

Company Name: Cross Keys Estates Agents Limited Primary Trade:  
Distance from you: 0.00Miles Contact Name: Craig McMillan  
Full Address: Cross Keys House  
51-53 Devonport Road,  
Stoke  
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Postcode: PL3 4DL Contact Telephone: 01752 500099  
Contact Email: mannamead@crosskeysestates.net Contact Fax:  
Company Website: <http://www.crosskeysestates.net>  
Company Number: Contact Mobile:  
Comments:

Location map:



Services Provided:

- Estate Agent/Letting Agent

Traders Overall Rating:  10 Points

Number of reviews: 9

Customer Service



Quality of Work/Service



Punctuality / Efficiency / Time Taken



Comments from consumers who have used this trader

07-Jun-2016

Cross key's have been an absolute pleasure to work with. As a first time tenant this was all new to me and they could not have been more helpful. Very prompt with all correspondence, punctual and polite. Can't thank you enough.

07-Jun-2016

Overall experience with Cross Key Estates was great. Major irritant of dealing with almost any business is the length of time it can take people to reply to emails. No problem there with Aimee. She would reply most often within the hour which made moving things along very easy and simple. We viewed quite a few houses and in quite a few instances it was clear the agent didn't really have a clue what they were selling, desperately clutching onto the house brochure for answers. Jon seemed to know an adequate amount of information about the house and gave a bit of background on the work the seller had done on it etc. Will bear them in mind for the future when I come to sell and upgrade.

07-Jun-2016

I felt as ease with the guys from cross keys. Friendly professional service. Nothing was to much trouble - highly recommended Thanks very much.

07-Jun-2016

We are in the final stages of selling our home through Cross Keys and can not speak highly enough of both Jon and Aimee. We invited three different agencies to meet with us and value our property. However, from the moment we met Jon we knew that he was the right person to sell the house for us. He knew the area, was enthusiastic about the property and it's potential, and had great ideas regarding how to market it. Following the appointment of Cross Keys, Jon revisited the property and took a number of very professional photos which really showed off the best features of the house - 27 of which were posted online. A great deal of care and attention was also put into the advertisement, which gave a real feel for both the house, and the benefits of the surrounding area. In testament to Jon's marketing skills, and the contacts developed by both

07-Jun-2016 he and Aimee, our house sold on the day it went to market for full asking price! What more could we have asked for? Having accepted the offer, Aimee has been leading on the negotiations with our buyer and ensuring that the process runs smoothly. We are particularly grateful for the way in which she has kept us informed throughout the process, reassured us, and provided a calming influence. Aimee is obviously very passionate about her work and you really get the sense that every sale is important to her. In particular, we have really valued the way in which Aimee has worked skilfully and proactively with both our solicitor, but also with all the other agents and solicitors involved in our chain to ensure that the conveyancing process runs smoothly. Our property is a two bed terrace. Clearly, Cross Keys have much larger properties on their books, but we always felt that we had equal levels of priority, care, and attention placed on our sale. Thank you Jon and Aimee and we hope to work with you again soon.

07-Jun-2016 Steve, Jake, Carol and Megan I wish to thank you all for your hard work in finding me the perfect tenant and putting up with my special requests! you provided a professional but personal service at all times making me feel a valued client and I felt confident that you would advise me correctly and achieve my expectations. I look forward to your expertise and help on the next one!

07-Jun-2016 100% professional and yet personable too. All staff involved were extremely helpful and understanding to our personal situation. By far the best service around Plymouth. Fees were fair and inclusive of extras for guarantor ETC.

07-Jun-2016 We found the service from both Jon and Aimee to be both professional, courteous, responsive as well as proactive. We have been most thankful for their assistance in our house purchase.

07-Jun-2016 Very professional from the start, once sold it went very smoothly and the staff responded to any communication promptly. Rob was very helpful and I would recommend him to anyone selling their property.

07-Jun-2016 Just sold my house though Cross Keys Estates Agents, they worked hard to get me the right buyer at the right price. I was very pleased with the way they kept me informed about viewings and feedback from each viewing. Also I liked the way they seem to work with solicitors to keep things moving along. Fee's are very reasonable