



Company Name: Mugleston's Plumbing and Heating Primary Trade:
Distance from you: 0.00Miles Contact Name: Andrew Mugleston
Full Address: 20 Stubbs Road
Everdon
Daventry
Northamptonshire
Postcode: NN11 3BN Contact Telephone: 01327 604406
Contact Email: office@muglestons.co.uk Contact Fax:
Company Website: http://www.muglestons.co.uk
Company Number: Contact Mobile: 07947 315860
Comments: Registered with:
Gas Safe
Oftec (Oil Heating Business)
Oftec Electrical Competent Person Scheme (CPS)
WIA Approved Plumber
Intergas Platinum installer
Nest Learning Thermostat Pro installer

Services Provided:

- Electricians / Electrical Services
- Heating Services
- Plumbers / Plumbing
- Renewable Energy Services/Installations

Traders Overall Rating:  10 Points

Number of reviews: 135

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

10-Jan-2024

Always excellent service and very thorough with the work. I wouldn't use anyone else.

09-Dec-2023

Large job , Gas to ASHP heat and hot water upgrade , plus underfloor heating. Found Andrew through Heat Geek website. Had a full understand of the project scope , and a wealth of knowledge on the subject. Project delays , which Andrew took in his stride , even did a late night pipe repair when the kitchen fitters drilled through a cold feed ! Even advised against our choice of towel rails because the BTU output wasn't high enough for the heat loss calcs. Advice taken !

	<p>Toasty house, no shortage of hot water (3 daughters). Looking forward to seeing where we get to with our SCOP (I didn't know what it meant before !) Thank you Andrew</p>
08-Dec-2023	<p>Excellent service, quick response to boiler breakdown. Andrew was polite, informative, professional had our heating up and running in no time. Would highly recommend.</p>
22-Nov-2023	<p>Prompt, efficient and good value.</p>
14-Sep-2023	<p>Excellent service and very professional.</p>
14-Sep-2023	<p>Excellent response and work and I am very pleased with the outcome.</p>
09-Aug-2023	<p>Detailed quote and quick response to our questions and queries. Always on time and approached the project in a methodical and logical fashion. Work tidy with emphasis on the details. Unforeseen issues resolved effectively with clear feedback. Thorough and detailed commissioning with all relevant paperwork, warranties etc. completed. Smart control systems all set up and the app enabled for us to use.</p>
02-Aug-2023	<p>Excellent and professional service and good value for money . We are delighted with our new boiler which was installed without any problems . Along with high quality of workmanship and knowledge Andrew is a very tidy and conscientious worker . Highly recommended</p>
16-Jun-2023	<p>Excellent level of service , completed an excellent job. Very knowledgeable and didn't mind explaining things to us, answered all our questions.He left the site spotless. Couldn't be more happy with the tasks he completed for us. Would highly recommend Andrew.</p>
14-Jun-2023	<p>Excellent. Exceptionally good and thorough. Andrew was clean and tidy and very conscientious of everything he was doing. We are very pleased with everything that he did for us, including the greatly detailed paperwork that accompanied the invoice. Our neighbours have already asked for his details after seeing the work that has been done. We would highly recommend him.</p>
11-May-2023	<p>Friendly communicationn and efficient, very thorough work.</p>
29-Apr-2023	<p>Andrew Mugleston delivered high quality of work when he replaced my power shower. His upfront sharing of knowledge, and his communication skills with me as a customer is why I believe he rises above the average. Andrew deserves high recognition and success. I would definitely have him return to service my boiler and other work too.</p>
17-Apr-2023	<p>We received a first class service from Muglestons. I would definitely recommend Andrew's company to anyone looking for prompt and efficient heating or plumbing services.</p>
04-Apr-2023	<p>Andrew approached the works with a can do attitude and provided a very professional service. He deserves</p>

16-Feb-2023	<p>credit for his tenacity and enthusiasm. anyone using Andrew's services will not be disappointed!!</p> <p>After calling numerous gas safe contractors Muggleston's plumbing and heating were the only person locally who was available to repair a gas cooker hob at one of my rental properties. Not even British Gas would do a one off repair. He was very helpful in making himself available quicker than I expected as he was so busy ! He quickly checked the cooker hob and found a small problem despite them working , but very slowly, so I wanted. Muggleston's to look at the issue so that I could ensure they were safe to operate as my tenant safety is my top priority! Thank you Andrew for doing a great job at a fair price ! If you need a repair to your gas cooker appliance choose Muggleston's as your first choice .</p>
16-Feb-2023	<p>Quick response coupled with an efficient, cleanly done and reasonably priced piece of work.</p>
12-Feb-2023	<p>First time we have used Andrew. Very pleased with the response from his business and for the boiler service and advice</p>
17-Jan-2023	<p>My electric shower broke over christmas and after several failed attempts with other plumbers (one didn't know anything about electric showers, one visited then failed to answer any messages etc.), he came round the day I called had the shower working within 30 an hour. Will use this company again at a later date.</p>
20-Dec-2022	<p>Andrew once again proved to be his usual outstanding self. Came to service a gas fire and finished by resolving a massive issue with the central heating. We moved in to a new property recently and discovered there was no thermostat or control for the central heating. Plus the boiler had started making alarming noises. Andrew corrected all of this, starting with the magic phrase "I'll see what I've got in the van". Couldn't ask for more, this close to Christmas.</p>
29-Nov-2022	<p>Andrew solved our issue very promptly. The service and communication was excellent. The charge very reasonable. He took the time to understand what further work we ideally want doing too.</p>
26-Nov-2022	<p>I had a difficult fault to trace on my oil-fired boiler, but he persisted with 3 visits, each one at a time he had promised, and the fault was diagnosed. His account was extremely generous in these circumstances, so I recommend him without hesitation.</p>
25-Nov-2022	<p>Over the years, Andrew transformed both ugly bathrooms in my house into attractive, modern, highly functional bathrooms. He designed the first one and suggested improvements in the second. He was patient and gracious whenever I found some little "tweak" for him to sort out. I would not have anyone else do the work.</p>
12-Mar-2022	<p>First class professional service and work. Polite and friendly with excellent communication. Our boiler and cylinder issues were diagnosed and repaired</p>

	<p>immediately. We were also given excellent advice on heating system, bathroom and shower upgrades that we are considering and received quotations for the work within one day. We are in very safe hands with Andrew Mugleston.</p>
13-Jan-2022	<p>Excellent service. Clear estimate, explained what was required and various options. Arrived on time and just got on with the job. We now have 2 new very smart showers. Thank you Andrew</p>
04-Nov-2021	<p>The level of service and standard of the work carried out were first class. Everything left clean and tidy. Andrew Mugleston is very painstaking and takes great care in getting things right!</p>
04-Oct-2021	<p>Andrew replaced the boiler and installed a walk-in shower. He arrived on time and stayed for most of the day, working hard and keeping the work place clean and tidy. He is friendly, polite and obviously very knowledgeable - he listened to what I wanted and nothing seems to faze him. In fact, he tackles any issues with good humour and finds a solution. Recommended.</p>
13-Sep-2021	<p>Andrew Mugleston is not just a plumber Andrew installed a new hot water cylinder in the most difficult location in our ground floor airing cupboard which involved more than just plumbing, some very difficult carpentry work needed to be done. The end job was of a very high quality everything works perfectly. I wouldn't hesitate to recommend Andrew Mugleston to anybody who wants a highly professional 1st class job done.</p>
13-Jul-2021	<p>very efficient and Andrew has a very friendly, easygoing manner. He clearly takes pride in his work and we were delighted with the end result</p>
14-Jun-2021	<p>Mugleston's Plumbing & Heating is 1st class professional efficient and trustworthy company Andrew Mugleston fixed and solved a long standing problem that I had had with my hot water cylinder very quickly. I would recommend this company to anyone Chris Bright</p>
09-Jun-2021	<p>Boiler service and replacement of outside tap. From initially contacting Andrew, booking an appointment and the work carried out, we were extremely pleased with the fast, efficient and friendly service that we received. We will be using Andrew in the future and would highly recommend his company.</p>
02-Jun-2021	<p>Andrew undertook a refit of our en-suite and also put in a shower in our bathroom. The work was carried out to our complete satisfaction. Andrew was hard working, courteous and completed the work within the timescale he had set out. We would have no hesitation in recommending him.</p>
17-May-2021	<p>Andrew was very professional working methodically, clean and tidy would highly recommend him to anyone.</p>
04-May-2021	<p>Efficient, effective, courteous . Job well done.</p>

28-Mar-2021	
19-Mar-2021	Would highly recommend.
06-Mar-2021	A horrible job completed speedily and efficiently without fuss or any mess.
25-Feb-2021	I was extremely pleased with the work carried out by Andrew Mugleston . He was very professional and efficient in rectifying the fault ,This is the first time I have used his services and I certainly wont hesitate to contact him again.
25-Feb-2021	Very pleased with the service that Andrew provides. Will not hesitate to use Mugleston's in the future
19-Feb-2021	Faultless and totally efficient.
13-Feb-2021	Excellent standard of work and service
06-Feb-2021	Once again Andrew provided exceptional quality service. I rang in the morning and my call was returned at lunchtime. As Andrew was in the area he arrived at my home only an hour later. Checked the system following my comments and immediately found the problem - a new programmer required. Had one in the van so fitted it. During his checks he discovered that a pump was starting to fail so replaced that too, before it failed. He could have so easily have ignored it and waited for my next call but he didn't. Top man!
10-Jan-2021	
09-Jan-2021	Excellent
08-Jan-2021	Quick and efficient service - Thanks!
08-Jan-2021	Very professional, exceptionally good knowledge and skills, resolved plumbing and heating issues which were not identified and rectified by various plumbers previously.
28-Dec-2020	Quickly diagnosed the problem. Ordered part and kept me updated with its arrival and fixed the problem as soon as the part arrived A reliable and professional service
10-Dec-2020	Andrew's service was prompt and timely and completed faster than estimated. He is brief in his explanations to client and sometimes has to be prompted.
05-Dec-2020	We received a first class service throughout, from the time of initial quote till completion of the work. The work was completed to a very high standard and in the time frame as scheduled.
23-Nov-2020	Good efficient service. Cleaned up after himself. Reasonable cost
22-Nov-2020	Andrew did the job well, without mess and with very good communications. I would have no hesitation in recommending his services
18-Nov-2020	Brilliant service, Andrew is the first person in almost 10 years to understand and fix our heating and hot water system. More expensive than most but carried out both electrical and plumbing works when installing a new boiler and was worth every penny as we didn't need to get an electrician out too! Highly recommended!

20-Oct-2020	Very professional. Best service I have received in 50 years of oil boiler use.
17-Oct-2020	Job booked, arrived on time and completed the job quickly and satisfactorily.
16-Oct-2020	Excellent service - responded quickly, very quick and efficient in dealing with the issue. Found leak causing the minimum of disruption to the floor and did high quality repair work including repair to flooring. Also left the area looking spotless. Price is also very reasonable.
21-Sep-2020	Provided me with some solutions with the current issues we were having with our bathroom showers. We made a decision and went ahead with a new shower pump (replace the old) and all new pipework and additional equipment installation including a starvation kit. Everything was performed in a timely professional manner. Arrived on time, cleaned up throughout with no issues. Friendly an informative chap and has competitive prices/services. Will be pricing up the next job soon that needs completing. Thoroughly recommend the plumbing/heating services available. Thank you.
13-Aug-2020	Desperate for a plumber I rang this company who answered straight away. The plumber, Andrew, turned up only a couple of hours later, after returning my call within minutes to discuss the issue. He arrived on time, even a little early, and was extremely pleasant, personable and professional. He corrected the initial issue with a stop gap solution and promised to provide an estimate for a permanent repair, which he did. Once the kit was in stock he e-mailed to advise this and agree an install date, which was the following day. Again he arrived on time and promptly carried out the work, leaving the house clean and tidy after doing so, plus took away all the rubbish and extracted materials. I cannot recommend this company and Andrew enough. You will be in safe hands!
31-Jul-2020	Very knowledgeable. Excellent service at a very reasonable price.
27-Jul-2020	Very quick to respond to emergency, very thorough, polite and professional.
11-Jul-2020	Level of service was extremely good, I fall outside their normal catchment area, however Andrew was happy to accommodate me. Following a brief exchange via Facebook an appointment date and time was arranged, more to suit me than Andrew, who even took the time to message me that he was running a few min late. The work carried out was only a Combe Boiler service, although it hadn't been serviced for a good few years. I was a bit apprehensive about the possible faults that might have been found, any way nothing major was found to my relief. All the work was completed in a methodical manner, and without fuss, Andrew even took the time to remove his work boots so as to not cause any damage to my carpet. I would highly recommend Andrew for any work and will look to use

04-Jun-2020	his service in the future Excellent service from Andrew. He responded to my request in good time, appeared on my front doorstep when he said he would and did an excellent job sorting my shower. Am glad I found his website and am happy to keep his card for next time and to recommend him to others.
11-May-2020	Considering the constraints caused by the Covid-19 crisis, I was very impressed by the service provided. Andrew was punctual, worked quickly and cleanly, maintained safe spacing and offered sound advice when requested.. Also work was completed to what seemed to my layman's eyes to a good standard and for a very reasonable charge.
13-Apr-2020	Following a referral on recommendation, my wife and I were left feeling confident with the diligent and knowledgeable service experience - together with what we considered to be a reasonable charge. We will look to use Muggleston's Plumbing and Heating in the future.
13-Apr-2020	Following a referral on recommendation, my wife and I were left feeling confident with the diligent and knowledgeable service experience - together with what we considered to be a reasonable charge. We will look to use Muggleston's Plumbing and Heating in the future.
14-Mar-2020	Andrew went far above & beyond the call of duty to give me exactly what I wanted in a remodeled bathroom, which was by no means a straightforward job. Other design firms had even refused to consider the job because it involved removing an oversized whirlpool "pond"! Andrew LISTENED to what I wanted and endeavored to deliver it -- he designed, suggested, and executed everything down to the last detail. I now have a beautiful combined walk-in shower and laundry room. He worked long and hard for a fortnight, was always pleasant and patient. I'm allergic to dust and he kept things as clean and neat as possible. I can't praise him highly enough.
10-Mar-2020	Excellent service. Has done plumbing work previously to high standard. Charming personality
19-Jan-2020	Excellent. Quick and efficient. Great local service.
17-Jan-2020	
12-Dec-2019	
27-Nov-2019	Fantastic service, perfect installation and reasonable price! 5*
16-Nov-2019	Andrew installed an Air Source Heat Pump and underfloor heating for us. We were very impressed by his level of knowledge and technical skills and are delighted by how smoothly the installation went. The system worked first time and is now providing us with heating and hot water from a renewable energy source.
13-Nov-2019	Andrew is a very competent and professional tradesman. His work is of an extremely high standard but his prices are reasonable. He has done large and

	small jobs for me and he is always my 'go to' person for all plumbing and heating jobs.
31-Oct-2019	Andrew was thoughtful and considerate, and worked hard and effectively. His quality of work is very good, and we are very pleased with our new boiler, and all the associated work he undertook.
24-Oct-2019	Best quotation I received (by far) from the Nest registered installers. Also took the time to actually explain the value of purchasing the goods via the installer (as opposed to buying yourself) to get VAT reduction under government scheme. Whole job including set up and tutorial took 2 hours. Highly recommended.
29-Sep-2019	Excellent professional service. Andrew took the time to talk us through several options. His work was very neat - clearly someone who takes pride in their work.
13-Jun-2019	Very quick and efficient thank you
06-Apr-2019	Quick reaction - personable chap. Much appreciated and will continue to use him in our new home.
04-Apr-2019	I had a plumbing emergency. Andrew suggested a particular piece of equipment, and then helped me search the internet to find the best place to purchase it. It was fairly pricey and, as it turns out, not widely stocked. With his help, I probably saved about £100. Went for quality, and in the end, I'm sure it is, and will continue to be, a correct decision.
15-Mar-2019	Excellent and efficient.
15-Feb-2019	Muglestone's responded promptly to our initial enquiry and follow up questions and were able to fit us in quickly. The job was carried out efficiently and the price was as quoted. Will definitely use Andrew again.
08-Feb-2019	Excellent job, Quick answer, polite
06-Jan-2019	Andrew goes the extra mile to make sure you are happy.
18-Dec-2018	This is the third time of using Andrew for major work. He provided advice on new bathroom layout, sourcing material and the preparation that was required for him to start. As usual, an excellent job. He is already booked in for our next bathroom in the new year. We are so pleased with the service that he provides and believe him to be so fair and honest, that we no longer get second quotes. As an example, after finishing this latest project, he sent me a revised bill - LOWER than the original! Great service and thanks again.
17-Dec-2018	Andrew has serviced my boiler for the last 3 years and I am very happy with his service. He is very reasonably priced and wastes no time - just comes in and gets straight on with the job, This year he had taken a few days off to get married after which he had a backlog of work and despite my willingness to wait a while for my boiler service he nevertheless insisted on coming at 7pm on a Tuesday evening..
29-Sep-2018	Reliable and skilled business having particular experience with wet underfloor heating.

17-Sep-2018	Very reliable, pleasant to work with. Gave me good advice.
12-Sep-2018	This is the second time that we have used Andrew. The standard of his work is always excellent and he readily gives sound and impartial advice on other jobs that we are considering. We have used various plumbers in the past but we no longer get other quotes as we are confident that Andrew offers an excellent service at a competitive price. We had been experiencing low water pressure in the shower, after he worked his magic, it is as powerful as any other shower that i have experienced. Thanks We are already planning the next phase of work for him.
31-Aug-2018	Andrew is prompt, efficient and experienced. A rare example of an excellent company.
24-Aug-2018	I have not had an oil boiler before... Andrew took time to explain what he was doing. Explained what to check for if there was a problem with the boiler and how to repressurise the boiler. Hot water temperature was also adjusted. Excellent service and highly recommended.
23-Jul-2018	Punctual arrival, excellent service, work professionally and tidily completed. Recommended without reservation
30-Jun-2018	Came out within a few hours for emergency plumbing problem. Very pleasant young man who obviously 'knows his stuff'. Reasonable pricing.
29-Jun-2018	Although initially the installation by Mugglestons appeared acceptable and complete, when further building work was performed on the house, and flooring lifted, it became apparent that the installation was non-compliant with regulations. Pressure relief valves were not plumbed to the outside of the property and boiling water from the hot water tank was released inside the property, potentially causing serious injury as it flooded the utility room downstairs. The 22mm mains cold feed was left hanging without support and banged against the wall it passed through. A professional who I hired to look at the installation described the work as dangerous and "shoddy" and I had to pay for the Muggleston work to be completed and made safe - very disappointed in the whole service - avoid at all costs!. Reply from trader: "I am extremely upset and disappointed in this review, which does not reflect the standard of my work, as can be seen in my many other excellent reviews on this page. I provide a 6 year workmanship warranty on my work, so in the highly unlikely event that there has been an error on my part, I am always happy to rectify it myself, free of charge and at a mutually convenient time. Whilst I admit that on this particular occasion a pressure relief discharge pipe was not fully completed due to my error, I do not agree that the work was either dangerous or shoddy. This particular customer contacted me some three weeks after the alleged

	<p>flooding incident, and 20 months after the original installation. He demanded payment for an invoice written on a scrap of paper, bearing neither company name / identification nor VAT number, to rectify an incomplete pressure relief discharge pipe and an allegedly damaged ceiling, and threatened legal action if I did not pay up. I stated that I would have been happy to have completed the work free of charge if he'd contacted me first, but as he'd engaged someone else to do the work I would like some evidence to corroborate his claim, upon receipt of which I would be happy to reimburse him. I requested evidence of the flooding and details of the rectifying company, including a proper invoice, their report if they produced one, and photographs of the alleged damage and flooding, so that I could notify my insurance provider. He refused to provide any of these (including any invoice for replastering which he says he had to have done) and stated that he did not wish to have any further contact with me on this issue. He has also rejected an offer of professional mediation, which was suggested to him by Trading Standards, and which I would have been very happy to engage in to resolve this issue to his complete satisfaction. I have therefore been unable to confirm whether there was any flooding or damage to his property, nor whether any replastering work needed to be undertaken. As I stated above, I would have been happy to pay his invoice had the reasonably requested evidence been provided, but I cannot simply send money to people who demand it without any evidence to back up their claims. This customer also blamed me for a banging pipe, although he had not mentioned this to me at any time during the preceding 20 months, including during a subsequent visit to fit some radiators for him several weeks after the initial work was undertaken. He has, in the intervening period, had other plumbers working in his property, so I cannot verify whether this was due to my work or someone else's, but again had it been reported to me I would have rectified it immediately. On the very rare occasions when mistakes may have occurred, it is always my priority to rectify the situation to my customer's total satisfaction, provided they give me the opportunity to do so."</p>
13-Apr-2018	<p>We hadn't agreed a date for fitting the washbasin yet, when unexpectedly Andrew had a few hours of availability. So he called me, popped over, installed everything, and it was all done within a couple of hours. Quick, competent, friendly, clean. Fantastic service.</p>
12-Apr-2018	<p>We had a minor fault develop which then resulted in an appointment being set up at a mutually convenient time. The work was combined with a service, it was completed and everything tidied up neatly. All good.</p>
29-Mar-2018	<p>Muglestone's have always provided us with a first class service at very competitive rates with quality a priority</p>

	<p>in what they do and parts they provide. This we have found after using many other plumbing and heating engineers and we feel reassured knowing we can rely on them for our future requirements.</p>
17-Mar-2018	<p>Thank you, Andrew. Super efficient annual service of our NuHeat system & boiler. See you next year!</p>
02-Mar-2018	<p>Andrew always does a great job, has the necessary parts with him so a return visit is not necessary and is easy to contact</p>
27-Jan-2018	
05-Dec-2017	<p>Andrew from Mugleston's Plumbing catapulted our 17-year-old bathroom into the 21st century! Proper water pressure in the shower! I don't have to jump from droplet to droplet anymore! And thanks for being so patient with our inquisitive cats... :) Top work!</p>
15-Nov-2017	
15-Nov-2017	<p>I use Mugleston's Plumbing & Heating for both my business and domestic boiler and heating service and maintenance. Andrew is a very hardworking, honest and reliable expert who has undertaken a complete boiler change and replacement, central heating servicing and on going annual maintenance on oil and gas fired systems. He is our "go to" man for anything to do with plumbing and central heating - highly recommended.</p>
09-Nov-2017	<p>Andrew is a great guy to deal with, honest hardworking and totally reliable. Nothing phases him. He will persevere with an issue until he gets to the bottom of it and just because it may take some time doesn't take the liberty of charging you thousands of pounds for the privilege. The quality of his work is exceptional and the tidyness of his work area's are always left clean. I would HIGHLY recommend this guy 100%</p>
05-Nov-2017	<p>I was desperate for a plumber to fix my heating system prior to onset of winter. Andrew made time to come over and correctly diagnosed the problem. Came in the following week and carried out the work. I had had incorrect diagnoses prior. I was really pleased with outcome. Andrew also replaced my electric shower at no extra labour cost and sourced it locally using his trader's discount. I can't thank him enough. He's definitely a keeper. He now has a star on my contact list.</p>
03-Nov-2017	<p>Andrew is brilliant. I have no hesitation in recommending him.</p>
24-Oct-2017	<p>I can't rate Andy highly enough, from the very first contact to his visit to carry out the work. Superb service, and a really nice man to work with (to say nothing of his gorgeous dog!). The two jobs he did for me were fairly straightforward, but have made such a difference to me in my new home. Thank you so much!</p>
20-Jul-2017	<p>Excellent and efficient as always</p>
07-Jul-2017	<p>Excellent in every possible way</p>
06-Jun-2017	

20-Apr-2017	Very friendly and efficient service
24-Feb-2017	Andrew's service was first class from initial contact. Arrived at time agreed, professional , thorough, explained any issues. Completed all relevant paperwork there and then & sent received invoice immediately. Top class service & I would highly recommend.
25-Jan-2017	Andrew came out at fairly short notice and travelled a good distance from Oxfordshire to Marlborough to sort out a longstanding problem with the wiring for the zones in our under floor heating system. He was very efficient, neat and tidy and also very courteous. He also identified the problem quite quickly and sorted it out which our previous electrician seemed unable to do. We would definitely recommend him.
16-Jan-2017	We had problems getting consistent hot water from our boiler for some time and our plumber was unable to solve the problem. On a Saturday afternoon in January the boiler cut out and I was unable restart it (no heating no hot water) I phoned Muglestone's looking for emergency help, half an hour later Andrew was with us, within an hour on site not only had he got the boiler going again he had also diagnosed and rectified the hot water problem, brilliant, will not be going back to our old plumber we will be using Andrew
07-Dec-2016	
30-Nov-2016	If you use this company you will not be disappointed, a friendly family business that has Great customer service, excellent working practices and good competitive pricing. Something you don't always get with big national companies. I had a NEST smart thermostat system installed and once completed he conducted a full demonstration until I was 100% happy with how it worked. great communications and an efficient and simple invoicing system, you can't go wrong I have just found my go to plumber and would recommend you try them out.
29-Nov-2016	Very pleasant to deal with, and efficient.
24-Nov-2016	The level of service provided by Andrew Mugleston was of a very high standard. He was quick and thorough and solved a problem which was not solved by my previous heating engineer. I had no hesitation in straightaway recommending him to a friend.
17-Oct-2016	Initially, Andy gave us a lot of advice which was very helpful in our selection. His installation of the equipment and connection to both the water and electrical services was done swiftly with minimum disruption and mess. Overall we found Andy's work most professional and totally satisfactory.
03-Sep-2016	Prompt, efficient and excellent service . Came when agreed and carried out work to a high standard.
18-Aug-2016	An immediate and very helpful response to my request for help with a water leakage problem. He attended within hours of my call, at 6pm, to identify the problem

16-Aug-2016	and came to fix it at 8am next day. Arrived on time. Boiler service completed in a reasonable timeframe and its been working better since the service.
10-Aug-2016	Attended site in good time, through a busy period. Polite and efficient and fair price charged.
15-Jul-2016	Andrew was efficient, hard working, painstaking, friendly and polite and full of ideas.. He is already booked by my neighbours as recommended by me!
15-Jun-2016	Andrew came the same day I called him. He came up with an ingenious solution for getting our old kitchen tap functioning again. He was pleasant, intelligent and efficient, and his charge was very reasonable.
07-Jun-2016	
23-May-2016	
05-Apr-2016	As always excellent service and very reasonably priced wouldn't hesitate to recommend.
03-Apr-2016	Excellent service, work completed professionally and cleanly, work area left clean too. Hot water cylinder removed, new one inserted. Associated pipework connected in a very tidy manner. The airing cupboard was left in a much more usable state than previously. I highly recommend Andrew as a plumber, could not have wished for better
29-Mar-2016	Absolutely delighted with overall service - would use again and recommend.
18-Mar-2016	Andrew provided an efficient, knowledgeable and professional service replacing our ancient oil fired boiler. No sharp intakes of breath, long delays or messing around, just good advice and positive solutions to fixing the problem. In Oxfordshire he will undoubtedly have many satisfied customers, and he came to us through personal recommendation. Whole boiler replaced and running within one day. Thank you!
15-Mar-2016	Andrew has, single handedly, restored my faith in tradesmen. Absolutely fantastic. Have already recommended him to two friends. Well done Andrew and thanks for a first class job.
10-Mar-2016	Excellent and friendly service... highly professional and trustworthy individual.
10-Mar-2016	
08-Mar-2016	Andrew was excellent. He is a hard worker and knows his profession inside out. He is not one of those tradesmen who arrives at 9am and leaves at 3pm, disappearing a few times in between. He arrives when he says he will, he is fully equipped and stays until the day's work has been completed. He is polite, tidy and does not rip you off. If you do decide to use Andrew, make sure you have plenty of tea bags - milk, no sugar.
24-Feb-2016	Andrew did a brilliant job, dealing with many complications caused by the original installers of the nest thermostat. They were called Electrasmart, and

17-Feb-2016

11-Feb-2016

while wiring up the Nest system managed to disconnect the power supply to the condensate pump - as well as connecting a 240 volt supply to a 12 volt output link. Andrew came back twice to sort the problem out and was exceptional in his attention to detail, which means I now have a fully functional Nest thermostat. I totally recommend him. Thanks Andrew!

Excellent communication, timely and skilled service.