

Company Name: Home Improvements Guarantee Limited Primary Trade: Insurance Services
Distance from you: 0.00Miles Contact Name: Harvey Ellingham
Full Address: Riverside Business Centre, Fort Road,
Tilbury
Essex

Postcode: RM18 7ND Contact Telephone: 01375 489744
Contact Email: admin@higuk.co.uk Contact Fax:
Company Website: <http://www.higuk.co.uk>
Company Number: 8059338 Contact Mobile: 07970 166281

Comments: Free membership to BWC members - saving GB £295.00 + VAT per year.
Insurance Backed Guarantees - including Deposit Protection, Insurance Backed Guarantee and Feedback Service
from only GB £60 !!

Location map:



Services Provided:

- Insurance Services

Traders Overall Rating:  10 Points

Number of reviews: 9

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

19-Jan-2023

We moved to using this service last year and have found it extremely easy. Harvey and Ing are very responsive to any queries and the service is quick and easy to use. We are extremely happy with the service we receive.

18-Nov-2022

We use HIG warranties for our contracts and it is a reassurance to the client that the deposit monies are safe. it helps to sell the job and we are delighted with the extra peace of mind it offers for our clients. It also offer a guarantee that the works will be carried out to high standard and the ten-year warranty also allows the client to feel comfortable with the fact that any items that may fail will be rectified.

04-Oct-2022

The home improvements guarantee always gets a positive response from my customers and potential customers. The staff at HIG are always very prompt and professional dealing with the submitted forms and getting the paperwork out to my customers. Really happy with service and cannot recommend enough.

15-Sep-2022

Excellent Service . Highly recommended

10-Mar-2017

As a small building company we had struggled for years to find a 'guarantee' facility that was not only easy to use but also cost effective - then along comes Harvey at HIG Lite - **SIMPLES** - problem solved - we can honestly recommend this facility as being of real use to ANY business needing this sort of facility.

01-Aug-2016

We used HIG for a major house renovation project. The team helped us find the builder and manage the process, plus provided a lot of friendly support along the way. It is by the far the most sensible way to embark on such a building project; everybody has a clear view of how the work is progressing and how the payments are being made. Plus the work comes with the support of an extra guarantee. We are extremely grateful to Harvey and the team for all the help they provided.

25-Jul-2016

As a construction company I wanted to put myself aside from the normal builder and provide something no one has done before so after hours of research I found the HIG. I have now worked in partnership with them protecting my clients investments and providing peace of mind on several contracts. With so many cowboys in the industry its nice to prove to customers (Hey we're on your side). With the protection it gives our clients we are winning contracts with ease and its been a pleasure doing business with the HIG.

17-Jul-2016

I discovered HIG purely by accident rather than design, after spending many hours on the PC searching for a reputable builder to carry out a large kitchen/diner renovation project. When I contacted HIG, I dealt with Mr Harvey Ellingham. He explained to me the purpose of the HIG scheme and how it was set up to protect the rights of both the customer and the builder, by entering into a contract that would guarantee the work to be carried out. In essence the scheme was devised to weed out 'cowboy builders and contractors' who have been the scourge of the UK and left many families in ruins as a result of shoddy workmanship, poor standards and a complete disregard for the rights of the consumer. I was completely sold with HIG and wondered why such a scheme had never existed before. A short time after speaking with Mr Ellingham, I was directed to speak with a local builder who had signed up to the scheme and whose firm was supported by Trading Standards. The builder was subsequently employed. Over a four week period he carried out my kitchen renovation to an incredibly high standard. The finished product went way beyond the expectations of my wife and I because the builder not only worked to his own high standards, he also made suggestions to our initial design plans. This resulted in a more modern, practical and eye-catching kitchen/diner. We really couldn't be happier!

Throughout all this was the security and safety net of the HIG scheme that both the builder and I had signed up to. Firstly, I knew that I had employed a builder who was subject to the stringent tests required by HIG and secondly, the release of budget funds would only be released to the builder if I was satisfied with the progress/standard of the work being carried out. There were no such issues and at each stage when funds were requested, I was happy to do so using Transpact, the company used as a vehicle for the transfer of funds. All in all, HIG is an absolute must for customers seeking to employ builders to carry out major works/renovation to their properties. It is also equally beneficial to the builders who subscribe to HIG, because it also safeguards their reputation and ability to trade competitively and successfully. It was an absolute pleasure to deal with Mr Ellingham and if there are any more major building projects to be carried out on my property, he will be the first person I



16-Jul-2016

contact!

We are Chartered Surveyors and continue to work with this scheme due to high level of protection it provides for home owners. Harvey and the team have continually proved themselves to be thoroughly trustworthy and this scheme is a credit to the industry.