

Company Name:	Pro-Clean Banbury Ltd	Primary Trade:	Cleaning - Carpets/Upholstery
Distance from you:	0.00Miles	Contact Name:	Neil Webber
Full Address:	Unit 13 Thorpe Way Banbury Oxfordshire		
Postcode:	OX16 4SP	Contact Telephone:	01295 250420
Contact Email:	proclean@post.com	Contact Fax:	
Company Website:	<a href="http://www.pro-clean.org">http://www.pro-clean.org</a>		
Company Number:		Contact Mobile:	07958 966653
Comments:			

Services Provided:

- Cleaning - Carpets/Upholstery
- Cleaning Services

Traders Overall Rating:  10 Points

Number of reviews: 338

Customer Service	
Quality of Work/Service	
Punctuality / Efficiency / Time Taken	

Comments from consumers who have used this trader

19-Mar-2021	Adam the technician was very professional, helpful, friendly & did an excellent job!
04-Mar-2021	
27-Feb-2021	
27-Feb-2021	
27-Feb-2021	
27-Feb-2021	Always fantastic service. Would highly recommend. :)
27-Feb-2021	Great service, knowledgeable staff.
12-Feb-2021	
08-Feb-2021	Adam, the operative, was very pleasant, efficient and very helpful. Good guy!
08-Feb-2021	Adam was very professional- on time and done an amazing job. Carpets look brand new, thanks guys.
27-Jan-2021	
25-Jan-2021	Very efficient, quick and easy with an excellent result. Thanks.
13-Jan-2021	Adam was very professional :-)

05-Jan-2021	Prompt, polite, good comms & service.
05-Jan-2021	Be great to add 'sealing' as well.
22-Dec-2020	Adam attended today & did an excellent job- far better than his predecessor.
09-Dec-2020	Good job altogether!
23-Nov-2020	Already have recommended them. Very good, polite & prompt.
26-Oct-2020	Alan was very professional and would I definitely be happy to use the service again.
15-Oct-2020	Very pleased indeed with this company- really great value for money!
15-Oct-2020	Fabulous service & will definitely use again. Thankyou :)
13-Oct-2020	Friendly & professional service with no time-wasting. Would use them again any time.
13-Oct-2020	Very happy with the overall service.
09-Oct-2020	Excellent!
07-Oct-2020	Great service, very thorough job and customer service & info.
05-Oct-2020	Excellent in all respects. Punctual, pleasant, careful, lovely job!
05-Oct-2020	
30-Sep-2020	
29-Sep-2020	Excellent service. Arrived as scheduled and offered great advice. Will use again.
21-Sep-2020	This is about the sixth time I have used Pro-Clean.
15-Sep-2020	A very good job done, staff excellent.
07-Sep-2020	Arrived early :) Machine may have run out of fuel so may not have been able to complete job...
07-Sep-2020	Always very polite and helpful. Booking process very quick and easy and lovely guys to have around.
02-Sep-2020	A very friendly and professional service. Very good.
02-Sep-2020	Very quick response to initial enquiry online. Excellent communication + level of service. Great results.
02-Sep-2020	Fantastic service- excellent value for money and saved us £££.
25-Aug-2020	We called Pro-Clean out at short notice and then they we able to rearrange at our request. They did an excellent job and were very friendly. We had used them before and will use them again. They also provided excellent advice.
24-Aug-2020	Very good friendly service. Efficient, clean, helpful and professional.
24-Aug-2020	
13-Aug-2020	Friendly, efficient service. Thank you.
13-Aug-2020	
13-Aug-2020	
13-Aug-2020	
31-Jul-2020	Efficient, reliable, service.
30-Jul-2020	Dan was friendly, courteous & worked tirelessly all

27-Jul-2020	morning. He will definitely be on direct dial. Great team- visited my elderly mother's house. She was delighted with them, as was I. Very friendly but also very professional. Have already recommended them to a friend and would definitely use their services again. Well worth the fee!!
15-Jul-2020	Excellent service all round. Carpet looks like new. Will use Pro-Clean again.
11-Jun-2020	Excellent service. The procedure was explained well and then carried out in a professional and unobtrusive manner. I was very pleased with the results.
09-May-2020	Can't praise Neil enough for his professionalism and workmanship coming to the rescue with a serious paint spill. A difficult job indeed, his can do attitude helped achieve a result I was really pleased with. Highly recommend. Thank you Neil - you worked so hard and never gave up. Full marks.
04-Mar-2020	Dan & Mark were very pleasant and very helpful moving bits & pieces. The cleaning was particularly thorough. I was very pleased- 5*.
20-Feb-2020	
19-Feb-2020	
07-Feb-2020	A very nice young man who worked hard and wasted no time.
07-Feb-2020	I was really pleased with the results as my sofa had stains that Pro-Clean got out.
07-Feb-2020	Great job...Fantastic response to a domestic emergency! Thank you.
17-Jan-2020	No mention of VAT in advertised prices.
08-Oct-2019	Very pleased with the results- the carpet looks new.
02-Oct-2019	Very good & efficient service that we have come to expect having used you for the past few years. Many thanks.
01-Oct-2019	Guys were very efficient & polite.
20-Sep-2019	A confirmation text or email to say that they were coming a couple of days before would have been helpful.
16-Sep-2019	
12-Sep-2019	
10-Sep-2019	
10-Sep-2019	Friendly & efficient. Thankyou!
26-Sep-2018	Excellent- 1st class. Very good and a nice young man.
25-Sep-2018	Caring & efficient. Very good results on carpets that hadn't been done for a long time. I was amazed. Furnishings looked great too.
24-Sep-2018	
24-Sep-2018	
19-Sep-2018	Fab service. Very polite & professional- would recommend.
17-Sep-2018	An excellent service, very pleasant professional technicians.

14-Sep-2018	
12-Sep-2018	Excellent customer relations & manners.
12-Sep-2018	Very friendly guys and work done on time. Thank you.
07-Sep-2018	
06-Sep-2018	Excellent service. All as promised: date, time, price, and work. Cannot be faulted on any aspect.
03-Jul-2018	
17-Apr-2018	Neil Webber does a great job! Friendly and professional- I wouldn't use anyone else.
27-Feb-2018	
27-Feb-2018	
26-Feb-2018	
21-Feb-2018	Excellent work, knowledgeable, helpful, honest and friendly. Thank you.
21-Feb-2018	Great advice, clean, professional & timely! Great- will use again!
19-Feb-2018	
16-Feb-2018	
09-Feb-2018	Niel & Jake were extremely friendly and presentable. My old carpet cleaner won't be coming back!
02-Feb-2018	Did the work with care and respect for the whole job.
30-Jan-2018	Lovely, friendly staff, on time! Great, hassle free, thanks!
27-Sep-2017	
05-Sep-2017	
22-Aug-2017	Arrived on time, polite, efficient & cleaned carpets very thoroughly. Brilliant job by a professional young man. Fair price.
21-Aug-2017	Very good service all round. Initial detailed inspection and work done in a friendly fashion. Carpets like new again!
14-Aug-2017	
14-Aug-2017	
09-Aug-2017	Very good service- nothing too much bother. Excellent.
09-Aug-2017	Have used Pro-Clean before- always very helpful & thorough.
02-Aug-2017	Will have them again.
24-Jul-2017	Prompt, on time, arrival & carpets cleaned well . No mess. Personable & pleasant gentleman. We would certainly use this service again.
19-Jul-2017	Neil was on time, very professional and did an excellent job.
27-Jun-2017	Very reliable and efficient quality service.
26-Jun-2017	Very satisfied with the service and would recommend this company to anyone.
22-Jun-2017	
12-Jun-2017	
02-Jun-2017	Neil was a pleasure to meet. Very hard working, efficient & tidy.
26-May-2017	Neil was polite, friendly & carried out the work very

	efficiently.
22-May-2017	
22-May-2017	
19-May-2017	
16-May-2017	
12-May-2017	Neil couldn't have been more helpful or meticulous to getting the stains out. Neil was very professional.
04-May-2017	Friendly and efficient service.
13-Apr-2017	Very pleased with service- efficient and pleasant chap who completed work. Would recommend.
06-Apr-2017	Very professional with excellent results.
04-Apr-2017	Friendly, polite & efficient.
16-Mar-2017	Very satisfactory as always.
16-Mar-2017	Extremely professional, knowledgeable and approachable. On time, hard working and with a sense of pride and enthusiasm in his work. Thanks Neal I will recommend your service, an outstanding service. Thanks.
14-Mar-2017	Attended site the same day as I phoned them. Returned the next day to clean stains from carpet. Very professional & courteous service. Very good price quoted.
14-Mar-2017	
28-Feb-2017	Awesome service & quality of work. Would highly recommend for both residential & commercial property.
28-Feb-2017	A very professional and pleasant technician. I'm very pleased with the carpet cleaning.
24-Feb-2017	Very impressed with the work.
06-Feb-2017	Arrived promptly and cleaned bathroom carpet brilliantly
24-Nov-2016	Good company - have used them in the past & will continue to use them. Friendly, professional & reliable.
02-Nov-2016	
02-Nov-2016	
02-Nov-2016	
02-Nov-2016	
02-Nov-2016	Thanks. Great work, nice person who came to do it.
02-Nov-2016	
01-Aug-2016	Efficient and competent service with excellent results.
01-Aug-2016	2 very pleasant men, friendly & quick.
21-Jul-2016	
21-Jul-2016	
21-Jul-2016	Very friendly, efficient & thorough.
21-Jul-2016	Brilliant, arrived on time, explained everything for aftercare. Very good job.
21-Jul-2016	Highly recommended.
21-Jul-2016	
21-Jul-2016	Excellent work, very helpful - I am 80 and they moved all the furniture for me.

21-Jul-2016	Very professional and well run business.
21-Jul-2016	Superb service, fantastic results. A+++
30-Jun-2016	
27-Jun-2016	Very pleased. The carpets now look like new.
27-Jun-2016	Happy with the end result, good job. Thank you.
14-Jun-2016	Excellent customer service. Reliable and great quality of work.
13-Jun-2016	Excellent, professional service and great value for money. Very happy customer.
13-Jun-2016	The service was excellent. We experienced a major problem with colour change after cleaning which was caused by a Laura Ashley dye. This was swiftly and expertly corrected by Pro Clean.
07-Jun-2016	Cleaned our rug quickly without causing inconvenience. Very nice chap.
07-Jun-2016	Left the suite very wet! It took a long time to dry.
01-Jun-2016	Highly delighted with the cleaning of my suite and the service 1st class. Will definitely use this company again.
31-May-2016	Excellent service. I cannot praise them high enough. I will definitely use them again, and would recommend them to friends and family.
31-May-2016	Excellent service. Clean, tidy worker. Amazing how clean the end result. Would highly recommend to anyone.
31-May-2016	
26-May-2016	Excellent service, very friendly.
24-May-2016	
24-May-2016	Very pleasant, efficient tradesman.
19-May-2016	
17-May-2016	
11-May-2016	
11-May-2016	
05-May-2016	
25-Apr-2016	Neil was lovely & I would not hesitate to use ProClean again. The rug was perfect after he left & the care he took regard to noise & mess was fantastic!
20-Apr-2016	Excellent service = one very happy customer!
20-Apr-2016	
20-Apr-2016	Excellent service, efficient, professional. Have brought my carpet to look like new (10 years old & cream). Even our Great Dane Hattie liked them.
19-Apr-2016	Thanks Neil. Well done as usual. Excellent job as always.
19-Apr-2016	
18-Apr-2016	
18-Apr-2016	
14-Apr-2016	
14-Apr-2016	A very quick response.
12-Apr-2016	They took very great care to do a very thorough job in

12-Apr-2016	our very dirty premises after the tenant had left.
12-Apr-2016	Excellent company does good job, friendly & reliable.
12-Apr-2016	I was so pleased to get the terrible stains out of my furniture, and so happy with the service given.
12-Apr-2016	
12-Apr-2016	A superb professional service! I would not hesitate to recommend Pro-Clean to anyone. Excellent!!
05-Apr-2016	Very pleasant manner. Worked hard & did all that he said he would do. I am very satisfied.
04-Apr-2016	Great service. Great results.
04-Apr-2016	Great quick service. Carpets lovely and clean and smells lovely too.
31-Mar-2016	
01-Mar-2016	Efficient, friendly tea drinker. Good job - well done.
23-Feb-2016	
02-Feb-2016	We would definitely recommend this business for the reasons mentioned. You really won't get a better service or value for money anywhere else. We will continue to be returning customers.
02-Feb-2016	The gentleman was very friendly. He was thorough and made sure he cleaned up after himself. I would definitely recommend him. Thank you.
02-Feb-2016	
26-Jan-2016	I always use this company and am very satisfied with the result.
25-Jan-2016	
21-Jan-2016	Brilliant service, will use Pro-Clean again. Great customer service.
19-Jan-2016	
18-Jan-2016	Great job and fantastic team.
18-Jan-2016	
22-Dec-2015	
22-Dec-2015	This is a very professional company providing an excellent service. Prepared to work until the best result is achieved.
17-Dec-2015	
16-Dec-2015	
16-Dec-2015	
16-Dec-2015	Efficient, good at their job, and pleasant to deal with. Very reasonably priced too. Highly recommend them.
14-Dec-2015	Excellent prompt service.
02-Dec-2015	Always a great & cheerful service.
02-Dec-2015	Very friendly, professional service. Excellent value. Wonderful results - would highly recommend and will definitely use again.
02-Dec-2015	All good.
02-Dec-2015	
30-Nov-2015	Highly recommended
26-Nov-2015	Carpet came clean & looks good - thank you.
25-Nov-2015	Excellent service very friendly - systems good.

25-Nov-2015	
25-Nov-2015	
25-Nov-2015	Well mannered & left everything clean & tidy.
	Arrived on time explained the process and carried out the work in a very organised manner. Very good.
25-Nov-2015	
19-Nov-2015	
19-Nov-2015	We have used this company several times. They do a good job, are efficient & friendly. Highly recommend them.
12-Nov-2015	
12-Nov-2015	I am so happy with how well the carpet looks after it was cleaned, I was happy with the aftercare that was talked through.
05-Nov-2015	Neil was cheerful and worked really hard. Did a very good job.
05-Nov-2015	Neil was cheerful and worked really hard. Did a very good job.
05-Nov-2015	Job done with a minimum of fuss.
05-Nov-2015	Neil was very friendly & professional and did a great job of cleaning our carpet.
21-Sep-2015	A very friendly and efficient service.
15-Sep-2015	Wuick, friendly, helpful, great job done. Would use again.
08-Sep-2015	
08-Sep-2015	Extremely professional service, always polite and very knowledgeable and helpful. Wonderful service.
08-Sep-2015	
20-Aug-2015	Excellent service, could not ask for any better.
11-Aug-2015	As on previous visits - high quality work.
03-Aug-2015	A very nice company. Thank you.
03-Aug-2015	Neil arrived at the time he said he would, he worked efficiently & made a good job of cleaning my carpet. Would recommend.
03-Aug-2015	
21-Jul-2015	
21-Jul-2015	
16-Jul-2015	
16-Jul-2015	
14-Jul-2015	
08-Jul-2015	Great service. Great customer care. Highly recommend job well done! Thanks!
06-Jul-2015	Arrived on time. Very competent & a good result. Will use again.
25-Jun-2015	
23-Jun-2015	Very pleased with result amazing how clean the carpets, rug & chair came out. May have curtains done soon. Would recommend highly.
18-Jun-2015	Thorough worker. On time. Affable, friendly, nice man. Fine job.
18-Jun-2015	Friendly, cheerful with beautiful results!

18-Jun-2015	
16-Jun-2015	
16-Jun-2015	Very polite, friendly people. First time we have used a cleaning company.
04-Jun-2015	
01-Jun-2015	Neal did an excellent job on my beige two seater sofa. It now looks as good as new. At the same time he cleaned a patch on my carpet where my feet resty at no extra charge. I'm very pleased with the outcome.
01-Jun-2015	
01-Jun-2015	Always does a professional job with courtesy.
26-May-2015	We were delighted with the service we received & would be very happy to recommend your business to our friends.
18-May-2015	
12-May-2015	
12-May-2015	
27-Apr-2015	Prompt & efficient service. Cleaning armchair a bit expensive.
23-Apr-2015	
22-Apr-2015	Operator arrived exactly on time as arranged & did a very good job. I have no hesitation in recommending him.
16-Apr-2015	
08-Apr-2015	
08-Apr-2015	
25-Mar-2015	Neal was very helpful, careful and very polite. A big help in moving furniture too heavy for me. I am very pleased with each cleaned carpet. Thank you very much indeed.
24-Mar-2015	
24-Mar-2015	Excellent service.
16-Mar-2015	Excellent service contact and great value for money. Thank you.
05-Mar-2015	Neal worked very hard on removing some nasty stains. All gone. Very happy.
03-Mar-2015	
03-Mar-2015	
03-Mar-2015	As ever, prompt and cheerful service. Thanks
25-Feb-2015	
23-Feb-2015	Excellent work, friendly and polite. Thank you.
27-Jan-2015	Friendly & prompt service. Excellent results.
19-Jan-2015	Great job. Many thanks!
12-Jan-2015	Very friendly & professional service, will definitely use again.
07-Jan-2015	The service was outstanding. Mr Webber was polite and very helpful and did a great job.
07-Jan-2015	
07-Jan-2015	Mr Webber was courteous, careful with furniture. His rates were much lower than an Oxford based firm.

07-Jan-2015	An excellent service from start to finish - efficient, polite, tidy & good value. We have already recommended them to others.
07-Jan-2015	Very professional, excellent job. Great value.
07-Jan-2015	Arrived 30 minutes early, very helpful, clearly explained everything, was friendly.
07-Jan-2015	
07-Jan-2015	
07-Jan-2015	
07-Jan-2015	Paperwork excellent. Clear quote sent in post to confirm verbal quote. After work completed presented with after care notes.
07-Jan-2015	Lovely man, very helpful, efficient and thorough.
07-Jan-2015	
07-Jan-2015	Neil offers a friendly, professional service. He does an excellent job. I have used Pro-Clean on a couple of occasions. Would definitely recommend to anyone! Could not have wished for better.
07-Jan-2015	Very efficient, very obliging and a pleasure to have in my home. An excellent service.
07-Jan-2015	
07-Jan-2015	
07-Jan-2015	Excellent service & standard of cleaning.
07-Jan-2015	Fantastic service A*
06-Jan-2015	Polite and good quality work.
18-Dec-2014	
17-Dec-2014	
17-Dec-2014	Excellent service carpets look like new. Would use again.
16-Dec-2014	
16-Dec-2014	An excellent job
15-Dec-2014	Prompt & reliable service.
11-Dec-2014	Excellent. Highly recommend to other customers.
11-Dec-2014	
10-Dec-2014	
10-Dec-2014	Excellent service. Very polite. Certainly will recommend to friends. First class service.
10-Dec-2014	
10-Dec-2014	
10-Dec-2014	I was very pleased with how quick you were to come and clean my carpets. Also with the friendliness and caring of Neil when he was here.
10-Dec-2014	
10-Dec-2014	Very good service & have used this business several times.
09-Dec-2014	
09-Dec-2014	The results were excellent on the stairs where cleaning is more difficult. Better than another well known carpet cleaning service.

09-Dec-2014	Arrived on time explained what he was doing - got on with the job.
09-Dec-2014	First time we have used Pro-Clean Banbury Ltd - we were delighted!
09-Dec-2014	Very professional service. No complaints
09-Dec-2014	
09-Dec-2014	Neil is a very accommodating man. I am fussy and he coped very well indeed! Would definitely use & recommend again. Thanks for a good job.
09-Dec-2014	
09-Dec-2014	Excellent service. prompt, efficient, attention to detail, clear advice and explanation. Highly recommended.
09-Dec-2014	
09-Dec-2014	Fantastic as usual!! Wouldn't use anyone else.
09-Dec-2014	
09-Dec-2014	Extremely pleased with service received. Polite, prompt and reliable. Amazed at fantastic results after carpet cleaned. Would wholeheartedly recommend and will use again.
09-Dec-2014	
09-Dec-2014	Excellent friendly service.
09-Dec-2014	
09-Dec-2014	Very efficient & excellent results, would definitely recommend.
09-Dec-2014	
09-Dec-2014	Very efficient & nice treatment.
09-Dec-2014	
09-Dec-2014	Excellent Service carpet looks good as new.
09-Dec-2014	They provide a first class service and are a top business.
09-Dec-2014	
09-Dec-2014	Friendly but professional. Good job done.
09-Dec-2014	Excellent results highly recommended. Value for money.
09-Dec-2014	
09-Dec-2014	Best, most friendly carpet cleaners ever!
09-Dec-2014	Very friendly service.
09-Dec-2014	Very efficient, pleasant chap informed me of possible problems with some marks. Very pleased with results!!
09-Dec-2014	
09-Dec-2014	Great lads
09-Dec-2014	Quick response, friendly service, very professional. Will use again.
06-Nov-2014	The team were very helpful and professional from start to finish.

