

Company Name:	HMS Mobility Solutions Ltd	Primary Trade:	Mobility Equipment & Services
Distance from you:	0.00Miles	Contact Name:	Garry Hellings
Full Address:	Baltonsborough Road Butleigh Glastonbury Somerset		
Postcode:	BA6 8SN	Contact Telephone:	01458 851591
Contact Email:	sales@hmsmobility.co.uk	Contact Fax:	
Company Website:	http://www.hmsmobility.co.uk	Contact Mobile:	07864 581000
Company Number:			
Comments:			

Location map:



Services Provided:

- Mobility Equipment & Services

Traders Overall Rating:  9 Points

Number of reviews: 93

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

13-Nov-2018

HMS Mobility have been looking after my mobility equipment needs for over 8 years. Always on time, polite and nice to deal with. Nothing is ever too much trouble. Great service!

17-Oct-2018

The old adage is 'if you want a job done properly do it yourself' but it should be if you want a job done properly get Garry to do it! After years of getting my wheelchairs from big companies that gave a second rate service it has be great to get a five star service from this smal company. I fully recommend them.

09-Oct-2018

Delighted with my purchase, great service and set up of product.

09-Oct-2018

Good company to buy from, kind, polite and on time. I am very pleased with my new powerchair.

03-Sep-2018

Friendly, professional and complete service. Wheelchair, parts and setting up all ordered, delivered and set up on site on time, and deadlines and dates kept to and works completed. Garry is a professional, friendly and knowledgeable chap, who will sort out your mobility needs.

20-Aug-2018

Garry seviced and adapted a trike for our daughter that we were very kindly gifted. He met us for an initial fitting and then added adaptations to make it suitable. He then delivered it to our home. Garry went above and beyond to fit us in. He is extremely polite, understanding and clearly loves his job too! We are all very excited to enjoy bike rides together now where our youngest can be included. Thank you Garry!

16-Aug-2018

The service provided by Garry has been beyond compare. He has been attentive, responsive, careful and expeditious. At all times.

09-Aug-2018

Nice company to buy from, nothing too much trouble as others have said. My Quickie Helium wheelchair is very light, comfortable and easy to propel. Very happy customer!

31-Jul-2018

I have been buying specialist mobility equipment from HMS Mobility for 10 years. Service is always 100%, prompt, polite, courteous and knows products inside

10-Jul-2018	<p>out. Nothing is ever too much trouble to match my wheelchair & powerchair requirements.</p> <p>Very pleased I found HMS Mobility. A custom specialist mobility supplier. My new Quickie wheelchair is so light and comfortable. As others have said nothing was too much trouble to accommodate my special build requirements. Fully recommend HMS!</p>
01-Jul-2018	<p>We have a bath chair which had not been used in some years. I contacted the store who were so helpful. They advised it probably needed a new battery. I couldn't believe it I spoke to Gary on the Monday and it was delivered on Tuesday. And my chair worked straight away. I am so chuffed for their friendly advise and prompt service. Highly recommended.</p>
19-Jun-2018	<p>So pleased I found HMS Mobility Solutions Ltd. Garry gave very good advice and customer service. Delighted with my daughters new buggy.</p>
11-May-2018	<p>A most pleasant transaction with the purchase of a new powerchair. Expert knowledge and advice. Polite and courteous.</p>
11-May-2018	<p>Lovely family business, Garry has been great in advising and supplying my new powerchair. Delighted with my purchase.</p>
11-May-2018	<p>I live in the Glastonbury area and have Motor Neuron Disease. 6 years ago I needed a power chair. I called into a couple of local dealers and had the distinct feeling that they would have sold me anything just to get a sale, didn't even ask me what my requirements were! Then I found HMS Mobility Solutions- totally different. Garry took the time to ask me all about my illness, what options there were regarding types of chair that would be suitable for someone with a progressive condition such as MND. Needless to say I bought my chair from HMS, best thing I've ever done! Garry is so knowledgeable about all his products, goes above and beyond the call of duty to help out with any problems, I'm never left without a chair if mine needs a service or minor repair. Far and away the best .Knocks sp</p>
01-May-2018	<p>Having found a fault with my Ottobock Powerchair on Friday 27/04/18 I contacted Gary Hellings of HMS Mobility Solutions. Gary then travelled from Somerset to Cornwall on the Monday. Diagnosed the problem. Sorted it out under warranty to my grateful satisfaction. This level of service is fantastic. Many thanks Gary for all your help and kindness.</p>
30-Apr-2018	<p>Excellent service from Garry. Turned up on the off chance, he was very polite and helpful measured me up for a new chair. It came perfectly fitting with no adjustment needing. He couldn't of be more helpful.</p>
27-Apr-2018	<p>Garry was incredibly knowledgeable and keen to help in every way possible to get this wheelchair right for a young boy called Kong kia who lives in an orphanage in Cambodia. He went above and beyond my expectations and I am very grateful I found him. I</p>

- would highly recommend him to anyone who was in need of buying a wheelchair. His expertise, communication and willingness to do whatever it takes to get things right for the individual along with quality wheelchair's themselves makes him the perfect guy for the job. Thank you Gary.
- 24-Apr-2018
HMS Mobility Services went above and beyond of my expectations, a motor had failed on my wheelchair and I had to order the part. Garry at HMS Mobility Services worked over the weekend to get what I needed as soon as possible. I was kept informed every step of the way as the part had to come from Germany. It arrived sooner than expected. Without my wheelchair I was stranded at home, the hard work by Garry gave me back my independence a lot sooner. It's very rare these days to find a company that cares about their clients. I cannot recommend HMS Mobility Services enough. For they're Dedication and focus to Deliver an outstanding Customer service.
- 10-Apr-2018
Excellent service from a first class engineer, who has put himself out on numerous occasions to help me out, and has become a good friend. I can't praise him highly enough.
- 09-Apr-2018
Been buying from HMS Mobility for 9 years. Always top notch customer service. I am delighted with my new wheelchair.
- 14-Mar-2018
Vrey fast and friendly service and I will put Garrys name out there to other Huntingtons disease friends who may well be enabled with this service . ie Having a power pack fitted to my Husbands wheel chair.
- 27-Feb-2018
I am really pleased with my daughters new special needs buggy. Garry is very professional and HMS a delight to buy from.
- 14-Jan-2018
I am so delighted with the service that HMS Mobility Solutions have provided me with, that I am disappointed that I haven't used them previously. Garry has provided such a highly specialised service that it has made a noticeable improvement to my posture and has made a difference to my carer's ability to assist me. I would absolutely recommend them.
- 20-Dec-2017
What can i say that has not been said before my power chair with chin control it was difficult to right Gary sorted out no problem very genuine family thank you HMF Mobility .
- 15-Dec-2017
Brilliant service from Garry HMS Mobility. Delighted with my new powerchair. This is the second time I have purchased from them. Very easy to deal with, nothing is too much trouble as others have said, Wish I found HMS before!
- 20-Nov-2017
I can not praise this company enough. The service that they provide is one of sheer excellence. This is the second pair of wheelchair trims that we have ordered from them and the final product is simply outstanding.They are so helpful and go out of their way to accommodate your bespoke design. Can't thank

19-Sep-2017	them enough. What a nice company to do business with, as others have stated nothing was to much trouble. My new powerchair was fully programmed and set to meet my requirements. Wish I had bought from HMS before! Brilliant service, friendly and very knowledgeable.
17-Sep-2017	As always top notch. Small warranty issue dealt with as fast as humanly possible with no fuss. Even though he was actually on holiday nothing was too difficult. Fault was found very quickly and new parts aquired and fitted ASAP. I wouldn't go anywhere else for mobility equipment because the service is always "nothing is too much trouble". I tell everyone I know who use wheelchairs go to HMS.
17-Sep-2017	I have used Garry and HMS mobility solutions for nearly 5 years and never had a issue he could not help with. His help and support with my sons equipment has been of the highest standard.
15-Aug-2017	What a lovely company to buy from. Nothing was too much trouble and I found the whole process very professional. I like my new wheelchair very much!
02-Jun-2017	Utterly superb company. They have literally gone miles out of their way to repair my Dad's wheelchair. Gary has been so lovely to deal with and I can't recommend them highly enough. We're over the moon with the service we received.
17-May-2017	I received wonderful advice and service. Delighted with my powerchair. Wish I found HMS before!
21-Dec-2016	I highly recommend HMS mobility. I received 5 star customer service and support. A pleasure to deal with at every step.
14-Dec-2016	Very professional company. Wheelchair is so light and comfortable. I love it!
05-Dec-2016	So pleased I found HMS Mobility. My wheelchair was prescribed perfectly. I love it!
07-Nov-2016	Rain cover fits perfectly to my powerchair. Superb customer service. 10/10!!
18-Oct-2016	I love my new wheelchair. Great service from HMS. It fits like a glove. Brilliant.
18-Oct-2016	Great personal service, price, expert knowledge. Delighted.
26-Sep-2016	My third purchase from HMS. Delighted with my wheelchair. Why shop anywhere else!
08-Sep-2016	I have received superb customer service from HMS mobility. I am very pleased with my new powerchair. Expert delivery and handover. Recommend HMS.
22-Aug-2016	Curtious and polite. Delighted with my new custom made wheelchair. Super fast delivery and setting up.
12-Aug-2016	Our second purchase was also a good experience. A manual wheelchair for my son and he loves it. Great service!!
12-Aug-2016	Nothing was to much trouble. Special needs buggy for my son. Good advice and product knowledge.

08-Aug-2016	Superb customer service and product knowledge. Very pleased with our wheelchair.
08-Aug-2016	Always a pleasure to buy from. This is our fourth powerchair over many years of dealing with HMS. Recommend supplier.
08-Aug-2016	Over the moon. Wheelchair fits like a glove, very comfortable. So pleased we found HMS Mobility. Brilliant advice and service.
04-Aug-2016	Good advic and service from HMS
04-Aug-2016	Found this supply to be very helpful and polite. I am very pleased with my new powerchair. Recommended!!
01-Aug-2016	Great service from HMS Mobility
01-Aug-2016	Good service and nice company to deal with
16-May-2016	Delighted with my powerchair. Great service, friendly, helpful and very knowledgable. Recommend! Thank you very much.
20-Apr-2016	I was unable to find expert locally so went to HMS who had all the parts. Great to deal with
20-Apr-2016	Wonderful personal expert service.
20-Apr-2016	Perfect serviece and supply of powerchair. I love it!
24-Mar-2016	Great price and fast delivery
24-Mar-2016	I am delighted with the personal service and product knowledge of HMS.
04-Mar-2016	Fantastic customer service - just excellent!
04-Mar-2016	Always looks after my Ottobock powerchair. Wish I had found HMS Mobility sooner.
29-Feb-2016	Very considerably cheaper than from wheelchair supplier. Friendly and helpful and despite item having to be ordered from Germany, prompt (personal) delivery - less than 4 days.
29-Feb-2016	Always helpful and reliable
29-Feb-2016	Delighted with my powerchair. Great service and knowledge by HMS Mobility. I have no hesistation in recommending them. Fantastic.
10-Feb-2016	Prompt, professional service. I recommend HMS for prescription wheelchairs.
03-Feb-2016	Ordered wheelblades for my wheelchair, arrived quickly. Nice product, good service. Easy to buy from HMS online.
01-Feb-2016	Delighted with made to measure special wheelchair for my daughter. Nothing was too much trouble. Garry is very polite, kind, considerate. Fully recommended!
01-Feb-2016	So nice to have found HMS. No one else could help me locally to overcome my requirments. I am delighted with the service.
01-Feb-2016	We are delighted with our new wheelchair. We are very impressed by HMS knowledge, service and price. We have no hesitation in recommending them
06-Jan-2016	Always found HMS to be a good friendly mobility supplier. Nothing is every too much trouble.
22-Dec-2015	Friendly, fast delivery of rain cover for my sons

18-Dec-2015	wheelchair. I purchased a special powerchair from HMS. It arrived and I am delighted with the advice given and good service
18-Dec-2015	I have purchased from this specialist dealer before for mobility needs. Garry came to my rescue again with superb special seating
18-Dec-2015	A very knowledgeable and professional company to buy from. My 10 year old daughter loves her special needs buggy. Great after sales service.
10-Dec-2015	Very knowledgeable regarding their products. Mobility product arrived quickly and as described over the phone.
09-Dec-2015	I have found them to be a good supplier. Helpful polite and considerate for my needs. Used this firm many times.
26-Nov-2015	
24-Nov-2015	Excellent customer service & knowledgeable
16-Nov-2015	HMS was recommended to me and when I rang were brilliant, helpful and were a pleasure to speak to
09-Nov-2015	A very professional firm to deal with. Garry knows his products inside out,
04-Nov-2015	Faultless service, peaceful mind - perfect
02-Nov-2015	
02-Nov-2015	Have dealt with this company many times during the last 5 years and have always found their service to be of an excellent standard
21-Oct-2015	
09-Oct-2015	Nothing is ever too much trouble for Garry and Kirsty! They even took the time to make Lewis some customised marvel themed spoke guard protectors! The wheelchair turns a few heads wherever we go and is a huge hit at comic cons!
08-Oct-2015	Fabulous advice, help and instruction as well as assisting with the tools needed to reset the wheel cambers - now have a happy partner!
05-Oct-2015	I received a personalised powered wheelchair to my satisfaction
16-Dec-2014	A very helpful man, friendly
16-Dec-2014	
16-Dec-2014	I have been a customer of HMS Mobility 3 times now, and each time been so impressed with their service, excellent products, excellent aftercare.
16-Dec-2014	
21-Nov-2014	
22-Oct-2014	Fantastic job!
22-Oct-2014	First class service.
22-Oct-2014	Gary provides an exceptional personal service. I couldn't recommend him highly enough.