
















Company Name: 123 Plumbing and Heating Primary Trade: Plumbers / Plumbing
Distance from you: 0.00Miles Contact Name: Paul Erskine
Full Address: 2 Newton Road
Poole
Postcode: BH13 7EX Contact Telephone: 07717 666354
Contact Email: info@123plumbing.co.uk Contact Fax:
Company Website: https://www.123plumbing.co.uk
Company Number: Contact Mobile:
Comments: A local plumbing and Heating company established in 2004. Gas safe registered and approved by Trading Standards.

Services Provided:

- Bathroom Design & Installation
- Bottled Gas & Equipment
- Gas Engineers/Serviceing
- Heating - Oil Fired Boilers / Installation & Domestic Fuels
- Heating Services
- Home Furnishings
- Kitchens - Design/Installation
- Plumbers / Plumbing
- Water Engineers/Treatment

Traders Overall Rating:  10 Points

Number of reviews: 26

Customer Service					
Quality of Work/Service					
Punctuality / Efficiency / Time Taken					

Comments from consumers who have used this trader

10-Jan-2024

[No client comment provided]

09-May-2023

Excellent service, competitive pricing, always updated me on progress. Kept to time schedule and delivered quality workmanship. Would definitely recommend.

20-Mar-2023

Good job, on time, on specification.

08-Sep-2022

Excellent service in all areas. I had a new bathroom designed and installed as well as new boiler and some updates to the electricity and plumbing infrastructure of my home. 123 Plumbing made the whole process simple and were able to steer me towards the best quality products for my situation, which helped cut to the point of what could've been a long, drawn out process of elimination. They use experienced,

	<p>specialised professionals in each area of the job and the quality shows. I didn't have to recommend them to others. Everyone who has seen their work, in my home, has wanted to hire them.</p>
09-Aug-2022	<p>Excellent service from a team that are first class in each field.</p>
21-Jan-2022	<p>Paul project managed our kitchen renovation which ran smoothly from start to finish. He has an amazing team of trades who all work together to get the job done with the least upheaval. The finished product was excellent we will definitely use him on future projects and would thoroughly recommend him.</p>
20-Jul-2021	<p>Professional and succinct service. Will certainly use again.</p>
17-May-2021	<p>Paul did a brilliant job in securing and then coordinating a number of other trades to replace 2 bathrooms and a downstairs toilet. He and his team worked to a very high standard. We are delighted with the results. I would certainly recommend 123 to friends.</p>
12-Feb-2021	<p>Paul and his team did the work to the highest standards. The work was completed to satisfaction in the time agreed. I would not hesitate to use this business again.</p>
10-Nov-2020	<p>When a disturbing noise developed when running one of our taps I made enquiries for a plumber & saw the reviews left about Paul. I phoned Paul who immediately made me feel like a priority, attending that day. After some investigation work Paul identified the issue & provided me with a clear & concise explanation of what would resolve it with a very reasonable cost breakdown. He fixed the issue the same day. We subsequently had Paul complete other works within the house. Paul most recently replaced a dripping & tired kitchen tap which also required re-piping work. Again, he was clear with the steps to resolution and the cost reflected this proportionately. I would consider Paul professional, trustworthy & focussed on helping his customers. We would not hesitate to recommend him.</p>
02-Feb-2020	<p>Paul provided a first class service and worked in a professional manner at all times. My radiators have never worked so efficiently and the boiler he recommended is a gem. I was also impressed to see that he got an electrician in to complete the electrics and didn't try to attempt this himself which is what a lot of people would do. All things considered, I felt that I got good value for my money. I wouldn't hesitate to recommend Paul to anyone.</p>
10-Dec-2019	<p>First used Paul to replace complete hot water system at my 80 year old mother-in-laws property where he did an excellent job while dealing with a vulnerable person, showing care and sensitivity with her MH needs... Paul has now, following a water leak in our bathroom (nothing to do with Paul), project managed and worked on the complete replacement of our</p>

13-Oct-2019	<p>kitchen literally from top to bottom, including; new ceiling, underfloor heating & floor tiles, new electrics / lighting, new Howdens cabinets, wall tiles, painting and of course plumbing... This was Paul's first kitchen total re-fit, so obviously there were a couple of very small issues but were resolved very quickly and with the minimum of disruption. Would definitely use Paul and his team for any future projects. (Bathroom is next!)</p> <p>Paul and his team were always courteous, good at explaining everything, were quick to tell us when there were issues and ready with solutions to problems. Would definitely employ them again.</p>
15-Aug-2019	<p>Paul was friendly and helpful throughout and completed the work to a high standard, would recommend him without hesitation.</p>
22-Jan-2019	<p>Excellent work carried out in confined space with minimal disturbance - as a result I now enjoy nice hot water all day long.</p>
28-Aug-2018	<p>Paul and his team completely re routed all pipe work from under concrete floors to ceiling height. A major plumbing task. Completed in 2 weeks, the plumbers, plasterer carpenter, tilers and decorator did an exemplary job. They arrived on time, worked hard and left the place clean and tidy. The work is amazing. Thank you all.</p>
24-Aug-2018	<p>Excellent work ethic, always happy to help even at short notice</p>
24-Aug-2018	<p>Apart from some minor errors which were quickly rectified I was totally satisfied with the goods and the work performed. The price was high but the quality of service including after sales was worth it. This is an extremely reliable business.</p>
23-Aug-2018	<p>Paul always does our gas appliance servicing and recently we had a leak in our main water entry pipe just before we were due to go away on holiday. Paul's attention to customer care is excellent. He gave me immediate advice over the phone that helped me to stop any further damage and when I returned from holiday all the work was completed. Paul is honourable and trustworthy so I had no problems giving him a key so he could carry out the work whilst we were away. He's a family man dedicated to spending quality time at home and in this modern pressurised world that is to his credit, so we've got used to texting him unless it's an emergency, and he always replies. I love having a plumber at hand who attends the job personally and gives you proper advice and help when you need it most.</p>
23-Aug-2018	<p>Paul has been a plumber for more around 10 years has always been prompt, reliable and professional. He always finishes the work he does to a high standard and is easy to contact for any problems we might have. You get what you pay for and that is a quality plumber that's highly recommended.</p>
23-Aug-2018	<p>Complete bungalow refurbishment with all new</p>

20-Sep-2017

plumbing and heating including underfloor heating. System design by Paul at 123 Plumbing all working perfectly

I have used 123 plumbing for a number of jobs - both major and service / repairs. Paul has always been efficient , reliable and effective. i would recommend him to anyone.

20-Sep-2017

27-Nov-2016

08-Aug-2016

Clean, tidy and polite turned up on time.

Complete new pressurised hot water and heating system with new boiler works to perfection.

18-Dec-2014

Replaced boiler efficiently, kept appointments.