

Company Name: Plymouth City Council Pest Control Services Primary Trade: Pest Control  
Distance from you: 0.00Miles Contact Name: N Horne  
Full Address: Unit 4a  
Windsor House  
Plymouth  
Devon  
Postcode: PL6 5UF Contact Telephone: 01752 304147  
Contact Email: public.protection@plymouth.gov.uk Contact Fax:  
Company Website: <http://www.plymouth.gov.uk/pestcontrol>  
Company Number: 0715-240 Contact Mobile:  
Comments:

Location map:



Services Provided:  
• Pest Control

Traders Overall Rating:  10 Points

Number of reviews: 105

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

26-May-2021	Excellent service, helpful, efficient and reasonable cost
29-Jan-2021	Very professional & helpful operative. The pest control team are very genuine and they could not have done enough. Thank you all especially Jon
22-Jan-2020	
08-Jan-2020	1st Class service by very knowledgeable operator.
07-Jan-2020	I have had two people from Pest control. Both delightful, helpful people who have been very helpful.
07-Jan-2020	Very friendly and knowledgeable staff
07-Jan-2020	On time, efficient, pleasant and informative
07-Jan-2020	Excellent service by a skilled and professional operative
15-Oct-2019	Prompt service, polite work force, always came on day arranged
15-Oct-2019	The service I received from Jon Ball was amazing. explained everything in great detail. Put me at ease. Would definitely recommend. Excellent at his job.
15-Oct-2019	Good service-quick and easy. Although I was suggesting for areas to look, the member didn't show high level of observation.
15-Oct-2019	
28-Aug-2019	Efficient & friendly
08-Aug-2019	Jon Ball was exceptionally professional friendly, helpful with advice & reassurance
05-Aug-2019	Great service, friendly, helpful & through.
05-Aug-2019	
02-Aug-2019	Brilliant service Pleasant people 100% successful
09-Jul-2019	Seems to have eliminated the mice in my property.
09-Jul-2019	Excellent, efficient service. Polite and informative personnel.
02-Jul-2019	very thorough and helpful. Gave advice to stop the problem.
17-Jun-2019	Excellent service & help from kereen
12-Jun-2019	Excellent service Friendly helpful staff
03-Jun-2019	It relieved my worry & gave me peace of mind. Very

---

24-May-2019	grateful. Excellent service
09-May-2019	Excellent service difficult job done well
09-Apr-2019	V good and helpful & friendly staff.
29-Mar-2019	Provided very good service - friendly and informative about solution to problem
22-Mar-2019	
05-Mar-2019	Excellent
05-Feb-2019	Very considerate, friendly and helpful staff.
01-Feb-2019	Very good service, highly recommended, fast & efficient.
26-Nov-2018	Excellent!
08-Nov-2018	Ross and Karine were really nice and very helpful
02-Nov-2018	Excellent service very helpful friendly staff
18-Sep-2018	men were very courteous + polite. Answered my questions were very helpful
18-Sep-2018	fine service should be free to pensioners
13-Sep-2018	Excellent customer service all round.
13-Sep-2018	Fast and polite - a very nice & polite exterminator
05-Sep-2018	Good, clean, friendly
03-Sep-2018	Excellent service
31-Aug-2018	This lady was brilliant, very polite and so professional.
29-Aug-2018	Quick efficient & effective
29-Aug-2018	Excellent service and very helpful and kind member of staff
13-Aug-2018	KAG was wonderful. A great credit to your section and absolutely charming. A fine woman.
16-Jul-2018	Karine who came was simply lovely and very professional.
11-May-2018	
01-May-2018	Everything was satisfactory the problem has been solved
25-Apr-2018	
10-Apr-2018	excellent service - very efficient and helpful
06-Apr-2018	the young man was very helpful. As I am disabled with a broken leg as well I found him wonderful.
27-Apr-2017	First class service, a credit to your company. Would recommend any time.
10-Jan-2017	Excellent service
09-Jan-2017	Hi Scott, I forgot to say thank you for the way you handled the rat problem and put me at ease with explaining everything. I think you are a great asset to Plymouth city council and I hope they realise it. Best wishes, Lynda.
27-Oct-2016	Lovely lady who was French, great people skills and her colleague who was a gentleman. Great team - Thank you
24-Oct-2016	The word was done very professionally by a very pleasant couple
18-Oct-2016	Frist class service from initial phone call to eradication

---

12-Oct-2016	of rat problem. Please keep this excellent service P.C.C.
30-Sep-2016	Fast, efficient service, very thorough
30-Sep-2016	Excellent service
30-Sep-2016	very happy for the help your trade person gave
30-Sep-2016	Service was excellent but she was late because she was given the wrong address
30-Sep-2016	Very helpful people came each time
30-Sep-2016	Excellent
30-Sep-2016	excellent service
29-Sep-2016	
30-Aug-2016	a very good & competent service. Both visitors were clean, polite and professional
22-Aug-2016	very helpful + non-judgmental officer attended
22-Aug-2016	very very helpful, on time, very professional/good advice
18-Aug-2016	The service was excellent = very little waiting time, friendly & efficient expert
18-Aug-2016	Efficient and pleasant
18-Aug-2016	Well done to the man who dealt with it, thank your operator TCR
12-Aug-2016	excellent service, would use again
11-Aug-2016	efficient at his job
04-Aug-2016	Excellent prompt service
29-Jul-2016	Very helpful
27-Jul-2016	Would like your service to be advertised in the Yellow Pages along with the private & commercial companies.
26-Jul-2016	Good service by Karine, recommended by friends.
25-Jul-2016	Excellent & quick response to my calls. Good advice given!
20-Jul-2016	Good advice given, polite and efficient
20-Jul-2016	first class service and staff kept up the great work
20-Jul-2016	The operatives were very thorough, polite and informative
11-Jul-2016	Excellent Service. Friendly & caring staff.
08-Jul-2016	Karine the pest control officer was polite, courteous and thorough. Excellent service. Highly recommended
04-Jul-2016	Very good service
29-Jun-2016	Quick and efficient service. Excellent customer care
23-Jun-2016	Super fab service and lovely lady staff member.
09-Jun-2016	I was very pleased with the service and the young lady who carried out the termination (outstanding) but I don't think we should have to pay!
09-Jun-2016	Friendly team, helpful, thorough and kept us informed throughout and the rats are gone!!
09-Jun-2016	Very good, and the cheapest, and arrived on time
09-Jun-2016	Fantastic service, above and beyond the call of duty.
06-Jun-2016	
20-May-2016	Very good service, very nice person who came
20-May-2016	

20-May-2016	Work well done
20-May-2016	First class service
12-May-2016	First class and thorough activities
10-May-2016	Quick service
10-May-2016	A massive thank you to Corinne and Trevor, total professionals, thorough, friendly. Will recommend to friends and family.
10-May-2016	Very helpful and informative
10-May-2016	Very happy
10-May-2016	Very Pleased with the service and help provided
10-May-2016	Very good
27-Apr-2016	Very helpful and knowledgeable.
25-Aug-2015	Arrived nice & quickly & sorted the problem very quickly.
19-Aug-2015	I wish to pass on how pleased I am with the pest control service for dealing with the wasps nest yesterday and how courteous, polite and calm Scott was. Very pleased with the service provided.
10-Aug-2015	What a fantastic team you manage. We were troubled with a wasp nest in the loft space. From the initial telephone call to arrange an appointment the process was stress free. On the time stated, a well mannered professional employee of Plymouth City Council pest control arrived, his name was Scott Carter. He was empathetic to the situation explaining in full detail what he was going to do and what methods he was using. I felt the need to bring this to your attention and to give credit where it is due. Scott is an asset to your department as I am sure all your other employees are, however, I have not been in contact with them. I would recommend your department without a doubt; again many thanks and if you could thank Scott from our family I would be grateful