

Company Name: Executive Cleaning Services (SW) Ltd (Captain Rug Wash) Cleaning - Carpets/Upholstery
Distance from you: 0.00Miles Contact Name: Sandra Hill
Full Address: 1 Hogarth Walk
Plymouth

Postcode: PL9 8ET Contact Telephone: 01752 406210
Contact Email: hello@captainrugwash.co.uk Contact Fax: 01752 406210
Company Website: <http://www.captainrugwash.co.uk>
Company Number: Contact Mobile:
Comments: We are a family owned and operated carpet cleaning business.

Established in 1988 we carry out carpet, rug, hard flooring and upholstery cleaning throughout Devon and Cornwall.

We clean for domestic homes and commercial properties including, schools, offices, shops, nursing homes and retirement homes.

We also sell cleaning products, rug pad and carpet and fibre protection.

We are trusted members of the Buy With Confidence Scheme. We are Woolsafe Approved and we are a Woolsafe Approved company. We are trained by the NCCA (National Carpet Cleaners Association) and the Master Rug Cleaner Program. And the Textile Pro Network

We use the latest in machine technology and we use the safest and most thorough cleaning solutions.

All carpet, rug and upholstery cleaning jobs carried out are fully cleaned and rinsed with our anti-bacterial and anti-fungal cleaning solutions. This really does help make your home or place of work clean and healthy.

Location map:



Services Provided:

- Cleaning - Carpets/Upholstery
- Cleaning Services

Traders Overall Rating:  10 Points

Number of reviews: 98

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

12-Oct-2023	Timely, pleasant and professional service. Thank you.
12-Oct-2023	Excellent! Professional service and friendly people.
11-Sep-2023	I would recommend this company: friendly, efficient and good service!
11-Sep-2023	Cleaned two sofas. Very good service and aftercare.
13-Jul-2023	Excellent, friendly service. Professional + courteous. Great value!
13-Jul-2023	Amazing work, could not fault. Would recommend!
11-Jul-2023	Great service, brilliant price and friendly staff.
11-Jul-2023	Top quality service and done really quickly! Can't fault!
11-Jul-2023	Very clean carpets.
16-Jan-2023	One silk and one woollen oriental rug that had been soiled with cat urine and made worse by attempts to self clean, were restored to look (and smell!) better than new by Captain Rug Wash. Thank you!
05-Dec-2022	First class service, excellent client/customer interface. Detailed knowledge of rugs and cleaning process. A real pleasure to work with.
05-Sep-2022	Excellent services, very friendly and professional
24-Aug-2022	Two carpets cleaned.
15-Jun-2022	Rugs cleaned, great service. Look and feels great. Thank you.
14-Jun-2021	Excellent service. friendly & the cleaning was done to a high standard.
14-Jun-2021	Very good service; good communication, friendly.
14-Jun-2021	Brilliant - quick & wonderfully clean; it's like a new carpet.
04-Jun-2021	
26-May-2021	Very professional & efficient
01-May-2021	Thank you for doing a brilliant job! Our carpets were looking pretty tired due to months of building work and DIY. I noticed the difference immediately. I definitely recommend Andi, friendly, professional service and our

01-May-2021	carpets look like new ðïïï. Andi provided a brilliant and professional service and the end result was incredible. Lifting up some seriously walked in carpets, from builders dust to paint from decorating, can't recommend enough!
28-Apr-2021	
10-Feb-2021	Very helpful, friendly & efficient. Pleased to deal with a local family business.
10-Feb-2021	
04-Feb-2021	
04-Feb-2021	
03-Feb-2021	
03-Feb-2021	
29-Jan-2021	carpet & sofa clean
29-Jan-2021	Carpets & Sofa cleaned
29-Jan-2021	Carpet & Sofa clean
29-Jan-2021	
22-Jan-2021	Have used this firm for more than 10 years-always prompt & efficient & reliable
22-Jan-2021	
22-Jan-2021	
16-Jan-2021	Captain rug wash, came to clean my carpets a couple of weeks ago. I was so impressed with how professional he was. He also new his stuff on the fibres of the carpets and the products he used made my carpets look and smell clean and fresh. There was no damp smell after. Andi is incredibly thorough and would highly recommend him to anyone. He has set the bar high for other companies and is worth every penny. Even after two weeks my carpets still smell fresh. ðïïï
27-Nov-2020	
27-Nov-2020	
03-Nov-2020	
16-Apr-2020	Had Andi around to clean my front room carpet because we have a couple of dogs and after some very knowledgeable advise and a good clean I would recommend Andi all day and to anyone who would like a very professional & friendly service.
06-Mar-2020	Not cheap !! But good quality of service & promised aftercare a nice touch many thanks
06-Mar-2020	Very pleasant tradesman. provided quality service with great result. Would use him again. Recommended !
22-Jan-2020	Very satisfied with workmanship, professional in all aspects. Highly recommend this company!
22-Jan-2020	Perfect Service
22-Jan-2020	Good
22-Jan-2020	Executive cleaning services are a truly reliable and professional family run business. We've used them before and would definitely recommend them.
22-Jan-2020	Andi worked really hard, delivering a high quality service. It was free of charge as part of his social

09-Jan-2020	commitment to supporting our homeless charity. Have used this company a few times and would never go elsewhere. Reliable and very professional.
08-Jan-2020	Arrived on time, friendly young man worked 5 and a half hours non-stop. Very good job. Clean and tidy finish.
08-Jan-2020	
08-Jan-2020	
08-Jan-2020	We have used the above company on a previous occasion and will do so again. Can't speak highly enough of the quality & standard of work carried out.
08-Jan-2020	Highly Recommend. Very friendly and professional excellent team work.
07-Jan-2020	The company were professional throughout and also friendly and approachable throughout
05-Dec-2019	We are very pleased wit the rug cleaning and feel we had top class service.
02-Aug-2019	First class
23-Jul-2019	Great advice, product and service
10-Jul-2019	What a great job! Andi did an excellent job of cleaning our office carpets and two sofa's and we are really pleased with the results. The company was a real pleasure to deal with from booking through to invoice and I would not hesitate to use them again. Very happy to highly recommend Andi to anyone looking for a professional, friendly, reliable service :-)
25-Jun-2019	
10-Jun-2019	A very professional, knowledgeable + efficient service. Our carpets are looking like new again. I thoroughly recommend this service.
05-Jun-2019	
23-May-2019	Absolutely over the moon with Captain Rugwash. Very professional, knowledgeable and friendly.
21-May-2019	Thoroughly recommend this company.
08-May-2019	Absolutely outstanding service and cleaning, couldn't recommend this company more. Thank you!
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07-May-2019	Very pleased with the efficient and friendly service we received and with the results achieved on our 4 year old carpet - looks like new again!
30-Apr-2019	
28-Mar-2019	I had our lounge carpet cleaned by Andi from Executive Cleaning Services this week and couldn't be more pleased with the result. He was punctual and tidy and did a fantastic job. It's an awkward carpet to clean - it's looped pile catches in our hoover - but Andi made it look easy. The colour looks good as new again; a pale,

	silvery, grey and all the little marks from various spot cleans and spillages have disappeared completely. Very pleased indeed and would thoroughly recommend Executive Cleaning Services who were helpful right from my first enquiry.
19-Mar-2019	Professional service Got settee cleaned back to new.
07-Mar-2019	
17-Dec-2018	Good, friendly service.
20-Nov-2018	Excellent results. You have saved us from buying a new carpet.
06-Jul-2018	
27-Jun-2018	Very good service
27-Jun-2018	
11-May-2018	fantastic service & carpets look new
13-Apr-2018	superb service
23-Mar-2018	a returning customer
20-Mar-2018	always find the staff efficient and pleasant
09-Mar-2018	friendly staff - thoroughly professional job achieved
09-Mar-2018	a very good service
07-Mar-2018	
06-Mar-2018	used other before but this is the best
28-Feb-2018	Punctual, friendly, neat and fabulous job
16-Feb-2018	fantastic service with a very knowledgeable member of staff
25-Jan-2018	It was a pleasure to have Captain Rug Wash cleaning our sofa yesterday - I'd never considered having it cleaned professionally before, as I wasn't sure that it would be affordable or much better than hiring a machine or using shop-bought products on it. It was brilliant to be able to sit back and watch Andi (Captain Rug Wash himself!) handle everything - and I was amazed at the level of dirt and soil that came out of our sofa.. so much so that I asked to take a photo of it all! The level of service was second to none, and already less than 24 hours later I've had two comments from people about how nice my sofa looks now - it really does look as good as the day we bought it - and in a house with a dog, a cat and two young children, that's testament to the work provided by Captain Rug Wash. I wouldn't hesitate to recommend CRW to a friend - in fact, I already have!
24-Jan-2018	fantastic service = a great job done. My sofa looks like new.
20-Sep-2017	Very efficiently done, pleased with results
05-Jun-2015	The work that was carried out was excellent. I would definitely recommend this company 100%
01-May-2015	Very pleased with the service received. Had very old Parker Knull suite cleaned - looks like new now. Thoroughly recommended.
21-Apr-2015	Excellent Service
04-Feb-2015	A very good and effective clean by polite and unobtrusive worker. I could really see the difference.



03-Feb-2015

We accepted the quoted price...nothing was added on. The workmen were great using dustsheets etc. Clean and tidy work carried out. We are very happy with the 'job well done'

15-Dec-2014

A first class service. Would not use any other company to clean my carpets. Just the best!

22-Oct-2014

Great cleaning, great service and value for money.

22-Oct-2014

Very satisfied with service provided. Very friendly staff.