc) |
| 15-Mar-2016 | Prompt, efficient and value for money |
| 01-Mar-2016 | Efficient with first class quality. |
| 15-Feb-2016 | Courteous and helpful. rang to inform was running late. Returned email query promptly. |
| 15-Feb-2016 | Replaced three double glazed units. Quick turn around - Just over a week. No mess, no fuss, very friendly and explained the job fully. |
| 15-Feb-2016 | |
| 10-Feb-2016 | Vince was very professional and whilst the wrong part was sent out he kept me informed. |
| 10-Feb-2016 | Very good. No problems, professional, friendly and efficient. |
| 10-Feb-2016 | Excellent, prompt and courteous |
| 08-Feb-2016 | Very quick and efficient service. |
| 08-Feb-2016 | Prompt. On time, done within one day of the request. |
| 08-Feb-2016 | Solved a problem with a window. |
| 08-Feb-2016 | Great service, double glazing unit fitted to a high standard. Great communication, helpful, polite and considerate, very pleased. |
| 04-Feb-2016 | Completed the job to a high standard and would be happy to recommend. |