

Company Name: Directconservatories4u Ltd Primary Trade: Conservatories / Garden Rooms
Distance from you: 0.00Miles Contact Name: Mike Jackson
Full Address: Units 15B/C, Cuxhaven Way, Longrock Industrial Estate
Penzance
Cornwall

Postcode: TR20 8HX Contact Telephone: 0845 058 6001
Contact Email: admin@directconservatories4u.co.uk Contact Fax: 0845 058 6002
Company Website: <http://www.directconservatories4u.co.uk>
Company Number: Contact Mobile:
Comments:

Location map:



Services Provided:

- Conservatories / Garden Rooms

Traders Overall Rating:  8 Points

Number of reviews: 3

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

11-Jan-2019

-Nigel from the sales team is very helpful -Delivery went wrong as roof (glass) was missing -Broken spider cap, 1 bar from base missing, broken seal for window, broken outside cil: everything got replaced but why deliver broken items? -Wrong size of windows delivered: according to the companies Terms and Conditions you would get either replacement or refund for the wrong items, we didn't get anything. We were offered new windows, but that would mean a half build conservatory for weeks (due to builders availability). Refund was rejected. Even paying for my builders additional work was only partly accepted (40%) -When you buy from the, the after sales service is bad: never call you back from the factory, no responsibility and 0 customer service. Once they got your money, forget the service!

08-Aug-2016

Great level of expertise from Nigel who explained everything to me really well. Good brochure and great prices. We had one part missing but in a few days it was sent to us. Very good service.

08-Aug-2016

From start to finish we received complete support for our conservatory project. Initially the price was the driving force being 25% of the cost of an installed conservatory but any reservations regarding complexity and quality of materials quickly evaporated with first class support and materials. Our regular double glazing installer said the panels were the same quality which they themselves used. For me it was big boys meccano and enjoyed every minute of the build (ably assisted by my senior female partner). A successful project well within the capabilities of the average DIYer (and wife!!)