

Company Name:	Remote Key	Primary Trade:	Locksmiths
Distance from you:	0.00Miles	Contact Name:	Ian Jamieson
Full Address:	3 Nea Close Highcliffe Christchurch Dorset		
Postcode:	BH23 4QQ	Contact Telephone:	07565 505572
Contact Email:	mail@remotekey.co.uk	Contact Fax:	
Company Website:	http://www.remotekey.co.uk	Contact Mobile:	07565 505572
Company Number:			
Comments:			

Location map:



Services Provided:

- Locksmiths

Traders Overall Rating:  10 Points

Number of reviews: 124

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

04-Apr-2019

Extra work was required, this was carried out without any fuss or extra charge. Dealing with this company was a pleasure..

03-Apr-2019

Sent me a faulty bypass kit, requested an exchange - suddenly the bypass kit gets lost. Had contact with the company and Ian was beyond rude to myself. Basically admitted that I am now out of pocket and they are in pocket, so tough. Disgusting behaviour. Will NEVER recommend such an awful company. Will just happily STEAL money off a single mother with a little baby. Now my car will not work and I am left with a rather big hole in my pocket. But at least they can sleep at night hey! STAY AWAY! COWBOYS! BWC Administrator comments 18/04/19 - We have visited the member concerned to discuss this feedback. Having examined the trader's records we are satisfied that the issue appears to have escalated due to the client returning the item in question with incorrect postage, which led to a delay in it being returned to the business and it's subsequent examination. It is the opinion of the business that an intermittent fault in the customer's vehicle remains the issue rather than a faulty item, of which they claim to have supplied many 1000's over an extended period. Regardless, and before any intervention by us or the part being returned to them, the BWC business concerned points out that they did issue a refund to the customer via PayPal. They regret any breakdown in their usual good customer relations, which they feel is evidenced in previous feedback from their clients and consider the matter now closed.

18-Mar-2019

Exactly the speed of response required when your car is immobile! Simple set-up of the replacement key fob and very clear instructions on how to do it. Exemplary customer service.

13-Mar-2019

Fantastic, amazing product, very easy to use, with very clear instructions. Highly recommended

04-Mar-2019

Getting the right key fob (landrover key fobs operate on various frequencies) requires a lot of digging. The help provided was invaluable. I highly recommend Ian

	<p>for all the help he provided. Clearly above the call of duty. The new fob works well and on top of that I got the security code of the car, which was not given to me when I bought the car. That means I can always overrule the car's security even if the fob gets lost or damaged, which is essential if you are in the middle of nowhere.</p>
22-Feb-2019	<p>Although the website comes across as a little brash, they do answer questions very straight forward. I can well understand some of the stupid questions previously asked that this answers in no uncertain terms. However being from Yorkshire I was not put off by this in the slightest, just had a little chuckle about it. The remotes arrived in 24hrs as mentioned and worked first time, following the straight forward instructions. Thank you for such a speedy service, you certainly dug me out of a hole very quickly.</p>
18-Feb-2019	<p>First class service start to finish ,Ordered replacement fob and programmer for 1997 Rover Mini Cooper , arrived very quickly excellent piece of kit very simple to programme fob using well detailed simple instructions ,can't go wrong ,returned programmer when complete ,deposit for it refunded right away all I can say is brilliant over moon with both product and service and to top of is exactly the same fob as original.Thankyou</p>
15-Feb-2019	<p>This was amazing. I have been struggling with my keyfob for years. The new one works better than eithet of the old ones. I wish i had done this sooner. Xxx</p>
22-Jan-2019	<p>Outstanding all round. Incredibly quick response. Fob delivered Saturday after order made on Friday afternoon. Process was easy. Delight to deal with. Can't recommend strongly enough</p>
22-Jan-2019	<p>Super Service, Everthing worked fine. Key was cut regarding to the key tag and it fit perfectly. Easy to sync the key with the car.</p>
17-Jan-2019	<p>I was so impressed! Key quality was first class; instructions were simple and the whole re-programming exercise took me less than a minute - the new key is awesome with twice the range of the original. Wish every company did exactly what it says on the tin!!</p>
15-Jan-2019	<p>The replacement key fob arrived quickly and it was easy to use the provided programmer. On sending the programmer back in the pre-paid envelope, the company quickly arranged the return of the deposit. I would recommend anyone who needs a new fob to use this company.</p>
07-Jan-2019	<p>Excellent service considering I am based in France. I ordered a replacement remote key fob for my Landrover Freelander 1. Arrived quickly, easy to follow instructions, worked first time, continues to work fine, programmer deposit refund received quickly. Would not hesitate in recommending Remote Key Co.</p>
10-Dec-2018	<p>next day delivery, 30 secs to activate, refunded for</p>

22-Nov-2018	programmer received. five stars Truly excellent! Ian from Remote Key provided excellent customer service, helpfully sending me the correct frequency MG TF key fob after I foolishly ordered the wrong frequency. He answered all my questions and responded very quickly despite a 10 hour time zone difference between him in the UK and me in Australia.
19-Nov-2018	Ordered key fob and programmer as original had stopped working Simple to use. Elegant solution Rapid delivery Quick communication Highly rated
31-Oct-2018	No hassle excellent customer service and did exactly what it promised
22-Oct-2018	Fast and efficient. Product exactly as described. Excellent service.
16-Oct-2018	Absolutely superb service, key and programmer ordered mid afternoon arrived next day. All worked perfectly. Â£30 deposit refunded promptly on return of programmer. Â£95 is a lot to pay for a car key though, even if that is much cheaper than Land Rover. Having said that the cost of losing the other key would have been far higher !
01-Oct-2018	great.
15-Sep-2018	Received new unit swiftly. Clear easy to follow instructions which worked first time. Refund for coder received promptly. Thoroughly professional service.
27-Aug-2018	Mail order service for self programming new key fob. Postage was fast and instructions provided excellent. Easy to use and reprogrammed to BCU on LR Discovery 2 in less than 5 minutes. (Easier than using Lynx Evo) New fob worked flawlessly after removal of ODB device provided. Retuned ODB device in prepaid envelope provided and received email acknowledgement of receipt. EKA code provided upon receipt also. Deposit for ODB device returned quickly. Overall 5 star service and looking to use for other vehicles I own for similar key fob replacement. Good quality all round - Highly recommend.
09-Aug-2018	Just superb, from start to finish. Responsive, helpful, fast turnaround and value for money. Very impressed and highly recommended.
19-Jul-2018	Initially was facing an uphill challenge talking to LandRover Dealers either quoting hundred's of Pounds or completely disinterested as the Freelander model was too old, I was feeling frustrated. Happily I found an Advert from Remote Key Ltd and it seemed to good to be true, applied for the remote and paid, the package turned up within 2 days, good quality packaging and clear instructions, I programmed the remote in less than 15 seconds and it works! So happy, so simple. Would highly recommend them and definitely use them again.
13-Jul-2018	The new key worked perfectly with the programmer on my Discovery 2, saved a fortune and easy to do

13-Jul-2018	Received the key the very next day after ordering, fitting and coded within minutes according to the v. clear instructions. Awesome service!
13-Jul-2018	Ian reprogrammed an EWS module for a 2002 Mini Cooper to give us two additional transponders. He also cut an additional key. The quality of work was great and he turned the job around within an hour of receiving the module. He generally responds to emails within one working day. Overall, very impressed.
19-Jun-2018	Excellent service provided. Completed the work with fantastic and helpful communication in a very short time frame.
18-Jun-2018	Absolutely excellent first-class service. Would definitely use again if required.
12-Jun-2018	This is the 2nd time I've used remote key (This time Land Rover, previously MGTF) service is smooth and product is excellent....
03-May-2018	New plip for wife's Defender. Absolutely smooth transaction. Perfect product.
27-Apr-2018	Replacent key fob for Landrover Discovery 2. Fob and pcb (returnable) supplied quickly. Method to activate fob quick and simple. Return envelope and postage supplied . Good value for the price. I am very satisfied Thank you.
23-Apr-2018	First class service and very good value for money, very help full and understanding a true pleasure to deal with.
12-Apr-2018	Hi to all concerned ,I was over whelmed to see my project coming together after reading about your method for me to over come the problem I had . I purchased a rover mini cooper works engine wire loom and ecu modules E.C.T, but after I realized it was not going to run with out a fob to disarm the immobilizer or find a way to by pass this I knew it was going no where,so I gave up. It has been standing for approx 12 years in different places on my drive, a neighbors drive ,a friends workshop and now at my sons and daughter in laws .I have started to now get it up and running, thanks to you guys it was so easy it was unbelievable .Once again many thanks
15-Mar-2018	Instructions on how to put the device in to service was excellent. As was the customer service!
09-Mar-2018	Great service and great products, the keys we so simple to setup and use.
27-Feb-2018	Simple, quick and good value for money
22-Feb-2018	Use with confidence. What a great company.
19-Feb-2018	Extremely pleased with level of service and quality of supplied Land rover key fob (genuine part as stated), key fob programmed first time after following clear instructions supplied. Deposit received after sending programming box back. Many thanks.
25-Jan-2018	I ordered a new key for my Discovery 2 which arrived promptly and programmed to my car as advertised in just a few seconds. However, my local locksmith made

	<p>a hash of cutting the key so I emailed Ian to see if I could buy a replacement blade. He immediately replied that one was in the post to me at no cost. Their key is also better than the LandRover one as the blade is held in with a screw rather than just a push fit which can fall out when they get old. Very satisfied customer- thank you.</p>
12-Jan-2018	<p>A cheaper easier fix for your immobiliser than going to your main dealer Easy to use Very straight forward</p>
11-Jan-2018	
08-Jan-2018	<p>Excellent service over the turn of the year/Xmas period. Instructions were clear and concise, delivery was prompt and key worked straight away , very pleased and would recommend.</p>
08-Jan-2018	<p>This is the second time that I have used Remote Key Ltd with 2 different Land Rovers They saved my bacon again, They are excellent at what they do, as well as the after sales service, which is always the acid test how good a company is. They were brilliant again. Thank you</p>
08-Jan-2018	<p>Replacement vehicle fob was received promptly with clear instructions. Communications were excellent and service was impeccable.</p>
06-Jan-2018	<p>Excellent</p>
02-Jan-2018	<p>Excellent first class, easy to carry out by the instructions for the "Layman"</p>
27-Nov-2017	<p>Amazing service. Ian very helpful and kept in touch with me to advise me on key delivery. Also very good value. thank you Ian. Peter.</p>
24-Nov-2017	<p>Excellent service. Clear instructions provided which made the job foolproof. Regular contact from the company who kept me up to date from start to finish.</p>
23-Nov-2017	<p>Fantastic fast service. The programmer couldn't have been easier to use, within 1 minute I had a working alarm remote control.</p>
22-Nov-2017	<p>Very fast secure and reliable service, highly recommended. These guys do a brilliant service. Many thanks to them.</p>
10-Nov-2017	<p>Fantastic guy. Helpful, goes beyond what is required. Would never go anywhere else.</p>
01-Nov-2017	<p>excellent service, helpful, after checking many people for replacement Fob and Key for Discovery 2 ,these guys are best priced and great service, look nowhere else.</p>
30-Oct-2017	<p>Excellent service. Much better price than from other providers. Would definitely use the service again and would recommend it to others. I spoke to the company directly and was given clear information and reassurance as to the support services provided. Wish that all online suppliers were as good.</p>
27-Sep-2017	<p>Absolutely fantastic service offered. My key fob was damaged leaving me unable to use my car until it was replaced, I ordered the new fob & programmer on</p>

19-Sep-2017	wednesday it was delivered on saturday. It took all of 30 seconds to program the fob to the car. Very easy. Very straightforward and 100% value for money! Excellent service,you even get the E.K.A.code,which is a bonus.I am assuming that this code means that both keys have been reprogrammed?which would make sense.
13-Sep-2017	simple to use, and completed the job in 20 seconds. Highly recommended
30-Aug-2017	This company went beyond Excellent to help me out .Immobiliser code Renault UK gave me for my van at a cost of Â£52 was the wrong code ,Ian from Remote Key sorted my ecu and immobiliser code problem by getting me the correct code i cannot thank him enough i would recommend any one who has a key fob problem to go to Remote Key they are the best at what they do thank you
28-Jul-2017	Immediate delivery of key fob. Worked perfectly with easy to follow instructions. Deposit for programmer was returned to me as soon as they received it it back. Completely satisfied with service provided!
17-Jul-2017	Don't usually leave reviews, but really impressed by this Company and its operation.
17-Jul-2017	The service was extremely quick and efficient. The key we purchased programmed perfectly as per the instructions provided (very good and explicit instructions) and is now being used daily with no problems at all. The overall level of service was outstanding.
14-Jul-2017	Great service, rapid delivery, plentiful availability of support and information.
26-Jun-2017	Great job ðŸŒŸðŸŒŸ it's brilliant thanks again excellent communication and understanding first class well recommended ðŸŒŸðŸŒŸðŸŒŸðŸŒŸðŸŒŸ
12-Jun-2017	Excellent service fast and reliable would highly recommend
08-Jun-2017	Speedy and straightforward - I had been dreading getting new fobs for my old LR - all worked perfectly and at a very reasonable cost - thank you
05-Jun-2017	Excellent item supplied and fitted exactly as was stated. SANGM much easier than I was expecting and so much cheaper than the Land Rover dealers
01-Jun-2017	Brilliant service, excellent delivery and key worked first time.
25-May-2017	An excellent company providing a quality product with brilliant customer communication. Well done!
22-May-2017	I ordered a key + programmer as it was the most affordable option, even with shipping to the Netherlands. The instructions were very clear and the programming of the new key only took a minute or two. I paid a small deposit for the programmer and I send it back after using it. Highly recommend it.
18-Apr-2017	Great knowledge and excellent assistance with our

29-Mar-2017	product and some teething problems. Very professional excellent service. Fast, efficient and helpful what more can you ask for. Tried to order from another supplier and absolutely no response.
24-Mar-2017	ordered product late afternoon, arrived 1.00pm next day. kept informed of order progress. product does exactly what it said it would do, got me out of a real bind and saved me a fortune by not having to go to a dealership who were going to rip me off. outstanding. chris.
14-Dec-2016	Phoned Remote Key about lunchtime. Next day had a new, working (electronic and physical) key for my Discovery. A very efficient and swift service, and a friendly, sympathetic and helpful person to deal with. All round a superb service.
07-Dec-2016	Excellent support and customer service
07-Dec-2016	Excellent product received quickly and worked perfectly
24-Nov-2016	I was quoted £248 by a well known key company, searched Internet and came across this company, they supplied a remote and a plug in transponder, it was so simple to do and only cost £65. Great company.
09-Nov-2016	Very prompt and efficient service. Nice guy to deal with. Very friendly and very helpful. I would not hesitate in using this company again if I needed them, and I would definitely recommend them to anyone of need of their services. Thanks' a lot.
01-Nov-2016	Overall brilliant! My problem was 100% resolved at a very affordable price!
28-Oct-2016	Bloody awesome
27-Oct-2016	Ian went way above and beyond to get our little old Clio back on the road. I can't thank him and his very patient wife for all their help. We as a family are so grateful. As he knows we've had a rough time recently and this was the last in a catalogue of things going wrong. Many thanks, we're so very grateful.
09-Oct-2016	Above and beyond expectations, many thanks
06-Oct-2016	I have nothing but praise for this company! The website is straightforward, informative and easy to follow. I ordered the key fob late morning and received it less than 24 hours later via 24 hour tracked postal service. The programmer was easy to fit and the new fob was working within a minute!! I returned the programmer as instructed and have now received the EKA code by email. The whole process took 72 hours !! EXCELLENT Thank you very much Ian Jamieson and Remote Key Ltd.
03-Oct-2016	The cost of a new key was almost one third of that which Land Rover quoted. The key arrived with the programmer module. The instructions were clear and concise. It worked exactly as advertised and I would certainly use this company again.
18-Aug-2016	I needed a second key for a Ford Fusion I bought. Ford quoted me £280!!! Remote key quoted £57.66 plus

- 04-Aug-2016
special delivery postage. I posted Tuesday and got it back today (Thursday). I used the idiot proof guide they supplied and the key works perfectly. We don't praise businesses enough when they do a great job and Remote key did a great job! E-mails answered quickly and quicker turn around than quoted. Very Highly recommended! Thank you very much!
Was quoted over £230 for a spare key by Land Rover main dealer, part of the reason given was the labour costs to programme it. Bought a key from Remote Key and programmed it myself with their programmer which took about 20 seconds and was simplicity itself. This saved me around £140 on main dealer quoted cost and the new key arrived in the post quicker than the main dealer could have booked me in. Nor did I have to drive 40 miles round trip to garage, or book an appointment to have the work done. Who's fooling who? Would always use Remote Key and recommend them to anyone, great service and product. Thanks from a very satisfied customer!
- 11-Jul-2016
It could not have been better I hope not to but if I had to I would use again.
- 24-Jun-2016
The items weresupplied by post, problem with Royal Mail quickly resolved Unit quickly programmed remote and enabled having spare for car. Desposit quickly repaid Recommended for any person requiring a car remote that can be completed without further intervention.
- 21-Jun-2016
Replacement key & re programmer supplied for old Rover Mini Cooper. Very fast delivery, excellent and clear instructions on use and immediate refund of deposit was made (for which a reply paid envelope was supplied).Happy to recommend.
- 14-Jun-2016
Very pleased with all aspects of the service, from the simple order process, prompt delivery, well packaged with clear instructions, refund that was due for programmer also paid promptly.
- 13-Jun-2016
Having decided to get a spare fob for my 2003 Morgan plus 8 I'm glad I contacted remote key. The kit was supplied straight away - but because its a Morgan nothing is standard - Ian was able to diagnose the issue and again by return of post a fob was sent out which operated on the right frequency (Canadian spec!) Excellent service - and a couple of fascinating chats on the phone Would highly recommend this service
- 08-May-2016
Exceptional service. Ian is very knowledgeable and helpful. A 24 hour turnaround helped me get my car back on the road quickly.
- 04-May-2016
Just to say how impressive I found this service - all worked first time as described - really delighted. Meanwhile - all the very best and thanks for an outstanding service. Simple, Fast and Effective..!
- 22-Apr-2016
Excellent Customer Service and the task was made simple via good documentation. No fuss ,no Bother job well done. Good company to do Business with.

19-Apr-2016	TOP CLASS COMPANY USE WITH CONFIDENCE FAST AND EFFICIENT SERVICE MANY THANKS WILL USE AGAIN
04-Apr-2016	great service , fob-key and communication . I would buy from this seller again if I require this service again in the future
16-Mar-2016	First class service and good quality product
29-Feb-2016	Was quoted over £250 from Ford for a Mondeo Key Fob clone, but Remotekey did it for £80. Really quick service, and would recommend.
25-Feb-2016	First class - new key installed and programmed in 5 mins.
03-Feb-2016	
02-Feb-2016	Just wanted to say thanks. Spoken to you yesterday on the phone and then purchased the part you where a very helpful person which this day and age people don't chitchat to strangers on the phone. The part work great and I am on the road within 10 mins of the car delivered to me so just a big thank you Thanks Jason
15-Jan-2016	These guys were brilliant when I fried my Remote Key Fob for My Discovery, even when it transpired that the vehicle was an import! Can't thank them enough for their service.
22-Dec-2015	Sick and tired of messing with broken zapper for discovery...paid the money and 2days came a new zapper with uncut key and a programmer. 10 mins later zapper working great .pop programmer in post . Done and dusted Thank you great service I am so pleased.
22-Dec-2015	a very fast efficient service
18-Dec-2015	excellent customer service and help with my queries in sorting out my new key fob.
10-Dec-2015	Excellent service from a company supplying a high quality product that I have used before. The item supplied is in my opinion is of better quality than the manufacturers original. Thanks.
08-Dec-2015	The level of service was top class..I posted my faulty key & control unit to Ian..Ian extracted the key security code & coded the bypass plug for me.My van goes again.A huge thank you well deserved..Ian Mills IDM AUTOS Dundee. Scotland...
26-Nov-2015	Very fast and efficient service. Received new key very quickly and worked as it said it would. Would be recommending this company to people.
25-Nov-2015	Excellent, speedy, efficient and helpful.
05-Nov-2015	Absolutely great service. Despatched on time and arrived promptly and works really well. A must for anyone who is having problems with their car key fob
09-Oct-2015	Quick and reliable service, clear instructions and all parts purchased enclosed, speedy delivery as promised and email updates spot on.
06-Oct-2015	Excellent Communications, prompt delivery, excellent product & support, willing to answer all questions over

	phone and by email.
07-Sep-2015	Very smooth transaction with good clear instructions provided. Very prompt delivery and receipt of returned goods. Very happy with the service will definitely recommend to others.
02-Sep-2015	very speedy delivery at a great price. simple instructions and prompt refund of deposit. Much much cheaper than my local Landrover dealer for an equally good product. Thank you.
20-Aug-2015	Great service, support and value for money.
20-Aug-2015	Priced land rover and timpsons for a key but very expensive. This programmer worked a treat in seconds. Had a bit of trouble getting it cut - timpsons refused flat out. Happened to pass another branch of timpsons and the guy cut my key for free!!!! The key works a treat and doesn't feel a cheap knock off like some others I have handle. Same quality as the original. Great. Very happy. Refund was issued instantl . Thank you
17-Jun-2015	Great service and fast shipping lan was a very nice guy when I called him for help must of been on the phone for a good 25 min talking to him
05-Jun-2015	Did exactly what they said they would, and very quickly!
01-Jun-2015	The fault was not straight forward which meant I had to call lan a number of times with the results of various tests he suggested. I never felt that lan was not 'happy' to speak to me and he always returned my calls and delivered parts exactly when he said he would (albeit with a little help from the courier service). Couldn't recommend him high enough.
29-May-2015	Excellent throughout. Mistake on my part with insufficient postage on programmer return envelope. Suggest Remote Key advise amount required on envelope.
23-Apr-2015	FIRST CLASS
19-Apr-2015	absolutely brilliant product brilliant service and rapid delivery,
15-Apr-2015	Grate service got my clio back on the road after only on day I love this little device workes like a dream would definitely recommend
24-Mar-2015	Excellent product, fast delivery and great communication. By following the clear and simple instructions my spare key was working within 2 minutes. Couldn't be easier! Very impressive, well thought out service. Thank you! Steve.
13-Feb-2015	Great product, really good value, simple to use and first rate customer service.