

Company Name: Jan ONeill Mortgages Ltd
Distance from you: 0.00Miles
Full Address: 4 Mannamead Road
4 Mannamead Road
Plymouth
Devon

Primary Trade:
Contact Name: Jan ONeill

Postcode: PL4 7AA
Contact Email: info@janoneillmortgages.co.uk
Company Website: http://www.janoneillmortgages.co.uk
Company Number:
Comments:

Contact Telephone: 01752 256915
Contact Fax:
Contact Mobile: 07974 666173

Location map:



Services Provided:

- Financial Services
-

Insurance Services

- Mortgage Services

Traders Overall Rating:  10 Points

Number of reviews: 50

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

29-Jul-2020

Very professional and a pleasure to deal with Jan's firm making the whole process very easy.

16-Apr-2020

Jan and Catherine gave us more than 100% in help support and advice, what they did has change our lives Will for ever be grateful to them both. Hugh and Sylvia Murphy

23-Nov-2019

Jan is very experienced in mortgages and together with her colleague Catherine provided a first class service. I would certainly recommend them. Many thanks!

21-Nov-2019

Myself and my partner used Jan & Catherine for our shared ownership first time buyers, couldn't thank them enough for all their help and knowledge They have given us throughout the whole purchase!! Would not hesitate going back here when I need to re-mortgage. Amazing people!!

05-Nov-2019

Excellent advise and service throughout the hole mortgage transfer.

01-Oct-2019

This is the second time we have used Jan, to organise our mortgage. She's made the process very smooth and easy for us, Would highly recommend her and Catherine to others for peace of mind when arranging mortgages.

24-Sep-2019

This is the second time I have used Jan for my mortgage, she and Catherine have been amazingly helpful throughout the entire process. I will be using them again for all my mortgages. AMAZING SERVICE 10/10

21-Aug-2019

Excellent service from Jan & Catherine . Nothing was too much trouble for them. Will definitely recommend Jan to others. Brilliant lady.

22-Feb-2019

Can't thank Jan and Catherine enough for all their help getting our mortgage! They were both so helpful throughout the whole process. Would highly recommend.

26-Nov-2018

12-Nov-2018

Thanks for advising us on a great critical illness cover.

01-Nov-2018	<p>In difficult circumstances we've had to make a claim, and you've guided us through the process. Both you and the provider made it quick and easy to complete and the payout has made an overwhelming difference at a terrible time. Thank you very much!</p> <p>Jan and Catherine were really great very helpful efficient and a really great service Excellent Thank you very much</p>
25-Oct-2018	
24-Oct-2018	<p>My wife and I were recommended Jan O'Neill Mortgages by our friend Helen West of West Financial Management Plymouth. Jan is now a friend too. We are delighted to have been able to re-mortgage, with all the arrangements being made by Jan and her staff. Very happy to recommend this firm to anyone.</p>
22-Oct-2018	<p>Jan of Jan O'Neill Mortgages is very efficient, professional and fast. I am very grateful for everything Jan has done in getting our mortgage. She is friendly and communicates without delay. I wouldn't hesitate in recommending this company to anyone I know, first class service without a doubt.</p>
10-Sep-2018	<p>Great service throughout the whole process from beginning to end. Where very helpful and knowledgeable, I would have been able to purchase without their help. I will use again when I need to move.</p>
04-Apr-2018	<p>Jan was instrumental in saving us money on our mortgage. She was professional, honest, straight forward and informative. She was also a pleasure to correspond with. I would certainly refer back to Jan for any mortgage advice and recommend her to friends and family.</p>
22-Feb-2018	<p>Jan o Neill and staff were very professional, patient, understanding and empathetic in relation to my needs.</p>
13-Feb-2018	<p>We received a very professional and personal service in arranging a new mortgage for our youngest son's first house purchase and also a re-mortgage for our own property. First class friendly service which we would recommend to anyone.</p>
20-Nov-2017	<p>First rate from start to finish. Friendly service that ensures that everything is done for your best interests.</p>
30-Oct-2017	<p>Good service, straight forward, no hassle, friendly and professional.</p>
18-Aug-2017	<p>Excellent service 1st Class</p>
23-Jun-2017	<p>We used Jan for our mortgage first time round, and had no hesitation in going back to her for our remortgage. In each case she was brilliant - friendly, efficient, helpful and got us great deals. Wouldn't hesitate to recommend her to anyone.</p>
05-Jun-2017	<p>We had the highest level of service from the moment we walked in the door right up to completion and after. Thank you for everything you have done for us, see you in 2 years</p>
27-Apr-2017	<p>Brilliant! You've done it again-saved me time and</p>

	<p>money! Your reminder service is fantastic! I knew when my deal would expire & that you were on the case throughout the renewal process. As always Jan & Catherine are professional, friendly & good humored. I'll see you again in a couple of years, you'll remind me when of course!</p>
03-Apr-2017	
13-Feb-2017	<p>I received excellent service. Jan was swift in her responses, always helpful and reassuring. She was very professional working everything out for me conscientiously and remaining positive and encouraging. She has built up good relationships with a range of related businesses, solicitors estate agents and mortgages agencies. I would recommend her wholeheartedly.</p>
06-Jan-2017	<p>Service and support and result was 10/10</p>
04-Jan-2017	<p>impeccable service, very efficient, swift and conscientious during whole process</p>
15-Dec-2016	<p>Income Protection policy recently taken out through Jan O'Neill Mortgages. Great advice, everything was explained so clearly and I feel like my policy is exactly what I was looking for. Thank you Jan and Catherine! I will not hesitate to deal with you again in the future!</p>
01-Nov-2016	<p>Very helpful and friendly service</p>
17-Oct-2016	<p>friendly, efficient. would recommend definitely</p>
09-Sep-2016	<p>Thorough and efficient re-mortgage service provided by Alex Dunn, the mortgage broker.</p>
16-Aug-2016	<p>Jan and her talented assistant Catherine were both exceptionally professional, efficient and friendly during my remortgage. I will not hesitate to use Jan's services again in the future and will be recommending her to all of my friends and family.</p>
05-Aug-2016	
02-Aug-2016	<p>Jan was brilliant, highly recommended, nothing was too much trouble and she found us our first mortgage</p>
20-Jul-2016	<p>Very professional</p>
27-Apr-2016	<p>Ms O'Neill worked hard and despite the unconventional nature of my converted barn, she was able to help me</p>
27-Apr-2016	<p>Jan and Catherine delivered a friendly, efficient and professional service and importantly Jan's advice saved me money! I would highly recommend Jan O'Neill Mortgages</p>
17-Mar-2016	<p>Excellent, Jan is very knowledgeable, calm under pressure and has a great sense of humour. We felt very confident that our house purchase would go through smoothly and it did.</p>
26-Nov-2015	<p>Fantastic service from start to finish when buying my first home. Made me feel comfortable at all times. Always replied to emails/phone calls. Will definitely use again</p>
26-Nov-2015	<p>Very fast and efficient with brilliant customer service</p>
26-Nov-2015	<p>Pleased with the service that was provided to me</p>
28-Oct-2015	<p>We wanted to say thanks for all your help. Buying a</p>

	<p>house from another county could have been very stressful, but thanks to your total professionalism everything went without a hitch. Your good humour made it fun too!! We would not hesitate to recommend you. Massive thanks! J&P G</p>
28-Oct-2015	<p>Thanks again Jan for all your help. I really can't sing your praises enough to anyone who's looking for a Mortgage.</p>
25-Aug-2015	<p>Extremely happy with the service provided. Helped me to understand & answered any queries I had. Quick responses & practically stress free. Brilliant!</p>
25-Aug-2015	<p>Jan went above and beyond to support us with buying our first home. She is supportive, patient & determined. Would recommend to anyone.</p>
25-Aug-2015	<p>Had some great advice regarding life insurance and help with my personal finances.</p>
12-Aug-2015	<p>Very pleased with professional & friendly service. 5star</p>
09-Aug-2015	<p>I am a repeat customer with Jan at Jan O'Neill Mortgages Ltd. First it was a new house purchase and more recently the renewal of my Buy-to-Let mortgage where we changed provider. The level of experience and knowledge Jan O'Neill has in her field, along with the great service is why I keep coming back.</p>