

Company Name: Drain Care (SW) Ltd
Distance from you: 0.00Miles
Full Address: 83 Efford Lane
Plymouth

Primary Trade: Drains / Drainage Services
Contact Name: Andy Brewer

Postcode: PL3 6LT
Contact Email: draincaresw@aol.com
Company Website: <http://www.draincaresw.co.uk>
Company Number:
Comments:

Contact Telephone: 01752 265672
Contact Fax:
Contact Mobile: 01752 265666

Location map:



Services Provided:

- Drains / Drainage Services
- Guttering / Soffits / Fascias
-

Property Maintenance & Repair Services

- Septic Tanks/Sewage Systems/Waste Disposal

Traders Overall Rating:  10 Points

Number of reviews: 150

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

22-Apr-2019

Drain Care (SW) were really quick to get over to us (especially on an Easter Bank Holiday), friendly and informative. They cleaned up the mess from our drains and made some great observations and recommendations.

16-Apr-2019

Excellent service

01-Apr-2019

Very quick, efficient service at a reasonable price. Would recommend to others.

25-Mar-2019

Excellent service. Andy was friendly, professional and he explained everything he was doing while sorting out our blocked drain. I would recommend Drain Care SW to anyone who has any drain problems. Thank you for such a prompt service.

25-Mar-2019

23-Mar-2019

Excellent service. Came when he said he would and phoned when he was on his way. Unblocked our drain, then checked other drain at no extra cost. Friendly and polite.

21-Mar-2019

If you need drainage work you will not find a better team to carry out the work. Very experienced and really nice people too.

21-Mar-2019

Cracking service from start to finish. Open and upfront with regards to costs, which are reasonable, and how they go about solving your problem. Pete was great, many thanks.

17-Mar-2019

Fast and efficient service

11-Mar-2019

Excellent service. Highly recommended. Quick prompt and very professional went above and beyond in an emergency and left me feeling well looked after and a very good price. Would highly recommend. Even left me with advice if it were to ever happen again. Top lads

08-Mar-2019

The service provided by Drain Care and Pete was helpful, efficient, quick and with a smile! I would recommend this company.

04-Mar-2019

Came to the rescue the day before Christmas and

	<p>saved us from a major catastrophe of blocked drains. Was on site within an hour from the call and an hour later the blockage was cleared. Couldn't praise enough and highly recommend!</p>
28-Feb-2019	<p>Andy and Pete gave me the last apt of their day so someone could be in. (major blocked pipe/drain) They were both so friendly and professional and had the job done in less than an hour. They talked me through what had happened using diagrams and gave advice on how to prevent in future. Would 100% recommend the company to anyone requiring trusted guys at a reasonable fixed price!</p>
17-Feb-2019	<p>Andy came out very quickly to help with the drainage problem in my house . He was extremely professional and very knowledgeable. I would not hesitate to recommend his services. A first class service</p>
17-Feb-2019	<p>Andy came out very quickly to help with the drainage problem in my house . He was extremely professional and very knowledgeable. I would not hesitate to recommend his services. A first class service</p>
08-Feb-2019	<p>Really good service from Andy and Pete today, who worked in heavy rain for several hours. Many thanks chaps. Also Sue in the office was very helpful during the initial phone call.</p>
07-Feb-2019	<p>The engineer Pete provided a very efficient, skilled, honest, friendly service. Very friendly and helpful lady when I called them too. So good to find skilled and honest tradesmen and no hidden costs. Great business...thank you very much.</p>
04-Feb-2019	
31-Jan-2019	<p>Andy arrived on time, very smiley and happy, sorted the job in speedy time. Would definitely recommend to others. Wish more tradesman were this efficient !!</p>
31-Jan-2019	<p>Excellent service. Blocked drain, was with us at earliest time possible, good customer service on phone much better than Dyno. Pete who came to do the work was excellent worked incredibly hard and sorted the problem and cleaned up which was amazing. Would definitely use again if needed to!</p>
29-Jan-2019	<p>Excellent service - arrived when promised and charged previously advised cost so no surprises. - Pete top bloke!</p>
28-Jan-2019	<p>Extremely friendly and speedy service! Severely blocked drain cleared out in under an hour. If only our water pressure was higher it wouldn't have been even quicker. Would definitely recommend.</p>
27-Jan-2019	<p>Drain Care arrived on time, fixed the problem quickly and gave invaluable advice with a smile.</p>
25-Jan-2019	<p>Pete arrived on time ,was extremely courteous and professional. He explained the problem that we had and the work being undertaken to rectify this. We will certainly recommend Drain Care (SW) to friends and family and have no hesitation in using them in the future.</p>

25-Jan-2019	Brilliant
21-Jan-2019	Excellent friendly service. Quick call out time. Would definitely recommend
21-Jan-2019	Timely, friendly and efficient!
17-Jan-2019	I would recommend Drain Care to anyone and more than satisfied with them. My drains were totally blocked from previous owner with wet wipe material and Pete cleared it all away with their machinery. Pete was a very friendly, trustworthy guy and jolly. Price was so reasonable as I've heard horror stories with drain blockages but it was unblocked with total ease and confidence. Thanks Drain Care
15-Jan-2019	
14-Jan-2019	
07-Jan-2019	
02-Jan-2019	
06-Dec-2018	Andy was prompt, efficient and good value for money Prompt service, Peter rang to say he was on the way and completed the cleaning quickly
05-Dec-2018	Level of service excellent as always. This is not the first time I have used this company and have recommended them to others who have then used their services. Very prompt and reliable and they always leave everything clean and tidy and remove any rubbish.
19-Nov-2018	
12-Nov-2018	Andy responded promptly to an issue with my drains. His professionalism and advice were much appreciated helping me to try and prevent the problem from reoccurring. His steadfast dedication to the job and customer is first rate. I would very highly recommend his company and him for any future problems
05-Oct-2018	Quick and expert service received from this company when I needed a drain surveyed in a hurry. Survey was carried out within a couple of hours of my initial phone call and work was dealt with quickly and efficiently by operative Pete with minimum fuss and mess.
24-Sep-2018	We had a blocked drain due to 1940s cage being clogged up. We rang on Sunday and got seen to by Monday. Andy came and immediately set to work. He was efficient but able to be friendly at the same time, despite being forearm deep in sewage. He left our yard cleaner than it was before it flooded and treated the terrible smell. Could not recommend this company highly enough. If you need your old drains seeing to and fancy supporting a local tradesman, this is the company to go to!
07-Sep-2018	Pete who came to just look at our drains but discovered there was a blockage just got on with it efficiently and cheerfully. I recommend him any time
03-Sep-2018	prompt polite service
02-Sep-2018	First class. Now await South West Water to attend to issues Mr Brewer brought to light
01-Sep-2018	the service was excellent and peter did an excellent job of unblocking a really bad blockage in my sewer

01-Sep-2018	system. All was carried out in a very discrete manner and when complete the area was left clean, tidy and smell free. Oh and Peter was very knowledgeable with regards to his trade and a credit to the business Pete from Drain Care did a great job. Thoroughly recommended. A fantastic service from a local Plymouth firm.
17-Aug-2018	I needed this service quite quickly. They were extremely speedy with the booking, arrived on time and did a great job. Would definitely use again.
31-Jul-2018	The customer service and the quality of the work carried out was absolutely excellent. I would have no hesitation using Drain Care SW again.
19-Jul-2018	A very quick service within a couple of hours. Knew exactly the problem and fixed there and then. A nice friendly chap and would definitely call out again if a problem occurred.
15-Jul-2018	excellent
21-Jun-2018	Very efficient service, was able to complete the task in hand with minimal disruption to our service. Would definitely use this business again if the need arises.
18-Jun-2018	I have had to use Drain Care Southwest twice in the last four years or so, that speaks volumes for the quality of the service. Friendly, professional, knowledgeable and able to come to the rescue in a timely manner. Would thoroughly recommend to anyone, keep up the excellent work!
23-May-2018	Quick to respond and good service.
18-May-2018	Really quick service, really friendly people would definitely use them again. EXCELLENT!!
27-Apr-2018	Came out at short notice. Arrived within an hour of my call. Cleaned out all the drains, not just the obviously blocked one. Additional tools and equipment used were in the standard price. A really good, fast and efficient service. goof vale for money too.
22-Apr-2018	Very fast service clearly know their business got the problem sorted very quickly.
20-Apr-2018	Excellent service by Andy, cheerful and efficient, with 35 years experience, couldnt go wrong.
15-Apr-2018	Fast, experts, informative.
09-Apr-2018	RAPID SAME DAY RESPONSE SMILING HELPFUL TEAM WHO EXPLAINED WHAT OUR BLOCKAGE PROBLEM HAD BEEN CLEARED BLOCKAGE IN MINIMUM TIME AS PER PER PRE-QUOTEDCOST CLEANED UP AFTERWARDS COMPLETELY A VERY SATISFIED CUSTOMER AT THE END OF THE DAY
09-Apr-2018	RAPID SAME DAY RESPONSE SMILING HELPFUL TEAM WHO EXPLAINED WHAT OUR BLOCKAGE PROBLEM HAD BEEN CLEARED BLOCKAGE IN MINIMUM TIME AS PER PER PRE-QUOTEDCOST CLEANED UP AFTERWARDS COMPLETELY A VERY SATISFIED CUSTOMER AT THE END OF THE DAY
09-Apr-2018	Very impressed by the service Andy and his team

	<p>offered. From the initial phone call to the work being completed (phone call to say they were on the way and arriving exactly when they said they would.) Prompt, efficient service and I would definitely recommend their services. In this day and age a company that offers such good customer service deserves credit where it's due! Excellent service.</p>
04-Apr-2018	<p>I contacted Andy Brewer reference an outside drain which wasn't draining properly. He was able to come out the next day. He explained the issue and the work which was required. Throughout Andy was very professional, polite and hard working. During the visit Andy flushed through and jet washed 3 very blocked man holes, a job I could not have completed myself. The drains are now pristine and the work carried out was of a very high standard and value for money.i would highly recommend Drain Care services.</p>
23-Mar-2018	<p>Quick, efficient & friendly</p>
23-Mar-2018	<p>very helpful and great job done</p>
22-Mar-2018	<p>prompt professional service</p>
17-Mar-2018	<p>Speedy response, completed work as described, gave good advice</p>
13-Mar-2018	<p>first class service</p>
12-Mar-2018	<p>I rang for help and was given advice on the phone, which i followed and the problem was fixed. Excellent service and it was all done on the phone. So thank you so much for your help. C W T Plymouth.</p>
09-Mar-2018	<p>a brilliant job done with smiles!!</p>
12-Feb-2018	<p>Great service. Helpful, friendly and reliable. Highly recommended.</p>
06-Feb-2018	<p>Fantastic service. Clear explanation of process and pricing before the work was booked. Prior notification of appointment time. Very polite, friendly and extremely knowledgeable. Drains now flowing lovely. Fantastic company, would highly recommend.</p>
03-Feb-2018	<p>Excellent service thank you Andy</p>
14-Jan-2018	<p>Excellent, friendly, thorough service. Would definitely use again</p>
29-Dec-2017	<p>Andy responded promptly to my call. He inspected the work later the same day and carried it out at 0900 the next day. He was competent, confident and cheerful, and didn't try to make the work seem difficult. I'd recommend him in a flash.</p>
30-Nov-2017	<p>Used them before</p>
17-Nov-2017	
16-Nov-2017	<p>Exemplary - initially they tried to help with simple remedies over the phone to avoid a visit. We had a fairly difficult problem with the drains but the service, information, explanations and efficiency was very reassuring. Not often you get such a prompt and friendly co-operative service. The problem was finally resolved, and the charges are very reasonable considering the work carried out. Highly recommended.</p>

16-Nov-2017	Absolutely fantastic service!!! Andy arrived within approximately 3 minutes of my call and got to work right away. The toilet blockage was soon cleared. He also provided excellent advice about how to resolve any ongoing problems. Very highly recommended!!!
12-Oct-2017	For fast effective relief! 10/10 many thanks.
12-Oct-2017	Great service from Andy today - he turned up, sorted our blocked drain problem out nice & quick and had a friendly, easy manner. He even cleaned the bath and wiped up any little spills on the floor. Overall, I was very impressed - service with a smile!
05-Oct-2017	
04-Oct-2017	Excellent service Turned up when they said they would, did the job efficiently and left everything in a tidy manner afterwards
28-Sep-2017	Andy came today and was brilliant, as a Day Nursery he understood the need for security and having to be escorted around the area, he gave us lots of advice and was a complete gentleman.
17-Sep-2017	Faultless. Polite, courteous, knowledgable, Andy knows exactly what he is doing and is worth hiring. He worked out connections between properties, provided explanations clearly and concisely and was fully engaged on the task 100%. Life saver! Highly recommended.
19-Jul-2017	Great service - efficient, polite, tidy and prompt.
27-Jun-2017	quick excellent service with a smile and a good sense of humour. would use again. and would recommend
19-Jun-2017	Realistic prices compared to the big name and keen to resolve your issue there and then without adding on cost.
18-May-2017	The company provided an excellent service at a fair price. In addition to this they provided sensible and useful advice to resolve the issue successfully which will be helpful in the future. I would be happy to recommend them to anyone seeking professional and friendly help with drainage problems at home.
01-May-2017	Andy arrived within the time frame that he said. He cleared the drain thoroughly, was very pleasant and charged a very reasonable price. Highly recommended.
28-Apr-2017	Andy came out to solve our problem even though it was a week end and nobody else could help. Did an excellent job and took time to give advice for the future.Would definitely recommend Drain care (SW) Ltd, good to find honest down to earth tradesmen.
27-Apr-2017	Good service, did a good job of unblocking my blocked rainwater gully trap and jetting the whole system for good measure. Very thorough and professional.
11-Apr-2017	Excellent service. Great communication prior to and during the visit. Quick and efficient service and details of problem and solution clearly explained. Very happy with the service and the results.
11-Apr-2017	First class service , very polite and helpful . Explained

	<p>everything he was doing . Would definately recommend and use again if needed . No mess . Thoroughly professional job .</p>
13-Mar-2017	<p>Great service and helpful and honest on call ahead of visiting house. Managed to get a same day appointment to get our drains unblocked. Would recommend</p>
11-Mar-2017	<p>Arrived very quickly. Explained what he was doing as he went along. Good honest tradesman, couldn't fault the service.</p>
09-Mar-2017	<p>I had andy to clear my blocked drain. He was a nice friendly man who did a good professional job and for a reasonable price. I would highly recommend him.</p>
03-Mar-2017	
16-Feb-2017	<p>Great service. Very friendly, gave full cost up-front, and seemed very professional. Top marks.</p>
13-Feb-2017	<p>Prompt, friendly and efficient service. Also took the time to explain details of the problem.</p>
10-Feb-2017	<p>Arrived on time and telephoned beforehand as promised. Excellent and through service. Andy explained his work well and provided some excellent tips. Highly recommend. Very pleased.</p>
01-Feb-2017	<p>My web inquiry was answered quickly and an appointment agreed within 24 hours of starting. Although his arrival was delayed by traffic he got to work with gusto, the blockage was cleared within the hour and everything left neat and tidy. Very efficient, excellent customer relations, and I am very pleased to have chosen Mr Brewer to undertake the job.</p>
12-Jan-2017	<p>Excellent service. Also gave advice on other building work I was having completed which he noticed wasn't correct. Very friendly and helpful</p>
04-Jan-2017	<p>Polite, friendly and efficient ☐ excellent communication to arrange the job which was completely quickly. Sensible pricing as well. Very pleased to have found this company.</p>
26-Nov-2016	<p>Recently I had to call on their services. They were prompt, took no time at all with the work and even helped later on when I was trying to get the upstairs landlord to pay their half. An excellent service that I recommend.</p>
17-Nov-2016	<p>Clear pricing structure on the company website so you know what the costs will be upfront. Friendly receptionist who took my details and arranged the site visit. Andy arrived soon after and got straight down to work. The drains were cleared quickly, thoroughly and without mess. He has a huge knowledge of Victorian drains and the various acts and regulations passed by government.</p>
02-Nov-2016	
31-Oct-2016	<p>Brilliant service, managed to fit me in very quickly to deal with a blocked drain. Very friendly and was very thorough. Would definitely recommend for any drain problems.</p>

30-Sep-2016	It was nice to speak and deal with absolute genuine business people of which unfortunately in this industry there are some unscrupulous characters. I would highly recommend Drain Care (Andy & Sister (sorry didn't catch your name)) to anyone needing there services. Brilliant
20-Sep-2016	Had Andy Brewer at Drain Care out twice to sort out a drain problem, the second time was to provide a TV scan of the underground system and remove roots which had penetrated the system. He also advised solutions to overcome the problem. Very professional work, turned up on time and cleared the problem within an hour. Highly recommended.
25-Aug-2016	Andy was very professional, had good people skills and his experience proved to be invaluable when dealing with the problems I had with my drainage. He explained what was happening and how he would overcome the issues. His determination to fix the problems resulted in a first class service.
20-Jul-2016	Andy was extremely efficient and came to our house to unblock our drains within 24 hours of calling him. He was very informative & gave us good advice as to what our next step should be which was to contact our local water provider. He declined to use a cctv camera which he could have done to earn a few extra quid but he said the next step would be to contact our local water company as they are the ones at fault. He explained to us what we should say when we call the water company & that if we received any problems from them that we were to call him & he would happily speak to them on our behalf. I would not hesitate to use this company again & after using other companies to unblock our drains I wouldn't use anyone else.
16-Jun-2016	Amazing service from start to finish. Came out within 2 and a half hours. Andy was a friendly guy with loads of experience and new exactly what the problem was. The blockage was dealt with very quickly and he gave me advice on how to prevent it happening again and steps I could take to fix it if it did. Very impressive, would definatly recommend!
14-Jun-2016	Quick response to my call to unblock my drains, very polite and efficient, would use again and recommend to others.
07-Jun-2016	Prompt, efficient service that cleared up the problem. Arrived when they said they would and nice people to deal with.
21-May-2016	Found this company from Plymouth City Council's 'Buy With Confidence' web page. Drain Care provided a prompt, efficient and comprehensive service. I had a drain blockage from a downstairs toilet (first one in fifteen years), which was diagnosed and fixed within forty-five minutes or so. The company responded to my call with a same day service. The operator, Andy, was very professional and competent and kept me fully informed of what he was doing. He offered advice on

	possible causes and the option of a free pipe tv scan if the blockage recurred, also how to deal with any potential household insurance claim should this be necessary. Would definitely recommend this company.
20-May-2016	Quick response to initial inquiry, turned up when he said he would, did an excellent job with minimum of fuss, very professional, reasonable price, courteous and personable, great service all round. I would recommend this trader to anyone.
22-Apr-2016	Professional, friendly, tidy, punctual, good advice, no upsell - what more can you ask for!
20-Oct-2015	Good sound advice. No sales push. Knows his business
30-Sep-2015	Picked at random from the website and what a find! Cheerful, reliable & professional. I was absolutely delighted with this company.
30-Sep-2015	Outstanding. Second to none service. Very pleased with the whole job.
25-Aug-2015	Company called in by SWW. Very quick and efficient job done. Thank you
25-Aug-2015	Very efficient, professional and friendly service
07-Aug-2015	Andy saved our bacon by unblocking sewer pipe & so cheerful with it
28-Jul-2015	Kept us informed of progress at all times and sorted problem efficiently & professionally friendly staff and same day call out. Very pleased
28-Jul-2015	I thought the gentleman that called (Andy) was a very friendly person and put you at ease right away and it was no problem to come out same day I phoned.
27-Jul-2015	Excellent service. Left the area clean & tidy.
21-Jul-2015	Friendly, efficient, knowledgeable, clean & tidy. Charged a very reasonable price
21-Jul-2015	Excellent service, friendly & gave works of advice & help
15-Jul-2015	The drain engineer was pleasant and helpful and he was very informative and I thank him very much.
08-Jul-2015	The engineer quickly summed up the situation regarding the blockage and set about freeing it up. This was accomplished speedily and all was tidied away.
29-Jun-2015	Excellent service. I would definitely recommend this company.
12-Jun-2015	Efficient service, friendly manner & helpful suggestions for further investigations
19-May-2015	Very professional, knowledgeable and friendly.
24-Feb-2015	Excellent service
15-Dec-2014	A friendly, local and reliable company. Good to know that they are a well established company thoroughly checked by Trading Standards
15-Dec-2014	First class service. Arrived within 2 hours of our phone call and fixed the problem within the hour for the price quoted over the phone. Wish all traders were like this.
15-Dec-2014	Excellent service. All work explained as it was carried out. Friendly staff, highly recommended company.

15-Dec-2014	1. Extremely easy to get hold of - no waiting. 2. Prompt service 3. Friendly, knowledgeable worker (Andy)
15-Dec-2014	Great service - an educational experience.
15-Dec-2014	Really pleased with service. Came out within an hour of calling at the weekend. Excellent job done.
15-Dec-2014	The company was very efficient and thorough. They also came quickly which is what I needed.
15-Dec-2014	A very good job done and what a nice guy. Would highly recommend.
12-Dec-2014	Prompt, quality and friendly service. They explain exactly what they are doing and what the problems are. Excellent service.
12-Dec-2014	All staff are pleasant and helpful. Efficient, tidy execution of work that was done.
12-Dec-2014	1st class service all the way.
12-Dec-2014	Used before, very prompt and efficient, excellent service.
18-Nov-2014	Very pleased. Gentleman that attended was very thorough.
22-Oct-2014	An excellent job and a prompt response by a friendly and thoroughly professional gentleman. Would recommend him to anyone...well done!
22-Oct-2014	
22-Oct-2014	Very professional; know their stuff!! Came as per time agreed with no hidden charges.
21-Oct-2014	Same day service. Drain blockage fixed with a minimum of fuss and a lot of skill. Delighted.
21-Oct-2014	Very friendly, polite professional and quick getting the job completed to satisfaction. Very helpful and honest. Phone call and job completed within half a day.