

Company Name: Drain Care (SW) Ltd
Distance from you: 0.00Miles
Full Address: 83 Efford Lane
Plymouth

Primary Trade: Drains / Drainage Services
Contact Name: Andy Brewer

Postcode: PL3 6LT
Contact Email: draincaresw@aol.com
Company Website: <http://www.draincaresw.co.uk>
Company Number:
Comments:

Contact Telephone: 01752 265672
Contact Fax:
Contact Mobile: 01752 265666

Location map:



Services Provided:

- Drains / Drainage Services
- Guttering / Soffits / Fascias
-

Property Maintenance & Repair Services

- Septic Tanks/Sewage Systems/Waste Disposal

Traders Overall Rating:  10 Points

Number of reviews: 107

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

17-Aug-2018

I needed this service quite quickly. They were extremely speedy with the booking, arrived on time and did a great job. Would definitely use again.

31-Jul-2018

The customer service and the quality of the work carried out was absolutely excellent. I would have no hesitation using Drain Care SW again.

19-Jul-2018

A very quick service within a couple of hours. Knew exactly the problem and fixed there and then. A nice friendly chap and would definitely call out again if a problem occurred.

15-Jul-2018

excellent

21-Jun-2018

Very efficient service, was able to complete the task in hand with minimal disruption to our service. Would definitely use this business again if the need arises.

18-Jun-2018

I have had to use Drain Care Southwest twice in the last four years or so, that speaks volumes for the quality of the service. Friendly, professional, knowledgeable and able to come to the rescue in a timely manner. Would thoroughly recommend to anyone, keep up the excellent work!

23-May-2018

Quick to respond and good service.

18-May-2018

Really quick service, really friendly people would definitely use them again. EXCELLENT!!

27-Apr-2018

Came out at short notice. Arrived within an hour of my call. Cleaned out all the drains, not just the obviously blocked one. Additional tools and equipment used were in the standard price. A really good, fast and efficient service. goof vale for money too.

22-Apr-2018

Very fast service clearly know their business got the problem sorted very quickly.

20-Apr-2018

Excellent service by Andy, cheerful and efficient, with 35 years experience, couldnt go wrong.

15-Apr-2018

Fast, experts, informative.

09-Apr-2018

RAPID SAME DAY RESPONSE SMILING HELPFUL TEAM WHO EXPLAINED WHAT OUR BLOCKAGE PROBLEM HAD

	BEEN CLEARED BLOCKAGE IN MINIMUM TIME AS PER PER PRE-QUOTEDCOST CLEANED UP AFTERWARDS COMPLETELY A VERY SATISFIED CUSTOMER AT THE END OF THE DAY
09-Apr-2018	RAPID SAME DAY RESPONSE SMILING HELPFUL TEAM WHO EXPLAINED WHAT OUR BLOCKAGE PROBLEM HAD BEEN CLEARED BLOCKAGE IN MINIMUM TIME AS PER PER PRE-QUOTEDCOST CLEANED UP AFTERWARDS COMPLETELY A VERY SATISFIED CUSTOMER AT THE END OF THE DAY
09-Apr-2018	Very impressed by the service Andy and his team offered. From the initial phone call to the work being completed (phone call to say they were on the way and arriving exactly when they said they would.) Prompt, efficient service and I would definitely recommend their services. In this day and age a company that offers such good customer service deserves credit where it's due! Excellent service.
04-Apr-2018	I contacted Andy Brewer reference an outside drain which wasn't draining properly. He was able to come out the next day. He explained the issue and the work which was required. Throughout Andy was very professional, polite and hard working. During the visit Andy flushed through and jet washed 3 very blocked man holes, a job I could not have completed myself. The drains are now pristine and the work carried out was of a very high standard and value for money.i would highly recommend Drain Care services.
23-Mar-2018	Quick, efficient & friendly
23-Mar-2018	very helpful and great job done
22-Mar-2018	prompt professional service
17-Mar-2018	Speedy response, completed work as described, gave good advice
13-Mar-2018	first class service
12-Mar-2018	I rang for help and was given advice on the phone, which i followed and the problem was fixed. Excellent service and it was all done on the phone. So thank you so much for your help. C W T Plymouth.
09-Mar-2018	a brilliant job done with smiles!!
12-Feb-2018	Great service. Helpful, friendly and reliable. Highly recommended.
06-Feb-2018	Fantastic service. Clear explanation of process and pricing before the work was booked. Prior notification of appointment time. Very polite, friendly and extremely knowledgable. Drains now flowing lovely. Fantastic company, would highly recommend.
03-Feb-2018	Excellent service thank you Andy
14-Jan-2018	Excellent, friendly, thorough service. Would definitely use again
29-Dec-2017	Andy responded promptly to my call. He inspected the work later the same day and carried it out at 0900 the next day. He was competent, confident and cheerful, and didn't try to make the work seem difficult. I'd

	recommend him in a flash. Used them before
30-Nov-2017	
17-Nov-2017	
16-Nov-2017	Exemplary - initially they tried to help with simple remedies over the phone to avoid a visit. We had a fairly difficult problem with the drains but the service, information, explanations and efficiency was very reassuring. Not often you get such a prompt and friendly co-operative service. The problem was finally resolved, and the charges are very reasonable considering the work carried out. Highly recommended.
16-Nov-2017	Absolutely fantastic service!!! Andy arrived within approximately 3 minutes of my call and got to work right away. The toilet blockage was soon cleared. He also provided excellent advice about how to resolve any ongoing problems. Very highly recommended!!!
12-Oct-2017	For fast effective relief! 10/10 many thanks.
12-Oct-2017	Great service from Andy today - he turned up, sorted our blocked drain problem out nice & quick and had a friendly, easy manner. He even cleaned the bath and wiped up any little spills on the floor. Overall, I was very impressed - service with a smile!
05-Oct-2017	
04-Oct-2017	Excellent service Turned up when they said they would, did the job efficiently and left everything in a tidy manner afterwards
28-Sep-2017	Andy came today and was brilliant, as a Day Nursery he understood the need for security and having to be escorted around the area, he gave us lots of advice and was a complete gentleman.
17-Sep-2017	Faultless. Polite, courteous, knowledgable, Andy knows exactly what he is doing and is worth hiring. He worked out connections between properties, provided explanations clearly and concisely and was fully engaged on the task 100%. Life saver! Highly recommended.
19-Jul-2017	Great service - efficient, polite, tidy and prompt.
27-Jun-2017	quick excellent service with a smile and a good sense of humour. would use again. and would recommend
19-Jun-2017	Realistic prices compared to the big name and keen to resolve your issue there and then without adding on cost.
18-May-2017	The company provided an excellent service at a fair price. In addition to this they provided sensible and useful advice to resolve the issue successfully which will be helpful in the future. I would be happy to recommend them to anyone seeking professional and friendly help with drainage problems at home.
01-May-2017	Andy arrived within the time frame that he said. He cleared the drain thoroughly, was very pleasant and charged a very reasonable price. Highly recommended.
28-Apr-2017	Andy came out to solve our problem even though it was a week end and nobody else could help. Did an

27-Apr-2017	excellent job and took time to give advice for the future. Would definitely recommend Drain care (SW) Ltd, good to find honest down to earth tradesmen.
11-Apr-2017	Good service, did a good job of unblocking my blocked rainwater gully trap and jetting the whole system for good measure. Very thorough and professional.
11-Apr-2017	Excellent service. Great communication prior to and during the visit. Quick and efficient service and details of problem and solution clearly explained. Very happy with the service and the results.
13-Mar-2017	First class service , very polite and helpful . Explained everything he was doing . Would definately recommend and use again if needed . No mess . Thoroughly professional job .
11-Mar-2017	Great service and helpful and honest on call ahead of visiting house. Managed to get a same day appointment to get our drains unblocked. Would recommend
09-Mar-2017	Arrived very quickly. Explained what he was doing as he went along. Good honest tradesman, couldn't fault the service.
03-Mar-2017	I had andy to clear my blocked drain. He was a nice friendly man who did a good professional job and for a reasonable price. I would highly recommend him.
16-Feb-2017	Great service. Very friendly, gave full cost up-front, and seemed very professional. Top marks.
13-Feb-2017	Prompt, friendly and efficient service. Also took the time to explain details of the problem.
10-Feb-2017	Arrived on time and telephoned beforehand as promised. Excellent and through service. Andy explained his work well and provided some excellent tips. Highly recommend. Very pleased.
01-Feb-2017	My web inquiry was answered quickly and an appointment agreed within 24 hours of starting. Although his arrival was delayed by traffic he got to work with gusto, the blockage was cleared within the hour and everything left neat and tidy. Very efficient, excellent customer relations, and I am very pleased to have chosen Mr Brewer to undertake the job.
12-Jan-2017	Excellent service. Also gave advice on other building work I was having completed which he noticed wasn't correct. Very friendly and helpful
04-Jan-2017	Polite, friendly and efficient ☐ excellent communication to arrange the job which was completely quickly. Sensible pricing as well. Very pleased to have found this company.
26-Nov-2016	Recently I had to call on their services. They were prompt, took no time at all with the work and even helped later on when I was trying to get the upstairs landlord to pay their half. An excellent service that I recommend.
17-Nov-2016	Clear pricing structure on the company website so you

	<p>know what the costs will be upfront. Friendly receptionist who took my details and arranged the site visit. Andy arrived soon after and got straight down to work. The drains were cleared quickly, thoroughly and without mess. He has a huge knowledge of Victorian drains and the various acts and regulations passed by government.</p>
02-Nov-2016	
31-Oct-2016	<p>Brilliant service, managed to fit me in very quickly to deal with a blocked drain. Very friendly and was very thorough. Would definitely recommend for any drain problems.</p>
30-Sep-2016	<p>It was nice to speak and deal with absolute genuine business people of which unfortunately in this industry there are some unscrupulous characters. I would highly recommend Drain Care (Andy & Sister (sorry didn't catch your name)) to anyone needing there services. Brilliant</p>
20-Sep-2016	<p>Had Andy Brewer at Drain Care out twice to sort out a drain problem, the second time was to provide a TV scan of the underground system and remove roots which had penetrated the system. He also advised solutions to overcome the problem. Very professional work, turned up on time and cleared the problem within an hour. Highly recommended.</p>
25-Aug-2016	<p>Andy was very professional, had good people skills and his experience proved to be invaluable when dealing with the problems I had with my drainage. He explained what was happening and how he would overcome the issues. His determination to fix the problems resulted in a first class service.</p>
20-Jul-2016	<p>Andy was extremely efficient and came to our house to unblock our drains within 24 hours of calling him. He was very informative & gave us good advice as to what our next step should be which was to contact our local water provider. He declined to use a cctv camera which he could have done to earn a few extra quid but he said the next step would be to contact our local water company as they are the ones at fault. He explained to us what we should say when we call the water company & that if we received any problems from them that we were to call him & he would happily speak to them on our behalf. I would not hesitate to use this company again & after using other companies to unblock our drains I wouldn't use anyone else.</p>
16-Jun-2016	<p>Amazing service from start to finish. Came out within 2 and a half hours. Andy was a friendly guy with loads of experience and new exactly what the problem was. The blockage was dealt with very quickly and he gave me advice on how to prevent it happening again and steps I could take to fix it if it did. Very impressive, would definatly recommend!</p>
14-Jun-2016	<p>Quick response to my call to unblock my drains, very polite and efficient, would use again and recommend to others.</p>

07-Jun-2016	Prompt, efficient service that cleared up the problem. Arrived when they said they would and nice people to deal with.
21-May-2016	Found this company from Plymouth City Council's 'Buy With Confidence' web page. Drain Care provided a prompt, efficient and comprehensive service. I had a drain blockage from a downstairs toilet (first one in fifteen years), which was diagnosed and fixed within forty-five minutes or so. The company responded to my call with a same day service. The operator, Andy, was very professional and competent and kept me fully informed of what he was doing. He offered advice on possible causes and the option of a free pipe tv scan if the blockage recurred, also how to deal with any potential household insurance claim should this be necessary. Would definitely recommend this company.
20-May-2016	Quick response to initial inquiry, turned up when he said he would, did an excellent job with minimum of fuss, very professional, reasonable price, courteous and personable, great service all round. I would recommend this trader to anyone.
22-Apr-2016	Professional, friendly, tidy, punctual, good advice, no upsell - what more can you ask for!
20-Oct-2015	Good sound advice. No sales push. Knows his business
30-Sep-2015	Picked at random from the website and what a find! Cheerful, reliable & professional. I was absolutely delighted with this company.
30-Sep-2015	Outstanding. Second to none service. Very pleased with the whole job.
25-Aug-2015	Company called in by SWW. Very quick and efficient job done. Thank you
25-Aug-2015	Very efficient, professional and friendly service
07-Aug-2015	Andy saved our bacon by unblocking sewer pipe & so cheerful with it
28-Jul-2015	Kept us informed of progress at all times and sorted problem efficiently & professionally friendly staff and same day call out. Very pleased
28-Jul-2015	I thought the gentleman that called (Andy) was a very friendly person and put you at ease right away and it was no problem to come out same day I phoned.
27-Jul-2015	Excellent service. Left the area clean & tidy.
21-Jul-2015	Friendly, efficient, knowledgeable, clean & tidy. Charged a very reasonable price
21-Jul-2015	Excellent service, friendly & gave works of advice & help
15-Jul-2015	The drain engineer was pleasant and helpful and he was very informative and I thank him very much.
08-Jul-2015	The engineer quickly summed up the situation regarding the blockage and set about freeing it up. This was accomplished speedily and all was tidied away.
29-Jun-2015	Excellent service. I would definitely recommend this company.
12-Jun-2015	Efficient service, friendly manner & helpful suggestions

	for further investigations
19-May-2015	Very professional, knowledgeable and friendly.
24-Feb-2015	Excellent service
15-Dec-2014	A friendly, local and reliable company. Good to know that they are a well established company thoroughly checked by Trading Standards
15-Dec-2014	First class service. Arrived within 2 hours of our phone call and fixed the problem within the hour for the price quoted over the phone. Wish all traders were like this.
15-Dec-2014	Excellent service. All work explained as it was carried out. Friendly staff, highly recommended company.
15-Dec-2014	1. Extremely easy to get hold of - no waiting. 2. Prompt service 3. Friendly, knowledgeable worker (Andy)
15-Dec-2014	Great service - an educational experience.
15-Dec-2014	Really pleased with service. Came out within an hour of calling at the weekend. Excellent job done.
15-Dec-2014	The company was very efficient and thorough. They also came quickly which is what I needed.
15-Dec-2014	A very good job done and what a nice guy. Would highly recommend.
12-Dec-2014	Prompt, quality and friendly service. They explain exactly what they are doing and what the problems are. Excellent service.
12-Dec-2014	All staff are pleasant and helpful. Efficient, tidy execution of work that was done.
12-Dec-2014	1st class service all the way.
12-Dec-2014	Used before, very prompt and efficient, excellent service.
18-Nov-2014	Very pleased. Gentleman that attended was very thorough.
22-Oct-2014	An excellent job and a prompt response by a friendly and thoroughly professional gentleman. Would recommend him to anyone...well done!
22-Oct-2014	
22-Oct-2014	Very professional; know their stuff!! Came as per time aged with no hidden charges.
21-Oct-2014	Same day service. Drain blockage fixed with a minimum of fuss and a lot of skill. Delighted.
21-Oct-2014	Very friendly, polite professional and quick getting the job completed to satisfaction. Very helpful and honest. Phone call and job completed within half a day.